## Solicitation 12257-095

# **Records Storage, Retrieval & Disposal Services**

# **Bid Designation: Public**



# City of Fort Lauderdale

### Bid 12257-095 Records Storage, Retrieval & Disposal Services

Bid Number	12257-095
Bid Title	Records Storage, Retrieval & Disposal Services
Bid Start Date	Mar 14, 2019 11:20:41 AM EDT
Bid End Date	Apr 3, 2019 2:00:00 PM EDT
Question &	
Answer End	Mar 27, 2019 5:00:00 PM EDT
Date	
D'I O I I	-
Bid Contact	Teresa Wright
	Procurement Specialist I
	Finance
	954-828-5963
	twright@fortlauderdale.gov

### Description

#### Purpose

The City of Fort Lauderdale, Florida (City) is seeking qualified, experienced and licensed firm(s) to provide hereinafter referred to as the Contractor, to provide records storage, retrieval and disposal services of its City's Records as well as their destruction based on State of Florida retention schedules for the City, in accordance with the terms, conditions, and specifications contained in this Request for Proposals (RFP). The Contractor's storage facility is required to be located within the Tri-County area of Miami-Dade, Broward and Palm Beach Counties, FL.

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#### SERVICES OVERVIEW

VRC is at its heart a service company that prides itself of superior customer services with rapid time-certain performance options. VRC has tracked its customer satisfaction through (a) daily No Reason Customer Call surveys conducted by a different VRC facility (to insure objectivity) and (b) annual written Customer Satisfaction Surveys conducted by a third-party service. The written surveys have been conducted for over twenty years and every VRC facility has maintained a 95% customer satisfaction rating (good or excellent) on at least a 40% response rate for every surveyed.

At VRC, we focus only on information management as we are not a moving company, warehousing company or other side-line company. To support that, we have highlighted several features we offer our customers to make information management even easier.

#### **DELIVERY/PICKUP SERVICES**

- Any box needed may be requested thru VitalWeb or by phone, fax or e-mail and delivered that same day.
- If you call by 10:00 am, you will receive the requested items the same day
- If you call by 3:00 pm, you will receive the requested item by noon the next day
- Additional delivery is available during normal business hours for same day service for requests made after 10:00 am
- Emergency delivery is available for items required a committed two hour turnaround during normal hours or for delivery services after hours
- VitalScan provides other delivery options including scan on demand or faxing of records
- VRC provides the option for the client to pick-up requested items at VRC with proper government issued identification
- VRC offers Viewing Rooms for its clients to review large groups of records on-site at a VRC location at no additional cost
- Vital Records Control can deliver records 24 hours a day, seven days a week.

#### VRC – SERVICES SUMMARY – PAGE 2

#### VITALWEB

Vital Records Control offers the best in desktop information management thru our webbased information management tool; VitalWeb.

- Access is controlled by the client and can vary from user to user to insure that each user only has access to the section(s) of your inventory you want them to be able to see/access
- You can sort/index your inventory in a variety of ways
- Conduct key word searches through your database
- Print a variety of reports
- Order boxes for delivery or retrieval
- Order supplies including flat boxes
- Check the status on boxes
- Edit information on the box such as number, description, destruction date, etc.
- Place a box on hold so it cannot be destroyed,
- Make notes in a blind box that only you (the customer) can see
- All changes and edits happen in real time.
- There is no cost for the initial administrative user for VitalWeb.

#### REPORTING

The following reports are available in VitalWeb

- Storage Report detailing all boxes/files in storage for a the entire account or a given subpart
- A report of specific search results within your database
- Destruction Reports
- Recent Invoices
- Storage Report listing boxes currently under legal hold

The following reports are available upon request from VRC

- A listing of all boxes accessed 'out' to the client
- A historical listing of all activity related to a given box/file or a given group fo boxes/files
- Specialty Storage Reports
- Detailed delivery summary report
- Detailed billing activity summary report
- Customized reports
- Scores of other reports

#### VRC SERVICES – PAGE 3

#### **ADDITIONAL SERVICES**

VRC also offer imaging services, inventorying of your boxes, office bin destruction, flat boxes for sale, and much more.

- Indexing Services What is in your boxes from front to back? Did that temporary employee label your boxes according to your directions? We can help alleviate the cost of retrieving a box that does not contain what its label states. Through auditing the contents, file by file, we verify and inventory the contents to ensure they match your description.
- Flat Boxes Vital Records Control offers the very best in boxes for your records longterm storage. These boxes are designed at the highest weight ratings for half the cost of office supply prices. We offer all standard record box sizes with no minimum purchase requirements and volume discounts.
- Office Destruction / Shredding Services In today's regulated business climate, document confidentiality and destruction are more important than ever. Vital Records Control offers secure office bin and/or industrial bin rotation destruction services for your office or facility on a daily, weekly, or monthly schedule customized for your specific needs.
- Imaging Services / Equipment and Software Sales Convert your paper documents to
  electronic images that can be instantly accessed, printed or e-mailed. Your data can be
  sorted and indexed in any manner you require. Imaging is the most convenient and cost
  effective way to store information that requires immediate retrieval and long-term
  storage. We also offer microfilm and microfiche services and in addition we can handle
  any type of media data conversions including blueprints and drawings.

