



**CITY OF FORT LAUDERDALE  
City Commission Agenda Memo  
REGULAR MEETING**

**#26-0547**

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**TO:** Honorable Mayor & Members of the  
Fort Lauderdale City Commission

**FROM:** Rickelle Williams, City Manager

**DATE:** July 2, 2026

**TITLE:** Motion Approving an Agreement for the Proprietary Purchase of  
Professional Services - N. Harris Computer Corporation - \$249,200 -  
**(Commission Districts 1, 2, 3 and 4)**

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**Recommendation**

Staff recommends the City Commission approve a proprietary purchase of professional services from N. Harris Computer Corporation for the conversion of data from the Cayenta Utility Billing System in the total amount of \$249,200.

**Background**

On October 13, 2008, the City entered into a Software License, Implementation and Support and Maintenance Agreement with N. Harris Computer Corporation for the purchase of the Cayenta Utility Billing System (Cayenta). This legacy system is an on-premises utility billing platform that has been in service for more than sixteen (16) years. While the system has fulfilled basic billing and payment processing functions, it has limited functionality and is operationally inefficient.

On January 6, 2026, the City Commission approved an agreement for the purchase of an advanced utility billing customer information system (CIS) with SpryPoint Services Inc. (CAM #25-1134). The new cloud-based billing solution eliminates dependency on physical servers, reduces downtime, and ensures the City always operates with the most current software version through automatic updates. Built-in automation, improved analytics, and stronger data security will enable the Finance Department's Utility Billing Division staff to manage accounts more effectively and respond more quickly to both operational and customer service needs.

To complete the implementation of the new CIS system, the City must convert the current billing and collections data that reside in the Cayenta system. Since Cayenta is a closed system, only N. Harris Computer Corporation can perform the conversion services.

Pursuant to Section 2-181(f)(3), Code of Ordinances of the City of Fort Lauderdale, Florida, the City may purchase proprietary items, as defined in Section 2-173, without competitive solicitation. As defined by the Code, a proprietary item is not readily available

from more than one supplier, manufacturer, or person and is unique in nature without competitive solicitation. The conversion services for Cayenta are proprietary to N. Harris Computer Corporation.

**Resource Impact**

There is a fiscal impact to the City in the amount of \$249,200. Funds for this agreement are available in the Fiscal Year (FY) 2026 Community Investment Plan in the account listed below.

<i>Funds available as of June 3, 2026</i>					
ACCOUNT NUMBER	INDEX NAME (Program)	CHARACTER CODE/ SUB-OBJECT NAME	AMENDED BUDGET (Character)	AVAILABLE BALANCE (Character)	AMOUNT
10-454-7999-513-60-6405-P12946	New Utility Billing Software	Capital Outlay/ Computer Software	\$1,621,165	\$249,200	\$249,200
<b>TOTAL AMOUNT ►</b>					\$249,200

**Strategic Connections**

This item supports the *Press Play Fort Lauderdale 2029* Strategic Plan, specifically advancing:

- The Guiding Principle: Technology Adaptation.

This item advances the *Fast Forward Fort Lauderdale 2035* Vision Plan: We Are United.

**Attachment**

Exhibit 1 - Statement of Work

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Prepared by: Linda Short, Director, Finance  
 John Torrenga, Procurement Administrator, Procurement Services  
 Matthew Eaton, Senior Administrative Assistant, Procurement Services

Department Directors: Linda Short, Finance  
 Ron McKenzie, Information Technology Services  
 Glenn Marcos, Procurement Services