City of Fort Lauderdale

Title VI Program Plan

2019

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1.0 Title VI Program Activity Log

The City of Fort Lauderdale will review this plan annually for any required updates and addendums. The City will will also provide updates to this document between annual reviews if modifications improve performance of this program.

Date	Activity (Review/Update/Addendum/ Adoption/Distribution)	Concerned Person (Signature)	Remarks
4/3/2019	FDOT Letter of Concurrence Receipt	Jayne Pietrowski, FDOT	Approved

2.0 Title VI/Nondiscrimination Assurance Statement

49 CFR Part 21.7(a): Every application for Federal financial assistance to which this part applies shall contain, or be accompanied by, an assurance that the program will be conducted or the facility operated in compliance with all requirements imposed or pursuant to [49 CFR Part 21].

TITLE VI/ NONDISCRIMINATION ASSURANCE

Pursuant to Section 9 of US DOT Order 1050.2A, the **City of Fort Lauderdale** assures the Florida Department of Transportation (FDOT) that no person shall on the basis of race, color, national origin, sex, age, disability, family or religious status, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, the Florida Civil Rights Act of 1992 and other nondiscrimination authorities be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation under any program or activity.

The **City of Fort Lauderdale** further assures FDOT that it will undertake the following with respect to its programs and activities:

1. Designate a Title VI Liaison that has a responsible position within the organization and access to the Recipient's Chief Executive Officer.
2. Issue a policy statement signed by the Chief Executive Officer, which expresses its commitment to the nondiscrimination provisions of Title VI. The policy statement shall be circulated throughout the Recipient's organization and to the general public. Such information shall be published where appropriate in languages other than English.
3. Insert the clauses of *Appendices A and E* of this agreement in every contract subject to the Acts and the Regulations (Appendix A)
4. Develop a complaint process and attempt to resolve complaints of discrimination against sub-recipients. Complaints against the Recipient shall immediately be forwarded to the FDOT District Title VI Coordinator.
5. Participate in training offered on Title VI and other nondiscrimination requirements.
6. If reviewed by FDOT or USDOT, take affirmative action to correct any deficiencies found within a reasonable time period, not to exceed ninety (90) calendar days.
7. Have a process to collect racial and ethnic data on persons impacted by your agency's programs.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal funds, grants, loans, contracts, properties, discounts or other federal financial assistance under all programs and activities and is binding. The person whose signature appears below is authorized to sign this assurance on behalf of the Recipient.

Dated_____ by_____, City Manager

3.0 Introduction & Description of Services

The City of Fort Lauderdale submits this Title VI Plan in compliance with Title VI of the Civil Rights Act of 1964, 49 CFR Part 21, and the guidelines of FTA Circular 4702.1B, published October 1, 2012.

The City of Fort Lauderdale is both a direct recipient and a sub-recipient of funds from the Federal Transit Administration (FTA) and provides community bus transit service in Fort Lauderdale and adjacent municipalities. The community bus system provides local transit service that connects to activity centers, medical complexes, educational facilities and regional transit including rail and bus services. A full description of the City's Community Bus system is included in Appendix B.

The City of Fort Lauderdale is committed to provide access to services for all residents no matter their race, color, national origin, age, disability, family or religious status.

The designated liaison for Title VI issues and complaints within the City of Fort Lauderdale is Renee Cross and can be reached at the contact information listed below. The liaison is the focal point for Title VI implementation and monitoring of activities receiving federal financial assistance. Key responsibilities of the Title VI Liaison include:

- Maintain knowledge of Title VI requirements.
- Attend training on Title VI and other nondiscrimination authorities when offered by any regulatory agency.
- Disseminate Title VI information to the public including in languages other than English, when necessary.
- Develop a process to collect data related to race, gender and national origin of service area population to ensure low income, minorities, and other underserved groups are included and not discriminated against.
- Implement procedures for the prompt processing of Title VI complaints.
- Investigate and/or resolve Title VI complaints

Title VI Liaison
Renee Cross, Title VI Coordinator
City of Fort Lauderdale
Transportation and Mobility Department
290 NE 3rd Avenue
Fort Lauderdale, FL 33301
954.828.5217
rcross@fortlauderdale.gov

3.1 First Time Applicant Requirements

FTA Circular 4702.1B, Chapter III, Paragraph 3: Entities applying for FTA funding for the first time shall provide information regarding their Title VI compliance history if they have previously received funding from another Federal agency.

The City of Fort Lauderdale is not a first time applicant for FTA funding and has found to be in compliance with all Title VI requirements.

3.2 Annual Certifications and Assurances

FTA Circular 4702.1B, Chapter III, Paragraph 2: Every application for financial assistance from FTA must be accompanied by an assurance that the applicant will carry out the program in compliance with the Title VI regulations.

The City of Fort Lauderdale will remain in compliance with this requirement by annual submission of certifications and assurances as required by FDOT.

3.3 Title VI Plan Concurrence and Adoption

The City of Fort Lauderdale adopted this plan at its April 16, 2019 City Commission meeting as an update to the previous submitted plan in 2016. A copy of the resolution and FDOT Concurrence letter can be found in Appendix C.

4.0 Title VI Notice to the Public

FTA Circular 4702.1B, Chapter III, Paragraph 5: Title 49 CFR 21.9(d) requires recipients to provide information to the public regarding the recipient's obligations under DOT's Title VI regulations and apprise members of the public of the protections against discrimination afforded to them by Title VI.

4.1 Notice to Public

Notice is provided to the public of its rights under Title VI including that the City complies with the requirements, how the public can receive additional information on the City's Title VI Plan and the procedure to follow to file a discrimination complaint against the City.

English and Spanish versions of theTitle VI and ADA Notice of Compliance is included in Appendix D. The notice shall be translated into other languages, as necessary.

4.2 Notice Posting Locations

The Notice to Public will be posted at many locations as seen in Appendix D to notify the public of the City of Fort Lauderdale's obligations under Title VI and to inform them of the protections afforded them under Title VI, including on the City of Fort Lauderdale's website at www.fortlauderdale.gov/accessibility. Additionally, the City of Fort Lauderdale will post the notice on community bus transit vehicles operated through the City's Sun Trolley and Water Trolley system.

5.0 Title VI Procedures and Compliance

FTA Circular 4702.1B, Chapter III, Paragraph 6: All recipients shall develop procedures for investigating and tracking Title VI complaints filed against them and make their procedures for filing a complaint available to member of the public

5.1 Complaint Procedure

Any person who believes he or she has been discriminated against on the basis of race, color, or national origin by the City of Fort Lauderdale may file a Title VI complaint by completing and submitting the City's Title VI Complaint Form. Exhibit E contains the Title VI Complaint Procedures and Complaint Forms in English and Spanish. Complaints can also be submitted by phone or email to the following:

Renee Cross, Title VI Coordinator
City of Fort Lauderdale
Transportation and Mobility Department
290 NE 3rd Avenue
Fort Lauderdale, FL 33301
954.828.5217
rcross@fortlauderdale.gov

Alternate means of filing complaint, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The City of Fort Lauderdale investigates complaints received no more than 180 days after the alleged incident. City of Fort Lauderdale will only process complaints that are complete. To be considered complete, complainants must, at a minimum, include their name, contact information, date of alleged incident, and a description of the incident.

Once the complaint is received, City of Fort Lauderdale will review it to determine if our office has jurisdiction. The complainant will receive an acknowledgement letter informing him/her whether the complaint will be investigated by our office.

The City of Fort Lauderdale has ninety (90) days to investigate the complaint. If more information is needed to resolve the case, City of Fort Lauderdale may contact the complainant. The complainant has ten (10) business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within ten (10) business days, City of Fort Lauderdale can administratively close the case. A case can also be administratively closed if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur. If the complainant wishes to appeal the decision, she/he has seven (7) days to do so from the time he/she receives the closure letter or the LOF.

The Complaint Procedures and Complaint Forms (English and Spanish) are provided in Appendix E and also available to the public on the City of Fort Lauderdale's website (www.fortlauderdale.gov). The forms are also available in other formats upon request.

5.2 Retaliation

Retaliation is prohibited under Title VI of the Civil Rights Act of 1964 and related federal and state nondiscrimination authorities. It is the policy of the City that persons filing a grievance of discrimination should have the right to do so without interference, intimidation, coercion or fear of reprisal. Anyone who feels they have been subjected to retaliation should report such incident to the Title VI Coordinator.

5.3 Record Retention and Reporting Policy

FTA requires that all direct and primary recipients document their compliance by submitting a Title VI Plan to their FTA regional civil rights officer once every three (3) years. The City of Fort Lauderdale will submit the updated Title VI Plan to all primary recipients for concurrence. The City will report all Title VI information to FTA as it relates to any direct recipient funding.

Compliance records and all Title VI related documents will be retained for a minimum of three (3) years and reported to the FTA or the primary recipient annually, as appropriate.

5.4 Sub-recipient Assistance and Monitoring

> *FTA Circular 4702.1B, Chapter III, Paragraph 11: primary recipients should assist their sub-recipients in complying with DOT's Title VI regulations, including the general reporting requirements.*

The City of Fort Lauderdale has one (1) sub-recipient which is the Downtown Fort Lauderdale Transportation Management Association (TMA) which operates the City's community bus program. The City of Fort Lauderdale is required by FTA to ensure that sub-recipients of federal funds comply with all Title VI requirements. To meet this mandate, the City of Fort Lauderdale conducts monitoring which consists of collecting data, day-to-day communications, and reports/forms as necessary. The City of Fort Lauderdale uses reports and correspondence to determine if the sub-recipients are complying with the Title VI requirements as outlined in FTA Circular 4702.1B and the Title VI Plan. The TMA is required to report any complaints or incidents to the City to be recorded and addressed.

Title VI Complaint procedures, Title VI Complaint Form, and a sample Title VI Notice have been developed and distributed by the City of Fort Lauderdale to its sub-recipients. The City of Fort Lauderdale also assists the sub-recipients with demographic maps for Title VI purposes upon request and ensuring that Title VI requirements are met for any planning or changes to the transit service.

List of City of Fort Lauderdale Sub-recipients:

- Downtown Fort Lauderdale Transportation Management Association

5.5 Contractors and Subcontractors

The City of Fort Lauderdale is responsible for ensuring that contractors are in compliance with Title VI requirements. Contractors may not discriminate in the selection and retention of any subcontractors. Subcontractors also may not discriminate in the selection and retention of any subcontractors. The City of Fort Lauderdale, contractors, and subcontractors may not discriminate in their employment practices in connection with federally assisted projects. Contractors and subcontractors are not required to prepare or submit a Title VI Plan.

Nondiscrimination Clauses

During the performance of a contract, the contractor, for itself, its assignees and successors in interest must comply with all relevant federal clauses as it relates to nondiscrimination.

6.0 Title VI Investigations, Complaints, and Lawsuits

FTA Circular 4702.1B, Chapter III, Paragraph 7: In order to comply with the reporting requirements of 49 CFR 21.9(b), FTA requires all recipients to prepare and maintain a list of any of the following that allege discrimination on the basis of race, color, or national origin: active investigations….; lawsuits, and complaints naming the recipient.

In accordance with 49 CFR 21.9(b), the City of Fort Lauderdale records and reports any investigations, complaints, or lawsuits involving allegations of discrimination. The records of these events shall include the date the investigation, lawsuit, or complaint was filed; a summary of the allegations; the status of the investigation, lawsuit, or complaint; and actions taken by the City of Fort Lauderdale in response; and final findings related to the investigation, lawsuit, or complaint. The records for the previous three (3) years are included in the Title VI Plan when it is submitted to FDOT and other primary recipients.

The City of Fort Lauderdale has had the following investigations, complaints, or lawsuits involving allegations of discrimination on the basis of race, color, or national origin over the past three (3) years.

Table 1: Summary of Investigations, Lawsuits, and Complaints

Type	Event Date	Claim Date	Claim Type	Event Description	Status	Action
Lawsuit	7/9/2015	3/24/2016	Discrimination - Racial	3/24/2016 08:49:11 AM The claimant alleges that she was discriminated against because of her race and sex.	Closed	Case Dismissed
Lawsuit	4/6/2016	1/25/2017	Discrimination - National Origin	1/25/2017 01:59:29 PM The claimant alleges that he was not promoted to Sergeant because of his national origin.	Open	In Litigation
Complaint	12/13/2018	2/20/2019	Discrimination - Racial	2/20/2019 09:05:37 AM The claimant alleges she was discriminated against because of her race, sex and disability. She is also alleging retaliation.	Open	Under Investigation
Complaint	2/4/2019	3/7/2019	Discrimination - Racial	3/7/2019 09:35:08 AM The claimant is alleging that she was discriminated against because of her race/national origin and that she was retaliated against.	Open	Under Investigation

7.0 Public Participation Plan

FTA Circular 4702.1B, Chapter III, Paragraph 4.a.4: Every Title VI Plan shall include the following information: A public participation plan that includes an outreach plan to engage minority and limited English proficient populations, as well as a summary of outreach efforts made since the last Title VI Plan submission. A recipient's targeted public participation plan of minority populations may be part of efforts that extend more broadly to include constituencies that are traditionally underserved, such as people with disabilities, low-income populations, and others.

