



Powerful Solutions for Parking

Solicitation 12109-885
**Comprehensive Parking Demand Management
System**

Prepared for the City of Fort Lauderdale

Submitted by T2 Systems

May 2, 2018



City of Fort Lauderdale team:

Thank you for considering T2 Systems, Inc. as your trusted partner in your quest for a Comprehensive Parking Demand Management solution.

We are proud to have had the opportunity to work with the City of Fort Lauderdale since 2007 and to provide the City with the current T2 Flex Parking Management Solution suite. We are pleased to be submitting a response to your Request for Proposal, hope to build upon our existing partnership, and to provide the City with additional solutions to meet your stated objectives, one of which is enhancing parking utilization within the City. We believe that through the expanded use of the current technology platform provided by T2, along with outlined enhancements both from T2 and some of our industry leading technology partners, that we can provide you with the tools required to cohesively manage your operations as you stated in your Request for Proposal.

At T2, our mission is simple - to contribute to our customers' success by delivering mission-critical technology, solutions, and expertise in the parking industry. We value the relationship we have with the City and believe that we can continue to grow your parking operations through our unified platform and ultimately deliver solutions to help with your success.

We believe the following capabilities can address your current challenges and help with your objectives:

- **Data-driven insights.** With our intuitive user interface and advanced data integration capabilities, you'll be able to turn a mountain of previously unused parking data into streamlined, actionable, results-driven information. Our reporting and analytics tools will help you optimize your strategies and uncover potential problem areas.
- **Innovation and thought leadership.** We invest significantly more in research and development than our closest competitors. This allows us to provide our customers with the most advanced technology, which in turn, helps them create more effective parking programs that deliver outstanding ROI. Our vision with respect to innovation is an industry differentiator that allows us to offer expanded solutions and a wealth of expertise.
- **Operational efficiency.** Through software usability, integration options, and automation capabilities, we help you reduce the expensive, resource-consuming manual time needed to operate your parking programs so you can focus on program strategy and evolution. To help you do that, our advanced reporting and analytics tools provide detailed insight, allowing you to easily optimize your strategies and be more successful.
- **Partnerships.** Our partners deliver expertise, comprehensive services, and innovative technology to help customers design, manage, and deliver intelligent parking solutions. Just like you, we pick our partners with care—you can count on only the best in the business working with you on your projects.

We are eager to share more about our unique approach to parking management and the benefits of collaborating with T2. The following document addresses the specific topics covered in your recent request. We are confident we have the right solution and partnerships to help you achieve your demand management goals.

Thank you again for this great opportunity!

Sincerely,

DocuSigned by:

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Executive Summary

When the City of Fort Lauderdale embarks on an enterprise technology project as you have outlined in your Request for Proposal for a Comprehensive Parking Demand Management System, you need a partner who has deep roots in the parking industry, one that understands where the industry has been, where it is now, and where it is headed. Having the right, experienced technology partner in place can help you achieve the objectives that you have identified in your RFP as well as to help identify others that possibly you have not thought of but that your partner has seen through working with other clients in the market, whether like the City of Fort Lauderdale or completely different in their operations. Having the right partner will allow you to focus more time and attention on providing the best possible customer experience.

We believe that continuing to partner with T2 Systems gives the City a distinct advantage - because we build our platform and suite of T2 solutions, connect with the best partners in the industry, and work every day to solve the parking challenges that you face now and will in the future.

As people become more connected, their expectations will continue to accelerate. Customers want you to anticipate their needs and to be offered relevant solutions. Your customers expect a convenient experience in all parking interactions—creating seamless journeys with the City of Fort Lauderdale.

Here at T2, we're proud to be parking experts. We've helped organizations of all shapes and sizes transform into more efficient, productive, and profitable parking operations. We do this by gaining an in-depth understanding of your objectives to help you align your strategy and technology. We'll focus on maximizing your resources to help you drive revenue and improve your customer experience.

Our Recommendation

We recommend that the City of Fort Lauderdale look to T2, our industry leading partners, and the City's own current preferred partners, to provide solutions which communicate data to allow the City with the tools to manage a smart parking program.

Specifically, our solution offering involves the following scope:

- Improve your internal systems and online presence by analyzing your current use of the T2 Flex Solution suite. T2 will provide a comprehensive systems and business process analysis to determine how our solutions can help provide greater efficiencies.
- T2 will provide a custom T2 Flex and FlexPort training program for the City of Fort Lauderdale team.
- Use our T2 Analytics Solution. When the City collaborates with our partners data can be aggregated for analysis.

Why T2 is the Right Choice for the City of Fort Lauderdale

When searching for partners to meet your needs, and to provide the best solutions and services, there is always the question of “Why” – why is this organization and their offering the best for us, the City of Fort Lauderdale, and our operations. There are several reasons why we believe that T2 is the best partner for you on this project as well as with future parking technology needs.

The reasons include the core strengths of our team that differentiate us from the competition and enable us to deliver the most value for the City of Fort Lauderdale and your customers:

- T2 Systems has proven experience and deep roots in the ever-changing parking industry. The depth and breadth of industry know-how that our talented T2 staff bring to each project provides our customers with an advantage that is unparalleled in the parking business.

Our commitment to bettering the parking industry is evident in our exceptional products and services, experienced leadership, and strong, long-lasting customer relationships.

- T2's vision, along with our mission of contributing to our customer's success, is to provide intelligent parking solutions for every journey. In order to accomplish this, we partner with the leading providers in the industry. Partners that have the same focus and dedication that we do and that through our collective efforts can provide the highest value and benefit to the City.
- T2's customer group is the largest and most collaborative in the industry, with over 4,500 active members and still growing. Partnering with T2 also means partnering with a community of your peers who are constantly cooperating with one another to share best practices and advice.

Summary

At T2 Systems, we understand the challenges that you are facing and our experienced team is ready to help you navigate the dynamic parking management landscape. We take pride in our technology, processes, and people that help more than 1,500 organizations manage parking efficiently and effectively.

We are equally proud of the community of customers that we have built, those that we value as partners like the City of Fort Lauderdale, and as a T2 customer, you will continue to have invaluable access to a supportive network of your parking industry peers and colleagues.

Every day we relish the opportunity to work with organizations like yours who embrace the changes required for growth while still honoring their values and putting their customers at the center of what they do. We are eager to work with your team to lead the City towards being a comprehensive smart parking City.

We are confident that we have the right solution offering for the City in the combination of our industry-leading products and our partner solutions. This proposal outlines in more detail how we will help you reach your goals and what you can expect along the way. Nevertheless, your biggest expectation should be that you would have a true, dedicated partner, not simply a vendor, in T2. We will be with you every step of the way and look forward to having this opportunity.

Experience and Qualifications

Powerful Parking Solutions from the Parking Experts

T2 Systems was founded in 1994 with one simple goal: make parking better. Our focus is on our customers, which means giving you more solutions to make parking management as seamless as possible. We have worked hard for the past 24 years to build a platform of services geared toward increasing efficiency, improving ease of parking management and boosting revenue for our customers. Our UNIFI Parking Management Platform is the parking industry's most comprehensive solution suite and puts all the tools you need at your fingertips—with one place to manage:

- Permits
- Enforcement
- PARCS
- Multi-space Pay Stations
- Vehicle Counting
- Citation Services
- Event Parking

Since our founding, we've established a leadership position in the parking industry and continue to pave the way in new technologies to make parking better. Our company, staff and solutions have been recognized by a variety of third-party organizations over the years. In 2016, we were proud to be included on Deloitte's *2016 Technology Fast 500* and Inc. 5000's *2016 List of America's Fastest-Growing Companies*. In addition, while we pride ourselves on our accolades, our unified and scalable solutions, and the talent of our people—our most important focus is our customers and their success. T2 is driven to make the lives of our customers (and your parkers) easier by delivering mission-critical technology, solutions and expertise.

We move forward with the vision to constantly improve parking and provide intelligent parking solutions for every journey.

Our Customers

More than 1,000 organizations across North America partner with T2 to utilize available parking more efficiently, improve customer service and significantly increase parking revenue. We serve customers who operate locally, regionally, and nationally—many of whom are parking industry leaders and award-winners.

Our innovative and scalable solutions are designed to meet the needs of virtually any organization, including:



Universities



Municipalities



Medical
Centers



Private
Operators

Whether it's enforcing permits on campus, helping to park cars at an event venue, or making sure patients can quickly get to their destination, we have the proven experience to meet your objectives. We're uniquely positioned to provide a complete parking solution for your organization, centered on your business needs. You'll get the single, unified view you need to deliver success to your parkers.

Our customers play a key role in our success. With everything we do, we look to our customers to better the industry alongside us. This means fostering collaborative engagement through the T2 Customer Community, where we keep an open dialogue about what we're doing right, what can make our platform better, and what the future of parking looks like. We're committed to leading the industry in service and want to set the standard for innovation in our solutions and collaboration with our customers.

Strength

T2 has proven experience and deep roots in the evolving parking industry. With more than two decades of experience and 250 employees, we have significant experience and resources available to help you reach your goals. Our commitment to bettering the parking industry is evident in our quality products and services, thought leadership and strong customer relationships.

1000+

**Customer
Organizations**

\$2B+

**Revenue Processed
Annually**

1.5K

PARCS Lanes

20K

Pay Stations

Approach to Scope of Work

From the RFP, we understand that the City is looking to be on the forefront of parking technology and service. T2 is your partner to do just that!

T2 provides an open platform and works with a host of partners we believe are leaders in their field. We allow the City to work with us and our partners, or suggest new partners, to develop the kind of City parking operations you have in mind. Your City is unique and our approach is to consult with you on which technologies today will work best in your environment and determine how to integrate that technology provider's data into an application that makes your operations run smoothly and operate efficiently.

The Future is Here...

T2 Analytics is the birth of a new era of how organizations consume, share and use parking data analytics to drive insights and create even greater business value. T2 Analytics transforms your data into informative dashboards and reports that are easy to read, share, and customize. By

gathering and analyzing parking data from all of your parking operations into one location, T2 Analytics provides you with actionable information and insights to increase revenue, streamline processes, improve efficiencies and increase customer satisfaction.



Regardless of the size of your operations, these powerful analytics provide a fuller complete picture of the performance of your operations and help support smarter business decisions.

T2 Analytics includes 5 individual products. Each product stands alone. You can access all products through a PC, laptop, tablet or any mobile device.

Dashboard (available now)

- Access to dozens of pre-built interactive dashboards based upon common key performance indicators (KPIs). These dashboards will visually show your financial data and operational efficiencies in a new way, with both historical and current views.
- Pre-built dashboards will evolve and be updated regularly based upon customer feedback and requests
- Your dashboards will be automatically populated with bullets explaining your data. These narratives will help build customer Executive Summaries – just cut and paste
- Monitor your performance with “Pulse” notifications – a feature that watches your data for trends and inconsistencies

Dashboard Designer (available now)

- Create your own customized dashboards, widgets and tabular reports
- Generates ad-hoc reports quickly and easily
- Modify one of T2's pre-built dashboards to suit your personalized needs
- Share your dashboards within or outside of your organization
- Unlimited number of dashboards can be created

Benchmarking (coming soon)

- Compare your financial and operational performance across a range of key performance metrics against other operations and peers

Advisor (coming soon)

- An advanced suite of tools to help you optimize your operation's performance
- Analyzes customer data to find patterns and inconsistencies and send notifications so that you can intervene to keep your operation performing at its highest level
- Provides what-if scenarios and forecasts of your operations
- Periodic performance reports are created

Workroom (coming soon)

- Collection and aggregation of your parking data
- Import other internal and/or third party external data to correlate with your parking operations data
- Works with all parking hardware and software - Integrate and manage data from all of your parking vendors
- Does not require ownership of T2 equipment; your data exists without dependencies
- Comes bundled with Dashboard Designer to give you everything you need to analyze and create new dashboards

T2 Link is the technology that powers T2 Analytics and is behind our T2's foray into providing an open platform to allow our partners to interact with Flex and Iris to provide data for decision-making.

Our T2 Analytics application allows data to be shared between our products, and those of our partners, to provide our customers with the most advanced analytic tools, including narratives, to provide actionable recommendations to understand and improve your operation.

T2 is developing the suite of products under the T2 Analytics umbrella along with an Occupancy and Transaction API (recording details of a transaction). These APIs provide a lot of flexibility.

Integration partners will be able to contribute and consume data from T2 Link. "T2 Link" is the technology that powers the "T2 Analytics" platform. This platform will lead to some amazing things. Each of our partners has a story to tell about how they can help our mutual customers. T2 is confident that we can support these partners, and you as our customer, with data. As a user you will see:

- **Improved user experience.** T2 link will provide a single sign-on and common UI across products, making everything more cohesive and easier to use. Plus, a new, modern platform architecture means improved user experience across the entire product suite. AND, T2 link will be a multi-tenant platform, which means less planned downtime. Perks on perks!
- **Better access to data.** T2 link will offer enhanced, flexible APIs that will allow for better, richer integrations between T2 products (as well as with third-party products). This means better access to parking data for decision-making, and a way to integrate data from multiple sources into a single view.
- **Confidence in the future.** We are investing millions of dollars in T2 link, which should give the City of Fort Lauderdale confidence that we are committed to providing the very best parking technology in the industry. The city will benefit from the quality and reliability.