Sincerely,

Jason Randall Area Vice President

#### APPROACH TO SCOPE OF WORK

Vital Records Control having merged with U&Me Records Management has a thorough understanding of the City's needs. U&Me had been the city's record management vendor for the past 10 years and handled many situations that had arisen. The staff has largely remained the same since the merger and they are well versed in the city's needs. Our approach will be the same if not more improved service that the City of Fort Lauderdale has grown accustomed to with regards to U&Me Records Management.

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# REFERENCES

- LEE COUNTY CLERK

   Monroe St
   Ft Myers, FL 33901
   CONTACT: Cindy Giavannozzi / 239-533-9112
   Services: Records Storage/Records Destruction/Records Retrieval
- STATE ATTORNEY
   2000 Main Street 6<sup>th</sup> Floor
   Ft Myers, FL 33902
   CONTACT: Debbie Stanbro / 239-533-1121
   Services: Records Storage/Records Destruction/Records Retrieval/Scanning
- REGIONS BANK 2090 Parkway Office Circle Birmingham, AL 35244 CONTACT: Cindy Rexrode / 205-261-5498 Services: Records Storage/Records Destruction/Records Retrieval/Scanning

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ltem #	Description	Estimated Quantity	Unit Price	Unit	Total Annual Price	Notes / Variances
1	Initial Transfer Costs - New Contractor, per specs.	24,578	\$ 0.00	Ea.	\$ 0.00 -	
2	Initial Transfer Costs – Current Contractor. Cost of providing assistance in records removal, per specs.	24,578	\$0.0Q	Ea.	\$ 0.00 -	
3	Storage Cost per Standard Box – Monthly Cost for 23,527 boxes times 12 months = 282,324 to be used for an annual cost. Boxes are the standard size of 1.2 cubic feet.	282,324	\$ .135	Box	\$ 38,113.00	
4	Storage Cost per Plan Bag - Monthly Cost for 15 Bags times 12 months = 180 to be used for an annual cost. Bags are 2.4 cubic feet. Plastic Sealable Bag - 15" x 48"	180	\$.15-	Bag	27.00	
5	Storage Cost per Box (Check), per specs. Monthly Cost for 425 check boxes times 12 months = 5,100 to be used for an annual cost. (24" x 9" x 4")	5,100	\$ .08-	Box	\$ 408.00	
6	Storage Cost per Plan Box (Odd Sizes), $10" \times 10" \times 36"$ or other odd sizes, per specs. Monthly Cost for 540 plan and odd size boxes times 12 months = 6,480 Boxes to be used for an annual cost. Plan boxes are 2.08 cubic feet.	6,480	\$.15 <sup>-</sup>	Box	\$ 972.00-	
7	Storage Cost per C-Bin Monthly Cost for 71 C-Bins times 12 months = 852 to be used for an annual cost. C-Bins are the standard size of 20.8 cubic feet.	852	\$12.00	Box	\$ 10224.00	
8	Vault Storage - Cost to store City records in fireproof/ waterproof vault. Unit cost per month times 12 mths.	12	\$.25 -	Mths.	\$ 3.00 -	
9	Standard Retrieval – Cost of "standard" retrieval per box (any size) (24 hr.) per specs. Est. quantity includes box retrievals and returns. State any variation, if applicable, from City's "standard" definition.	1	\$1.2 <del>5</del>	Box	\$ 1.25   -	
10	Standard Retrieval — Cost of "standard" retrieval per rack/file from C-bin (24 hr.) per specs. Est. quantity includes rack/file retrievals and returns. State any variation, if applicable, from City's "standard" definition.	1	\$1.25 <sup>-</sup>	Ea.	\$1.25 <sup>-</sup>	
11	New Pickup for Storage – Cost to pick up new City records for storage, per specs, weekly, for various city locations. This includes plan boxes (10" x 10" x 36") & C-BINS (48"x30"x35").	1	\$1.00 <sup>-</sup>	Box	\$1.00 -	
12	Courier / Driver - Handling – Cost of handling city records (retrievals/returns) per box.	1	\$1.00 <sup>-</sup>	Box	\$1.00 -	
13	Reshelving – Cost of reshelving City records, per box.	1	\$1.00	Box	\$1.00 -	
14	Retrieval /Pickup /Re-Delivery – Cost of retrieval service/pickup and re-delivery by City employee, per specs.	1	\$N/A-	Box	\$ N/A -	
15	Rush Retrieval – 4-6 Hours, Cost for same day retrieval (4-6 hours), per specs.	1	\$28.00	Box	\$28.00 -	Maximum number of boxes included in Rush Retrieval
16	<b>Record Destruction</b> – Cost to destroy City records, all inclusive/per box, per specs.	1	\$1.75	Box	\$ 1.75   -	
17	<b>Permanent Removal</b> – Cost to permanently remove City records, including un-shelving the records, during the length of the contract and at the end of the contract.	1	\$2.00	Box	\$ 2.00 -	
18	Data Entry – New Contractor – Initial Move, Cost for data entry services, per box, per specs.	1	\$ 0.0 <del>0</del>	Box	\$ 0.00 -	
19	Data Entry – All Contractors – After Initial Move, Cost for Data Entry Services, per box, per specs.	1	\$0.00	Box	\$ 0.00 -	
20	Purchase Standard Storage Boxes – All in one or 2- piece, corrugated, banker storage box - 1.2 cubic foot, 12-1/2" x 10-1/2" x 16"	1	\$2.50	Box	\$2.50 -	