The Public Participation Plan (PPP) for the City of Fort Lauderdale was developed to ensure that all members of the public, including minorities and Limited English Proficient (LEP) populations, are encouraged to participate in the decision making process for the City of Fort Lauderdale. Policy and service delivery decisions need to take into consideration community sentiment and public opinion based upon well-executed outreach efforts. The public outreach strategies described in the PPP are designed to provide the public with effective access to information about the City of Fort Lauderdale services and to provide a variety of efficient and convenient methods for receiving and considering public comment prior to implementing changes to services. The PPP is included as Appendix F to this Title VI Plan.

Current Outreach Efforts

The City of Fort Lauderdale is required to submit a summary of public outreach efforts made over the last three (3) years. The following is a partial list of community outreach and media relations tools and tactics that may be used to disseminate information about the City's program and provide an opportunity to solicit and incorporate public input throughout the process. These tools may be used solely or in combination, as each situation merits.

The City of Fort Lauderdale makes strong efforts to ensure that all residents are heard in projects by utilizing a wide range of tools. This plan is centered on the strong neighborhood association structure of Fort Lauderdale that allows the City to reach residents. The City participates in NextDoor which provides a digital resource as well as the standard digital media including such things as a regularly updated website, e-newsletters, email blasts, Twitter, Instagram, and Facebook. All materials have a contact listed to receive information in another manner. The City also works with partners to leverage outreach including working with business associations and non-profits such as the YMCA and Housing Authority to assist with targeted outreach. Direct presentations are conducted at neighborhood associations to be able to meet with residents in their own neighborhoods instead of requiring them to come to City Hall. The City works with each relevant association on which outreach materials are most appropriate for their association including such things as door hangers, yard signs, paper flyers and digital flyers.

The City leverages existing partnerships to ensure that residents that do not typically use digital media are captured in outreach. This includes partnering with agencies such as the Housing Authority of Fort Lauderdale and the YMCA to utilize Community Health Workers to conduct outreach, providing assistance to disabled residents using the free public transit to public meetings from housing authority properities within the neighborhood. The City also works with the neighborhood association in an area that has a high percentage of elderly residents to distribute paper copies of materials to each building within the neighborhood, and to have targeted public meetings with them to ensure that their needs are met by the transit system.

8.0 Limited English Proficiency Plan

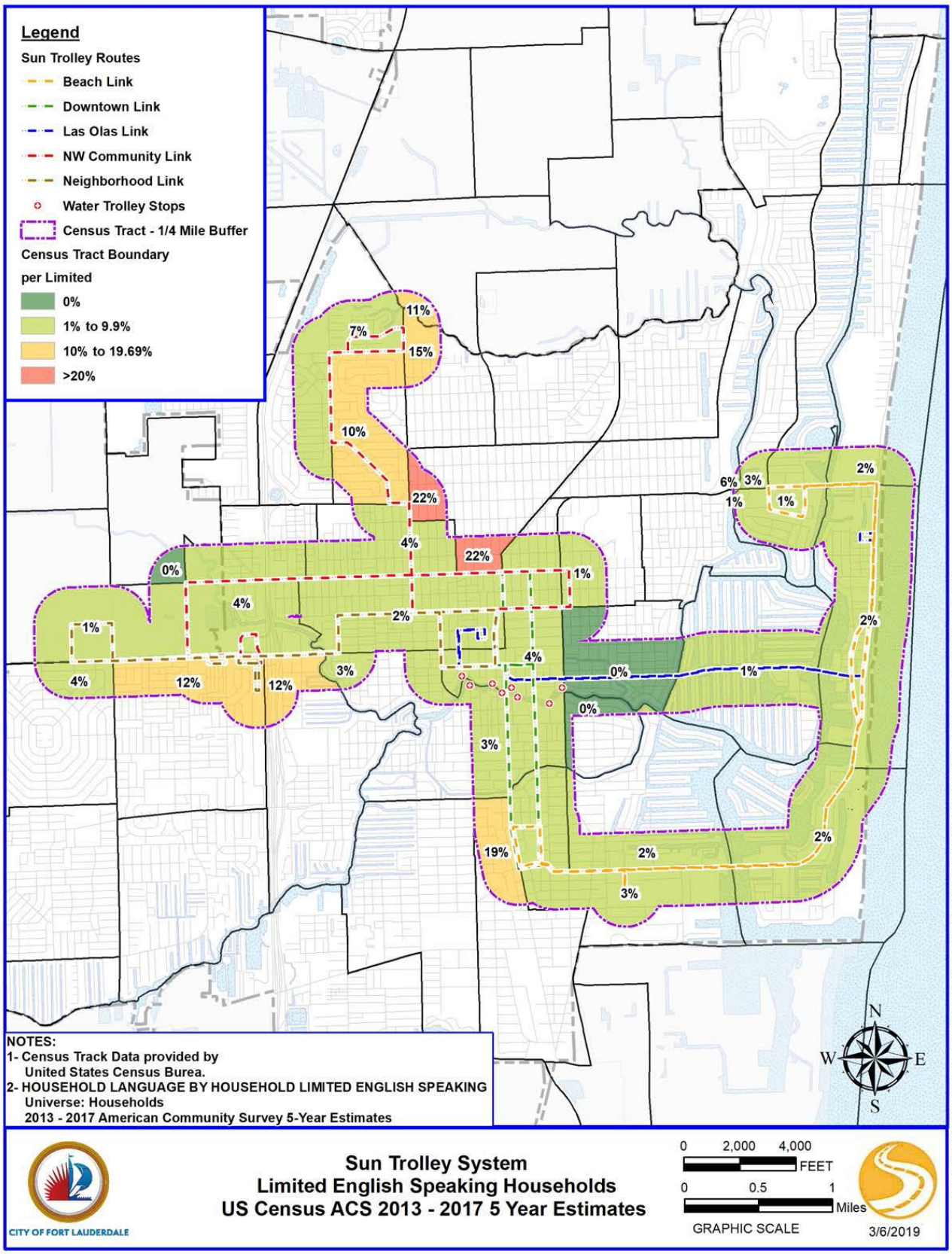
FTA Circular 4702.1B, Chapter III, Paragraph 9: Recipients shall take reasonable steps to ensure meaningful access to benefits, services, information, and other important portions of their programs and activities for individuals who are limited English proficient (LEP).

The City of Fort Lauderdale operates a transit system within the City limits and adjacent municipalities. The Language Assistance Plan (LAP) has been prepared to address the City of Fort Lauderdale's responsibilities as they relate to the needs of individuals with Limited English Proficiency (LEP). Individuals who have a limited ability to read, write, speak or understand English are LEP.

According to the US Census, American Community Survey 5-year Estimates from 2013-2017, 28,767 (25.7%) of the population over the age of 5 speaks a language other than English in the service area. There is 8% of the population that feels that they speak English less than very well. The operating area language data for the service area is provided in Appendix H.

The map on the following page illustrates the percentage of Limited English Speaking households in the City that are located within a quarter mile of a Sun Trolley and Water Trolley transit lines.

The City of Fort Lauderdale is federally mandated (Executive Order 13166) to take responsible steps to ensure meaningful access to the benefits, services, information and other important portions of its programs and activities for individuals who are LEP. The City of Fort Lauderdale has utilized the U.S. Department of Transportation (DOT) LEP Guidance Handbook and performed a four factor analysis to develop its LEP. The LEP is included in this Title VI Plan as Appendix G.


Legend
Sun Trolley Routes
Beach Link
Downtown Link
Las Olas Link
NW Community Link
Neighborhood Link
Water Trolley Stops
Census Tract - 1/4 Mile Buffer
Census Tract Boundary
per Limited
0%
1% to 9.9%
10% to 19.69%
>20%
11%
7%
15%
10%
22%
4%
22%
0%
1%
4%
2%
1%
4%
12%
12%
3%
6%
3%
1%
1%
2%
2%
4%
0%
1%
0%
3%
19%
2%
2%
3%
NOTES:
1- Census Track Data provided by
United States Census Burea.
2- HOUSEHOLD LANGUAGE BY HOUSEHOLD LIMITED ENGLISH SPEAKING
Universe: Households
2013 - 2017 American Community Survey 5-Year Estimates
N
W
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CITY OF FORT LAUDERDALE
Sun Trolley System
Limited English Speaking Households
US Census ACS 2013 - 2017 5 Year Estimates
0 2,000 4,000
FEET
0 0.5 1
Miles
GRAPHIC SCALE
3/6/2019
GIS Dept: N:\TAM\GIS\FTLCensusData_16_DR\ArcMap\TMACensus2019\TMA_Routes-QuarterMile Buffer_LimitedEnglish__030519.mxd -- INT

9.0 Transit Planning and Advisory Bodies

FTA Circular 4702.1B, Chapter III, Paragraph 10: Recipients that have transit-related, non-elected planning boards, advisory councils or committees, or similar committee, the membership of which is selected by the recipient, must provide a table depicting the racial breakdown of the membership of those committees, and a description of efforts made to encourage the participation of minorities on such committees.

The City of Fort Lauderdale does not have a transit-related committee or board in which members are selected by the City, however two City Commissioners sit on the Downtown Transportation Management Association (TMA) Board of Directors.

The TMA Board of Directors are charged with providing public transportation through the Sun Trolley community bus program and the Water Trolley program. The TMA is a 501(c) (3) non-profit and its members are appointed from various agencies including Broward County, Broward MPO, Florida Department of Transportation, Fort Lauderdale City Commission, Fort Lauderdale Downtown Development Authority. All other positions are to be held by persons directly affected by the activities of the TMA and are appointed by the Board of Directors.

Minority participation on the Board is currently accommodated and the City of Fort Lauderdale will continue to encourage participation at all meetings pertaining to mobility in the service area.

10.0 Title VI Equity Analysis

FTA Circular 4702.1B, Chapter III, Paragraph 4.a.8: If the recipient has constructed a facility, such as vehicle storage, maintenance facility, operation center, etc., the recipient shall include a copy of the Title VI equity analysis conducted during the planning stage with regard to the location of the facility.

Title 49 CFR, Appendix C, Section (3)(iv) requires that "the location of projects requiring land acquisition and the displacement of persons from their residences and business may not be determined on the basis of race, color, or national origin." For purposes of this requirement, "facilities" does not include bus shelters, as they are considered transit amenities. It also does not include transit stations, power substations, or any other project evaluated by the National Environmental Policy Act (NEPA) process. Facilities included in the provision include, but are not limited to, storage facilities, maintenance facilities, operations centers, etc. In order to comply with the regulations, the City of Fort Lauderdale will ensure the following:

1. The City of Fort Lauderdale will complete a Title VI equity analysis for any facility during the planning stage with regard to where a project is located or sited to ensure the location is selected without regard to race, color, or national origin. The City of Fort Lauderdale will engage in outreach to persons potentially impacted by the siting of the facility. The Title VI equity analysis must compare the equity impacts of various siting alternatives, and the analysis must occur before the selection of the preferred site.
2. When evaluating locations of facilities, the City of Fort Lauderdale will give attention to other facilities with similar impacts in the area to determine if any cumulative adverse impacts might result. Analysis should be done at the Census tract or block group level where appropriate to ensure that proper perspective is given to localized impacts.
3. If The City of Fort Lauderdale determines that the location of the project will result in a disparate impact on the basis of race, color, or national origin, the City of Fort Lauderdale may only locate the project in that location if there is a substantial legitimate justification for locating the project there, and where there are no alternative locations that would have a less disparate impact on the basis of race, color, or national origin. The City of Fort Lauderdale must demonstrate and document how both tests are met. The City of Fort Lauderdale will consider and analyze alternatives to determine whether those alternatives would have less of a disparate impact on the basis of race, color, or national origin, and then implement the least discriminatory alternative.

The City of Fort Lauderdale has not recently constructed any facilities nor does it currently have any facilities in the planning stage per these regulations; therefore, the City of Fort Lauderdale does not have any Title VI Equity Analysis reports to submit with this Plan.

For any future Title VI analysis for determination of site or location of facilities as required by Title 49 CFR Section 21.9(b)(3), the City of Fort Lauderdale will utilize the demographic maps included in Appendix I and the requirements in Appendix H.

11.0 System-Wide Service Standards and Service Policies

FTA Circular 4702.1B, Chapter III, Paragraph 10: All fixed route transit providers shall set service standards and policies for each specific fixed route mode of service they provide.

The City of Fort Lauderdale has adopted the following system-wide standards and policies to ensure service design and operations practices do not result in discrimination on the basis of race, color, or national origin. Service policies differ from service standards in that they are not necessarily based on a quantitative threshold.

11.1 Service Standards

The City of Fort Lauderdale aligns its system wide standards to conform to the Community Bus standards set forth by Broward County Transit in order to qualify for continued funding under their Community Bus program. However, if changes to the service standard were necessary, the City, in compliance with the provisions of 49 USC Section 5307 (c)(1)(I), holds a public hearing before its City Commission for any of the following:

(1) Prior to the implementation or change in fares.

(2) Prior to any change in service affecting twenty-five percent (25%) or more to the route miles, when calculated on total route miles or on daily revenue miles.

(3) Prior to establishing a new transit route.

