



**CITY OF FORT LAUDERDALE  
City Commission Agenda Memo  
CONFERENCE MEETING**

**#19-0269**

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**TO:** Honorable Mayor & Members of the  
Fort Lauderdale City Commission

**FROM:** Chris Lagerbloom, ICMA-CM, City Manager

**DATE:** March 5, 2019

**TITLE:** Presentation of LauderServ

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The Information Technology Services Department, together with Strategic Communications and Public Works are pleased to present a demonstration of LauderServ.

LauderServ is a tool that was created to expand our 24-Hour Customer Service Center and help us provide quality service to our Neighbors.

**Attachment(s)**

Exhibit 1 – LauderServ PowerPoint

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