ltem #	Description	Estimated Quantity	Unit Price	Unit	Total Annual Price	Notes / Variances
21	Purchase Standard Storage Boxes with City Logo All in one or 2-piece, corrugated, banker storage box with 1- color City name and logo - 1.2 cubic foot, 12-1/2" x 10-1/2" x 16"	2000	\$-	Box		
22	Purchase Storage Boxes – C-Bin, 20.8 cubic feet, 48" x 30" x 35"	1	\$ 20.00	Box	\$ 20.00 -	
23	Purchase Storage Boxes – Plan Box, 2.08 cubic feet, 10" x 10" x 36"	1	\$3.10	Box	\$3.10 -	
24	<b>Cost to Purchase Plan Bag</b> Bags are 2.4 cubic feet. Plastic Sealable Bag - 15" x 48"	1	\$-	Bag		
25	Packing/Re-Packing – Initial Move – Cost for Contractor to provide packing/repacking services to City, per box, per specs.	1	\$ 0.0 <del>0</del>	Box	\$0.00 -	
26	Packing/ Re-packing – Other, Cost for Contractor to provide packing/repacking services to the City, per box, per specs.	1	\$ 3.50	Box	\$3.50 -	
27	Inventory – Initial Move, Cost for Contractor to provide assistance with inventorying City records, per box, per specs.	1	\$ 0.00	Box	\$0.00 -	
28	Inventory – After Initial Move, Cost for Contractor to provide assistance with inventorying City records, per box, per specs.	1	\$0.00	Box	\$0.00 -	
29	Employee Access – Cost for City employees access/ research at Contractors facility, per specs. If you have restrictions for this type of service, please provide details.	1	\$0.00	Ea.	\$0.00 -	
30	Training – Cost for training City's Records Management Liaison and his/her designee, if applicable, in accessing Contractors online system.	1	\$0.00	Ea.	\$0.00 -	
31	Trip Charge - Standard Delivery Cost of trip to City location for standard 24 hr. delivery per specs.	1	\$17.00	Ea.	17.00	
32	Trip Charge - RUSH Delivery Cost of trip to City location for RUSH, same day delivery per specs.	1	\$ 28.00	Ea.	28.00	
33	Storage Cost - Monthly Cost to store empty, unused, Standard Storage boxes, all in one or 2-piece, corrugated, banker storage box.	12	\$0.00-	Mths.	0.00	
34	Delivery of Empty Standard Storage Boxes Cost to deliver empty storage boxes (Line item 18/34) from storage on an as needed basis to City Employees, per order.	1	\$ 0.00-	Ea.	0.00	
35	Additional Goods / Services 1 Scanning (per page)	1	\$.08 -	Ea.	\$-	
36	Additional Goods / Services 2	1	\$-	Ea.	\$-	
37	Additional Goods / Services 3	1	\$-	Ea.	\$ -	
	TOTAL				\$ 49,858.35	

#### NON-COLLUSION STATEMENT:

By signing this offer, the vendor/contractor certifies that this offer is made independently and *free* from collusion. Vendor shall disclose below any City of Fort Lauderdale, FL officer or employee, or any relative of any such officer or employee who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement.

Any City of Fort Lauderdale, FL officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement.

For purposes hereof, a person has a material interest if they directly or indirectly own more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

In accordance with City of Fort Lauderdale, FL Policy and Standards Manual, 6.10.8.3,

3.3. City employees may not contract with the City through any corporation or business entity in which they or their immediate family members hold a controlling financial interest (e.g. ownership of five (5) percent or more).

3.4. Immediate family members (spouse, parents and children) are also prohibited from contracting with the City subject to the same general rules.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the City Procurement Code.

NAME	RELATIONSHIPS
-	
	· · · · · · · · · · · · · · · · · · ·
N/A /	
and	

In the event the vendor does not indicate any names, the City shall interpret this to mean that the vendor has indicated that no such relationships exist.

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# CONTRACTOR'S CERTIFICATE OF COMPLIANCE WITH NON-DISCRIMINATION PROVISIONS OF THE CONTRACT

The completed and signed form should be returned with the Contractor's submittal. If not provided with submittal, the Contractor must submit within three business days of City's request. Contractor may be deemed non-responsive for failure to fully comply within stated timeframes.

Pursuant to City Ordinance Sec. 2-187(c), bidders must certify compliance with the Non-Discrimination provision of the ordinance.

The Contractor shall not, in any of his/her/its activities, including employment, discriminate against any individual on the basis of race, color, national origin, religion, creed, sex, disability, sexual orientation, gender, gender identity, gender expression, or marital status.