(4) Prior to discontinuing any transit route in its entirety.

(5) Prior to implementing headway adjustments of more than ten (10) minutes during peak service hours or more than twenty (20) minutes during non-peak hours.

The City also reaches out to the communities that will experience the change in order to receive feedback beyond the Public Hearing setting including at existing neighborhood association meetings or special meetings many times scheduled with assistance from the Housing Authority or other community agency.

FTA requires that all fixed route transit providers develop quantitative standards for all fixed route modes of operation for the following indicators. The City of Fort Lauderdale has prepared standards for all modes it operates.

1-Vehicle Load

The average of all loads during the peak operating period should not exceed vehicles' achievable capacities:

Vehicle Type	Average Passenger Capacities			
	Seated	Standing	Total	Maximum Load Factor
35' Trolley	25+5/2WC	11	41	1.4
31' Trolley	25+5/2WC	11	41	1.4
34' Bus	30 + 2WC	7	39	1.2
25' Cutaway Bus	16 + 2WC	4	22	1.4
23' Cutaway Bus	12 + 1WC	3	16	1.2
Water Taxi Boat	40	9	49	1.2

2-Vehicle Headway

Sun Trolley bus and ferry services operate on timetables with set headways that shall not exceed 60 minutes. There are no designated Peak or Off-Peak hours nor are there night and weekend hours variations.

3-On Time Performance Standards

A vehicle is considered on time if it departs a scheduled time point no more than five (5) minutes early and no more than five (5) minutes late. The Sun Trolley on-time performance objective is 90% or greater. The on-time performance is actively monitored each day and system results are published and posted as part of monthly performance reports covering all aspects of operations.

11.2 Service Policies

1-Vehicle assignment for each mode

Bus assignments take into account the operating characteristics of buses of various types and lengths, which are matched to the operating characteristics of the route. Local routes with high senior or disabled ridership may be assigned buses with lower entry points for easier ingress/egress for the passenger. In addition, some routes requiring tight turns on narrow streets are operated with smaller buses rather than the longer buses. All buses are equipped with air conditioning and are wheelchair accessible.

2-Distribution of Transit Amenities

Broward County Transit (BCT) provides transit amenities for the Sun Trolley Community bus system. BCT's standards for transit amenities siting are as follows:

- Shelter Placement– minimum threshold is an average of 25 or more boardings per weekday.
- Stand-alone seating options – where shelters are not appropriate or where there are right-of-way constraints. Minimum threshold is an average of 15 or more boardings per weekday.
- Park and Ride and Transfer Stations – as needed to meet ridership demand.
- Real-Time Passenger Advisory Signage – minimum threshold is an average of 25 or more boardings per weekday, and need is demonstrated based on rider transfer activity.

The City's bus bench contractor, Gold Coast Bench, provides additional benches to supplement Broward County Transit's siting of bus shelters, bus benches, trash cans, and bike racks at the over 750 bus stops in the City. The siting of Gold Coast Bench amenities is determined by ridership levels, observed and documented need, and placement along transit corridors. Taking into consideration the South Florida climate, there are also benches placed at locations not associated with a bus stop along transit corridors and are designated as Pedestrian Convenience Benches.

12.0 Appendices

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Appendix A
Non-Discrimination Assurance Statement
Appendicies A and E

Appendicies A and E

During the performance of this contract, the contractor, for itself, its assignees and successors in interest (hereinafter referred to as the "Contractor") agrees as follows:

(1.) **Compliance with Regulations:** The Contractor shall comply with the Regulations relative to nondiscrimination in Federally-assisted programs of the U.S. Department of Transportation (hereinafter, "USDOT") Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time, (hereinafter referred to as the Regulations), which are herein incorporated by reference and made a part of this Agreement.

(2.) **Nondiscrimination:** The Contractor, with regard to the work performed during the contract, shall not discriminate on the basis of race, color, national origin, sex, age, disability, religion or family status in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor shall not participate either directly or indirectly in the discrimination prohibited by section 21.5 of the Regulations, including employment practices when the contract covers a program set forth in Appendix B of the Regulations.

(3.) **Solicitations for Subcontractors, including Procurements of Materials and Equipment:** In all solicitations made by the Contractor, either by competitive bidding or negotiation for work to be performed under a subcontract, including procurements of materials or leases of equipment; each potential subcontractor or supplier shall be notified by the Contractor of the Contractor's obligations under this contract and the Regulations relative to nondiscrimination on the basis of race, color, national origin, sex, age, disability, religion or family status.

(4.) **Information and Reports:** The Contractor shall provide all information and reports required by the Regulations or directives issued pursuant thereto, and shall permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the *Florida Department of Transportation,* the *Federal Highway Administration, Federal Transit Administration, Federal Aviation Administration, and/or the Federal Motor Carrier Safety Administration* to be pertinent to ascertain compliance with such Regulations, orders and instructions. Where any information required of a Contractor is in the exclusive possession of another who fails or refuses to furnish this information the Contractor shall so certify to the *Florida Department of Transportation*, the *Federal Highway Administration, Federal Transit Administration, Federal Aviation Administration, and/or the Federal Motor Carrier Safety Administration* as appropriate, and shall set forth what efforts it has made to obtain the information.

(5.) **Sanctions for Noncompliance:** In the event of the Contractor's noncompliance with the nondiscrimination provisions of this contract, the *Florida Department of Transportation* shall impose such contract sanctions as it or the *Federal Highway Administration, Federal Transit Administration, Federal Aviation Administration, and/or the Federal Motor Carrier Safety Administration* may determine to be appropriate, including, but not limited to:

a. withholding of payments to the Contractor under the contract until the Contractor complies, and/or
b. cancellation, termination or suspension of the contract, in whole or in part.

(6.) **Incorporation of Provisions:** The Contractor shall include the provisions of paragraphs (1) through (7) in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Regulations, or directives issued pursuant thereto. The Contractor shall take such action with respect to any subcontract or procurement as the Florida Department of Transportation, the Federal Highway Administration, Federal Transit Administration, Federal Aviation Administration, and/or the Federal Motor Carrier Safety Administration may direct as a means of enforcing such provisions including sanctions for noncompliance. In the event a Contractor becomes involved in, or is threatened with, litigation with a sub-contractor or supplier as a result of such direction, the Contractor may request the Florida Department of Transportation to

enter into such litigation to protect the interests of the Florida Department of Transportation, and, in addition, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

(7.) **Compliance with Nondiscrimination Statutes and Authorities:** Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin); and 49 CFR Part 21; The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects); Federal-Aid Highway Act of 1973, (23 U.S.C. § 324 et seq.), (prohibits discrimination on the basis of sex); Section 504 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 et seq.), as amended, (prohibits discrimination on the basis of disability); and 49 CFR Part 27; The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 et seq.), (prohibits discrimination on the basis of age); Airport and Airway Improvement Act of 1982, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex); The Civil Rights Restoration Act of 1987, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms “programs or activities” to include all of the programs or activities of the Federal-aid recipients, sub-recipients and contractors, whether such programs or activities are Federally funded or not); Titles II and III of the Americans with Disabilities Act, which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12131 -- 12189) as implemented by Department of Transportation regulations at 49 C.F.R. parts 37 and 38; The Federal Aviation Administration’s Non-discrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex); Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures non-discrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations; Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, you must take reasonable steps to ensure that LEP persons have meaningful access to your programs (70 Fed. Reg. at 74087 to 74100); Title IX of the Education Amendments of 1972, as amended, which prohibits you from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq).

Appendix B
Current System Description

Current System Description

1. An overview of the organization including its mission, program goals and objectives.

The City of Fort Lauderdale's current and long-term focus as a transportation provider is on maintaining the best-coordinated transportation system possible for this community. The City's goal is to create a coordinated system with the objective of providing convenient, accessible, and reliable transportation in the advancement of economic vitality, a clean environment, and support of the community that connect riders to destinations and other transit options in the Greater Fort Lauderdale area.

2. Organizational structure, type of operation, number of employees, service hours, staffing plan and safety and security plan.

The City of Fort Lauderdale is the recipient of Federal Transit Funds both as a direct recipient and as a subrecipient. The transit operating grant funds are utilized to fund the management and operations of the City's Community Bus system by the Downtown Fort Lauderdale Transportation Management Association (TMA) through an Interlocal Agreement. The TMA is a 501 (C)3 non-profit organization and has been providing service since 1992. The TMA contracts with private for-profit operators to conduct the operations of the Community Bus program and the Water Trolley program.

The daily operations and maintenance of the Community Bus and Water Trolley programs includes the TMA and its contractors which are made up of 24 full-time employees, 12 part-time employees, and three (3) consultants. The City provides a full time staff person toward transit related items with a focus on community bus, as well as various partial time support staff including grant management, invoice processing, procurement, and City management.

The operator of the transit system has a current Safety and Security Plan as well as the City of Fort Lauderdale has a city-wide plan.

3. Indicate if your agency is a government authority or a private non-profit agency.

The City of Fort Lauderdale operates as a municipal government and has an agreement with the TMA, a 501 (c)(3), non-profit agency that maintains and operates the City's Community Bus Program on behalf of the City.

4. Who is responsible for insurance, training and management, and administration of the agency's transportation programs?

The TMA's contractors are responsible for training and management of our transportation program in compliance with federal, state, county and local regulations. All safety sensitive employees are required to complete FDOT approved safety and security training course as part of their new hire orientation. All new employees are also required to complete on-the-road drivers training, which includes riding with a training driver, behind-the-wheel training, and training on proper use of wheel chair lifts and securement devices. The TMA Executive Director is responsible for annual renewal of all liability insurance for both County and agency owned vehicles, as well as vehicle registration renewal. It is the Transportation and Mobility Department's responsibility to administer all aspects of the transportation program and to control access and usage of all agency vehicles.

5. Who provides vehicle maintenance and record keeping?

Maintenance on all agency vehicles is provided by contract carriers or outside vendors. All maintenance is performed using the Preventative Maintenance Plan, which conforms to the State Vehicle Maintenance Guidelines set forth in the FDOT Preventative Maintenance Guidelines document. All vehicle files and driver files are kept on-site at each contract carrier's base. Location of each carrier is as follows:

First Transit
1600 NE 7th Avenue
Dania Beach, FL 33004

Water Taxi of Fort Lauderdale, LLC
413 SW 3rd Avenue
Fort Lauderdale, Florida 33315

All records are maintained and retained for a minimum of four (4) years.

6. Number of current transportation related employees

The City, TMA and its subcontractors have a total of 108 employees that include 80 full-time employees, 18 part-time employees, and three (10) consultants.

7. Who will drive the vehicle, number of drivers, CDL certifications, etc.?

There are 16 drivers and two (2) boat captains. Only employees of the subcontractor that have completed all of the required safety and drivers training requirements are allowed to drive the transit vehicles.

8. A detailed description of service routes and ridership numbers

The TMA provides transit service through its Sun Trolley (bus) and Water Trolley (ferry) routes throughout the City. It provides convenient and reliable transportation to both residents and visitors of Fort Lauderdale. The system also connections to the beach along with railroad services by Tri-Rail commuter rail and Amtrak. All of the buses and boats are ADA accessible and each bus is equipped with a wheelchair lift. Ridership on the TMA system approaches 350,000 annually.

The Sun Trolley system currently includes service for a wide range of transit users including low income residents, elderly residents, tourists, employment center afternoon circulator, regional rail rider connections, etc. This system is spread across the City to provide this range of service focused on connecting residents and tourists to key destinations. Currently the Sun Trolley and Water Trolley system consists of six (6) routes, a map of which is on Page 25.

Beach Link – this route services primarily tourist riders and employees of the service industry along the Beach and SE 17th Street from Broward Health Medical Center to Sunrise Boulevard. The route has three vehicles that run seven days a week and it connects to the Downtown Link to the south and the Galt and Las Olas Links to the north. This route has one of the highest riderships of the system with 96,903 riders in FY18, or an average of 8,075 per month.