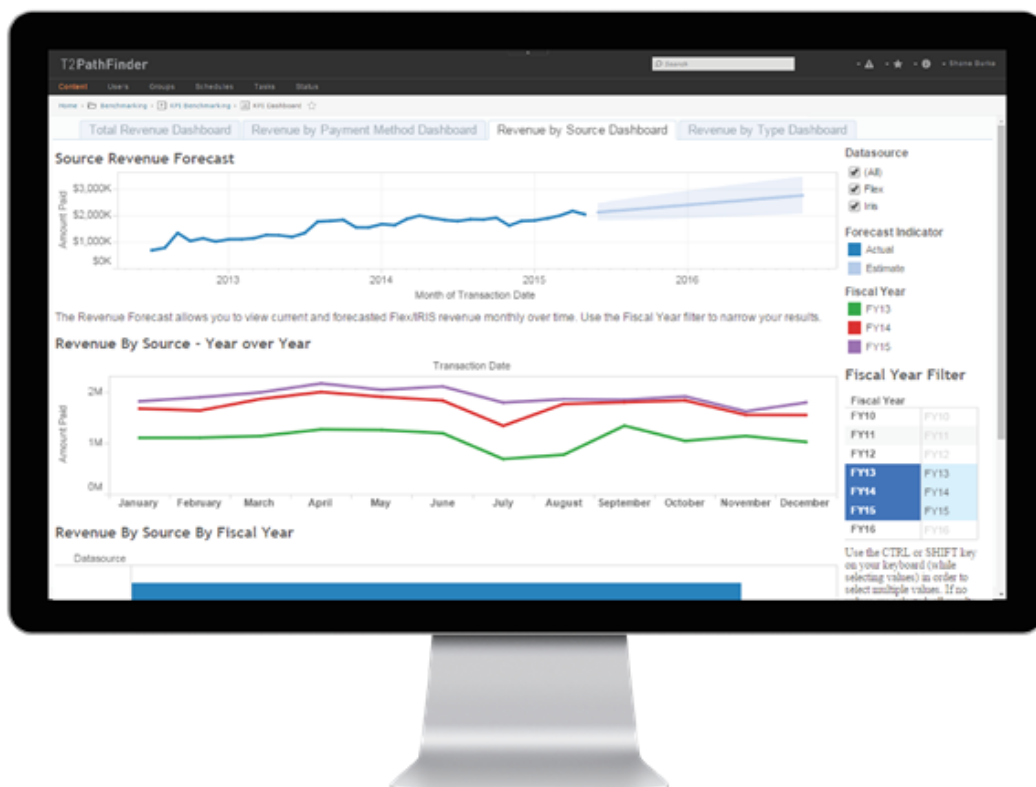
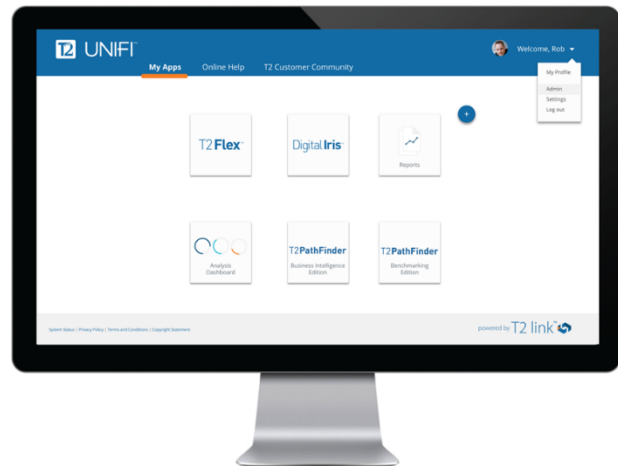
You will be able to obtain each partner product directly from T2 and T2 will be your vendor of record to see that the integrations are working as we expect them to work. To be sure data is flowing and available as we expect it to be. To be sure you have actionable narratives to help you make good decisions; whether

that be to change pricing at the multi-space meters on Tuesdays because it's slow, or to charge a specific percentage more for on-street parking in general to encourage the turnover you seek.

T2 is all about providing you with the tools you need to make good parking related business decisions.

Benefit Overview

- Provides single sign-on and common User Interface for Flex, Iris, and new T2 apps for ease of use
- Enhanced APIs facilitate rich integrations between T2 product suites and partner vendors
- Continuous upgrades without downtime
- Improved internal testing allows new features to get to you faster
- Stronger platform architecture provides improved UX across the product suite

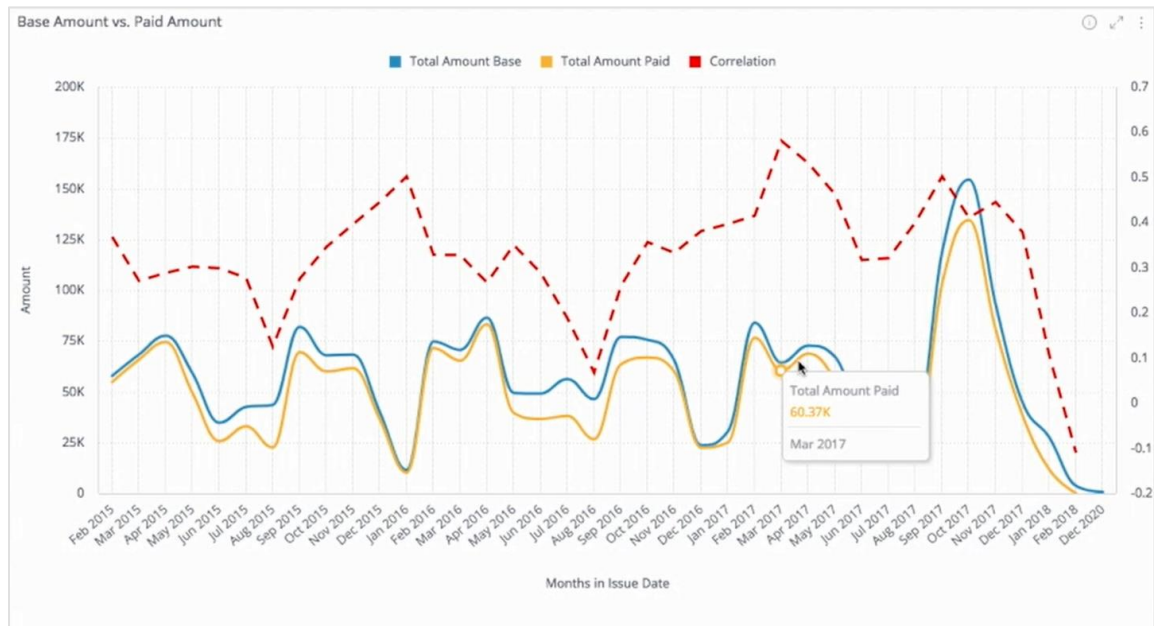


See the Whole Picture

Full online access to dynamically view your actionable dashboards. Forecast based on historical data, visualize your data on geographic maps, and much more.

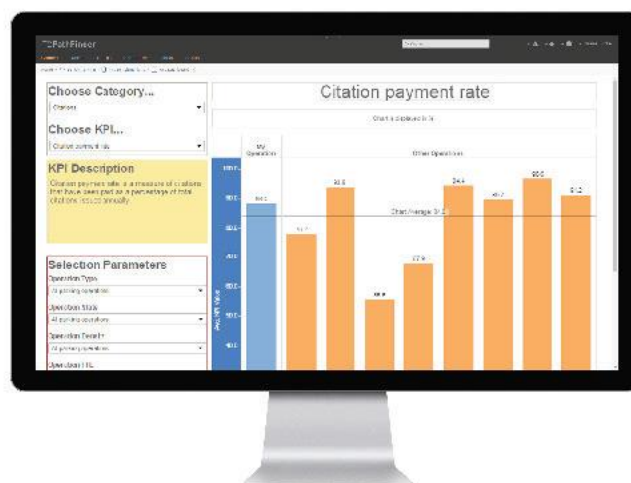
Interact With Your Data

Explore your parking operation data. Drill-down, filter, sort and zoom so you can spot trends, and make data-driven decisions.



The City uses a variety of partners today who should be encouraged to make their data available to you through the API platform T2 Analytics uses to bring all of your data together for your review.

T2 Partners are working today to make that happen. Other vendors you use today, whom you respect and plan to use in the future, should be encouraged to apply to be connected for you!



T2 Partners

T2 collaborates with leading providers in each area of parking technology. T2 expects that our partners will be eager to join with you and us in the display of your data. As you select your partners, keep this list of prominent providers in mind.

Mobile & Fixed LPR

Genetec

The AutoVu™ automatic license plate recognition (ALPR) system automates license plate reading and identification, making it easier for law enforcement and for municipal and commercial organizations to locate vehicles of interest and enforce parking restrictions. Designed for both fixed and mobile installations, the AutoVu system is ideal for a variety of applications and entities, including law enforcement, municipal, and commercial organizations.

The City is currently using the Genetec AutoVu mobile enforcement solution. Genetec also provides fixed camera installations as well. With these products in use, occupancy data is available in the Security Center system. Once that data is shared with T2 using our new data tools, this data can be made available to signs and apps to allow ease of navigation around the City for parking locations.

Occupancy and other Modality Solutions

VIMOC

VIMOC Technologies, Inc. has developed the world's first open platform for the Understanding of Things (UoT) that enables citizens, businesses and cities to gather knowledge and learn in order to better understand how to manage and optimize the way people work and live. The Internet of Things is about connecting the world; VIMOC's landscape computing network is about understanding it. By extending cloud computing to the edge of the network, cities, businesses, communities and enterprises can gather intelligence to better manage resources and create operational efficiency.

Smart Parking

The Smart Parking application fuses many features to improve the efficiency and ease of parking in surface lots and parking structures alike. General occupancy status, single space monitoring (especially for special spaces such as EV, ADA, emergency, visitor and carpool), automated parking structure ventilation control and crosswalk safety can be mixed and matched in a flexible and dynamic system.

Bicycle and Pedestrian Counting

VIMOC's distributed computing platform running Rosella overcomes challenges in counting and distinguishing between bicycles and pedestrians, by conducting processing at the edge of the network on the nBox and only sending the outcome for use on applications via the Rosella API. In addition to classification, the solution also determines the direction of travel. Video does not need to be transferred or stored, and most importantly, no video streaming is required. This drastically reduces latency and dependence on LTE stability.

Parking Reservations

Click and Park, Parking Panda

Your customers can reserve parking in advance so they know they have a guaranteed space ahead of sports games, events, and trips to the city. They will be able to compare real-time prices lots and garages in your city, as well as in over 40 other cities! Customers can find and book parking with just a few taps on the go instead of circling the block looking for parking. They will instantly access and redeem their parking confirmation from the app for an easier, stress-free parking experience.

Sensors

Parkifi

With spot-level parking data from lots, garages, and on-street parking a click or touch away, the City can access inventory and gain actionable insights effortlessly. Manage your facilities from anywhere, at any time, from any device. Increase your visibility and marketing to potential customers by displaying your inventory on a Parkifi app or a partner app.

Parking Availability

ParkMobile

Parkmobile offers a range of apps that make it easy for your customers to find and pay for parking in the City; from on-street parking, garage reservations, to big events.

Parkopedia

Parkopedia allows drivers to find the closest parking to their destination, tells them how much it will cost and whether the space is available... which means no more driving around looking for parking. Provides the ability for your customers to pay for parking online, through a mobile app and in-car.

Inrix ParkMe

Using ParkMe allows your customers to find the cheapest, closest parking to their destination, get a guaranteed parking spot in advance and pay with their credit card. Customers then head straight to their destination to find a spot waiting.

Mobile Payments

Mobile payment providers integrate with Flex Mobile Enforcement and Genetec Mobile LPR to acknowledge customers who pay using these methods.

ParkMobile

Parkmobile offers a range of apps that make it easy for your customers to find and pay for parking in the City; from on-street parking, garage reservations, to big events.

PaybyPhone

The City is familiar and using PaybyPhone today to allow customers to use their phone to pay for parking! Customers do not have to worry about their time expiring as the App notifies them when their time is almost up and they can add additional time!

QP QuickPay

MobileNOW

Passport Parking

Event Parking

parkhub

parkhub has a variety of solutions available to help parking operations boost revenue, cut costs, and wow guests with fast, reliable, and easy to use technology. parkhub prime is an interface designed for parking attendants that is fast, easy-to-use and reliable. With "prime" the City can take all forms of payment (including credit cards) and scan prepaid parking passes.

Let us help – Optimizing your Flex Solution

As a part of becoming the Smart City, T2 wants to help you optimize what you have today, take advantage of what is available today, and determine what you need for your future.

To that end, we are proposing a System Analysis to improve your understanding and prepare for the impact of changes, technical and process-driven, to your unique T2 Solutions.

System Analysis

Our Professional Services team will work with you to develop an existing model describing, in detail, your current operations and technical environment. The engagement will also focus on the desired future-state and delivering additional T2 services, solutions, and partner applications to accomplish your goals.

The deliverable(s) will serve as your current operational playbook and a truly realistic future planning baseline.

The sections below describe the engagement structure and high-level overview of each topic covered during the engagement, the basic topic focus, customer engagement, and the resulting deliverables.