- The Contractor certifies and represents that he/she/it will comply with Section 2-187, Code of Ordinances of the City of Fort Lauderdale, Florida, as amended by Ordinance C-18-33 (collectively, "Section 2-187").
- 2. The failure of the Contractor to comply with Section 2-187 shall be deemed to be a material breach of this Agreement, entitling the City to pursue any remedy stated below or any remedy provided under applicable law.
- 3. The City may terminate this Agreement if the Contractor fails to comply with Section 2-187.
- 4. The City may retain all monies due or to become due until the Contractor complies with Section 2-187.
- 5. The Contractor may be subject to debarment or suspension proceedings. Such proceedings will be consistent with the procedures in section 2-183 of the Code of Ordinances of the City of Fort Lauderdale, Florida.

Authorized Signature

Jason Randall Area Vice President Print Name and Title

04/08/2019

Date

#### LOCAL BUSINESS PRICE PREFERENCE

Section 2-199.2, Code of Ordinances of the City of Fort Lauderdale, (Ordinance No. C-12-04), provides for a local business preference.

In order to be considered for a local business preference, a bidder must include the Local Business Preference Certification Statement of this ITB, as applicable to the local business preference class claimed **at the time of bid submittal**:

Upon formal request of the City, based on the application of a Local Business Preference the Bidder shall within ten (10) calendar days submit the following documentation to the Local Business Preference Class claimed:

A) Copy of City of Fort Lauderdale current year business tax receipt, **or** Broward County current year business tax receipt, **and** 

B) List of the names of all employees of the bidder and evidence of employees' residence within the geographic bounds of the City of Fort Lauderdale or Broward County, as the case may be, such as current Florida driver license, residential utility bill (water, electric, telephone, cable television), or other type of similar documentation acceptable to the City.

Failure to comply at time of bid submittal shall result in the bidder being found ineligible for the local business preference.

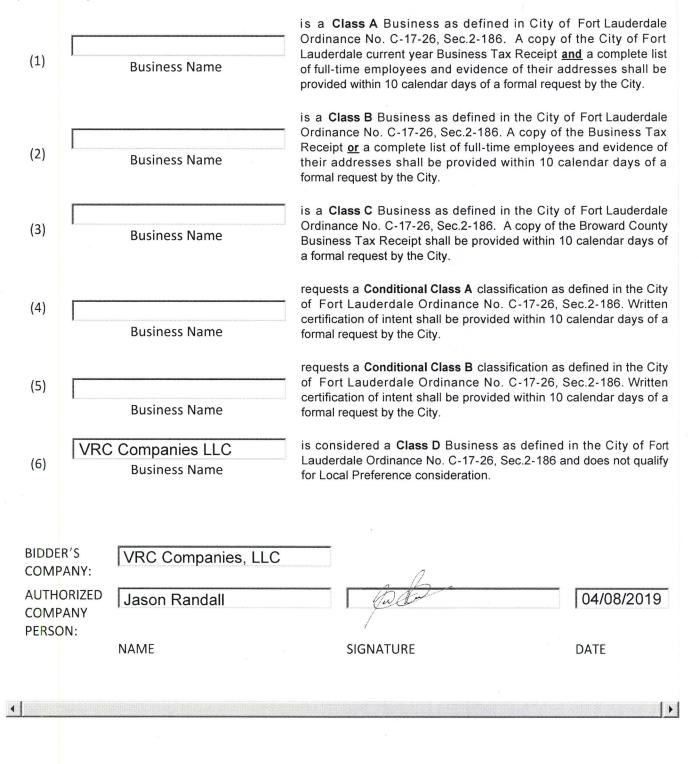
#### THE COMPLETE LOCAL BUSINESS PREFERENCE ORDINANCE MAY BE FOUND ON THE CITY'S WEB SITE AT THE FOLLOWING LINK: https://library.municode.com/fl/fort\_lauderdale/codes/code\_of\_ordinances? nodeld=COOR\_CH2AD\_ARTVFI\_DIV2PR\_S2-186LOBUPRPR

**Definitions:** The term "Business" shall mean a person, firm, corporation or other business entity which is duly licensed and authorized to engage in a particular work in the State of Florida. Business shall be broken down into four (4) types of classes:

- Class A Business shall mean any Business that has established and agrees to maintain a permanent place of business located in a non-residential zone and staffed with full-time employees within the limits of the City and shall maintain a staffing level of the prime contractor for the proposed work of at least fifty percent (50%) who are residents of the City.
- Class B Business shall mean any Business that has established and agrees to maintain a permanent place of business located in a non-residential zone and staffed with full-time employees within the limits of the City or shall maintain a staffing level of the prime contractor for the proposed work of at least fifty percent (50%) who are residents of the City.
- 3. Class C Business shall mean any Business that has established and agrees to maintain a permanent place of business located in a non-residential zone **and** staffed with full-time employees within the limits of Broward County.
- 4. Class D Business shall mean any Business that does not qualify as either a Class A, Class B, or Class C business.

#### LOCAL BUSINESS PRICE PREFERENCE CERTIFICATION STATEMENT

The Business identified below certifies that it qualifies for the local business price preference classification as indicated herein, and further certifies and agrees that it will re-affirm its local preference classification annually no later than thirty (30) calendar days prior to the anniversary of the date of a contract awarded pursuant to this ITB. Violation of the foregoing provision may result in contract termination.



# CONTRACT PAYMENT METHOD

The City of Fort Lauderdale has implemented a Procurement Card (P-Card) program which changes how payments are remitted to its vendors. The City is transitioning from traditional paper checks to credit card payments via MasterCard or Visa as part of this program.