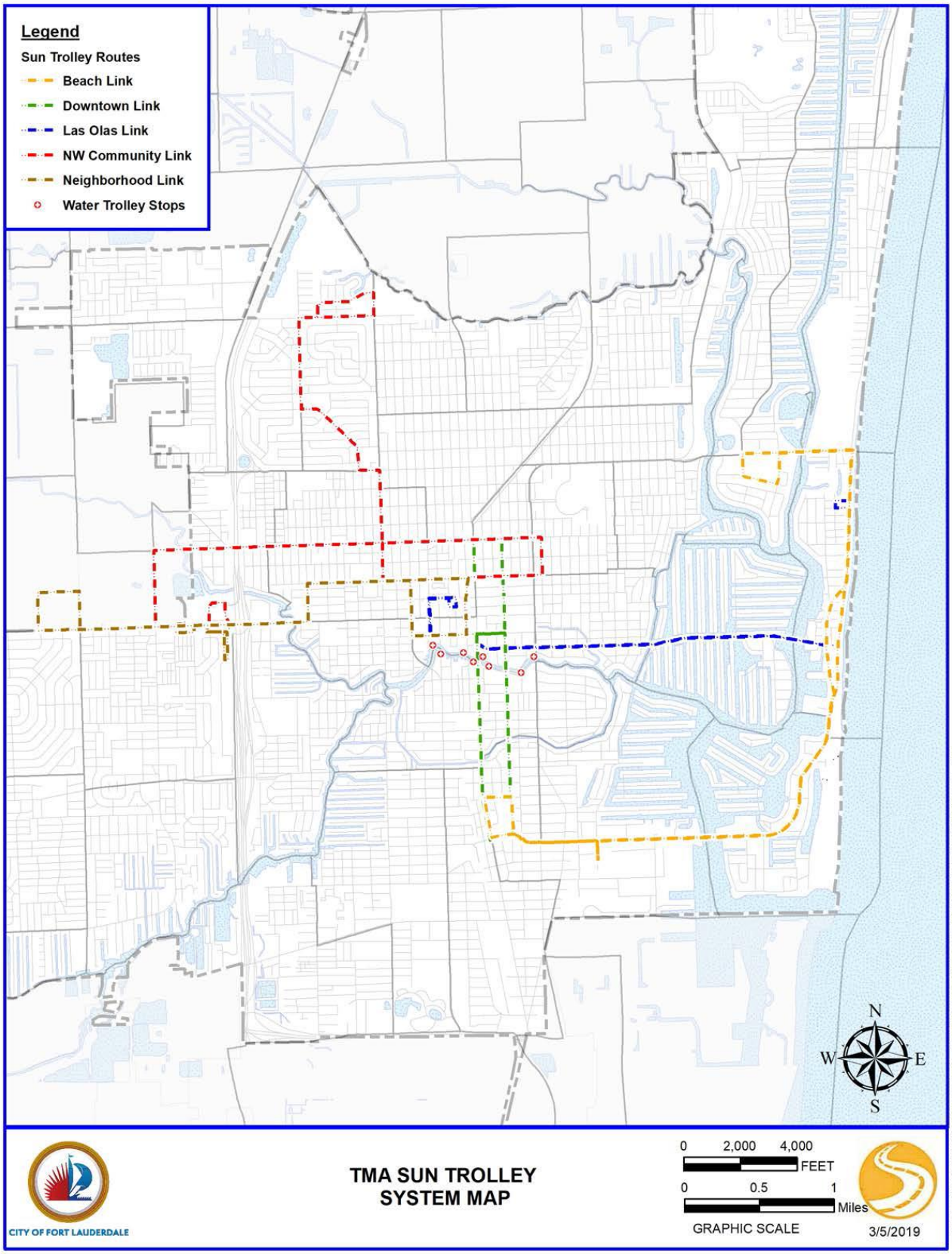
Downtown Link – this route serves as a downtown circulator providing weekday service from Broward Health Medical Center to the south where it connects to the Beach Link, to Sistrunk Bouelvard to the north and connects to the many employment and retail services within the downtown. The ridership was 53,655 in FY18, or an average of 4,471 per month.

Las Olas Link – this route services primarily tourist riders and locals taking advantage of the dining and shopping opportunities on world famous Las Olas Boulevard. This route runs Fridays to Mondays and connects the Performing Arts Center near downtown (connecting to the Airport Link) to State Road A1A and the beaches (connecting with the Beach Link). Ridership in FY18 was 33,360 for an average of 2,803 per month. This is one of only two routes (Beach Link being the other) that charge a nominal fare.

Neighborhood Link – this route serves the northwest areas of the City providing transportation to social services and shopping in the low income areas and a direct connection to the downtown bus terminal and connections to bus routes countywide. This route runs weekdays and in the limited hours has highest passengers carried rate on an hourly basis. For FY18, ridership was 36,131 for an average of 3,011 per month.

NW Community Link – this route serves the northwest areas of the City and provides (1) transportation in the low income areas to necessary social services and shopping, and (2) a commuter connection from the downtown bus terminal to the Tri-Rail commuter rail station. Ridership on this weekday route is the second highest in the TMA system at 63,257 in FY18, for an average of 5,271 per month.

Riverwalk Water Trolley – this is the newest route in the TMA system and the first with a ferry boat. It provides a convenient way for people to cross the New River in downtown to access restaurants and meetings without having to drive or walk across the drawbridges. The 0.8-mile route from Esplanade Park to Laura Ward Park operates seven days a week and carried 46,489 passengers in FY18, for an average of 3,874 per month.


Legend
Sun Trolley Routes
Beach Link
Downtown Link
Las Olas Link
NW Community Link
Neighborhood Link
Water Trolley Stops
N
W
E
S
CITY OF FORT LAUDERDALE
TMA SUN TROLLEY
SYSTEM MAP
0 2,000 4,000
FEET
0 0.5 1
Miles
GRAPHIC SCALE
3/5/2019
GIS Dept: N:\TAM\GIS\FTLCensusData_16_DR\ArcMap\TMACensus2019\TMA_Routes-190305.mxd -- INT

Appendix C
Title VI Plan Adoption Resolution and FDOT Concurrence Letter

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FUTURE PLACEMENT OF TITLE VI RESOLUTION OF ADOPTION

Florida Department of Transportation

RON DESANTIS
GOVERNOR

3400 West Commercial Boulevard
Fort Lauderdale, FL 33309

KEVIN J. THIBAULT, P.E.
SECRETARY

April 3, 2019

Ms. Renee Cross, AICP
Transit Planner
City of Fort Lauderdale
Transportation & Mobility Department
290 N.E. 3rd Street
Fort Lauderdale, FL 33301

Subject: City of Fort Lauderdale Title VI Program Review- Letter of Concurrence

Dear Ms. Cross:

The Department has completed the review of the City of Fort Lauderdale Title VI Program received on March 20, 2019. We find the Title VI program to be in compliance with Section 49 Code of Federal Regulations, Part 21 and Federal Transit Administration (FTA) Circular 4702.1B, as well as the Department's Title VI Program Guidance. Therefore, the Department is in concurrence with the City of Fort Lauderdale's 2019 Title VI Program. At a minimum, please post the complaint procedure, complaint form, and the Title VI notice to the public on your agency website so that it is accessible to the public.

We appreciate the opportunity to review the document and ensure compliance with the federal and state requirements. Please include a copy of this Letter of Concurrence and meeting minutes of when your agency's document was approved by your Board or Advisory Council in the appendices of your agency's Title VI Program document as outlined in the Title VI Program requirements. The Department also recommends proper documentation of the receipt for concurrence letter in the program activity log.

Please note that the Title VI Program must be reviewed, updated and submitted to the Department every three years.

Sincerely,

Jayne A. Pietrowski, AICP
Senior Transit Coordinator
Office of Modal Development

cc:file

Appendix D
Title VI and ADA Notice to Public

CITY OF FORT LAUDERDALE TITLE VI AND ADA COMPLIANCE NOTICE

TITLE VI NOTICE OF COMPLIANCE

It is the policy of the City of Fort Lauderdale, under Title VI of the Civil Rights Act of 1964; Section 504 of the Rehabilitation Act of 1973; Age Discrimination Act of 1975; Section 324 of the Federal-Aid Highway Act of 1973; Civil Rights Restoration Act of 1987**;** and related statutes and regulations, that no person shall on the basis of race, color, national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation under any federally or non-federally funded program or activity administered by the City or its sub-recipients.

TITLE VI COORDINATOR

The City of Fort Lauderdale has established a Title VI Coordinator to investigate and seek to resolve any complaints regarding participation, benefit of, or discrimination or retaliation under any of the City or its sub-recipients programs.

You are entitled to file a complaint for any alleged violation no later than 180 days from the date of the discrimination.

CONTACT:
Renee Cross, Title VI Coordinator
City of Fort Lauderdale Transportation and Mobility Dept.
290 NE 3rd Avenue
Fort Lauderdale, Florida 33301
Email: RCross@FortLauderdale.gov
Phone: 954-828-5217

ADA NOTICE OF COMPLIANCE

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990, the City of Fort Lauderdale does not discriminate on the basis of disability in the admission, access, or operations of its programs, services, activities or facilities. In accordance with Title II of the ADA, when viewed in their entirety, City of Fort Lauderdale programs, services, activities and facilities are readily accessible to and usable by qualified individuals with disabilities.

ADA COORDINATOR

The City of Fort Lauderdale has established an ADA Coordinator to facilitate assistance for disabled residents and visitors. The ADA Coordinator is able to facilitate members of the public with the provision of auxiliary aids and services for City meetings, programs and events. The ADA Coordinator also investigates and seeks to resolve any complaints regarding accessibility to City facilities or programs.

You are entitled to file a complaint for any alleged violation no later than 60 days from the date of the discrimination.

CONTACT:
Matthew Cobb, ADA Coordinator
City of Fort Lauderdale Risk Management Department
100 N Andrews Avenue, 3rd Floor
Fort Lauderdale, Florida 33301
E-mail: MCobb@fortlauderdale.gov
Phone: 954-828-6510

For more information on the City's Title VI and ADA compliance, please visit www.fortlauderdale.gov

NOTE: Alternate means of filing complaint, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

CITY OF FORT LAUDERDALE
AVISO DE CONFORMIDAD CON EL TÍTULO VI Y ADA

AVISO DE CONFORMIDAD CON EL TÍTULO VI

Es la póliza de la Ciudad de Fort Lauderdale, bajo el Título VI de la Ley de Derechos Civiles de 1964; la Sección 504 de la Ley de Rehabilitación de 1973; la Ley de Discriminación por Edad de 1975; la Sección 324 de la Ley de Ayuda Financiera Federal para Carreteras de 1973; la Ley de Restauración de Derechos Civiles de 1987; y los estatutos y reglamentos relacionados, que a ninguna persona, por motivos de raza, color, u origen nacional, sea excluida de participación, se le nieguen beneficios, o esté sujeta a discriminación o represalia en cualquier programa o actividad administrada por la Ciudad o sus subreceptores, ya sea financiado con fondos federales o no.

COORDINADOR DEL TÍTULO VI

La Ciudad de Fort Lauderdale ha establecido un Coordinador del Título VI para investigar y buscar resolución en respuesta a denuncias de discriminación relacionadas con cualquier programa de la Ciudad o sus subreceptores.

Usted tiene derecho a presentar una queja por cualquier presunta violación a más tardar 180 días después de la fecha de la discriminación.

CONTACTO: **Renee Cross, Coordinador del Título VI**
Ciudad de Fort Lauderdale, Departamento de Transporte y Movilidad
290 NE 3 Avenida, segundo piso
Fort Lauderdale, Florida 33301
Correo Electrónico: RCross@fortlauderdale.gov
Teléfono: 954-828-4742 (Dayana Diaz, traductora)

AVISO DE CONFORMIDAD CON EL ADA

De acuerdo con los requisitos del Título II de la ley de Estadounidenses con Discapacidades (ADA, por sus siglas en inglés) de 1990, la Ciudad de Fort Lauderdale no discrimina por motivos de discapacidad en la admisión, acceso, u operaciones de sus programas, servicios, actividades, o instalaciones. De acuerdo con el Título II del ADA, cuando se ven en su totalidad, los programas, servicios, actividades, o instalaciones de la Ciudad de Fort Lauderdale son fácilmente accesibles y pueden ser utilizados por personas calificadas con discapacidades.

COORDINADOR DEL ADA

La Ciudad de Fort Lauderdale ha establecido un Coordinador del ADA para facilitar la asistencia a residentes y visitantes discapacitados. El Coordinador del ADA puede facilitar a los miembros del público la provisión de ayudas y servicios auxiliares para reuniones, programas, y eventos de la Ciudad. El Coordinador del ADA también investiga y busca resolver cualquier denuncia relacionada con el acceso a instalaciones o programas de la Ciudad.

Usted tiene derecho a presentar una queja por cualquier presunta violación a más tardar 60 días después de la fecha de la discriminación.

CONTACTO: **Matthew Cobb, Coordinator del ADA**
Ciudad de Fort Lauderdale, Administración de Riesgos
100 N Andrews Avenue, tercer piso
Fort Lauderdale, Florida 33301
Correo Electrónico: MCobb@fortlauderdale.gov
Teléfono: 954-828-6510

Para obtener más información sobre la conformidad al Título VI y ADA de la ciudad, visite www.fortlauderdale.gov.

NOTA: Métodos alternativos para presentar una queja, como entrevistas personales o grabaciones, serán disponibles para personas con discapacidades a pedido.