Engagement Process

1. Current System(s) Evaluation

- a. Pre-site research and data gathering
- b. Kick-off call to confirm scope, as well as familiarize the customer with the process and set expectations
- c. Schedule conference call(s) to cover:
 - i. Operational processes overview
 - ii. Technical systems evaluation
 - iii. Review current pain-points
 - iv. Demonstration of proposed new solutions, configuration changes, or process modifications

2. Customer Discovery Sessions

- a. In-person process observations
- b. Staff interviews that involve each layer within the organization
- c. Meet external organizations and resources with bi-directional dependencies
- d. Discuss “dealing with parking” with parking patrons
- e. Discuss 1 year, 5 year, and long-term goals

3. Deliverable Creation

- a. Recommendations gathering
- b. T2 Peer reviews as needed
- c. Draft deliverables provided for review and refinement
- d. Final presentation of consultant recommendations

Operational Process Review

- Staff and stakeholder interviews, working with the operational team and external stakeholders that interface with Flex.
- Review existing documentation on current business processes to understand daily challenges and how Flex can help.
- Utilize the experience and expertise within T2 to identify gaps in current operations.

Solution Configuration Review / Current System Evaluation

- Configuration audit covering with recommended optimization changes for solution components, including but not limited to:
 - Permits – extensive permit configuration evaluation
 - Citation and Escalations
 - Task Scheduler
 - User and Role Management audit
- PARCS facilities, lanes, devices and associated business practices
- Custom task audit, reviewing them against the most current available standard tasks.
- Review historical system upgrade challenges and associated configuration best practices for future ease of upgrades.
- Review FlexPort and T2 Flex to maximize efficiencies, to ensure full utilization and automate manual processes.
- Evaluate the reports currently used to obtain information from T2 Flex to meet business needs.

Technology Review

- Assess what ancillary systems and tools are in place today.
- Evaluate where to utilize additional T2, and T2 Partner, solutions, hardware, and services to improve overall operations.
- Review current processes to identify antiquated systems due for a technical refresh.
- Examine the utilization of each current licensed Flex component against changes made in recent releases, identifying where system updates are not used to their full potential.

Final Deliverable

- Documenting all “as-is” processes and procedures and develop business process and solution recommendations based on industry and peer organization best practices.
- Diagramming existing Flex configuration, data flows, systems integrations, along with recommendations on overall system improvements.
- Providing recommendations for additional technology products and services aimed to both improve the overall parking experience and the success of the business operations.
- Presentation of consultant recommendations to client internal team, including roadmap of client’s future-state vs. current-state and goals

Training

T2 will also work with you to provide advanced training on your T2 Flex Solutions.

Advanced Training Engagements

- A Customer Process Engagement will be conducted by a Senior Consultant to ascertain specific problems that are occurring and to focus the training to specific business processes
- Customer Process Engagements are detailed discovery sessions conducted by the Senior Consultant to ascertain specific challenges that will be alleviated through focused training sessions
 - The Customer Process Engagement will not include changes to settings, configuration or the solution(s).

Standard Engagement Process

- Kick-off call to confirm training engagement, as well as familiarize the customer with the process and set expectations
- Conduct Training
 - Onsite
 - Remote follow-up training within a 2-week timeframe, if needed
 - Remote Location via WebEx
 - Remote follow-up training within a 2-week timeframe, if needed

The Now

For now, as a current T2 customer, the City of Fort Lauderdale successfully uses a variety of applications and technology provided by T2. We are proud to be your Permit Management and Enforcement partner and expect we provide you with tools to deliver those services to your city. The following is an overview of the Flex tools you have in place today as the foundation of what is possible. Items listed, in this section, as ‘for your consideration’ are options available within the solutions the City is using that may be of assistance in streamlining your operations.

T2 Flex Permit and Enforcement

As you know, T2’s permit management and enforcement solution gives you complete control of who is parking in your facilities, and when and where they can park. You can set up, issue, track, and manage parking permits for individuals, groups, or properties—and configure each process to best suit your operational needs—no matter how easy or complex your permit business rules are.

With T2’s enforcement solution, you can manage your enforcement process from start to finish. T2 Flex is the epicenter of information from meters, LPR, and mobile payment systems—all hosted in our best-in-class private cloud. We take care of technology, while you take care of business. You will see everything, and real-time information is in your enforcement officers’ hands, increasing citation accuracy and percentage of violations enforced.

When your customers can pay right away online, by phone, via mail, or in the office, you improve citation revenue, and even getting a ticket becomes a “non-event.”

COMPONENTS INCLUDE:

CUSTOMER MANAGER - View activity associated with individuals and groups that park or are responsible for parking. Track contact information related to an entity including addresses, phone numbers, and emails.

VEHICLES MANAGER - Track cars, trucks or other objects that park; distinguish between drivers and registered owners, as well as prioritize drivers. Custom notification alerts enforcement officers of special considerations.

PERMITS MANAGER - Manage both audit control permits, like hangtags or decals, and access control credentials such as access cards; manage waitlists for each.

CITATIONS MANAGER - Issue and processing of citations. Citations are issued by paper, handheld device, or eTicketbook (laptop application).

APPEALS MANAGER - Manage hearings and appeals, relate adjudications to citations, schedule hearings, create dockets, and send notices.

BOOT/TOW MANAGER - Support and manage the boot/tow process. Boots and tows can have an adjudication associated.

LETTER MANAGER - Create letters and other notifications. Specify print formats or email. T2 will help set up two standard letters.

EMAIL MANAGEMENT - Easily send text-based group emails to a list of recipients that you can either manually create or automatically generate.

REPORTS MANAGER - T2 Flex offers several reporting options. Each option allows for varying levels of flexibility in developing the report.

QUERY MANAGER - Define detailed queries to gather the data you need. Query Manager allows more complex query building, data export, and batch updates.

FLEX DASHBOARDS – If you are not already using Flex Dashboards, this report tool allows you to monitor key performance indicators and gain deeper insight into your operation with real-time parking information and data analysis tools.



*Images may not reflect quoted features.

You can even drill down from enterprise level data to view specifics on operational metrics simply by clicking on data points or highlighting the specific portion of a widget. The dashboard will zoom in and adjust automatically.



*Images may not reflect quoted features.

TASK SCHEDULER - Execute your own or use pre-defined tasks, including your unique reports. Built-in tasks include escalating fines, generating letters and vehicle notifications.

USER ROLE MANAGEMENT - Set up and maintain user privileges by job role, rather than by individual user. This makes it easier to set up new employees and audit existing ones.

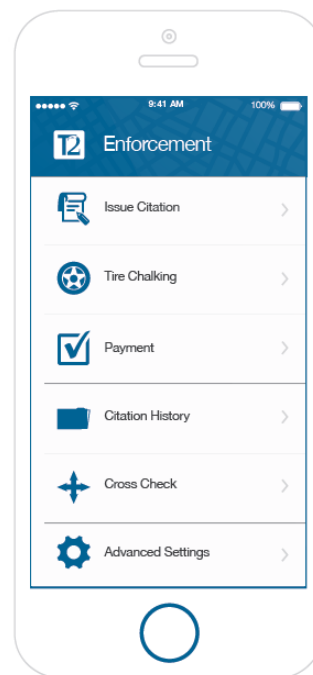
ENFORCEMENT APP – T2's enforcement solution manages your enforcement process from start to finish. T2 Flex Enforcement App is the epicenter of information from meters, LPR, and mobile payment systems - You see everything, and real-time information is in your enforcement officers' hands.

eTICKETBOOK - Enforcement officers can issue citations directly from their in-vehicle computers and then upload to Flex. Officers simply fill in all citation details into the eTicketBook software and then print from a USB printer in the vehicle.



The City already uses Genetec's AutoVU Licence Plate Recognition (LPR) system so the benefits are even greater, because both Flex's permit data and eTicketBook are seamlessly integrated. When the

LPR camera detects an infraction, the officer simply presses a single button and the licence plate information is automatically populated in eTicketBook ready to be printed. If the camera captures a repeat offender, all previously entered information will be auto-populated.



FlexPort

As you know, your customers and operation benefits from improved efficiencies, enhanced customer convenience and service options using FlexPort customer facing portal. Using our base modules as the foundation, these solutions make a good starting point for allowing customer access online.

ONLINE CITATION PAYMENTS - Your customers pay their citation online.

PERMIT SALES – The City is currently engaged in the implementation to allow your customers to go online and buy a permit for which they qualify.

ONLINE WAITLISTS - If needed, you will implement our solution to allow your customers to go online and put their request on a list for the privilege to purchase a permit when space becomes available.

PARKING ACCOUNT MANAGEMENT – Allows your customers to update and maintain their personal and parking information online as well as access FlexPort solutions that require authentication.

DOCUMENTATION UPLOAD - Customers can provide the parking office with documentation for permit approval online.

For your consideration - Other FlexPort Solutions

These online options are available today! During our consulting engagement, we will be sure to identify any of the items that will promote great efficiencies for the City.

ONLINE CITATION APPEALS – Your customers can appeal their citation online. Customers must authenticate before submitting their appeal, and have the option of including a photo to provide evidence.

HANDHELD GPS TRACKING - Track the location of handheld users in the field and display in a dynamically generated map on a webpage.

PERMIT REQUESTS - Allow for certain visitors to submit permit requests to the parking office online. The parking office can then approve the request and send a link that allows them to purchase a single permit, valid for a single day.

EXTERNAL PERMIT MANAGEMENT - Allow your parking office to grant external groups (i.e., departments or businesses) access to designate permits within a specific facility to their group. They can then manage parkers for those permits, and view additional activity related to these permits.

ONLINE INVOICE MANAGEMENT - Provide third party invoicing online independent of other solutions. Any customer tied to third parties for billing purposes can be given access to an invoices page to view and pay their invoices online.

TOWING PARTNER PORTAL - Parking offices often partner with a towing company and will send the towing company reports or notifications when cited vehicles need to be towed. The Towing Partner Portal automates this process by enabling a specified user (e.g. towing companies) to access an online list of towable citations and view the vehicle, citation, and location information for each citation.

ONLINE EVENT PERMIT SALES - Allow parking customers to purchase event parking before an event. Parking customers can purchase a one-time printable permit, or they can add value to an existing permit.

ONLINE EVENT REQUESTS - Allow users to submit event requests to your parking office. A partial event record will be created, and you can approve or reject the request.

The Now – What you are missing

The descriptions of the offerings below are currently available from T2 but the City is not yet using them! In your effort to use the technologies available today, please consider these items. Pricing for these items are not included in this proposal.

For your consideration – Citation Services

T2 is pleased to offer T2's Citation Collection Services (CS). We are proud to serve as the professional face of your organization, and our team of collections professionals is committed to the highest level of customer service and to growing your citation revenue.

Overview

Business process outsourcing exists in most successful organizations. Whether it is payroll, facilities, maintenance, or collections, it makes sense to work with trusted experts to tackle tasks that would otherwise require staff, knowledge, certifications and resources to maintain.

The purpose of T2 Citation Services is to provide customers with a full-service, certified collection administration solution that allows them to increase revenue, and free their staff to focus on other areas of their operations. Our staff is committed to providing friendly, professional service to parkers.

Services Include:

- Citation and Payment Processing
- Registered Owner Vehicle Retrieval (RoVR)
- Phone and Online Credit Card Processing
- Letter Fulfillment
- Adjudication Processing
- Collection Services (bad debt recovery)

For your consideration - RoVR

RETRIEVAL OF VEHICLE REGISTRATION (RoVR) – Whether or not you opt to use our processing services, you can collect more, faster. Catch out-of-state scofflaw offenders with this internet based service that allows you to quickly locate the individuals responsible for unpaid parking tickets without having to generate, print and mail reports, or manually enter registered owner information back into your database. The cloud-based solution automatically adds and updates customer records, addresses, and vehicle records.

For your consideration – Pay Stations

T2 understands the City works exclusively with Global parking Solutions today for your multi-space pay stations. Global is not yet a partner with us in the data sharing technology. We suggest that the City encourage Global to join us in data sharing so that you, our customer, can take advantage of the power of aggregated data for reporting and decision-making. The same is true for those areas you are convinced require single-space meters from your POM vendor. In order to act on the data, you must see it all in one place.

Another approach would be to let us show you the benefits of our Luke II and NEW pay stations!

Luke II Multi-Space Pay Station

Luke II is an instantly recognizable pay station that delivers a visually distinctive design and exterior finish to enhance the City's landscape.

Luke II presents a very flexible platform for the consumer. Its centerpiece, the user interface, has been specifically designed with simplicity in mind to guide the consumer through the parking transaction effortlessly. Instructional steps located on the pay station as well as an intuitive menu screen provide the consumer with information on rate selections and transaction processing. No confusing decals need to be applied as the pay station is very user-friendly.

Coupled with Digital Iris, our cloud-based data intelligence platform, you will get a total parking solution that provides actionable information to the right people at the right time.

Outstanding Features and Benefits include:

- Real-time communication enables key personnel to geographically view machines that require maintenance or collection. Allowing you to optimize your routes and eliminate needless visits, drastically reducing operational costs.
- Increase revenue by eliminating parkers piggy-backing time remaining on single space meters, and by not limiting the number of available paid parking spaces.
- Reduce communication and transaction processing fees by consolidating payment across a fewer number machines.
- Managing a smaller more efficient fleet reduces all operational costs associated maintenance and collection.
- Create a safer environment for pedestrians by reducing clutter on your streetscape.
- Provide convenience to your diverse population with our multilingual support - English, French, Spanish, German, Vietnamese, and simplified Chinese.
- Standard 38-key alphanumeric, weather-sealed keypad with tactile, audible, and visual feedback permits pay-by-license plate operation easily.
- Pay-by-Plate transactions increase the return on your mobile LPR investment. The Luke II is integrated with all major LPR technology providers so you can add efficiency to enforcement and citation.
- Multiple payment methods including coins, bills, credit cards, smart cards, mobile phone, validation coupons and campus cards add convenience for your customers.
- Support for contactless payments such as Visa PayWave and MasterCard PayPass enables faster and more secure transactions.
- Robust cabinet design with separate maintenance and cash vault compartments to provide the highest levels of security.
- Our open architecture and extensive existing integrations enable [Full Name] to choose technology providers that best fit your evolving needs while maintaining a unified platform.
- T2's proprietary Extend-by-Phone option allows consumers to receive parking expiration reminders and extend time for pay station initiated transactions via text (SMS) messaging without setting up an account. This encourages compliance, can greatly assist in the reduction of citations that enforcement staff issue, promotes extended patronage of local businesses, and increases parking revenue.
- Our coin escrow returns coins upon canceled transactions and reduces the need for refunds, enabling your support staff to focus their time on other priorities.