This allows you as a vendor of the City of Fort Lauderdale, to receive your payment fast and safely. No more waiting for checks to be printed and mailed.

In accordance with Article 7, item 7.6 of the contract, payments on this contract will be made utilizing the City's P-Card. Accordingly, bidders must presently have the ability to accept these credit cards or take whatever steps necessary to implement acceptance of a card before the start of the contract term, or contract award by the City.

Please indicate with which credit card you prefer to be paid:

Master Card

**⊠**Visa Card

Company Name: Signature: Print Name Title:

Vital Records Control	
Twee	
Jason Randall Area Vice Presid	dent

#### **BID/PROPOSAL CERTIFICATION**

**Please Note:** If responding to this solicitation through BidSync, the electronic version of the bid response will prevail, unless a paper version is clearly marked **by the bidder** in some manner to indicate that it will supplant the electronic version. All fields below must be completed. If the field does not apply to you, please note N/A in that field.

If you are a foreign corporation, you may be required to obtain a certificate of authority from the department of state, in accordance with Florida Statute §607.1501 (visit http://www.dos.state.fl.us/).

Company: (Lega	I Registration) <u>VRC</u>	C Companies LL	<u>C</u>	EIN (Option	al): 82-0796154	4
Address: 5400	Meltech Blvd, Suite	ə 101				
City: Me	emphis	State:	TNZ		38118	
<b>T</b> - I I		AX No.		Email:	jrandall@	vrcoffl.com
Total Bid Discou	nt (section 1.05 of G	f Purchase Order (sect eneral Conditions): / SBE / WBE (section				
ADDENDUM AC	KNOWLEDGEMENT	- Proposer acknowled	lges that the follo	wing adden	da have been rec	eived and are included in
Addendum No	Date Issued	Addendum No.	Date Issued		lendum No	Date Issued
VARIANCES: If	vou take exception of	have variances to an	v term. condition	. specificatio	on, scope of serv	ice. or requirement in this

<u>VARIANCES</u>: If you take exception or nave variances to any term, condition, specification, scope of service, or requirement in this competitive solicitation you must specify such exception or variance in the space provided below or reference in the space provided below all variances contained on other pages within your response. Additional pages may be attached if necessary. No exceptions or variances will be deemed to be part of the response submitted unless such is listed and contained in the space provided below. The City does not, by virtue of submitting a variance, necessarily accept any variances. If no statement is contained in the below space, it is hereby implied that your response is in full compliance with this competitive solicitation. If you do not have variances, simply mark N/A. If submitting your response electronically through BIDSYNC you must also click the "Take Exception" button.

The below signatory hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications addenda, legal advertisement, and conditions contained in the bid/proposal. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal I will accept a contract if approved by the City and such acceptance covers all terms, conditions, and specifications of this bid/proposal. The below signatory also hereby agrees, by virtue of submitting or attempting to submit a response, that in no event shall the City's liability for respondent's direct, indirect, incidental, consequential, special or exemplary damages, expenses, or lost profits arising out of this competitive solicitation process, including but not limited to public advertisement, bid conferences, site visits, evaluations, oral presentations, or award proceedings exceed the amount of Five Hundred Dollars (\$500.00). This limitation shall not apply to claims arising under any provision of indemnification or the City's protest ordinance contained in this competitive solicitation.

Title

Submitted by:

Jason Randall		
Name (printed)		•
04/08/2019	•	
Date		

Signature Área Vice President

ACORD <sup>®</sup> C	ER	TIF	ICATE OF LIABIL	ITY INS	URANC	E 7/1/2019	(1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	мм/dd/yyyy) /2019
THIS CERTIFICATE IS ISSUED AS A CERTIFICATE DOES NOT AFFIRMAT BELOW. THIS CERTIFICATE OF INS REPRESENTATIVE OR PRODUCER, A		Y OR	NEGATIVELY AMEND, EXT DOES NOT CONSTITUTE A	END OR ALT	ER THE CO	UPON THE CERTIFICAT VERAGE AFFORDED E		DER. THIS
IMPORTANT: If the certificate holder If SUBROGATION IS WAIVED, subject this certificate does not confer rights	to the	he ter	ms and conditions of the po	icy, certain p	olicies may	NAL INSURED provision require an endorsement	s or be t. A sta	e endorsed. atement on
PRODUCER LOCKTON COMPANIES				ACT				
3657 BRIARPARK DRIVE, SU	ITE	700	PHON (A/C,	IE No, Ext):		FAX (A/C, No):		
HOUSTON TX 77042 866-260-3538			E-MA ADDF	L ESS:				
								NAIC #
NSURED VRC Companies, LLC.						rance Company		<u>20508</u> 35289
431734 VKC Companies, EEC. 2626 Electronics Way				RER C :	intinontal III.	surance Company		55267
West Palm Beach FL 33407			INSU	RER D :				
			INSU	RER E :				
COVERAGES CER	TIFL	CATE		RER F :				
THIS IS TO CERTIFY THAT THE POLICIES			NUMBER: 16010253	EN ISSUED TO		REVISION NUMBER:		
INDICATED. NOTWITHSTANDING ANY RI CERTIFICATE MAY BE ISSUED OR MAY EXCLUSIONS AND CONDITIONS OF SUCH		REMEI	NT, TERM OR CONDITION OF A THE INSURANCE AFFORDED B	NY CONTRACT	OR OTHER I	DOCUMENT WITH RESPE	CT TO V	WHICH THIS
TR TYPE OF INSURANCE	ADDL	SUBR WVD		POLICY EFF (MM/DD/YYYY)	POLICY EXP	LIMIT	s	
A X COMMERCIAL GENERAL LIABILITY	Y	Y	6046431608	7/1/2018	7/1/2019	EACH OCCURRENCE		00,000
					<u> </u>	PREMISES (Ea occurrence) MED EXP (Any one person)	\$ 15,0	
						PERSONAL & ADV INJURY		00,000
GEN'L AGGREGATE LIMIT APPLIES PER:					15.1	GENERAL AGGREGATE		00,000
X POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	\$ 2,00	00,000
A AUTOMOBILE LIABILITY X ANY AUTO	Y	Y	6046431611	7/1/2018	7/1/2019	COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person)		00,000
OWNED SCHEDULED						BODILY INJURY (Per person) BODILY INJURY (Per accident)		XXXXX XXXXX
AUTOS ONLY AUTOS HIRED NON-OWNED AUTOS ONLY AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$ XX	XXXXX XXXXX XXXXX
B X UMBRELLA LIAB X OCCUR	Y	Y	6046431639	7/1/2018	7/1/2019	EACH OCCURRENCE		000,000
EXCESS LIAB CLAIMS-MADE						AGGREGATE		000,000
DED RETENTION \$ 10,000							\$ XX	XXXXX
A WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y / N		Y	6046431625	7/1/2018	7/1/2019	X PER OTH- STATUTE ER		
ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N / A					E.L. EACH ACCIDENT		00,000
If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE E.L. DISEASE - POLICY LIMIT	\$ 1,00	
							\$ 1,00	0,000
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHIC	LES (A	ACORD	101, Additional Remarks Schedule, may	be attached if mor	e space is require	ed)		
ERTIFICATE HOLDER	1		CAN	ICELLATION	See Atta	chment		
<b>16010253</b> City of Fort Lauderdale			SH	OULD ANY OF		ESCRIBED POLICIES BE C	ANCELL	ED BEFORE
Procurement Services Division			ТН	E EXPIRATION	N DATE THE	EREOF, NOTICE WILL I		
100 N Andrews Avenue			AC	CORDANCE W	TH THE POLIC	Y PROVISIONS.		
Fort Lauderdale FL 33301			AUTH	ORIZED REPRESE				
					3	->Kelly		
1						]	-	
					and the second se	ORD CORPORATION.		

The ACORD name and	logo are register	ed marks of ACO
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Exhibit 3 Page 17 of 29

All policies (except Workers' Compensation/EL) include a blanket automatic additional insured [provision] that confers additional insured status to the certificate holder only if there is a written contract between the named insured and the certificate holder that requires the named insured to name the certificate holder as an additional insured. In the absence of such a contractual obligation on the part of the named insured, the certificate holder is not an additional insured under the policy.

All policies include a blanket automatic waiver of subrogation endorsement [provision] that provides this feature only when there is a written contract between the named insured and the certificate holder that requires it. In the absence of such a contractual obligation on the part of the named insured, the waiver of subrogation feature does not apply.

All policies include a blanket notice of cancellation to certificate holders endorsement, providing for 30 days' advance notice if the policy is cancelled by the company other than for nonpayment of premium, 10 days' notice if the policy is cancelled for nonpayment of premium. Notice is sent to certificate holders with mailing addresses on file with the agent or the company. The endorsement does not provide for notice of cancellation if the named insured requests cancellation.

City of For	Lauderdale
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Bid 12257-095

#### RFP# 12257-095 - QUESTIONNAIRE

Name of proposing firm: VRC Companies LLC

- 1. After Receipt of Order (ARO) how many days will it take to perform all services, including but not limited to providing inventory of the boxes to City, of the estimated 30,140.6 cubic feet of City records from the current Contractor's facility to your facility for storage?
  - 0 /days /ARO
- 2. After City approval of the new contract, how many days will be required before you are able to begin the retrieval, return and destruction services required?
  - \_\_\_\_/days /ARO
- 3. As a part of the initial hand-off of the estimated 24,578 30,140.6 cubic feet of current City records, will your company incorporate the existing multiple numbering systems in your newly created numbering system?

Yes\_\_\_\_ No \_\_\_\_\_

/davs

If no, how long before the new numbering system be ready for use?

- 4. Provide the location/address of the facility at which these services will be performed, if different from your company address, as provided on the Bid/Proposal Signature Page. 2626 Electronics Way, West Palm Beach FL 33407
- 5. Is the Contractor's storage facility where the City records will be stored located outside of a designated Hurricane Evacuation Area? Yes ✓ No

6. Does the storage facility where the City records will be stored have a minimum of 37,400 cubic feet of records storage space available to accommodate the current and projected City's storage needs, while providing the same services under the same conditions?

Yes 📈 No \_\_\_\_\_

Note: 37,400 cubic feet is just a measure of total volume. It does not include the area around the boxes required by the State of Florida building code.