Title VI - ADA Posting Locations (3/15/2019)					
Site #	**Site Name**	**Department**	**Street**	**City**	**Zip Code**
1	City Hall	Administration	100 N. Andrews Ave.	Fort Lauderdale	33301
2	Fire Station 35	Fire Rescue	1969 E. Commercial Blvd.	Fort Lauderdale	33308
3	Fire Station 2 & Administration	Fire Rescue	528 NW 2nd St.	Fort Lauderdale	33311
4	Fire Station 47	Fire Rescue	1000 SW 27th Ave.	Fort Lauderdale	33312
5	Fire Station 53	Fire Rescue	2200 Executive Airport	Fort Lauderdale	33309
6	Fire Station 54	Fire Rescue	3200 NE 32nd St.	Fort Lauderdale	33308
7	Fire Station 3	Fire Rescue	2801 SW 4th Ave.	Fort Lauderdale	33315
8	Fire Station 13	Fire Rescue	2871 E. Sunrise Blvd.	Fort Lauderdale	33304
9	Fire Station 46	Fire Rescue	1515 NW 19th Street	Fort Lauderdale	33311
10	Fire Station 29	Fire Rescue	2002 NE 16th St.	Fort Lauderdale	33304
11	Fire Station 49	Fire Rescue	1015 Seabreeze Blvd.	Fort Lauderdale	33316
12	War Memorial Auditorium	Parks & Recreation	800 NE 8th Street	Fort Lauderdale	33304
13	Aquatics Center	Parks & Recreation	501 Seabreeze Blvd.	Fort Lauderdale	33316
14	Mizell Center	Parks & Recreation	1409 NW 6 Street	Fort Lauderdale	33311
15	Beach Community Center	Parks & Recreation	3351 NE 33rd Ave.	Fort Lauderdale	33308
16	Croissant Park	Parks & Recreation	245 West Park Dr.	Fort Lauderdale	33315
17	Holiday Park	Parks & Recreation	1300 E. Sunrise Blvd.	Fort Lauderdale	33304
18	Carter Park	Parks & Recreation	1450 W. Sunrise Blvd.	Fort Lauderdale	33304
19	Floyd Hull Park	Parks & Recreation	800 SW 28th St.	Fort Lauderdale	33312
20	Riverland Park	Parks & Recreation	950 SW 27th Ave.	Fort Lauderdale	33312
21	Parks & Recreation Admin.	Parks & Recreation	1350 W. Broward Blvd.	Fort Lauderdale	33312
22	Cooley's Landing	Parks & Recreation	450 SW 7th Ave.	Fort Lauderdale	33312
23	Las Olas Marina	Parks & Recreation	240 E. Las Olas Circle	Fort Lauderdale	33316
24	Bass Park	Parks & Recreation	2750 NW 19th St.	Fort Lauderdale	33311
25	George English Park	Parks & Recreation	1101 Bayview Dr.	Fort Lauderdale	33304
26	Lauderdale Manors Park	Parks & Recreation	1340 Chateau Park Dr.	Fort Lauderdale	33311
27	Mills Pond Park	Parks & Recreation	2201 NW 9th Ave.	Fort Lauderdale	33311
28	Osswald Park	Parks & Recreation	2220 NW 21st Ave.	Fort Lauderdale	33311
29	Riverside Park	Parks & Recreation	555 SW 11th Ave.	Fort Lauderdale	33312
30	Snyder Park	Parks & Recreation	3299 SW 4th Avenue	Fort Lauderdale	33315
31	Warfield Park	Parks & Recreation	1000 North Andrews Ave.	Fort Lauderdale	33316
32	Hortt Park	Parks & Recreation	1700 SW 14th Court	Fort Lauderdale	33312
33	Police Station	Police Dept.	1300 W. Broward Blvd.	Fort Lauderdale	33312
34	Building Services	Sustainable Development	700 NW 19th Ave.	Fort Lauderdale	33311
35	Transportation & Mobility Bldg.	Transportation & Mobility	290 NE 3rd St.	Fort Lauderdale	33301
36	Executive Airport	Transportation & Mobility	6000 NW 21st Ave.	Fort Lauderdale	33309
37	Sun Trolley Buses	Transportation & Mobility	290 NE 3rd St.	Fort Lauderdale	33301
38	Riverwalk Water Trolleys	Transportation & Mobility	291 NE 3rd St.	Fort Lauderdale	33301

Appendix E
Title VI Complaint Procedures and Complaint Forms (English & Spanish)

Title VI Complaint Procedure

Any person who believes he or she has been discriminated against on the basis of race, color, or national origin by the City of Fort Lauderdale may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form (Exhibit E). Complaints can also be submitted by phone or email to the following:

Renee Cross, Title VI Coordinator
City of Fort Lauderdale
Transportation and Mobility Department
290 NE 3rd Avenue
Fort Lauderdale, FL 33301
954.828.5217
rcross@fortlauderdale.gov

Alternate means of filing complaint, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The City of Fort Lauderdale investigates complaints received no more than 180 days after the alleged incident. City of Fort Lauderdale will only process complaints that are complete. To be considered complete, complainants must, at a minimum, include their name, contact information, date of alleged incident, and a description of the incident.

Once the complaint is received, City of Fort Lauderdale will review it to determine if our office has jurisdiction. The complainant will receive an acknowledgement letter informing him/her whether the complaint will be investigated by our office.

The City of Fort Lauderdale has ninety (90) days to investigate the complaint. If more information is needed to resolve the case, City of Fort Lauderdale may contact the complainant. The complainant has ten (10) business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within ten (10) business days, City of Fort Lauderdale can administratively close the case. A case can also be administratively closed if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur. If the complainant wishes to appeal the decision, she/he has seven (7) days to do so from the time he/she receives the closure letter or the LOF.

The complaint procedures and forms are available to the public on the **City of Fort Lauderdale's** website (www.FortLauderdale.gov). The forms are also available in other formats upon request.

Title VI Complaint Form

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Section II:		
Are you filing this complaint on your own behalf?	Yes*	No
*If you answered "yes" to this question, go to Section III.		
If not, please supply the name and relationship of the person for whom you are complaining:		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	Yes	No
Section III:		
I believe the discrimination I experienced was based on (check all that apply): [ ] Race [ ] Color [ ] National Origin Date of Alleged Discrimination (Month, Day, Year): _____ Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form or additional pages. _____ _____		
Section IV		
Have you previously filed a Title VI complaint with the City of Fort Lauderdale?	Yes	No

Section V
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? [ ] Yes [ ] No If yes, check all that apply: [ ] Federal Agency: _____ [ ] Federal Court _____ [ ] State Agency _____ [ ] State Court _____ [ ] Local Agency _____
Please provide information about a contact person at the agency/court where the complaint was filed.
Name:
Title:
Agency:
Address:
Telephone:
Section VI
Name of agency complaint is against:
Contact person:
Title:
Telephone number:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

_____ _____

Signature Date

Please submit this form in person at the address below, or mail this form to:

Renee Cross, Title VI Coordinator
City of Fort Lauderdale
Transportation & Mobility Department
290 NE 3 Avenue
Fort Lauderdale, FL 33301
(954) 828-5217
RCross@FortLauderdale.gov

Procedimientos para presentar denuncias de discriminación

Cualquier persona que crea que ha sido discriminada por raza, color, u origen nacional por la Ciudad de Fort Lauderdale puede presentar una queja del Título VI a través del Formulario de queja del Título VI de la agencia (Anexo E). Las denuncias también pueden ser entregadas por teléfono o correo electrónico a:

Renee Cross, Coordinadora del Título VI
Ciudad de Fort Lauderdale
Departamento de Transporte y Movilidad
290 NE 3rd Avenue
Fort Lauderdale, FL 33301
(954) 828-4742 (Dayana Diaz, traductora)
rcross@fortlauderdale.gov

Métodos alternativos para presentar una queja, como entrevistas personales o grabaciones, serán disponibles para personas con discapacidades a pedido.

La ciudad de Fort Lauderdale investigará quejas recibidas no más de 180 días después del presunto incidente. La ciudad de Fort Lauderdale solo procesará quejas que estén completas. Para que una queja sea considerada completa, los reclamantes deben, como mínimo, incluir su nombre, información de contacto, fecha del presunto incidente, y una descripción del incidente.

Una vez que se reciba la queja, la Ciudad de Fort Lauderdale la revisará para determinar si nuestra oficina tiene jurisdicción. El reclamante recibirá una carta en la que se le informará si nuestra oficina investigará la queja.

La ciudad de Fort Lauderdale tiene noventa (90) días para investigar la queja. Si se necesita más información para resolver el caso, la Ciudad de Fort Lauderdale puede comunicarse con el reclamante. El reclamante tiene diez (10) días hábiles a partir de la fecha de esta comunicación para enviar la información solicitada al investigador asignado al caso. Si el reclamante no se comunica con el investigador o el investigador no recibe la información adicional dentro de los diez (10) días hábiles, la ciudad de Fort Lauderdale puede cerrar el caso de manera administrativa. Un caso también puede ser cerrado administrativamente si el reclamante ya no desea continuar con su caso.

Después de que el investigador revise la queja, él / ella emitirá una de dos cartas al reclamante: una carta de cierre o una carta de resultados (LOF, por sus siglas en inglés). Una carta de cierre resume las acusaciones y establece que no hubo una violación del Título VI y que el caso se cerrará. Una LOF resume las acusaciones y las entrevistas sobre el presunto incidente y explica si ocurrirá alguna acción disciplinaria, capacitación adicional del miembro del personal, u otra acción. Si el reclamante desea apelar la decisión, tiene siete (7) días para hacerlo desde el momento en que recibe la carta de cierre o la LOF.

Los procedimientos y formularios para presentar quejas están disponibles al público en el sitio web de la Ciudad de Fort Lauderdale (www.FortLauderdale.gov). Los formularios también están disponibles en otros formatos a pedido.

Formulario de quejas del Título VI

Sección I:		
Nombre:		
Dirección:		
Teléfono (Residencial):	**Teléfono Secundario (*Opcional*):**	
Correo Electrónico:		
Sección II:		
¿Está usted presentando esta queja en nombre propio?	Sí*	No
**Si su respuesta es "sí", vaya a la Sección III.*		
Si su respuesta es "no", por favor provea el nombre y relación con la persona para la cual usted presenta la queja.		
Por favor explique la razón por la cual usted presenta esta queja en nombre de otra persona:		
Si usted está presentando una queja de parte de otra persona, por favor confirme que usted ha obtenido el permiso de la persona perjudicada.	Sí	No
Sección III:		
Creo que la discriminación de la que fui objeto se basó en (marqué todos que correspondan): [ ] Raza [ ] Color [ ] Origen Nacional Fecha de la presunta discriminación (Mes, Día, Año): _____ Explique con detalles lo que sucedió y por qué usted cree que fue víctima de discriminación. Describa a todas las personas que estuvieron involucradas. Incluya el nombre e información de contacto de la(s) persona(s) que lo discriminaron (si los conoce) así como los nombres e información de contacto de cualquier testigo. Si necesita más espacio, por favor use la parte de atrás del formulario o adjunte hojas adicionales.		
Sección IV:		
¿Ha presentado anteriormente una queja del Título VI con las Ciudad de Fort Lauderdale?	Sí	No

Sección V:
¿Ha presentado una queja ante otra agencia federal, estatal, o local, o ante cualquier corte federal o estatal? [ ] Sí [ ] No Si su respuesta es "sí", marque todas las opciones que correspondan: [ ] Agencia Federal: _____ [ ] Corte Federal _____ [ ] Agencia Estatal _____ [ ] Corte Estatal _____ [ ] Agencia Local _____
Favor de proporcionar la información acerca de una persona de contacto en la agencia donde se presentó la queja anterior.
Nombre:
Posición:
Agencia:
Dirección:
Teléfono:
Sección VI:
Nombre de la agencia contra la que se presenta la queja:
Persona de contacto:
Posición:
Teléfono:

Puede adjuntar cualquier material escrito u otra información que usted considere pertinente para su queja.

Se requiere firma y fecha para completar este formulario:

_____ _____

Firma Fecha

Favor de presentar este formulario en persona o enviarlo por correo a la siguiente dirección:

Renee Cross, Coordinadora del Título VI
Ciudad de Fort Lauderdale
Departamento de Transporte y Movilidad
290 NE 3 Avenue
Fort Lauderdale, FL 33301
(954) 828-4742 (Dayana Diaz, traductora)
RCross@FortLauderdale.gov

Appendix F
Public Participation Plan (PPP)

Introduction

The Public Participation Plan (PPP) for the City of Fort Lauderdale was developed to ensure that all members of the public, including minorities and Limited English Proficient (LEP) populations, are encouraged to participate in the decision making process for City of Fort Lauderdale. Policy and service delivery decisions need to take into consideration community sentiment and public opinion based upon well-executed outreach efforts. The public outreach strategies described in the PPP are designed to provide the public with effective access to information about the City of Fort Lauderdale's services and to provide a variety of efficient and convenient methods for receiving and considering public comment prior to implementing changes to services.

The City of Fort Lauderdale also recognizes the importance of many types of stakeholders in the decision-making process, including other units of government, metropolitan area agencies, community based organizations, major employers, passengers and the general public, including low income, minority, LEP, and other traditionally underserved communities.

Public Participation Goals

The main goal of the PPP is to offer meaningful opportunities for all interested segments of the public, including, but not limited to, low-income, minority and LEP groups, to comment, about the City of Fort Lauderdale and its operations. The goals for this PPP include:

- **Inclusion and Diversity**: The City of Fort Lauderdale will proactively reach out and engage low-income, minority, and LEP populations for the City of Fort Lauderdale service area so these groups will have an opportunity to participate.

- **Accessibility**: All legal requirements for accessibility will be met. Efforts will be made to enhance the accessibility of the public's participation – physically, geographically, temporally, linguistically and culturally. Meetings are held within the neighborhood that is being impacted in a location that is accessible to all. When necessary transportation may be provided to the meeting.