- The real-time remote configuration enables designated staff to update rates and display messages or instructions over the air at any time at no additional cost.
- Comprehensive management reports enable you to make informed business decisions with real-time data.
- Modular design allows for quick and easy maintenance, upgrades, and component replacement.
- PCI compliance and PA-DSS validation ensure ongoing credit card data security.
- ADA compliant design features allow to our multi-space meter to be accessible to a wider array of parkers.

NEW Pay Station

T2 will be unveiling a NEW pay station next month that will allow you to have options that may suit your needs.

Some Differences from our Current Pay Stations

- Accepts only credit/debit cards and coins. No bills.
- 100% powered by solar power; no AC or Heat
- Reversibility of solar panel
- Large coin canister. 30% larger than Luke II.
- Sleeker profile. Only 10" deep for minimal impact on sidewalk pedestrian flow.
- LTE Wireless communication

For your consideration - T2 SecurePay

Does your meter have Enhanced Security Protection for Card Data Theft?

T2 SecurePay is a bundled solution that provides an industry-leading layer of card data security to your Luke® II pay stations. T2 SecurePay uses the latest encryption technology to ensure that no cardholder data is exposed during the payment transaction.

This Point-to-Point Encryption (P2PE) technology protects card data from being stolen or harvested by malware when parkers use their cards at your parking payment terminal. Since the cardholder data is encrypted inside the card reader, it makes the card data useless and void of any value if a malware or skimming attack is attempted on the card reader or during transit over the internet to the payment gateway.

Value of T2 SecurePay

Reduces complexity of your annual PCI audit

Reduces risk of security breach

Supports both EMV and magnetic stripe credit and debit cards

Reduces chargebacks caused by fraudulent charges

What is the value of T2 SecurePay to my organization?

- Provides peace of mind as your parkers' card data is encrypted in the payment terminal's card reader
- Supports both EMV and magnetic stripe credit and debit cards
- Using a PCI validated P2PE solution reduces the effort and cost of securing your card processing environment and simplifies your annual PCI audit
- By accepting EMV, it reduces chargebacks to your organization caused by fraudulent charges

What is included in the T2 SecurePay bundle?

- EMV (chip) card reader hardware and software with point-to-point encryption
- Payment gateway to securely route card transactions to processors
- Ongoing support and maintenance to keep your system up-to-date and running smoothly

For your consideration - PARCS

T2 Flex Access & Revenue Control is part of the T2 Flex Unified Parking Management platform that integrates access control, revenue control and a monitoring system with T2 Flex enforcement, permit and event management functionality in a common management system and parking data warehouse.

You only need one system to manage all aspects of your parking operation—garages, on and off-street lots, permits, citations, special events and all other activities.

Centralized Management & Control

All centralized management and reporting are done through T2 Flex software and includes components that work together in a reliable, networked environment. T2 Flex can run on multiple network types, including from cellular data connection—giving you superior flexibility of network design and hardware location.

Best-in-class Private Cloud

T2 Systems is the only PARCS provider that offers a fully hosted, web-based solution in a PCI-DSS Level 1 Hosting Facility.

You pay a single annual hosting fee and we take care of all IT management and administration.

More Return on Investment

T2 Access & Revenue Control is unique in that once you implement the solution; you can add an unlimited number of facilities and roll out software upgrades to equipment automatically.

The Pinnacle of Parking Intelligence

You will see every transactional detail of your operation in real time through our parking management dashboards. T2 dashboards equip you with graphical widgets that can be customized, saved, and monitored—transforming extensive parking data into actionable information. You can drill down from enterprise-level information all the way to specific lanes and devices, giving you a closer look at operational performance metrics.



General Information

A. Name all persons or entities involved in the Proposal

Lynn Braddock, Territory Manager

Lynn Braddock, a parking professional with more than 25 years of parking industry experience in management and consulting, joined T2 after having managed parking operations at two major Universities; one in Illinois and one in Massachusetts. Lynn is T2's Territory Manager for the Midwest US region. Lynn is responsible for new T2 Flex Parking Management Solution sales, account development, and overall customer satisfaction. Lynn works to develop strategic partnerships with municipalities, universities, operators, and property management organizations to realize their operational objectives. Lynn earned her Bachelor of Science degree from Northern Illinois University and is based in Illinois.

Lynn can be reached at 317-524-7483 or at lbraddock@t2systems.com and is your primary contact for this response.

Kim Hechinger, PMP, Manager, Project Management

Kim Hechinger, PMP joined T2 Systems as a Project Manager in November 2011. She is a certified (active) Project Management Professional and has been in project management field for over 11 years. Prior to implementing parking hardware and software for T2, she implemented banking software for Open Solutions/Fiserv. She has served in the Project Manager and Senior Project Manager roles at T2 Systems prior to her current role as Manager, Project Management. She manages the team of Project Managers who work with customers to implement all aspects of their T2 solutions and serves as an escalation point for any project related items.

Todd Dorsey, Vice President, Sales – Flex/PE & Pay Stations

Todd joined T2 in 2005, bringing with him more than 10 years of senior sales and leadership experience in the public-sector marketplace. As part of the leadership team at T2, Todd works to ensure that we are providing our clients with the highest level of service in the industry while working with them to understand their parking technology needs and what solutions from T2 can help meet those needs, both today and in the future. Todd manages a team of Regional Sales Managers and Territory Managers that work with our clients on both current and future projects. During his time at T2, Todd has held various positions within our sales organization and promoted to Vice President in 2016. Prior to T2, Todd held various senior sales positions with technology companies such as Oracle Corporation, Ventaso, and DataStream Systems. Todd holds a BS degree in accounting from Indiana University.

Khupal Liversidge – Vice President, Product Support

Khupal Liversidge holds a master's degree in Information Systems Engineering from London South Bank University, UK. Khupal has also studied the MBA program at Simon Fraser University in Vancouver. Today, Khupal oversees the operational, tactical and strategic functions of T2's Technical Support team. Khupal has 20+ years' experience in the Technical Support industry and has worked in the parking industry since August 2007. Her skill set has been fundamental in developing successful support processes and improving customer experience. Khupal is known for her 'get it done' attitude.

Maggie Vercoe – Sr. Vice President Customer Experience

Maggie is responsible for ongoing satisfaction and retention of all T2 customers. She manages the Account Management and Inside Sales groups. Maggie started with the parking industry in 1995 and joined T2 in 1999. She earned a bachelor's of science degree with honors from the University of WI, Milwaukee.

B. Describe Proposer's current operations and locations. Include branding affiliation(s) as may be applicable and any other pertinent qualifications to achieve the intent of this request. Explain in as much detail as possible the type of development, if any, Proposer intends to operate;

Not applicable to what T2 is offering with this proposal and no development is proposed in this response.

C. Describe in detail the Proposer's smart parking demand management system;

T2 provides the platform and partners with technology companies to offer you, the City, options depending on your needs. We will consult with you to determine the best application for the City, provide that vendor collaboration, and deploy the selected solution.

D. Define the main market drivers and barriers for the deployment of smart parking systems;

T2 believes that the evolution of new technologies is the greatest barrier to deploying smart parking solution. Today many new technologies are evolving rapidly and by the time you select and deploy, a new solution is available.

As Ryan Citron said in his article called The Future of Smart Parking is Integration with Automated Technology for *Forbes*; "The smart parking industry continues to evolve as an increasing number of cities struggle with traffic congestion and inadequate parking availability. While the deployment of sensor technologies continues to be core to the development of smart parking, a wide variety of other technology innovations are also enabling more adaptable systems—including cameras, wireless communications, data analytics, induction loops, smart parking meters, and advanced algorithms."

E. Elaborate on the primary technologies of your smart parking system's features, functionality, and the ability to migrate data from our current parking management system (T2 FLEX);

T2 is the leading provider of Parking Management Solutions. By continuing to use our solutions and adding to the current solution set, the City will be able to grow your smart parking offerings and manage the data through one provider.

F. Elaborate further on the dynamic and adaptive reporting capabilities of your parking system;

T2 Analytics will allow quick and robust reporting on these and other KPI's using the T2 Analytics Dashboard:

- Citation Issuance - Volume / Value
- Citation Payment Rate
- Citation Discount Value
- Enforcement Officer Performance
- Permit Issuance - Volume / Value
- Product Financial Performance
- Platform Financial Performance
- Year-over-Year Financial Performance
- Permit Selling Price
- Permit Holder Geolocation
- Point-of-Sale Performance
- Permit Control Group Performance
- Parking Session Duration
- Space Utilization

G. Elaborate further on the proposed parking system maintenance, accuracy and warranty;

T2 collaborates with technology partners to provide these features. Maintenance, accuracy, and warranty vary with each provider selected. T2's Warranty, Maintenance, and Technical Support Program information is provided in the Appendix of this response.

H. Provide insight into how large the global smart parking technology and services market is and how large it will be in terms of revenue and parking spaces by the year 2025 and beyond;

T2 is technology firm and does not consider itself to be a consulting or research firm specifically addressing this topic or qualified to provide a theory.

I. Describe what financing models being used for a smart parking project;

T2 is technology firm and does not consider itself to be a consulting or research firm specifically addressing this topic or qualified to provide a theory.

J. State whether Proposer is offering a shared financial and / or operational interest with the City for some of or all of the proposed development.

T2 is not proposing development at this time.

K. Describe Proposer's financial capability to develop, train and maintain the proposed parking system;

T2 was acquired in 2016 by Thoma Bravo, a leading private equity firm focused on the software and technology-enabled services sectors. Our new partnership with Thoma Bravo will allow our team to continue to strengthen our operations and invest in new growth initiatives to increase the value of our business.

L. Provide a general time frame for the development, implementation, and training of the new parking system, as well as any additional information that may be beneficial for the City.

T2's experience in the market place suggests that a project of this magnitude should be architected by a qualified Parking Consulting Group who researches the exact needs of the City, determines the current parking patterns, evaluates all smart parking alternatives and makes recommendations to the City directly. At the point the recommendations are accepted by the City, T2 would estimate it will take a phased-in approach to implementation.

M. Include any suggestions or advice regarding feasibility of this project.

T2's experience in the market place suggests that a project of this magnitude should be architected by a qualified Parking Consulting Group who researches the exact needs of the City, determines the current parking patterns, evaluates all smart parking alternatives and makes recommendations to the City directly. At the point the recommendations are accepted by the City, T2 would estimate it will take a phased-in approach to implementation.

N. Include a brief summary highlighting important elements of the RFP.

The City is moving into the 'smart city' arena. As a partner, T2 plans to help the City establish a solid foundation in your current solutions to allow use of partners to drive new analytics that allow the City to make good business decisions, including on & off-street pricing, enforcement schedules, and occupancy drivers for consumer notification.

O. A list of all dynamic pricing and enforcement systems (by location and services provided) that your firm implemented over the past five years. (Limit last 10 projects)

Not applicable to what T2 is offering with this proposal.

P. Photos and/or illustrations showing work completed over the past five years. (Limit last 10 projects)

Not applicable to what T2 is offering with this proposal.

Q. A written description of your approach to the implementation. (Limit one page)

T2 uses a 'design / build' approach to such projects. We have provided our [Implementation and Training](#) information in the Appendix of this response.

R. Your firm's hourly rate for consulting services.

T2's Professional Services team prefers to complete and review a Statement of Work and provide an overall project price. However, in some cases an hourly fee is charged at \$195/hour.

S. Answer the following questions:

1. Does your firm have a product line specific to dynamic pricing and enforcement systems?

T2 is a leader in providing enforcement solutions including our Flex / FlexPort applications, our Mobile Enforcement App (MEA) and our integration with Genetec AutoVu for License Plate Recognition (LPR) for both mobile and fix LPR needs.

2. Is your firm currently or within the past 5 years been under litigation for services performed? If yes, please explain.

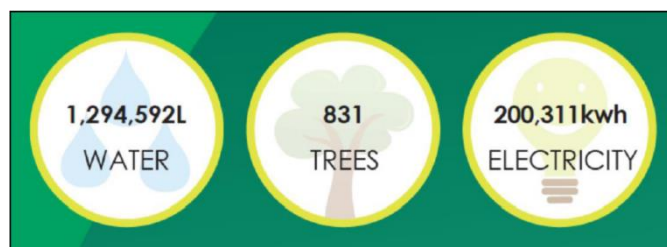
T2 Systems is not involved in currently, and has never been involved in, an ongoing bankruptcy as a debtor, or in a reorganization, liquidation, or dissolution proceeding. In addition, a trustee or receiver has never been appointed over all or a substantial part of the property of T2 under federal bankruptcy law or any state solvency law.

