



**CITY OF FORT LAUDERDALE
City Commission Agenda Memo
CONFERENCE MEETING**

#19-0807

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Chris Lagerbloom, ICMA-CM, City Manager

DATE: October 2, 2019

TITLE: City of Fort Lauderdale - Water and Sewer Independent Review Results –
Commission Districts (1, 2, 3 and 4)

On April 2, 2019, the City Commission approved a contract with KPMG LLP (“KPMG”) to conduct an independent process review and assessment management consulting services for water metering and billing.

The City engaged KPMG to provide an objective review of the City’s Water Metering and Billing processes. The City’s objective for the engagement was to determine whether water and sewer meter readings and billings are systemically accurate, and, if such readings and billings are inaccurate, to determine the root causes of such inaccuracy and recommend remedial or corrective action. The KPMG report presents a high-level summary of key observations and recommendations.

Staff has thoroughly reviewed the report and is prepared to further the discussion with some recommended actions after the consultant presents their final product.

Attachment

Exhibit 1 – KPMG – City of Fort Lauderdale Water/Sewer Metering and Billing Review

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