- **Clarity and Relevance**: Issues will be framed in public meetings in such a way that the significance and potential effect of proposed decisions is understood by participants. Proposed adjustments to fares or services will be described in language that is clear and easy to understand.

- **Responsive**: The City of Fort Lauderdale will strive to respond to and incorporate, when possible, appropriate public comments into transportation decisions.

- **Tailored**: Public participation methods will be tailored to match local and cultural preferences as much as possible.

- **Flexible**: The public participation process will accommodate participation in a variety of ways and will be adjusted over time as needed.

Public Participation Methods

The methods of public participation included in this PPP were developed based upon best practices in conjunction with the needs and capabilities of The City of Fort Lauderdale with the intent to achieve meaningful public participation by a variety of methods with respect to service and any changes to service.

The City of Fort Lauderdale will conduct community meetings and listening sessions as appropriate with passengers, employers, community based organizations, and advisory committees to gather public input and distribute information about service quality, proposed changes or new service options.

The public will be invited to provide feedback on the City of Fort Lauderdale website (www.fortlauderdale.gov) and all feedback on the site will be recorded and passed onto the City of Fort Lauderdale management. The public will also be able to call the Transportation and Mobility Department office at (954) 828-5217 during its hours of operation. Feedback collected over the phone will be recorded and passed onto the City of Fort Lauderdale management. Formal customer surveys to measure performance, and listening sessions to solicit input, will be conducted periodically. The comments recorded as a part of these participation methods will be responded to as appropriate.

Meeting formats will be tailored to help achieve specific public participation goals that vary by project or the nature of the proposed adjustment of service. Some meetings will be designed to share information and answer questions. Some will be designed to engage the public in providing input, establishing priorities, and helping to achieve consensus on a specific recommendation. Others will be conducted to solicit and consider public comments before implementing proposed adjustments to services. In each case, an agenda for the meetings will be created that work to achieve the stated goals and is relevant to the subject and not overwhelming for the public.

For all public meetings, the venue will be a facility that is accessible for persons with disabilities and, preferably, is served by public transit. If a series of meetings are scheduled on a topic, different meeting locations may be used, since no one location is usually convenient to all participants. For community meetings and other important information, The City of Fort Lauderdale will use a variety of means to make riders and citizens aware, including some or all of the following methods:

- In-vehicle advertisement
- Posters or flyers distributed to clients riding vehicles
- Posting information on website
- Press releases and briefings to media outlets
- Multilingual flyer distribution to community based organizations, particularly those that target LEP population
- Flyers and information distribution through various libraries and other civic locations that currently help distribute timetables and other information
- Communications to relevant elected officials
- Other methods required by local or state laws or agreements

Appendix G
Limited English Proficiency (LEP) Plan

LIMITED ENGLISH PROFICIENCY PLAN

Four Factor Analysis. In order to ensure meaningful access to programs and activities, recipients shall use the information obtained in the Four Factor Analysis to determine the specific language services that are appropriate to provide. A careful analysis can help a recipient determine if it communicates effectively with LEP persons and will inform language access planning. The Four Factor Analysis is an individualized assessment that balances the following four factors:

1. **The number or proportion of LEP persons eligible in the City of Fort Lauderdale service area who may be served or are likely to encounter a City of Fort Lauderdale program, activity or service.**
   The City of Fort Lauderdale reviewed the US Census Report 2013-2017 American Community Survey 5-Year Estimates and determined the following. Of the estimated 111,962 City of Fort Lauderdale residents in the service area aged 5 years or older; approximately 83,195 (74.31%) residents speak only English and 28,767 (25.69%) residents speak a language other than English at home. Of the residents that speak a primary language other than English, 8,874 (8%) speak English less than very well. Of the 8,874 residents that speak English less than well 5,016 (4.48%) speak Spanish and 3,694 (3.3%) speak Indo-European languages. Asian Pacific Islander and other languages comprise less than .1% each.

2. **The frequency with which LEP individuals come in contact with a City program, activity or service.**
   The City of Fort Lauderdale assessed the frequency at which contracted City staff and drivers have or could possibly have contact with LEP constituent. Based on the low numbers of complaints and/or requests for interpreters, the Transportation Management Association (TMA) utilizes internal staff for interpretation needs. The TMA also employs bilingual drivers and dispatchers who speak Spanish to ensure that users with limited English proficiency are accommodated.

   The City seldom receives requests for interpreters or requests for documents. City staff may get an informational request where a staff person or driver will utilize a third person to assist in understanding the request and conveying the requested information.

3. **The nature and importance of the program, activity or service provided by the City to the LEP community.**
   The majority of the City's service area population aged 5 years or older as of the 2013-2017 American Community Survey, 103,088 (92%) speak English very well. There are certain neighborhoods; however, that have a higher than average Limited English population. In those areas, specific attention will be made to ensure that any public meetings provide accommodations for all limited English speaking persons.

4. **The resources available to the City and costs.**
   The City's available resources identified include City staff that speak other languages and are able to assist with requests related to City services, including transit. This also includes the transit drivers who generally speak Spanish. The City's Public Information Office provides some outreach materials in Spanish and how to obtain information in different formats. This Office also helps to ensure that the information is distributed to the users, residents, and stakeholders in a variety of manners with the many media resources available. There are specific media outlets including print and radio in the minority neighborhoods of the City that are utilized to ensure that the appropriate media is used to reach the audience.

   Specific media outlets within minority neighborhoods are utilized when services impact these specific neighborhoods as well as targeted outreach utilizing churches, agencies, and non-profits to ensure that the information is distributed to meet the needs of the users. These materials may be produced in Spanish and other languages with assistance from a professional translation service and on the City's website using Google Translate. To make public meetings available for LEP constituents, in-house translators are available.

LEP PLAN OUTLINE

How to Identify a LEP constituent who needs language assistance – The following methods may be used to help identify a person who may need language assistance:

- Examine records requests for language assistance from past City meetings and events to anticipate the possible need for assistance at upcoming meetings or events.
- When public meetings are held, have a City staff member greet and briefly speak to each attendee. To informally gauge the attendee's ability to speak and understand English, ask a question that requires a full sentence reply.
- Provide US Census "I Speak" cards at public meetings. While staff may not be able to provide translation assistance at this meeting, the cards will be used to identify language needs for future meetings.
- Regularly survey TMA drivers and other first line staff that have direct or indirect contact with LEP individuals.
- Work with partner agencies and neighborhood associations to gauge LEP persons prior to meetings to be able to prepare for those needs.

Language assistance measures – The City may implement the following LEP procedures, when appropriate:

- The City has identified in-house staff with other language abilities to assist with requests related to City services, including transit.

- Public notice, publications, and other printed material, including webpage content, may be made available in other languages. All notices include contact information as to how to receive the information in another format.
- Utilize internal translators at select public meetings.
- Use a web-based or telephone translation service such as Google Translate. http://translate.google.com/translate?js=y&prev=_t&hl=en&ie=UTF-8&layout=1&eotf=1&sl=en&tl=es&u=http%3a%2f%2fwww.fortlauderdale.gov%2fhome

Outreach techniques –The City incorporates a variety of techniques to identify and accommodate participants with LEP during outreach:

- Work with agency partners to identify needs in the target area prior to a meeting to ensure that needs are met.
- Identify city staff or agency partner staff to assist with translation
- Provide various approaches to receiving input based on the target population
- Provide outreach for meetings through appropriate media and other outlets that best meet the types and specific outlets that the target populations utilize
- All printed materials and flyers have contact information listed to be able to request the information in another format
- Other printed materials, such as transit schedules and maps, will be translated and made available at select outlets, as needed
- Meeting notices, fliers, advertisements and agendas may be printed in alternative languages, based on need and requests

Monitoring and updating the LEP plan –The City will follow the Title VI Program and monitor/update the LEP plan as needed. Each update will examine all plan components such as:

- How many LEP constituents were encountered?
- Were their needs met?
- What is the current LEP population in the City service area?
- Has there been a change in the types of languages where translation services are needed?
- Is there still a need for continued language assistance for previously identified City programs? Are there other programs that should be included?
- Have the City's available resources, such as technology, staff, and financial costs changed?
- Has the City fulfilled the goals of the LEP plan?
- Were any complaints received?

Title VI Information Dissemination - In order to comply with 49 CFR Section 21.9(d), the City shall provide information to the public regarding their Title VI obligations and apprise members of the public of the protections against discrimination afforded to them by Title VI. The City, as a provider or transit service, shall disseminate this information to the public through measures that include, but are not limited to, posting on the City's Website, copies of the LEP plan available on file at City Hall, TMA office, and providing the notice of Title VI rights on all City transit vehicles.

The Title VI information will be provided at the request of any person(s) requesting the document via phone, in

person, by mail or email. LEP persons may obtain copies/translations of the plan upon request. Title VI information posters shall be prominently and publicly displayed. For the notice and location of the posting of notices please see Appendix D.

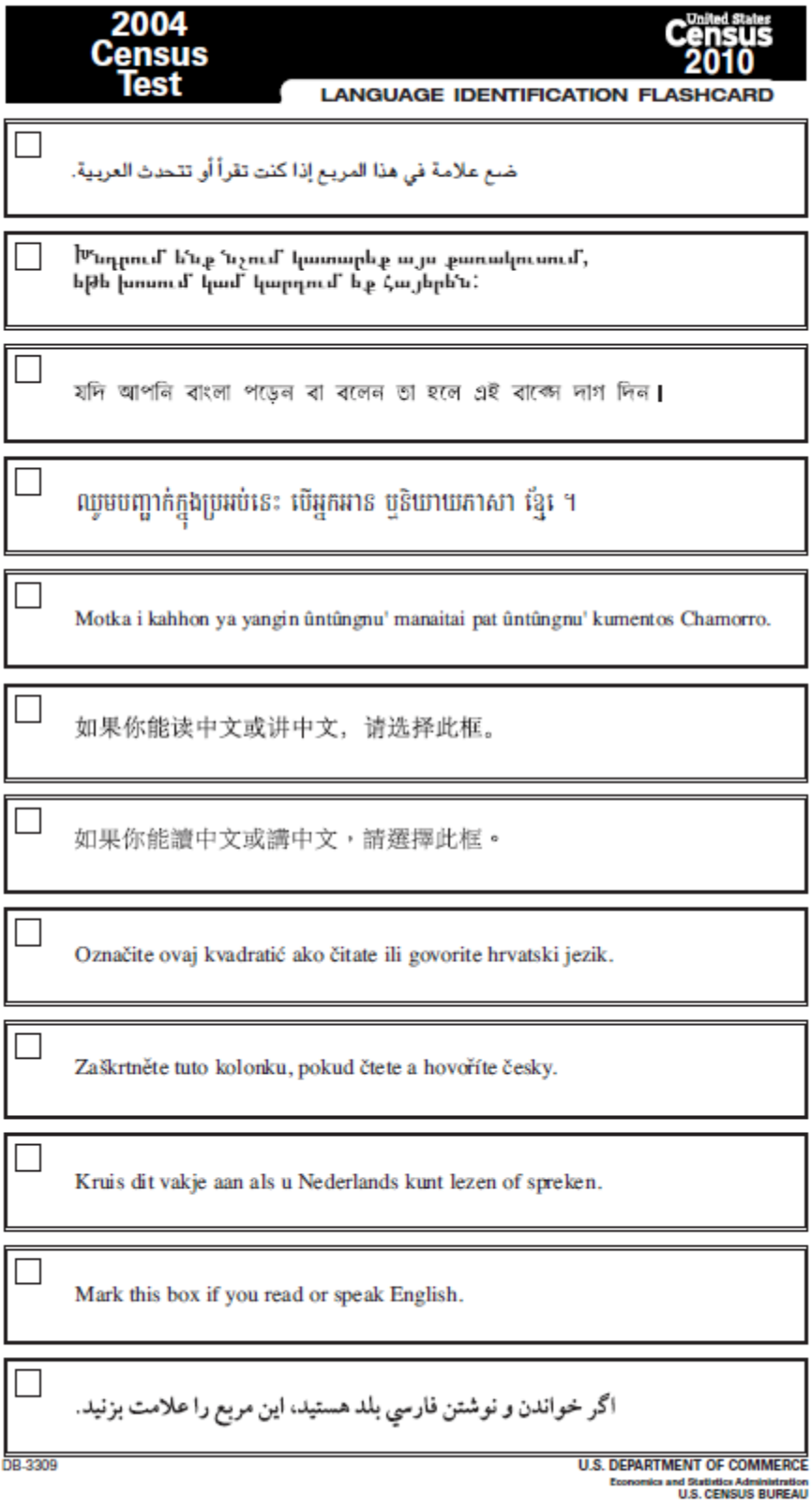
The notices include:

(1) A statement that the City operates programs without regard to race, color, and national origin.
(2) A description of the procedures that members of the public should follow in order to request additional information on the City's nondiscrimination obligations.
(3) A description of the procedures that members of the public should follow in order to file a discrimination complaint against the City.

During New Employee Orientation, new employees shall be informed of the provisions of Title VI, and the City's expectations to perform their duties accordingly.