3. What sustainable material(s) or practices will you incorporate into the project?

ENVIRONMENTAL

Our manufacturing centers work hard to embody sustainable practices. We recycle all cardboard, metal, electronics, batteries, and do not use volatile chemical products in our production process. We make sure our suppliers achieve green objectives locally, and encourage everyone to work electronically as much as possible. We also buy recycled materials in some of our products whenever it makes sense.

In our Canadian Manufacturing Facility alone, we saved:



ECONOMY

As a T2 customer, you know the City is part of the largest and most collaborative user community in the industry. Our annual Connect conference brings over 500 T2 customers and staff together for dynamic training, presentations from the most respected leaders in the industry, and the opportunity to talk about our latest product updates. Our Connect and ReConnect conferences contribute to the local economies. In addition, T2 typically sponsors a local benefit cause.

COMMUNITY

T2's culture combines expertise, flexibility and cross-functional collaboration to create a positive and productive work environment. Both our corporate headquarters in Indianapolis and our Vancouver satellite offices are great places to be (as well as work). Our work environments were purpose-designed to meet the specific needs of each type of employee, from programmers to web developers, to hardware engineers to marketing, finance, customer service and management. Employees are eligible to receive a competitive benefits package that includes an employer match RRSP program to all eligible employees, in addition to other comprehensive benefits.

We strive to lead in the communities where we live and work, and philanthropy is one of our core values. The T3 committee (Time, Talent and Treasure) is a team of our employees that works to determine which charities the company should support each year. Per initiatives from our employees all over the country, T2 has supported needy families through Adopt-a-Family programs and the Make-a-Wish foundation.

Staff at T2 Indiana office regularly volunteers at a local food shelter helping to prepare meals to ensure that underprivileged children have enough to eat over the weekend. Additionally, T2'S Vancouver office are avid supporters of Camp Kerry, a non-profit organization specializing in bereavement care.

SCOPE OF SERVICES

T2 is pleased to provide the following direct responses to your scope of services requests. The City is a current T2 Flex Enforcement customer with plans in place to begin using Permit Management and Events within the Flex and FlexPort Solutions. Even so, there is still features and functionality within the system we want to be certain you know exist and can take advantage of if you see fit.

A. Enforcement

1) Enhance the efficiency of enforcement through technology that provides street and space location of violations, types of violation, and efficient routes.

In Flex, the violations locations are pre-defined. These locations may include street and space. Using LPR technology, the citation location is triggered by GPS coordinates and confirmed by the officer using the LPR solution. On the MEA, the citation location is selected from a drop down menu when the Officer is issuing a citation. The ability to further define with a sub location is available. The type of violation is pre-defined in Flex as well and is selected from a dropdown menu as well. Flex provides information on where citations have been written historically so that you can define the most efficient routes.

2) Live real-time enforcement system providing accurate information of payment, permits, violations and vehicle/customer history.

There are several components to T2's Parking Management system: Flex is the back-end office software, FlexPort is the customer-facing portal, and enforcement accomplished using LPR technology and the Mobile Enforcement App for citation issuance. All components communicate in real-time to provide accurate information of payment, permits, violations and vehicle/customer history.

3) The ability to integrate with City's current software, equipment and payment options. Current software packages in use are POM Meter Manager, T2 Flex, Boss, Global, and Pay-By-Phone.

T2 integrates with the City's current software, equipment and payment options as follows:

T2 Flex - T2 provides T2 Flex as the City's current application for Permits and Enforcement.

Global – multi-space meters now integrate with the T2 MEA.

PayByPhone (formerly Verrus) is used the City's mobile payment application which does integrate with our MEA.

POM Meter manager - T2 currently does not integrate with POM Meter Manager. However, T2 provides an open platform allowing cloud based meter payment providers to integrate with our Mobile Enforcement App.

In addition, POM, Global, and PaybyPhone could opt to collaborate with the City and share data using our new T2 Analytics platform, thereby allowing the City to access all data in the Dashboard application.

4) Provide point-of-transaction flexibility which will provide the ability to take credit card payments via citation device.

T2 provides the following options: For citations, the customer may use their cell phone and pay a citation via FlexPort (the customer portal).

For event parking, T2 collaborates with Parkhub to provide event payment options.

5) Incorporate Bluetooth technology and the latest cellular technology in the enforcement proposal.

The Mobile Enforcement App runs on both iOS and Android devices and communicates via the latest cellular technology. T2 pairs the MEA device to a DataMax-O'Neil Apex 3i printer is provided that connects to the Mobile Enforcement App via Bluetooth.

6) Provide citation devices that capture both pictures and video that can be attached to citation.

The Mobile Enforcement App functions on both Android and Apple devices; however, T2 would recommend using the Android platform. The City is responsible to purchase the device of your choice from the approved device list. One type of device is not required and you can mix & match as needed. The Mobile Enforcement App captures pictures and automatically uploads them in real-time to Flex. The native camera can take video that can be uploaded separately to Flex. T2 supports Android Lollipop 5.0 or later. Approved Android Models include the Galaxy Note 5, S8, S8 Plus, S7, & S7 Edge.

7) Provide citation devices that capture electronic valve stem chalking or wheel imaging.

Genetec AutoVu solutions have several options including cameras to capture wheel imaging. T2 will work with the City's AutoVu provider to determine what changes to your current LPR solution is needed to do so.

The Mobile Enforcement App has a Tire Chalking module that tracks the valve stem when the officer is performing tire chalking.

8) Have the ability to integrate with current License Plate Recognition system (GENETEC)

T2 and Genetec are technology partners and Flex integrates with Genetec AutoVU for License Plate Recognition.

9) Provide thermal printers with high performance battery (batteries that last longer than eight hours on a single charge).

T2 provides a thermal Datamax O'Neil Apex 3i printer to work with the Mobile Enforcement App via a Bluetooth connection. The printers come with a high capacity battery that lasts through a 12-hour shift.

B. Dynamic Pricing System

1) Improve parking utilization and customer awareness of parking availability through variable signage boards and mobile app notifications/interactive maps.

T2 has an open platform for communication. As data is available to Flex and/or our T2 Analytics platform, it is made available to signs and parking availability systems through use of our APIs. See our list of current parking partners.

2) Identify the City's parking inventory and the utilization of that inventory through web based software.

T2 has an open platform for communication. As data is available to Flex and/or our T2 Analytics platform, it is made available to signs and parking availability systems through use of our APIs. See our list of current parking partners.

3) Technology assessment of current parking meters and other hardware and specifications that will be used to determine utilization (sensors, cameras, existing revenue equipment, signage, etc.) as well as utilization accuracy and communication with current City's software and equipment.

In areas within the City which have gate controlled locations, it is common to use the data captured from the Parking Access & Revenue Control Solution (PARCS) to identify occupancy and utilization. T2 understands you have four off-street facilities. Our PARCS solution (described in a prior section) will allow you to manage, control, and gain valuable data on use of those facilities.

In lieu of new state-of-the-art PARCS equipment; the City's current access and revenue control provider should be encouraged to make their data available to you through the API platform T2 Analytics uses to bring all of your data together for your review.

4) Develop a dynamic pricing policy which includes implementation and management.

T2's experience in the market place suggests that a project of this magnitude should be architected by a qualified Parking Consulting Group who researches the exact needs of the City, determines the current parking patterns, evaluates all smart parking alternatives and makes recommendations to the City directly. At the point the recommendations are accepted by the City, T2 would estimate it would take a phased-in approach to implementation.

5) A proposed rate structure and rate setting policy, communication strategy, management and operation strategy, data management plan, and implementation strategy. This policy will be used to make the necessary ordinance changes to create a variable demand parking pricing structure.

T2 believes at its core that the best organization to make and implement these rate decisions is the City itself. T2's experience in the market place suggests that a project of this magnitude should be architected by a qualified Parking Consulting Group who researches the exact needs of the City, determines the current parking patterns, evaluates all smart parking alternatives and makes rate and other recommendations to the City directly. At the point the recommendations are accepted by the City, T2 would estimate it will take a phased-in approach to implementation.

6) Develop a mobile application for external customer to help identify available parking.

T2 has an open platform for communication. As data is available to Flex and/or our T2 Analytics platform, it is made available to our partners parking availability systems through use of our APIs. See our list of current parking partners.

7) The mobile application must have the capability to connect to Pay By Phone and other payment technologies for seamless payment management. It will be the responsibility of the selected proposer to establish the necessary interfaces and connections with existing City vendors for data migration or payment options. The costs of these connections are not covered in the current vendor contracts and will have to be included in this proposal.

The Mobile Enforcement App has a Check Payment module that will retrieve parking stall or license plate statuses in real-time from mobile payment vendors' servers and provide that information to the Officer. You can then initiate a citation from an over-time vehicle on the CheckPayment screen if needed. T2 collaborates with PayByPhone (the City's current provider), as well as, MobileNow, Parkmobile, and Passport for mobile payment applications.

8) Develop marketing material to promote the program to the community and stake holders.

T2's experience in the market place suggests that a project of this magnitude should be architected by a qualified Parking Consulting Group who researches the exact needs of the City, determines the current parking patterns, evaluates all smart parking alternatives and makes rate and other recommendations to the City directly. These recommendations likely will include marketing approaches to promote the new technologies.

9) Develop reports, graphics and dashboards for measuring and monitoring the performance of the City's parking operations. Current reports being used in T2 must be replicated in the new parking systems. Examples of new and existing reports that must be included in the new system are:

- (a) Transaction report (daily, monthly, quarterly, annual) by representative and group
- (b) Daily total revenue
- (c) Permit sales by area/location within specific timeframes
- (d) Daily Citation Payments
- (e) Dismissed Citations
- (f) Voids/Refunds
- (g) Audit reports (customizable to identify various transactions)
- (h) Unpaid citations
- (i) Citations that are placed with collection agency & status
- (j) Appeals Application with attachments and electronic signature
- (k) Payment rates by month
- (l) Payment rates within 7 days of citation issued
- (m) Citation payment by source (app, credit card, cash, etc.)
- (n) Reports that will aide in credit card reconciliation
- (o) Ad-hoc and customizable reports for new tasks not currently listed

T2 Analytics

The robust data analytics will make revolutionize how you see data and prepare reports!

What is included?

- Access to the T2 pre-built interactive dashboards that will continue to evolve and updated regularly based upon customer feedback and requests

- Dashboard will show your operation's financials and operational efficiency in a new way, with both historical and current views.
- Your dashboards will be automatically populated with bullets explaining your data. These narratives will help build customer
- Executive Summaries – just cut and paste dashboard data to create reports and presentations
- Monitor your performance with “Pulse” notifications – a feature that watches your data for trends and inconsistencies

Flex

As a current T2 customer, the City knows that all of the above reports are available as a standard report in Flex or can be created. T2 Flex offers a robust reporting structure utilizing Crystal Reports and is offered as an ad-hoc reporting tool for use with T2 Flex. A named user license for developing reports is included with the Flex subscription. A VPN connection is provided for access to the database. Once Crystal Reports are loaded in T2 Flex (for reports and letters), users do not need the Crystal Reports software to run the reports or generate letters. However, the City is welcome to modify any existing reports or create new ones as needed. Reports can be generated in multiple formats such as Excel and PDF. Crystal Report training is provided during the implementation process.

C. Accounting/Customer Service Features/Functionality

1) Electronic permit application and payment process

T2 FlexPort allows for upload of a permit application and payment for permits.

2) Ability to retrieve registered owner information through DMV

T2 Flex works through our Retrieval of Vehicle Registrations (RoVR) service to provide register owner information for all US States except for Utah and Hawaii.

3) Online Citation Appeals application with capability for attachments.

T2 FlexPort allows the customer to submit an online Citation Appeal and provide supporting documentation.

4) Ability of system to connect the driver's license plate number (also called virtual permitting) to the permit without having to have a physical decal or hangtag (thereby eliminate costs for decals, hangtags, placards, etc.).

T2 Flex supports virtual permitting with the ability to connect the driver's license plate number to the permit without having to have a physical decal or hangtag.

5) Comprehensive online training module for new employees learning system use.

The City has unlimited access to training and best practices through T2 University, designed for parking professionals to gain valuable tools and insights through in-depth, instructor-led courses online. In addition

to our T2U training, we offer additional resources including our online T2 Customer Community, comprehensive documentation, webinars, tutorials, and more.

6) Ability to notify drivers of new citations via mail

T2 Flex provides the ability to notify drivers of new citations via mail or email.

7) Ability to notify drivers of late fees or other fees associated with not paying their citations within 30 days or more

T2 Flex provides the ability to notify drivers of late fees or other fees associated at any time. In addition, T2 can provide letter-processing services through our wholly-owned subsidiary called Citation Services. See additional information in the CS section above.

8) Ability to make manual adjustments to remove or reverse any possible fees

T2 Flex provides the ability to make manual adjustments to remove or reverse any possible fees.

B. IT Requirements

1) Cloud Based System

T2 Flex is a cloud-based system.

2) Production and Test Environment

T2 provides both a Production and Test environment.

3) PCI Compliance for Payment

T2 is PCI Compliance for Payment. Our **PCI-DSS AOC document is provided** in the Appendix of this response.

4) Detailed Audit trail

T2 Flex provides a detailed audit trail (date, time, name of who made the change, activity type, and a description) of every edit and entry into the system. This level of detail is provided for activity as well as letters and financial data.