7. Does your company deliver and pick up records in closed and secured vehicles?

Yes 🗸 No \_\_\_\_

- 8. Please indicate how your company prefers to receive orders/requests for box retrievals and or returns. (*Examples: email orders, phone orders, etc.*) Either web order or email
- 9. What is the anticipated response time to a general customer service request via email?

Days \_\_\_\_\_ Hrs. <u>1-2</u> Minutes \_\_\_\_\_

10. What is the anticipated response time to a general customer service request via phone?

Questionnaire - Page 1 of 4

City of Fort Lauderdale

Bid 12257-095

Davs	Hrs.1-2	Minutes	

11. Does your company provide internet access to check on box availability?

Yes V No

If yes, does this system provide order request capabilities?

Yes 🗸 No

12. Please check *Yes* or *No* to the below requirements for the Contractor's storage facility where the City records will be stored:

Security alarm system	Yes No
Regular (once a month) Pest Control Services	Yes 🗸 No
In the records storage area City records will be stored no less than 2 feet above the floor.	Yes No
Fire Extinguishers marked in accordance with Fire Department regulations throughout the facility.	Yes 🗸 No
Fire sprinkler system	Yes No
Is your fire sprinkler system a wet or dry system	Wet Dry

13. Is the Contractor's storage facility where the City records will be stored air-conditioned? Yes \_\_\_\_ No \_\_\_\_\_

If no, does your company offer other climate control options to preserve the City records in storage? Please specify.

14.Please indicate the latest time (EST) your company will accept orders for standard retrievals and returns for next business day delivery by 3:30 pm? (Example: 4 pm is the latest time your company will accept orders for standard retrieval and return on one business day and 3:30 pm, is the latest time the next business day the City expect service.)

Orders need to be placed by 3:30pm to be fullfilled the following business day. Orders placed after 3:30pm will be processed the next business day and fullfilled the day after that.

15. Does your company provide as standard services, delivery of new boxes, retrieval and return of boxes from the same location at the same date and time for one standard delivery charge? (*Example: Two different recipients, in the same building, on different floors are charged with one standard delivery fee.*)

Yes 🗸 No

 Scenario 1: The Sustainable Development Department has the Planning and Zoning Division and Code Enforcement Division located at the same address, 700 NW 19th Questionnaire - Page 2 of 4 Avenue, but they are located in different parts of the building.

If both the Planning and Zoning Division and the Code Enforcement Division have deliveries scheduled for the same day and time would one Standard Retrieval charge be applicable or two?

One 📈 Two \_\_\_\_\_

17. Scenario 2: The Public Works Department is located at 100 N. Andrews Avenue, but they are located on both the 4<sup>th</sup> and 5<sup>th</sup> floors.

If Public Works requires having deliveries on both floors does your company charge one retrieval and/or pickup fee for delivery to one address even if there are separate orders for the same department on different floors of the same address?

Yes 🔽 No \_\_\_\_

18. Scenario 3: The City Clerk's Office and the Procurement Department are located at 100 N. Andrews Avenue, and they are located on two different floors.

Does your company charge one retrieval and/or pickup fee for delivery to one address even if more than one department has separate orders on different floors of the same address?

Yes \_\_\_\_ No \_\_\_\_

Does your company request separate charges for each Department and/or floor of an address?

Yes No 🗸 \_\_\_\_

\*Please note: Under variances in the Pricing Section if there is a fee for separate orders at the same address that are delivered on the same day.

- 19. This question is for all new Contractors. If your Company is awarded the RFP please indicate how your company plans on moving the estimated 24,578 boxes of City records from the current facility where they are stored in West Palm Beach, Florida to your facility.
- 20. This question is for the current Contractor. Should a new Contractor be awarded the new contract please explain how your company plans to provide a seamless hand-off of the 24,578 boxes at the current facility including organized preparation of inventory for removal/pickup by awarded Contractor.

21. Please indicate if your company has experience with a customer's boxes that have multiple tracking numbers. Does your company enter multiple tracking numbers for a box and use all of the numbers for retrieval purposes based on the customer's preference? Explain.

Yes, the city can use old vendor numbers as a cross reference.

22. Provide your company's procedures for on-site records destruction including timeline of

We will set up a seamless transition, where the new contractor will be able to pick up boxes on a weekly <u>schedule. All pick ups will have an inventory of what is being picked up so the city will know which vendor</u> has possesion of certain boxes at all times.

request to final destruction.

Once the request is made the boxes are ordered, retrieved and scanned out to insure the correct box is being destroyed. The boxes are then sent to one of our in house shredding facilities to be destroyed.

- 23. Provide a sample copy of your company's monthly inventory report, transaction report and new box input report.
- 24. Provide a sample of your company's invoice.
- 25. Provide a letter from a licensed architectural or engineering firm substantiating that the storage facility where the City records will be stored meets the requirements of American Society of Engineers (A.S.C.E), 7-02 as adopted by the Florida Code, for wind and resistive standards of building construction, with particular attention to the exterior walls and roof structure. The letter should substantiate that the Contractor's facility where the City records will be stored, is at the minimum, constructed to withstand category three-hurricane force wind and impact.