Suggestions and comments may be submitted to the attention of:

Renee Cross, Title VI Coordinator
City of Fort Lauderdale
Transportation and Mobility Department
290 NE 3rd Avenue
Fort Lauderdale, FL 33301
954.828.5217
rcross@fortlauderdale.gov



2004 Census Test

United States Census 2010

LANGUAGE IDENTIFICATION FLASHCARD

☐ ضع علامة في هذا المربع إذا كنت تقرأ أو تتحدث العربية.	1. Arabic
☐ Խնդրում ենք նշում կատարեք այս քառակուսում, եթե խոսում կամ կարդում եք հայերեն:	2. Armenian
☐ যদি আপনি বাংলা পড়েন বা বলেন তা হলে এই বাক্সে দাগ দিন।	3. Bengali
☐ ណូមបញ្ជាក់ក្នុងប្រអប់នេះ បើអ្នកអាន ឬនិយាយភាសា ខ្មែរ។	4. Cambodian
☐ Motka i kahhon ya yangin ûntûngnu' manaitai pat ûntûngnu' kumentos Chamorro.	5. Chamorro
☐ 如果你能读中文或讲中文，请选择此框。	6. Simplified Chinese
☐ 如果你能讀中文或講中文，請選擇此框。	7. Traditional Chinese
☐ Označite ovaj kvadratić ako čitate ili govorite hrvatski jezik.	8.Croatian
☐ Zaškrtněte tuto kolonku, pokud čtete a hovoříte česky.	9. Czech
☐ Kruis dit vakje aan als u Nederlands kunt lezen of spreken.	10. Dutch
☐ Mark this box if you read or speak English.	11. English
☐ اگر خواندن و نوشتن فارسي بلد هستيد، اين مربع را علامت بزنيد.	12. Farsi

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☐ Cocher ici si vous lisez ou parlez le français.	13. French
☐ Kreuzen Sie dieses Kästchen an, wenn Sie Deutsch lesen oder sprechen.	14. German
☐ Σημειώστε αυτό το πλαίσιο αν διαβάζετε ή μιλάτε Ελληνικά.	15. Greek
☐ Make kazye sa a si ou li oswa ou pale kreyòl ayisyen.	16. Haitian Creole
☐ अगर आप हिन्दी बोलते या पढ़ सकते हों तो इस बक्स पर चिह्न लगाएँ।	17. Hindi
☐ Kos lub voj no yog koj paub twm thiab hais lus Hmoob.	18. Hmong
☐ Jelölje meg ezt a kockát, ha megérti vagy beszéli a magyar nyelvet.	19. Hungarian
☐ Markaam daytoy nga kahon no makabasa wenno makasaoka iti Ilocano.	20. Ilocano
☐ Marchi questa casella se legge o parla italiano.	21. Italian
☐ 日本語を読んだり、話せる場合はここに印を付けてください。	22. Japanese
☐ 한국어를 읽거나 말할 수 있으면 이 칸에 표시하십시오.	23. Korean
☐ ໃຫ້ໝາຍໃສ່ຊ່ອງນີ້ ຖ້າທ່ານອ່ານຫຼືປາກພາສາລາວ.	24. Laotian
☐ Prosimy o zaznaczenie tego kwadratu, jeżeli posługuje się Pan/Pani językiem polskim.	25. Polish

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☐ Assinale este quadrado se você lê ou fala português.	26. Portuguese
☐ Însemnaţi această căsuţă dacă citiţi sau vorbiţi româneşte.	27. Romanian
☐ Пометьте этот квадратик, если вы читаете или говорите по-русски.	28. Russian
☐ Обележите овај квадратић уколико читате или говорите српски језик.	29. Serbian
☐ Označte tento štvorček, ak viete čítať alebo hovoriť po slovensky.	30. Slovak
☐ Marque esta casilla si lee o habla español.	31. Spanish
☐ Markahan itong kuwadrado kung kayo ay marunong magbasa o magsalita ng Tagalog.	32. Tagalog
☐ ให้กาเครื่องหมายลงในช่องถ้าท่านอ่านหรือพูดภาษาไทย.	33. Thai
☐ Maaka 'i he puha ni kapau 'oku ke lau pe lea fakatonga.	34. Tongan
☐ Відмітьте цю клітинку, якщо ви читаєте або говорите українською мовою.	35. Ukranian
☐ اگر آپ اردو پڑھتے یا بولتے ہیں تو اس خانے میں نشان لگائیں۔	36. Urdu
☐ Xin đánh dấu vào ô này nếu quý vị biết đọc và nói được Việt Ngữ.	37. Vietnamese
☐ באצייכנט דעם קעסטל אויב איר לייענט אדער רעדט אידיש.	38. Yiddish

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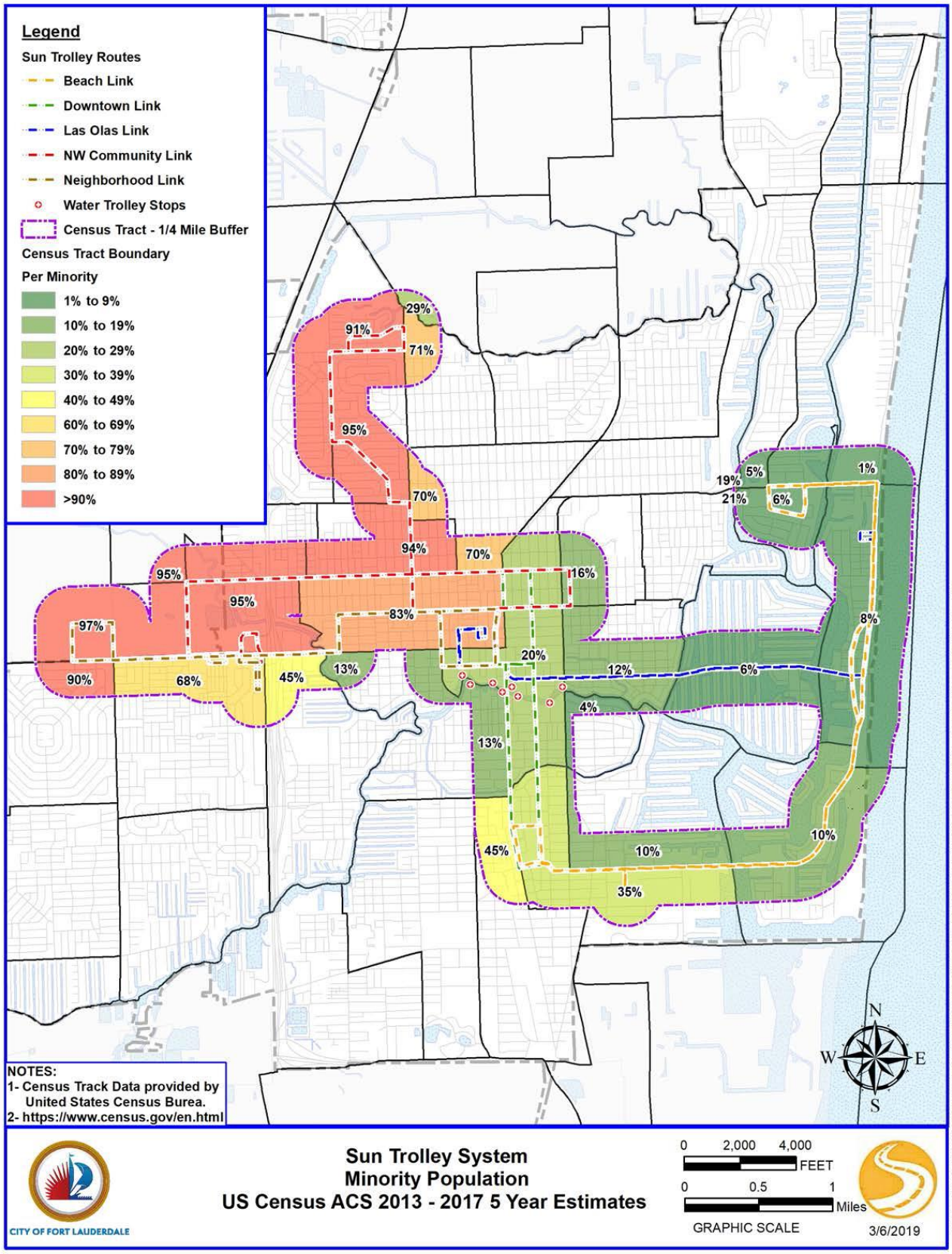
2019 CITY OF FORT LAUDERDALE LANGUAGE TRANSLATORS

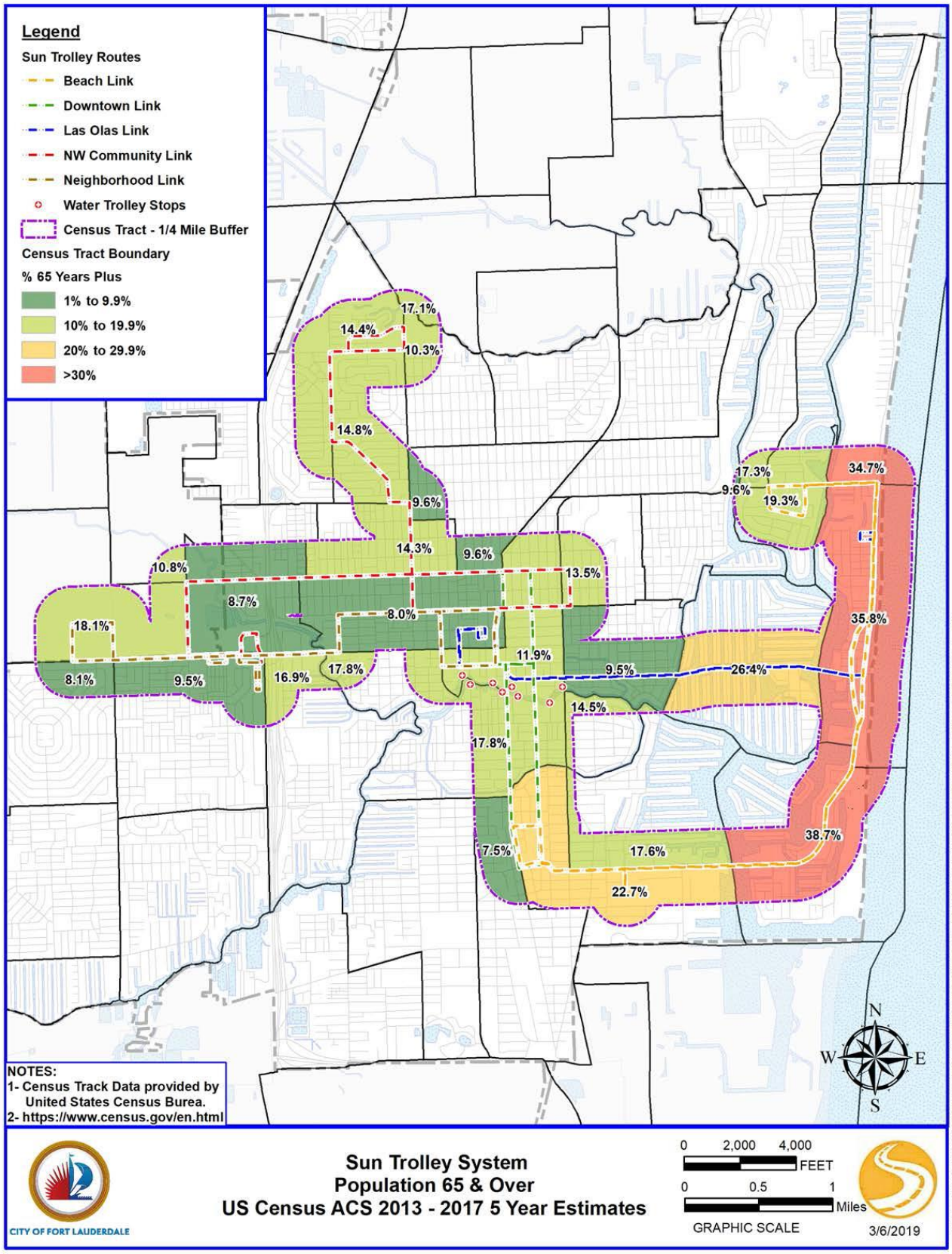
NAME	LANGUAGE	DEPARTMENT/PHONE	E-MAIL	S	R	W
Sperling, Astrid	German	Parks & Rec 954-828-6819	asperling@fortlauderdale.gov	X	X	X
Capdeville, Susan	Greek	TAM 954-828-4699	scapdeville@fortlauderdale.gov	X		
Basrawala, Maria	Gujarati	PD - Benefits 954-828-5513	mariab@fortlauderdale.gov	X		
Placide, Nicole	Creole	PD 954-828-5588	nelizee@fortlauderdale.gov	X	X	
Robinson, Junia	Haitian Creole	Neighbor Support 954-828-5289	Juniar@fortlauderdale.gov	X	X	X
Stenger, Thomas	Hungarian	Police C: 954-501-8337	Tstenger@fortlauderdale.gov	X		
Billinger, Christer	Norwegan	Fire C: 954-815-8758	cbillinger@fortlauderdale.gov	X	X	
Canaval, Rodrigo	Portuguese	Parks & Rec 954-828-5993	rodrigoc@fortlauderdale.gov	X	X	
Oliveira, Luis	Portuguese	Engineering 954-828-5877	luiso@fortlauderdale.gov	X	X	X
Vahey, Marcia	Portuguese	Parks & Rec 954-828-4588	mvahey@fortlauderdale.gov	X	X	X
Sousa, Frank	Portuguese	Police 954-828-6335	fsousa@fortlauderdale.gov	X	X	X
Zahora, Gabriel	Portuguese	Fire 954-828-6702	Gzahora@fortlauderdale.gov	X		
Metz, Emily	Romanian	PW 954-828-7741	emilym@fortlauderdale.gov	X	X	X
Tokar, Irina	Russian	Public Works 954-828-6891	irinat@fortlauderdale.gov	X	X	X
Canaval, Rodrigo	Spanish	Parks & Rec 954-828-5993	rodrigoc@fortlauderdale.gov	X	X	X
Colon, Lewis	Spanish	PD 954-828-4634	lewiscolon@bellsouth.net	X	X	X
Diaz, Dayana	Spanish	CMO/Strategic Comm 954-828-4742	ddiaz@fortlauderdale.gov	X	X	X
Ffrench, Ari	Spanish	Parks & Rec 954-828-4546	affrench@fortlauderdale.gov	X	X	X
Franco, John	Spanish	PD 954-828-5975	Johnfr@fortlauderdale.gov	X	X	X
Garcia, Laura	Spanish	Finance 954-828-5181	lgarcia@fortlauderdale.gov	X	X	X
Molina, Osmin	Spanish	Parks & Rec 954-828-5386	omolina@fortlauderdale.gov	X	X	X
Ramirez, John	Spanish	Fire C: 786-295-5264	jramirez@fortlauderdale.gov	X	X	X
Robinson, Randall	Spanish	DSD 954-828-5265	rrobinson@fortlauderdale.gov	X	X	X
Serrano-Sanchez, Giovanni	Spanish	Fire/Ocean Rescue 954-828-4595	GiovanniS@fortlauderdale.gov	X	X	X
Sousa, Frank	Spanish	Police 954-828-5479	fsousa@fortlauderdale.gov	X	X	X
Teke, Elda	Spanish	Parks & Rec 954-828-5353	ETeke@fortlauderdale.gov	X	X	X
Zahora, Gabriel	Spanish	Fire 954-828-5330	Gzahora@fortlauderdale.gov	X	X	X
Billinger, Christer	Swedish	Fire C: 954-815-8758	cbillinger@fortlauderdale.gov	X	X	X
Girisgen, Dennis	Turkish	DSD 954-828-5123	dgirisgen@fortlauderdale.gov	X	X	X
Basrawala, Maria	Urdu	Neighbor Support 954-828-6656	mariab@fortlauderdale.gov	X		