5) Mobile Technology

The Mobile Enforcement App functions on both Android and Apple devices. T2 supports Android Lollipop 5.0 or later and iOS 10.0 and above. Android Models: Galaxy Note 5, S8, S8 Plus, S7, S7 Edge. iOS Models: iPhone 7s, 7, 7Plus, SE, 6s, iPad Pro, iPad Mini 4. The Mobile Enforcement App is developed for both Android and iOS devices.

6) Be able to Integrate with existing ERP system

T2 Flex is able to integrate with the City's ERP system via a batch file transfer. T2 will create a query via T2's Query Manager in Flex, to pull all relevant information, and a task created via T2's Task Scheduler, that is scheduled to run at regular intervals, to send that information over to the ERP system.

T2 understands that the City is moving to **Infor ERP System** with no start date yet scheduled. As the project is determined, the City can engage T2 at that time to provide a Statement of Work and price for developing this interface. Alternatively, the City could opt to use existing T2 APIs and develop a program to move data to/from Flex as needed.

7) Accounting/Financial interface file/format

T2 Flex is able to integrate with the City's Accounting/Financial system via a batch file transfer. Acceptable file formats are fixed length, comma, tab, or other delimiter.

8) Ad hoc reporting environment/ Business Intelligence (BI) Module/Dashboards

T2 Flex offers a robust reporting structure utilizing Crystal Reports and is offered as an ad-hoc reporting tool for use with T2 Flex. A named user license for developing reports is included with the Flex subscription. A VPN connection will be provided for access to the database. Once Crystal Reports are loaded in T2 Flex (for reports and letters), users do not need the Crystal Reports software to run the reports or generate letters. However, the City is welcome to modify any existing reports or create new ones as needed. Reports can be generated in multiple formats such as Excel and PDF. Crystal Report training is provided during the implementation process.

A Query Manager is also provided to pull information out of the database to define detailed queries to gather the data you need for complex query building, data exports, and batch updates. Query Manager allows for a user to follow a wizard. Alternatively, users can overwrite the wizard with a SQL statement. Queries can be initiated on demand or scheduled to run, and are often used to populate the dashboard and export data to other systems. Queries can be exported into standard fixed ASCII, delimited text files, and PDF.

Dashboards are provided to monitor key performance indicators and gain deeper insight into your operation with real-time parking information and data analysis tools. The T2 Dashboard Management feature allows you to create and edit graphical widgets that focus on your operation's needs. These dashboards are optimized for cross-platform, meaning you can view the same information on your smart phone or tablet just as you can on your office computer. To help your operation hit the ground running, T2 supports a User Community on the T2 Hub that allows you to share and download widgets and report formats used by other organizations. This quick and easy-to-use data analysis tool lets you spend more time focusing on driving performance, not measuring it. You can even drill down from enterprise level data to view specifics on operational metrics simply by clicking on data points or highlighting the specific portion of a widget. The dashboard will zoom in and adjust automatically.

T2 Flex comes standard with over 90 different reports. As a Customer, you also have access to an online library with an additional 200+ reports written by T2 staff members to provide other reporting options to our customers.

9) Integrate with existing LPR system

T2 is a technology partner and integrates with Genetec for License Plate Recognition.

10) Compatible with the latest browser versions (mobile and desktop)

T2 Flex and FlexPort are supported on Internet Explorer, Chrome, Firefox, and Safari. They are supported on and the two versions of those browsers that are publicly available and in general release at the time of the application's release. The system is tested on Internet Explorer.

C. Future Technologies

1) Each proposer should include future parking technologies not listed in the previous two sections in their proposal. Examples of these technologies are listed below:

(a) The ability to provide seamless parking payment through the use of license plate readers or other tools.

T2 provides an open platform and works with a host of partners we believe are leaders in their field. We allow the City to work with us and our partners, or suggest new partners, to develop the kind of City parking operations you have in mind. Your City is unique and our approach is to consult with you on which technologies today will work best in your environment and determine how to integrate that technology provider's data into an application that makes your operations run smoothly and operate efficiently.

(b) The ability to offer a payment portal for all citations, meter sales (and invoices), and permit applications.

T2 understands that the City prepares invoices for individuals and agencies who wish to purchase meter space 'rental' for a variety of purposes (ex. Special events, construction projects, valet operations, etc.). The city would like the parking management system to have a robust invoicing feature that allows us to create and store information on invoices created.

T2 Flex has built in functionality to allow for Third-Party invoicing. Flex uses third party records to track items purchased, invoices and payments. Third parties are configured with contacts, responsible customers, addresses, and other information that enables you to generate and send invoices, and to take payment.

T2's FlexPort is the customer portal where Third Parties can pay their invoices online as well.

(c) Other smart parking tools not included in this scope that can improve parking operations and revenue.

T2 provides an open platform and works with a host of partners we believe are leaders in their field. We allow the City to work with us and our partners, or suggest new partners, to develop the kind of City parking operations you have in mind. Your City is unique and our approach is to consult with you on which technologies today will work best in your environment and determine how to integrate that technology provider's data into an application that makes your operations run smoothly and operate efficiently.

References

We are pleased to include the references below:

CITY OF BOULDER

Melissa Yates
Parking Manager
1500 Pearl Street, Suite 302, Boulder, CO 80302
yeatesm@bouldercolorado.gov
303.441.4442
Using many T2 products including CS services since 2000.

CITY OF FORT COLLINS

Belinda Barnes
Customer Service Supervisor
215 North Mason, Fort Collins, CO 80522
bebarnes@fcgov.com
970.416.2615
Using a wide variety of T2 products including LPR integration since 2003.

CITY OF NORFOLK

Bart Neu
Director of Parking
810 Union Street, Norfolk, VA 23510
Bart.neu@norfolk.gov
757.664.6242
Using Flex Permit & Enforcement customer using CS Services for collections since 2008.

Minority/women (M/WBE) Participation

While T2 is not a MWBE certified company, we do work with MWBE contractors where possible. T2 staff, without a sub-contractor, handle many of our projects.

Subcontractors

Based on the items T2 provides today; no new subcontractors will be utilized at this time. However, T2 does partner with many companies and, when those products or services are requested, will be included in our offering.

SECTION VI - COST PROPOSAL PAGE**Proposer Name: T2 Systems, Inc.**

Proposer agrees to supply the products and services at the prices bid below in accordance with the terms, conditions and specifications contained in this RFP.

Cost to the City: Contractor should quote firm, fixed, costs for all services/products identified in this request for proposal. These firm fixed costs for the project include any costs for travel and miscellaneous expenses. No other costs will be accepted.

Notes: Include a breakdown of costs including but not limited to labor, equipment, materials and parts. The cost breakdown should be separated by cost categories (ex. Enforcement, technology, maintenance, etc.).

Category #	Category Name	Item or Task	Description	Unit or Quantity	Sub-Total Cost	Category Total Cost
1	Technology (include any data migration or integration costs)				\$ -	\$
2	Enforcement				\$ -	\$ -
3	Maintenance and Warranty				\$ -	\$ -
4	Other		T2 Analytics – Dashboard (Annual)	Annual	\$ 4,995.00	\$ 4,995.00
	1 User License to create dashboards		T2 Analytics - Dashboard Designer (Annual)	Annual	\$ 4,995.00	\$ 4,995.00
			T2 Analytics - Implementation (Dashboard)	1	\$ 4,995.00	\$ 4,995.00
			T2 Analytics - Implementation (Dashboard Designer)	1	\$ 4,995.00	\$ 4,995.00
			Consulting Services - Systems Analysis	1	\$18,750.00	\$18,750.00
			Consulting Services - Advanced Onsite Training	1	\$7,800.00	\$7,800.00
	2 trips – total of 8 days onsite		Travel	1	\$5,000.00	\$5,000.00
Total Project Cost					\$51,530.00	\$51,530.00

T2's pricing is based solely on the objectives stated in our response and does not constitute all materials needed to provide the technology or equipment for a smart city.

Submitted by:

DocuSigned by:

7BC8DADB5C874BF...

Joe Weiler

Vice President, Sales, Operations

May 2, 2018

BID/PROPOSAL CERTIFICATION

Please Note: If responding to this solicitation through BidSync, the electronic version of the bid response will prevail, unless a paper version is clearly marked **by the bidder** in some manner to indicate that it will supplant the electronic version. All fields below must be completed. If the field does not apply to you, please note N/A in that field.

If you are a foreign corporation, you may be required to obtain a certificate of authority from the department of state, in accordance with Florida Statute §607.1501 (visit <http://www.dos.state.fl.us/>).

Company: (Legal Registration): **T2 Systems, Inc**

EIN (Optional): **75-2533462**

Address: 8900 Keystone Crossing, Suite 700

City: **Indianapolis**

State: **IN**

Zip: **46240**

Telephone No.: **317.524.5500**

FAX No.: **317.524.5501**

Email: lynn.braddock@t2systems.com

Delivery: Calendar days after receipt of Purchase Order (**section 1.02 of General Conditions**): **As per implementation timeline**

Total Bid Discount (**section 1.05 of General Conditions**): **N/A (already included in pricing)**

Does your firm qualify for MBE or WBE status (**section 1.09 of General Conditions**):

MBE: **No**

WBE: **No**

ADDENDUM ACKNOWLEDGEMENT - Proposer acknowledges that the following addenda have been received and are included in the proposal:

<u>Addendum Issued</u>	<u>Date</u>	<u>Addendum Issued</u>	<u>Date</u>	<u>Addendum Issued</u>	<u>Date</u>
1	Mar 09, 2018	4	Mar 19, 2018	7	Apr 4, 2018
2	Mar 14, 2018	5	Mar 22, 2018	8	Apr 20, 2018
3	Mar 19, 2018	6	Apr 03, 2018		

VARIANCES: If you take exception or have variances to any term, condition, specification, scope of service, or requirement in this competitive solicitation you must specify such exception or variance in the space provided below or reference in the space provided below all variances contained on other pages within your response. Additional pages may be attached if necessary. No exceptions or variances will be deemed to be part of the response submitted unless such is listed and contained in the space provided below. The City does not, by virtue of submitting a variance, necessarily accept any variances. If no statement is contained in the below space, it is hereby implied that your response is in full compliance with this competitive solicitation. If you do not have variances, simply mark N/A. **If submitting your response electronically through BIDSINC you must also click the "Take Exception" button.**

*T2 Requests that our Sample Agreements be used as the basis for negotiation for the final contract.

The below signatory hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications addenda, legal advertisement, and conditions contained in the bid/proposal. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal I will accept a contract if approved by the City and such acceptance covers all terms, conditions, and specifications of this bid/proposal. The below signatory also hereby agrees, by virtue of submitting or attempting to submit a response, that in no event shall the City's liability for respondent's direct, indirect, incidental, consequential, special or exemplary damages, expenses, or lost profits arising out of this competitive solicitation process, including but not limited to public advertisement, bid conferences, site visits, evaluations, oral presentations, or award proceedings exceed the amount of Five Hundred Dollars (\$500.00). This limitation shall not apply to claims arising under any provision of indemnification or the City's protest ordinance contained in this competitive solicitation.

Submitted by: **T2 Systems, Inc.**

Name (printed): **Joe Weiler**

Date: **30/4/2018**

Signature 
7BC8DADB5C874BF...
Title **VP of Sales Operations**

NON-COLLUSION STATEMENT:

By signing this offer, the vendor/contractor certifies that this offer is made independently and *free* from collusion. Vendor shall disclose below any City of Fort Lauderdale, FL officer or employee, or any relative of any such officer or employee who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement.

Any City of Fort Lauderdale, FL officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement.

For purposes hereof, a person has a material interest if they directly or indirectly own more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

In accordance with City of Fort Lauderdale, FL Policy and Standards Manual, 6.10.8.3,

3.3. City employees may not contract with the City through any corporation or business entity in which they or their immediate family members hold a controlling financial interest (e.g. ownership of five (5) percent or more).

3.4. Immediate family members (spouse, parents and children) are also prohibited from contracting with the City subject to the same general rules.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the City Procurement Code.

NAME**RELATIONSHIPS**

In the event the vendor does not indicate any names, the City shall interpret this to mean that the vendor has indicated that no such relationships exist.

DocuSigned by:

Joe Weiler

7BC8DADB5C874BF...

Joe Weiler

30/4/2018

**CONTRACTOR'S CERTIFICATE OF COMPLIANCE WITH
NON-DISCRIMINATION PROVISIONS OF THE CONTRACT**

The completed and signed form should be returned with the Contractor's submittal. If not provided with submittal, the Contractor must submit within three business days of City's request. Contractor may be deemed non-responsive for failure to fully comply within stated timeframes.


Pursuant to City Ordinance Sec. 2-17(a)(i)(ii), bidders must certify compliance with the Non-Discrimination provision of the ordinance.

- (a) Contractors doing business with the City shall not discriminate against their employees based on the employee's race, color, religion, gender (including identity or expression), marital status, sexual orientation, national origin, age, disability or any other protected classification as defined by applicable law.

Contracts. Every Contract exceeding \$100,000, or otherwise exempt from this section shall contain language that obligates the Contractor to comply with the applicable provisions of this section.

The Contract shall include provisions for the following:

- (i) The Contractor certifies and represents that it will comply with this section during the entire term of the contract.
- (ii) The failure of the Contractor to comply with this section shall be deemed to be a material breach of the contract, entitling the City to pursue any remedy stated below or any remedy provided under applicable law.

DocuSigned by:

7BC6DADB5C074BF...

