

Water/Wastewater Credits

June 1, 2021



Research



1

Documents Reviewed

- City Code Ch. 28
- Bond Covenants (Resolution 03-29)
 - KPMG Report
 - City Website
- Neighbor Correspondence Regarding Credit Process



2

Landscape Analysis

Called and reviewed documentation of 20 other municipalities.



3

Interviews

Interviewed Utility Billing Staff, City Attorney's Office, Bond Council

Municipalities Reviewed

1 Boca Raton

2 Boynton Beach

3 Cooper City

4 Coral Springs

5 Davie

6 Delray Beach

7 Deerfield Beach

8 Hallandale Beach

9 Hollywood

10 Lauderdale

11 Margate

12 Miramar

13 Pembroke Pines

14 Plantation

15 Pompano Beach

16 Sunrise

17 Tamarac

18 West Miami

19 West Palm Beach

20 West Richland, Virginia

Current vs. Proposed

12 sections	7 sections
Notarized Affidavit	Standardized Application
Leak – plumber’s invoice Unexplained – plumber’s invoice and meter test	Leak – plumber’s invoice Unexplained – plumber’s invoice and meter test
“large volume”	2X average usage
No reference to # months; but current practice is one month	Up to two months (allows time to identify and correct issue)
Credit based on average tier	Credit based on lowest tier
No timeframe to claim	Claim within 60 days: <ul style="list-style-type: none"> • Leak – one credit per year • Unexplained – one credit per life of account

Example - Average usage 5,000 gallons
Two months of usage – 40,000 and 20,000 gal.

1" Single Family Meter	Two Month Bill Amount	Unexplained		Leak/ Sewer Impacted (ex. Toilet Leak)		Leak/Sewer Not Impacted (ex. Washer Hose, Irrigation Leak)	
		Current	Proposed	Current	Proposed	Current	Proposed
	<u>\$1,247.08</u>	Applies to one bill: <u>\$219.03</u> No sewer credit as average is in highest tier.	Applies to two bills: <u>\$696.50</u> Water/ Sewer over the average reduced to lowest tier rate.	<u>\$259.20</u> No sewer credit as average is in highest tier.	<u>\$696.50</u> Water/ Sewer over the average reduced to lowest tier rate.	<u>\$750.70</u> Credit all sewer billed over the average.	<u>\$696.50</u> Water/ Sewer over the average reduced to lowest tier rate.

QUESTIONS/FEEDBACK?