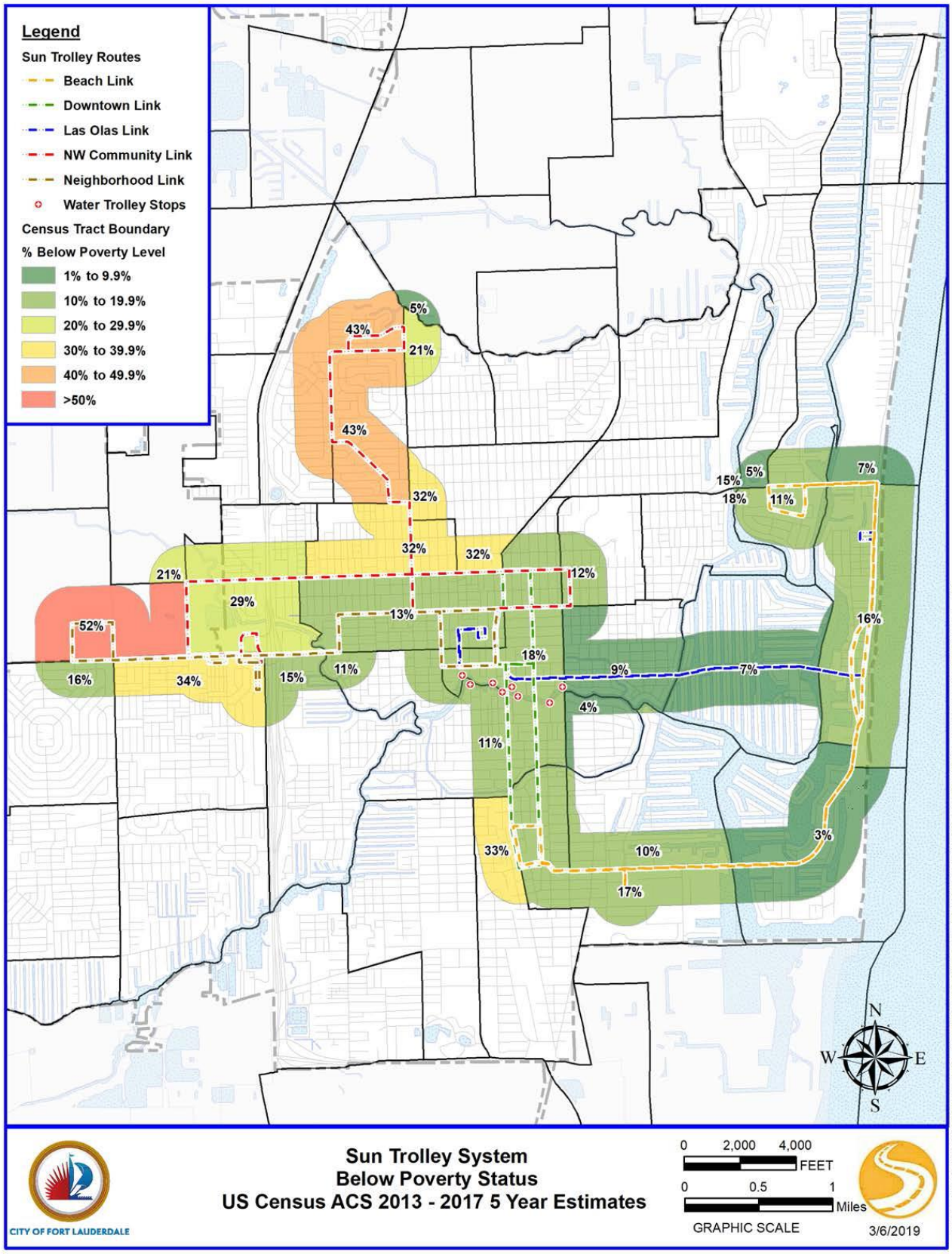
Appendix H
Operating Area Language Data:
City of Fort Lauderdale

Top Languages Spoken at Home in the Community Bus Service Area of Fort Lauderdale, FL LEP Persons Who Speak English "Not Well" or "Not At All" Source: US Census Bureau's 2013-2017 American Community Survey										
Population 5 Years and Over	Number of LEP Persons	Percentage of LEP Persons	LEP Persons Who Speak Spanish		LEP Persons Who Speak Indo-European Languages		LEP Persons Who Speak Asian Pacific Islander Languages		LEP Persons Who Speak Other Languages	
Total	Total	Percent	Total	Percent	Total	Percent	Total	Percent	Total	Percent
111,962	**8,874**	**8%**	**5,016**	**4.48%**	**3,694**	**3.30%**	**82**	**0.07%**	**82**	**0.07%**

Appendix I
Demographic Maps


Legend
Sun Trolley Routes
Beach Link
Downtown Link
Las Olas Link
NW Community Link
Neighborhood Link
Water Trolley Stops
Census Tract - 1/4 Mile Buffer
Census Tract Boundary
Per Minority
1% to 9%
10% to 19%
20% to 29%
30% to 39%
40% to 49%
60% to 69%
70% to 79%
80% to 89%
>90%
29%
91%
71%
95%
70%
94%
70%
95%
16%
95%
83%
97%
8%
20%
90%
68%
45%
13%
12%
6%
4%
13%
10%
45%
10%
35%
19%
5%
1%
21%
6%
NOTES:
1- Census Track Data provided by United States Census Burea.
2- https://www.census.gov/en.html
N
W
E
S
CITY OF FORT LAUDERDALE
Sun Trolley System
Minority Population
US Census ACS 2013 - 2017 5 Year Estimates
0 2,000 4,000
FEET
0 0.5 1
Miles
GRAPHIC SCALE
3/6/2019
GIS Dept: N:\TAM\GIS\FTLCensusData_16_DR\ArcMap\TMACensus2019\TMA_Routes-QuarterMile Buffer_ PerMinority_ _030519.mxd -- INT


Legend
Sun Trolley Routes
Beach Link
Downtown Link
Las Olas Link
NW Community Link
Neighborhood Link
Water Trolley Stops
Census Tract - 1/4 Mile Buffer
Census Tract Boundary
% 65 Years Plus
1% to 9.9%
10% to 19.9%
20% to 29.9%
>30%
17.1%
14.4%
10.3%
14.8%
9.6%
14.3%
9.6%
10.8%
13.5%
8.7%
8.0%
18.1%
11.9%
8.1%
9.5%
16.9%
17.8%
9.5%
26.4%
14.5%
17.8%
7.5%
17.6%
22.7%
17.3%
34.7%
9.6%
19.3%
35.8%
38.7%
NOTES:
1- Census Track Data provided by United States Census Burea.
2- https://www.census.gov/en.html
N
W
E
S
CITY OF FORT LAUDERDALE
Sun Trolley System
Population 65 & Over
US Census ACS 2013 - 2017 5 Year Estimates
0 2,000 4,000
FEET
0 0.5 1
Miles
GRAPHIC SCALE
3/6/2019
GIS Dept: N:\TAM\GIS\FTLCensusData_16_DR\ArcMap\TMACensus2019\TMA_Routes-QuarterMile Buffer_ 65Over_030519.mxd -- INT


Legend
Sun Trolley Routes
Beach Link
Downtown Link
Las Olas Link
NW Community Link
Neighborhood Link
Water Trolley Stops
Census Tract Boundary
% Below Poverty Level
1% to 9.9%
10% to 19.9%
20% to 29.9%
30% to 39.9%
40% to 49.9%
>50%
5%
43%
21%
43%
32%
32%
32%
21%
29%
12%
52%
13%
16%
18%
16%
34%
15%
11%
9%
7%
4%
11%
33%
10%
3%
17%
15%
5%
7%
18%
11%
N
W
E
S
CITY OF FORT LAUDERDALE
Sun Trolley System
Below Poverty Status
US Census ACS 2013 - 2017 5 Year Estimates
0 2,000 4,000
FEET
0 0.5 1
Miles
GRAPHIC SCALE
3/6/2019
GIS Dept: N:\TAM\GIS\FTLCensusData_16_DR\ArcMap\TMACensus2019\TMA_Routes-QuarterMile Buffer_ BelowPoverty_030519.mxd -- INT

Appendix J
Title VI Equity Analysis

DETERMINATION OF SITE OR LOCATION OF FACILITIES

Title 49 CFR Section 21.9(b)(3) states, "In determining the site or location of facilities, a recipient or applicant may not make selections with the purpose or effect of excluding persons from, denying them the benefits of, or subjecting them to discrimination under any program to which this regulation applies, on the grounds of race, color, or national origin; or with the purpose or effect of defeating or substantially impairing the accomplishment of the objectives of the Act or this part." Title 49 CFR part 21, Appendix C, Section (3)(iv) provides, "The location of projects requiring land acquisition and the displacement of persons from their residences and businesses may not be determined on the basis of race, color, or national origin." For purposes of this requirement, "facilities" does not include bus shelters, as these are transit amenities and are covered in Chapter IV, nor does it include transit stations, power substations, etc., as those are evaluated during project development and the NEPA process. Facilities included in this provision include, but are not limited to, storage facilities, maintenance facilities, operations centers, etc. In order to comply with the regulations:

a. The City of Fort Lauderdale shall complete a Title VI equity analysis during the planning stage with regard to where a project is located or sited to ensure the location is selected without regard to race, color, or national origin. The City of Fort Lauderdale will engage in outreach to persons potentially impacted by the siting of facilities. The Title VI equity analysis must compare the equity impacts of various siting alternatives, and the analysis must occur before the selection of the preferred site.

b. When evaluating locations of facilities, the City of Fort Lauderdale will give attention to other facilities with similar impacts in the area to determine if any cumulative adverse impacts might result. Analysis should be done at the Census tract or block group where appropriate to ensure that proper perspective is given to localized impacts.

c. If the City of Fort Lauderdale determines that the location of the project will result in a disparate impact on the basis of race, color, or national origin, the City of Fort Lauderdale may only locate the project in that location if there is a substantial legitimate justification for locating the project there, and where there are no alternative locations that would have a less disparate impact on the basis of race, color, or national origin. The City of Fort Lauderdale must show how both tests are met; it is important to understand that in order to make this showing, the City of Fort Lauderdale must consider and analyze alternatives to determine whether those alternatives would have less of a disparate impact on the basis of race, color, or national origin, and then implement the least discriminatory alternative.

The City of Fort Lauderdale has not recently constructed any transit related facilities nor does it have any facilities in the planning stage. Therefore the City of Fort Lauderdale does not have any Title VI Equity Analysis reports to submit with this plan.