Authorized Signature

Joe weiler

VP of Sales Operations

Print Name and Title

30/4/2018

Date

CONTRACT PAYMENT METHOD BY P-CARD

THIS FORM MUST BY SUBMITTED WITH YOUR RESPONSE

The City of Fort Lauderdale has implemented a Procurement Card (P-Card) program which changes how payments are remitted to its vendors. The City has transitioned from traditional paper checks to payment by credit card via MasterCard or Visa. This allows you as a vendor of the City of Fort Lauderdale to receive your payment fast and safely. No more waiting for checks to be printed and mailed.

Payments will be made utilizing the City's P-Card (MasterCard or Visa). Accordingly, firms must presently have the ability to accept credit card payment or take whatever steps necessary to implement acceptance of a credit card before the commencement of a contract.

Please indicate which credit card payment you prefer:

☒ Master Card

☒ Visa Card

Company Name: **T2 Systems, Inc**

Joe weiler

Name (Printed)

30/4/2018

Date

DocuSigned by:

Joe Weiler

7BC6DADB5C874BF...

Signature

VP of Sales Operations

Title



City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 5

RFP/ ITB No. 12109-885
Comprehensive Parking Demand Management System

ISSUED: March 22, 2018

This addendum is being issued to make the following change(s):

1. Change to SECTION III - TECHNICAL SPECIFICATIONS/SCOPE OF SERVICES under sub-section 3.4 SCOPE OF SERVICES.
 - A. Format correction to **It Requirements**
 - B. Additional clarification under **Future Technologies** item 1) (b)

All other terms, conditions, and specifications remain unchanged.

Laurie Platkin
Procurement Specialist II

Company Name: T2 Systems, Inc.
(please print)

Bidder's Signature: 
7BC6DADB5C674BF...

Date: 30/4/2018



City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 6

RFP/ ITB No. 12109-885
Comprehensive Parking Demand Management System

ISSUED: April 3, 2018

This addendum is being issued to make the following change(s):

1. Format correction to solicitation.
12109-885 - Parking Demand Management System-V7 replaces
12109-885 - Parking Demand Management System-V6

All other terms, conditions, and specifications remain unchanged.

Laurie Platkin
Procurement Specialist II

Company Name: T2 Systems, Inc.
(please print)

Bidder's Signature: 
7BC8DADB5C874BF...

Date: 30/4/2018



City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 7

RFP/ ITB No. 12109-885
Comprehensive Parking Demand Management System

ISSUED: April 4, 2018

This addendum is being issued to make the following change(s):

1. T2 reports added in response to Question 50

All other terms, conditions, and specifications remain unchanged.

Laurie Platkin
Procurement Specialist II

Company Name: T2 systems, Inc.
(please print)

Bidder's Signature: 
7BC8DADB5C874BF...

Date: 30/4/2018



City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 8

RFP/ ITB No. 12109-885
Comprehensive Parking Demand Management System

ISSUED: April 20, 2018

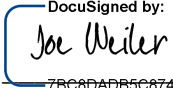
This addendum is being issued to make the following change(s):

1. Providing PDF of City Owned Light Poles 2016
2. Providing PDF of City Hall Garage- 4th Floor Addition plans
3. Providing PDF of City Hall Garage Rehab 2002 plans
4. Providing PDF of PACA Garage Original Plans
5. Providing PDF of Riverwalk Center (City Park Garage) plans

All other terms, conditions, and specifications remain unchanged.

Laurie Platkin
Procurement Specialist II

Company Name: T2 Systems, Inc.
(please print)

Bidder's Signature: 
7BC6DADB5C874BF...

Date: 30/4/2018

Appendix

Warranty, Maintenance, and Technical Support Program

Technical Support Program

T2 stands behind its products with a comprehensive warranty, software update, and technical support program. T2's client services approach is to design a program that meets the unique needs of each client and create tools and partnerships that support those needs. T2 is confident that the City's investment in our project proposal is the best decision given the proposal's combination of a superior technology platform, comprehensive local support, the product's proven integration success, and the company's long-term plan to cost-effectively standardize the customers parking network.

In addition to warranty service, T2 offers toll free 24/7 client support to provide the City with the best service offering in the industry.

T2's support is available by telephone, e-mail, and portal service through the T2 Hub. T2's regular business hours are 8:00 a.m. to 8:00 p.m. EST, Monday through Friday (exclusive of holidays). During non-business hours, weekends, and holidays, T2 provides an emergency response pager service.

T2 has a multi-faceted approach to technical support. Our first line responders or Customer Care Team take all forms of support issues submitted by telephone, through our T2 Hub (which features step-by-step troubleshooting and a knowledgebase), or by e-mailing Support@T2systems.com.

Within the support organization, T2 has structured its teams to be focused on the products within the solution offerings. Our Product Experts will take the support case and troubleshoot and offers solutions. The Product Expert team also has at their disposal a team of enterprise experts who can be brought into issues to add an extra layer of domain knowledge to help find resolution for reported issues.

The support program can contain elements of direct manufacturer support, client trained support, and/or third-party on-site service. T2 then delivers support tools that include comprehensive manuals, online access to knowledgebase articles and online tracking of service tickets that may be reviewed at any time.

T2 Support Center

Clients can access an online Support Center to assist with troubleshooting, a knowledgebase containing articles and step-by-step instructions, a section for downloadable content, and tools to submit and manage tickets.

Replacement Parts

T2 designs its products with longevity and lifecycle management in mind. T2 keeps a large inventory at its service center for its entire installation base. As technology changes and parts discontinue, T2 ensures that that parts are always available either by ensuring there is adequate stock to support the product for its lifetime or by introducing a backwards compatible module that will take the place of the original part.

Implementation and Training

Implementation Methodology & Project Approach

With any software or enterprise application, the implementation process can be quite complicated, confusing and challenging. However, T2 Systems works hard to make it as easy and seamless as possible, working closely with you every step of the way – including after your go live date. Our long-standing reputation as a customer-focused company is no accident. It was built over 22 years of working closely with customers and establishing partnerships that began during the implementation process. Only through a successful implementation can T2 truly deliver on our brand promise – *making you feel good and contributing to your success by providing high quality solutions and extraordinary customer support.*

The extraordinary customer support is what makes T2's implementation process so different from any other solution provider. In addition to the T2 technical resources that will be assigned to your implementation, you'll have your own dedicated Project Manager and Business Analysts (BA) who will be totally dedicated to you and your success.

Project Management

What makes T2's approach unique is our experienced team of project managers totally dedicated to you and helping you through a successful implementation. From start to finish, your T2 Project Manager works closely with you and your team, and serves as your main point-of-contact during this very critical process. It's not an exaggeration – you'll get to know your T2 Project Manager very well and his or her first priority is you and your success.

Working with you to develop an agreed-upon project plan and detailed scope-of-work document, T2 Project Managers use the latest technology and resources to create and update project schedules, assign resources and analyze risks – all of this shared and discussed with you on a weekly basis.

This document provides a detailed description of the implementation process, highlighting the different phases of the project, and key deliverables.

Training:

The implementation team provides training prior to implementation and the week of go-live. It is customized around what solutions the customer has purchased.

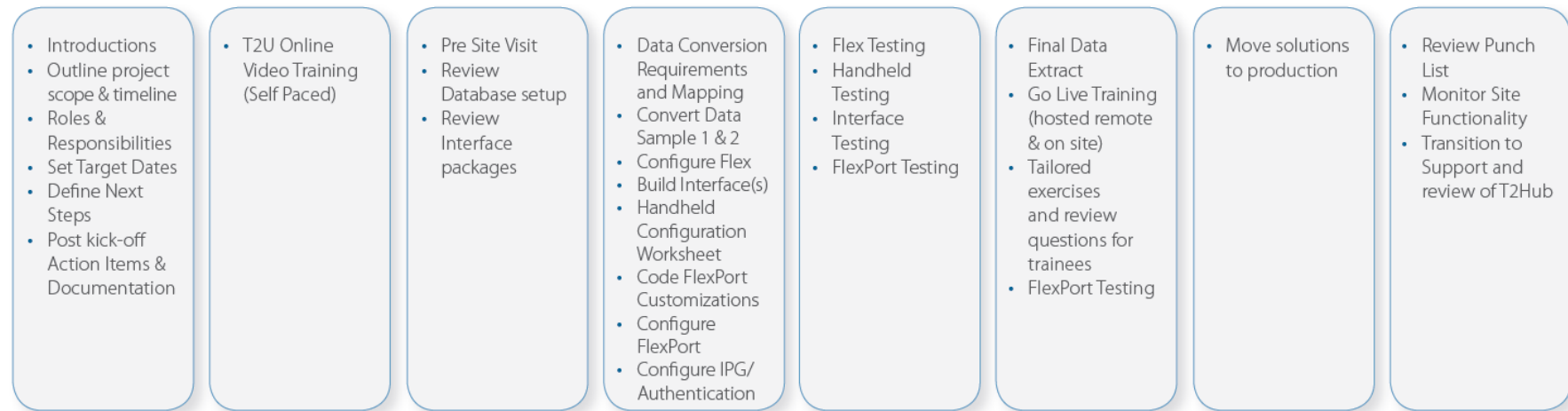
On an on-going basis we provide a recorded training library with courses on all T2 solutions and configuration as well as release training on new features. Other training opportunities are available at an additional cost:

- Online WebEx training
- Onsite training provided based on customer needs
- Classroom training sessions at our annual Connect conference

Implementation Methodology



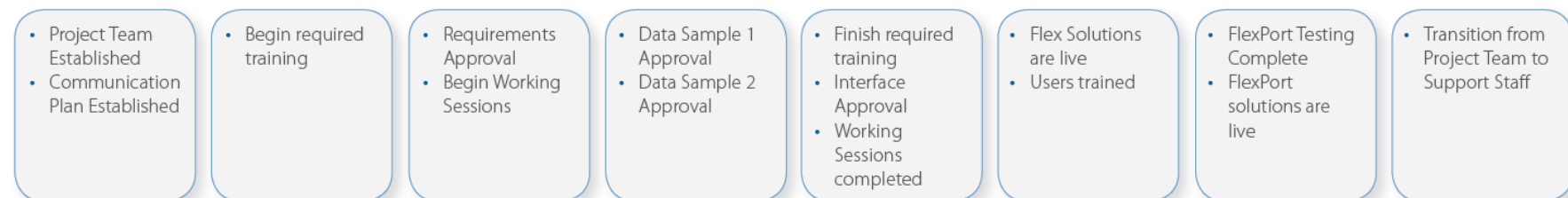
Activities



Timing



Milestones





Payment Card Industry (PCI) Data Security Standard

Attestation of Compliance for Onsite Assessments – Service Providers

Version 3.2

April 2016

Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

Part 1. Service Provider and Qualified Security Assessor Information

Part 1a. Service Provider Organization Information

Company Name:	T2 Systems Inc	DBA (doing business as):	T2 Systems Inc
Contact Name:	Jim Hutchins	Title:	Chief Technology Officer
Telephone:	317.524.5500	E-mail:	jhutchins@t2systems.com
Business Address:	8900 Keystone Crossing Suite 700	City:	Indianapolis
State/Province:	IN	Country:	USA
URL:	http://www.t2systems.com/		
Zip:	46240		

Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	Pondurance LLC		
Lead QSA Contact Name:	Cynthia J. vanBree	Title:	Senior Security Consultant
Telephone:	317.603.4548	E-mail:	cindy.vanbree@pondurance.com
Business Address:	500 N. Meridian St, Suite 500	City:	Indianapolis
State/Province:	IN	Country:	USA
URL:	www.pondurance.com		
Zip:	46204		

Part 2. Executive Summary

Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed: T2 Flex Credit Card Solutions Hosted Environment

Type of service(s) assessed:

Hosting Provider:

- ☒ Applications / software
- ☒ Hardware
- ☒ Infrastructure / Network
- ☐ Physical space (co-location)
- ☐ Storage
- ☐ Web
- ☐ Security services
- ☐ 3-D Secure Hosting Provider
- ☐ Shared Hosting Provider
- ☐ Other Hosting (specify):

Managed Services (specify):

- ☐ Systems security services
- ☐ IT support
- ☐ Physical security
- ☐ Terminal Management System
- ☐ Other services (specify):

Payment Processing:

- ☒ POS / card present
- ☒ Internet / e-commerce
- ☐ MOTO / Call Center
- ☐ ATM
- ☐ Other processing (specify):

☐ Account Management

☐ Fraud and Chargeback

☒ Payment Gateway/Switch

☐ Back-Office Services

☐ Issuer Processing

☐ Prepaid Services

☐ Billing Management

☐ Loyalty Programs

☐ Records Management

☐ Clearing and Settlement

☐ Merchant Services

☐ Tax/Government Payments

☒ Network Provider

☐ Others (specify):

Note: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

Part 2a. Scope Verification *(continued)*

Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) not assessed: Not applicable.

Type of service(s) not assessed:

Hosting Provider:

- ☐ Applications / software
- ☐ Hardware
- ☐ Infrastructure / Network
- ☐ Physical space (co-location)
- ☐ Storage
- ☐ Web
- ☐ Security services
- ☐ 3-D Secure Hosting Provider
- ☐ Shared Hosting Provider
- ☐ Other Hosting (specify):

Managed Services (specify):

- ☐ Systems security services
- ☐ IT support
- ☐ Physical security
- ☐ Terminal Management System
- ☐ Other services (specify):

Payment Processing:

- ☐ POS / card present
- ☐ Internet / e-commerce
- ☐ MOTO / Call Center
- ☐ ATM
- ☐ Other processing (specify):

☐ Account Management

☐ Fraud and Chargeback

☐ Payment Gateway/Switch

☐ Back-Office Services

☐ Issuer Processing

☐ Prepaid Services

☐ Billing Management

☐ Loyalty Programs

☐ Records Management

☐ Clearing and Settlement

☐ Merchant Services

☐ Tax/Government Payments

☐ Network Provider

☐ Others (specify):

Provide a brief explanation why any checked services were not included in the assessment:

Not applicable.