The proposer understands that the information contained in these proposal pages is to be relied upon by the City in awarding the proposed contract, and such information is warranted by the proposer to be true. The proposer agrees to furnish such additional information, prior to acceptance of any proposal relating to the qualifications of the proposer, as may be required by the City.

Please review the questionnaire to make sure all questions have been answered and all requested documents provided. Attach additional sheets if necessary. The City may deem your firm non-responsive for failure to provide all requested answers and documentation.

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# NEW BOX INVENTORY FILE REPORT for Mar 01 2019 -- Mar 01, 2019

for Mar 01, 2019 -- Mar 01, 2019 Printed on 04/08/2019 @ 4:49 pm

Box ID Description	
ы Бе	
Box Cust	
Destruction Flag / Date	
Site Date	
Media Size Location Code Code Code	
Media Size Locat Code Code Code	
Media Code	
Box Barcode	TUUI9/8) NUVASIVE INC.

(Default) NUVASIVE, INC.

			I			
8087152	02	B41C19 A07A	2019-03-01	2019-03-01 F 0000-00-00	48087152	DHR's February 2019
8087153	02	B41C19 A06A	2019-03-01	2019-03-01 F 0000-00-00	48087153	DHR's February 2019
8087154	02	B41C19 A08B	2019-03-01	2019-03-01 F 0000-00-00	48087154	DHR's February 2019
8087155	02	B41C19 A08C	2019-03-01	2019-03-01 F 0000-00-00	48087155	DHR's February 2019
8087156	02	B41C19 A07B	2019-03-01	2019-03-01 F 0000-00-00	48087156	DHR's February 2019
8087157	02	B41C19 A07C	2019-03-01	2019-03-01 F 0000-00-00	48087157	DHR's February 2019
				-		

Department Totals: (Default) NUVASIVE, INC.

Number of Boxes: 6 Amount of Storage: 7.80 Customer Totals: (01001978) NUVASIVE INC. Number of Boxes: 6 Amount of Storage: 7.80 .

#### Acct. 11111111

Invoice 6352316

# VRC Companies LLC:

Accounts Payable ACME 1 N Main St Suite 234 West Palm Beach FL 33407

STORAGE SUMMARY:	
150 BOXES IN STORAGE	\$19.50
ACTIVITY SUMMARY:	
1 RESHELVING	\$1.00
1 STANDARD RETRIEVAL	\$1.25
1 COURIER / DRIVER -HANDLING	\$1.00
1 PERMANENT REMOVAL	\$2.00
NEW BOX SUMMARY:	
1 TOTAL NEW BOXES	\$1.00
REMOVAL SUMMARY	
1 RECORD DESTRUCTION	\$1.75
DELIVERY SUMMARY:	
1 TOTAL STANDARD DELIVERIES	\$17.00
1 RUSH DELIVERY	\$25.00
OTHER SERVICES:	
1 TOTAL NEW - 1.3 FLAT BOX FEE	\$0.00

INVOICE TOTAL \$69.50

This invoice represents charges in advance for the 'Standard Monthly Fee' which includes Contracted Storage and Services for 04/01/2019 to 04/30/2019 and charges in arrears for 'Additional Storage' and any Service Transactions with a date from 02/25/2019 to 03/31/2019 inclusive

Please Remit To: Vital Records Control Dept. 5874 PO Box 11407 Birmingham, AL 35246-5874 NET DUE: FIFTEEN (15) DAYS

## MONTHLY TRANSACTION REPORT

Fee Type	Qty	Unit Price	Total Price
TUBES	25	\$0.15	\$3.75
STANDARD STORAGE BOX	564	\$0.13	\$73.32
LEGAL BANKER BOX	20	\$0.20	\$4.00
CHECK BOX	35	\$0.08	\$2.80
RESHELVING	79	\$1.00	79.00
STANDARD RETRIEVAL	164	\$1.25	\$205.00
COURIER/DRIVER HANDLI	25	5 \$1.00	\$25.00
PERMANENTLY REMOVED	1	\$1.75	\$19.25
NEW BOXES	2:	5 \$1.00	\$25.00
RECORD DESTRUCTION		1 \$2.00	\$2.00
STANDARD DELIVERIES	12	2 \$17.00	\$204.00
RUSH DELIVERY		1 \$28.00	\$28.00
	96	2	\$671.12

O'Donnell, Maccarato, Nisnosna & Jacson Engineering 321 15<sup>th</sup> street, Suite #200 West Palm Beach, FL 33401 561-835-9994

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June 16, 2008

To Whom It May Concern:

The following company has scheduled an inspection to verify this facility has met the requirements of the A.S.C.E. for wind and resistive standards of building construction, with particular attention to the exterior walls and roof structure.

Our letter will state that U&Me Records Management & Destruction is a the minimum, constructed to withstand category there-hurricane force wind and impact.

Thank you \_\_\_\_\_ 12 × 1 Mr. O'Donnell

CAM # 19-0711 Exhibit 3 Page 27 of 29



# SOC 2 TYPE 2

Report on VRC Companies, LLC's Description of its Record Storage and Vaulting Systems and on the Sustainability of the Design and Operating Effectiveness of Its Controls Relevant to Security, Availability, and Confidentiality

*Throughout the Period June 1, 2017 to May 31, 2018* 

BMC

CAM # 19-0711 Exhibit 3 Page 28 of 29





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