Part 2b. Description of Payment Card Business

Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.

T2 Systems ("T2") provides PARCS devices for customers who operate parking facilities. The PARCS devices can be used for several types of facilities, including, but not limited to parking lots and garages. T2 provides the pay station hardware, software, and hosts backend software for the processing of payments made at the stations. T2 is a Service Provider, hosting transactions over its infrastructure and routing to the respective internet payment gateway (IPG), for its managed service customers.

Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data.

Not applicable.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility:	Number of facilities of this type	Location(s) of facility (city, country):
<i>Example: Retail outlets</i>	3	<i>Boston, MA, USA</i>
University Customers	8	Tempe, AZ, USA Manhattan, KS, USA Cincinnati, OH, USA London, ON, CA Morgantown, WV, USA Houston, TX, USA Terre Haute, IN, USA San Antonio, TX, USA
Data Center	1	Indianapolis, IN, USA
Corporate Offices	1	Indianapolis, IN, USA

Part 2d. Payment Applications

Does the organization use one or more Payment Applications? ☒ Yes ☐ No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
T2 Flex Credit Card Solution	2015.2	T2 Systems Inc.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	28 Oct 2019
T2 Flex Credit Card Solution	2015.4	T2 Systems Inc.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	28 Oct 2019
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	

Part 2e. Description of Environment

Provide a **high-level** description of the environment covered by this assessment.

For example:

- Connections into and out of the cardholder data environment (CDE).

The T2 Flex Payment Network consists of: T2 Flex Credit Card Payment Solutions PA-DSS validated payment application POS devices to capture cardholder data; LTE routers to provide connectivity; a WAF and DMZ to protect the environment; and, VM hosts for management.

- *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*

Does your business use network segmentation to affect the scope of your PCI DSS environment?

(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)

☒ Yes ☐ No

Part 2f. Third-Party Service Providers

Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated?

☐ Yes ☒ No

If Yes:

Name of QIR Company:

QIR Individual Name:

Description of services provided by QIR:

Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated?

☐ Yes ☒ No

If Yes:

Name of service provider:	Description of services provided:
Not applicable.	Not applicable.

Note: Requirement 12.8 applies to all entities in this list.

Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** – The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as “Not Tested” or “Not Applicable” in the ROC.
- **Partial** – One or more sub-requirements of that requirement were marked as “Not Tested” or “Not Applicable” in the ROC.
- **None** – All sub-requirements of that requirement were marked as “Not Tested” and/or “Not Applicable” in the ROC.

For all requirements identified as either “Partial” or “None,” provide details in the “Justification for Approach” column, including:

- Details of specific sub-requirements that were marked as either “Not Tested” and/or “Not Applicable” in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed:		T2 Flex Credit Card Solutions Hosted Environment		
PCI DSS Requirement	Details of Requirements Assessed			Justification for Approach (Required for all “Partial” and “None” responses. Identify which sub-requirements were not tested and the reason.)
	Full	Partial	None	
Requirement 1:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 2:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 3:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	3.5.1 QSA did not test future dated requirements.
Requirement 4:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 5:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 6:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	6.4.6 QSA did not test future dated requirements.
Requirement 7:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 8:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 9:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
Requirement 10:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	10.8, 10.8.1 QSA did not test future dated requirements.
Requirement 11:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	11.3.4.1 QSA did not test future dated requirements.
Requirement 12:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	12.4.1, 12.11, 12.11.1 QSA did not test future dated requirements.
Appendix A1:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.

Appendix A2:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable.
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Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	November 30, 2016	
Have compensating controls been used to meet any requirement in the ROC?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Were any requirements in the ROC identified as being not applicable (N/A)?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Were any requirements not tested?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Were any requirements in the ROC unable to be met due to a legal constraint?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated **November 30, 2016**.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (**check one**):

- ☒ **Compliant:** All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall **COMPLIANT** rating; thereby *T2 Payment Systems Inc.* has demonstrated full compliance with the PCI DSS.
- ☐ **Non-Compliant:** Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall **NON-COMPLIANT** rating, thereby (*Service Provider Company Name*) has not demonstrated full compliance with the PCI DSS.
- Target Date for Compliance:**
- An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. *Check with the payment brand(s) before completing Part 4.*
- ☐ **Compliant but with Legal exception:** One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.
- If checked, complete the following:*
- | Affected Requirement | Details of how legal constraint prevents requirement being met |
|----------------------|--|
| | |
| | |

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

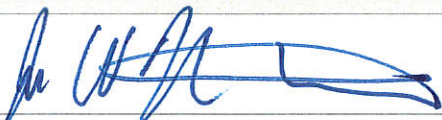
(*Check all that apply*)

- ☒ The ROC was completed according to the *PCI DSS Requirements and Security Assessment Procedures*, Version 3.2, and was completed according to the instructions therein.
- ☒ All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.
- ☒ I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
- ☒ I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
- ☒ If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3a. Acknowledgement of Status (continued)

- | | |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | No evidence of full track data ¹ , CAV2, CVC2, CID, or CVV2 data ² , or PIN data ³ storage after transaction authorization was found on ANY system reviewed during this assessment. |
| <input checked="" type="checkbox"/> | ASV scans are being completed by the PCI SSC Approved Scanning Vendor <i>Trustwave</i> . |

Part 3b. Service Provider Attestation



Signature of Service Provider Executive Officer ↑

Date: **November 30, 2016**

Service Provider Executive Officer Name: **Jim Hutchins**

Title: **Chief Technology Officer**

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:

Cynthia J. vanBree performed testing of controls in accordance with PCI DSS Requirements and Security Assessment Procedures Version 3.2.



Signature of Duly Authorized Officer of QSA Company ↑

Date: **November 30, 2016**

Duly Authorized Officer Name: **Dustin Hutchison**

QSA Company: **Pondurance LLC**

Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed:

Not applicable.

¹ Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

² The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

³ Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If "NO" selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data	<input type="checkbox"/>	<input type="checkbox"/>	
2	Do not use vendor-supplied defaults for system passwords and other security parameters	<input type="checkbox"/>	<input type="checkbox"/>	
3	Protect stored cardholder data	<input type="checkbox"/>	<input type="checkbox"/>	
4	Encrypt transmission of cardholder data across open, public networks	<input type="checkbox"/>	<input type="checkbox"/>	
5	Protect all systems against malware and regularly update anti-virus software or programs	<input type="checkbox"/>	<input type="checkbox"/>	
6	Develop and maintain secure systems and applications	<input type="checkbox"/>	<input type="checkbox"/>	
7	Restrict access to cardholder data by business need to know	<input type="checkbox"/>	<input type="checkbox"/>	
8	Identify and authenticate access to system components	<input type="checkbox"/>	<input type="checkbox"/>	
9	Restrict physical access to cardholder data	<input type="checkbox"/>	<input type="checkbox"/>	
10	Track and monitor all access to network resources and cardholder data	<input type="checkbox"/>	<input type="checkbox"/>	
11	Regularly test security systems and processes	<input type="checkbox"/>	<input type="checkbox"/>	
12	Maintain a policy that addresses information security for all personnel	<input type="checkbox"/>	<input type="checkbox"/>	
Appendix A1	Additional PCI DSS Requirements for Shared Hosting Providers	<input type="checkbox"/>	<input type="checkbox"/>	
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS	<input type="checkbox"/>	<input type="checkbox"/>	





EVIDENCE OF COMMERCIAL PROPERTY INSURANCE

DATE (MM/DD/YYYY)
10/31/2017

THIS EVIDENCE OF COMMERCIAL PROPERTY INSURANCE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE ADDITIONAL INTEREST NAMED BELOW. THIS EVIDENCE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS EVIDENCE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE ADDITIONAL INTEREST.

PRODUCER NAME, CONTACT PERSON AND ADDRESS Willis of Michigan, Inc. c/o 26 Century Blvd P.O. Box 305191 Nashville, TN 372305191 USA		PHONE (A/C, No, Ext): 1-877-945-7378	COMPANY NAME AND ADDRESS StarNet Insurance Company 475 Steamboat Road Greenwich, CT 06830		NAIC NO: 40045
FAX (A/C, No): 1-888-467-2378		E-MAIL ADDRESS: certificates@willis.com		IF MULTIPLE COMPANIES, COMPLETE SEPARATE FORM FOR EACH	
CODE:		SUB CODE:		POLICY TYPE Commercial Property	
AGENCY CUSTOMER ID #:		LOAN NUMBER		POLICY NUMBER TCP 7007311-12	
NAMED INSURED AND ADDRESS T2 Systems, Inc. 8900 Keystone Crossing Suite 700 Indianapolis, IN 46240		EFFECTIVE DATE 10/31/2017		EXPIRATION DATE 10/31/2018	<input type="checkbox"/> CONTINUED UNTIL TERMINATED IF CHECKED
ADDITIONAL NAMED INSURED(S)		THIS REPLACES PRIOR EVIDENCE DATED:			

PROPERTY INFORMATION (ACORD 101 may be attached if more space is required) ☐ BUILDING OR ☒ BUSINESS PERSONAL PROPERTY

LOCATION / DESCRIPTION

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS EVIDENCE OF PROPERTY INSURANCE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

COVERAGE INFORMATION

PERILS INSURED

BASIC

☒

BROAD

SPECIAL

COMMERCIAL PROPERTY COVERAGE AMOUNT OF INSURANCE: \$ 7,046,104

DED: \$2,500

	YES	NO	N/A	
<input checked="" type="checkbox"/> BUSINESS INCOME <input type="checkbox"/> RENTAL VALUE	<input checked="" type="checkbox"/>			If YES, LIMIT: 10,500,000 Actual Loss Sustained; # of months:
BLANKET COVERAGE	<input checked="" type="checkbox"/>			If YES, indicate value(s) reported on property identified above: \$
TERRORISM COVERAGE				Attach Disclosure Notice / DEC
IS THERE A TERRORISM-SPECIFIC EXCLUSION?			<input checked="" type="checkbox"/>	
IS DOMESTIC TERRORISM EXCLUDED?			<input checked="" type="checkbox"/>	
LIMITED FUNGUS COVERAGE	<input checked="" type="checkbox"/>			If YES, LIMIT: DED:
FUNGUS EXCLUSION (If "YES", specify organization's form used)			<input checked="" type="checkbox"/>	
REPLACEMENT COST	<input checked="" type="checkbox"/>			
AGREED VALUE	<input checked="" type="checkbox"/>			
COINSURANCE		<input checked="" type="checkbox"/>		If YES, %
EQUIPMENT BREAKDOWN (If Applicable)	<input checked="" type="checkbox"/>			If YES, LIMIT: Full limit DED: 2.500
ORDINANCE OR LAW - Coverage for loss to undamaged portion of bldg	<input checked="" type="checkbox"/>			If YES, LIMIT: Full limit DED:
- Demolition Costs	<input checked="" type="checkbox"/>			If YES, LIMIT: 100,000 DED:
- Incr. Cost of Construction	<input checked="" type="checkbox"/>			If YES, LIMIT: 100,000 DED:
EARTH MOVEMENT (If Applicable)	<input checked="" type="checkbox"/>			If YES, LIMIT: 5,000,000 DED: 75,000
FLOOD (If Applicable)	<input checked="" type="checkbox"/>			If YES, LIMIT: 5,000,000 DED: 75,000
WIND / HAIL INCL <input type="checkbox"/> YES <input type="checkbox"/> NO Subject to Different Provisions:		<input checked="" type="checkbox"/>		If YES, LIMIT: DED:
NAMED STORM INCL <input type="checkbox"/> YES <input type="checkbox"/> NO Subject to Different Provisions:		<input checked="" type="checkbox"/>		If YES, LIMIT: DED:
PERMISSION TO WAIVE SUBROGATION IN FAVOR OF MORTGAGE HOLDER PRIOR TO LOSS	<input checked="" type="checkbox"/>			

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

ADDITIONAL INTEREST

CONTRACT OF SALE	LENDER'S LOSS PAYABLE	LOSS PAYEE	LENDER SERVICING AGENT NAME AND ADDRESS
MORTGAGEE			
NAME AND ADDRESS T2 Systems, Inc. 8900 Keystone Crossing, Suite 700 Indianapolis, IN 46240			AUTHORIZED REPRESENTATIVE <i>Andrew Dem</i> CAM #18-1275

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AGENCY CUSTOMER ID: _____

LOC #: _____



ADDITIONAL REMARKS SCHEDULE

Page 2 of 2

AGENCY Willis of Michigan, Inc.		NAMED INSURED T2 Systems, Inc. 8900 Keystone Crossing Suite 700 Indianapolis, IN 46240	
POLICY NUMBER See Page 1		EFFECTIVE DATE: See Page 1	
CARRIER See Page 1	NAIC CODE See Page 1		

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: 28 **FORM TITLE:** Evidence of Commercial Property

Issued for Evidence of Insurance Purposes Only.

CAM #18-1275

Exhibit 9

