



FY2018 Community Enhancement and Compliance Division Report



Department Leadership

Anthony Fajardo, Director Sustainable Development

Chris Cooper, Deputy Director

Al Battle Jr., Deputy Director

Division Leadership

Porshia L. Williams, Code Compliance Manager

Katrina Jordan, Administrative Services Supervisor

Dick Eaton, Community Inspections Supervisor

Adam Feldman, Community Inspections Supervisor

Irma Westbrook, Community Inspections Supervisor

Division Leadership Administration

Andrea "Faye" Levers-Silvera, Administrative Aide

Debbie Dobbins, Administrative Aide

Diana Cahill, Administrative Aide

Mary Allman, Administrative Aide

Artrice Parker, Clerk III

Felicia Blue, Clerk III

Division City Attorney

Rhonda Montoya-Hasan, Assistant City Attorney

Tania Amar, Assistant City Attorney

Mission

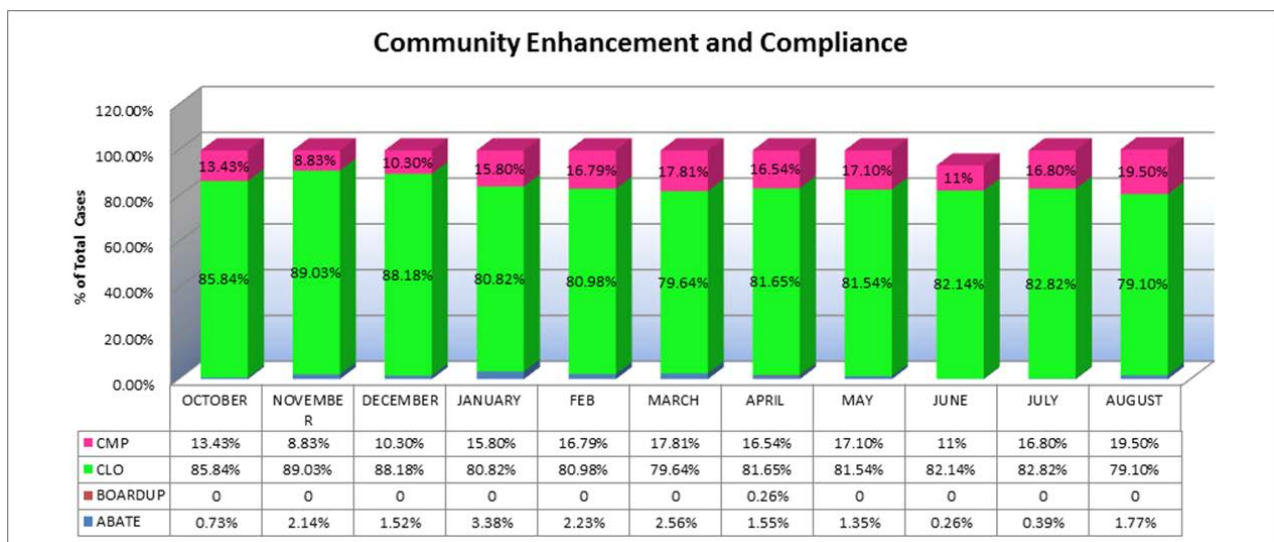
The City of Fort Lauderdale's Community Enhancement Division is comprised of a team of code and administrative professionals who collaborate with our residential and commercial neighbors to foster the preservation and revitalization of our neighborhoods. The division strives to prevent blight, protect the health, safety, and welfare of our neighbors and visitors, and educate our neighbors on property maintenance standards.

Goals

- To foster an environment of voluntary compliance.
- To prevent and expeditiously eliminate blight in the community.
- To equip our neighbors with the resources they need to help us maintain the ambience of the community.
- To encourage business growth through the beautification of our commercial communities.
- To serve our neighbors professionally, equally, with integrity, and respect.

Voluntary Compliance

- Over 75% closure rate in voluntary compliance for the entire FY 2018 Year up to current date.
- Data suggests combination of Community Builder and Neighbor efforts provided extremely satisfactory results.



2018 Major Programs and Initiatives

FY2018 Community Engagement

- Hurricane Irma Community Project
- Neighborhood Enhancement Projects
- HOA and Civic Partnership
- Community Ride Alongs
- Council of Fort Lauderdale Civic Partnership
- Community Outreach Flyers
- Neighbor Satisfaction Surveys
- Neighbor Support Night
- Community Newsletters

FY2018 Compliance Programs

- Nuisance Abatement
- Special Magistrate
- Vacation Rental Registration and Enforcement
- Lien Reduction Program
- Lien Foreclosure and Personal Property Asset Searches
- Compliance Contract
- Sea Turtle Nesting Compliance Initiative
- King Tide (Seawall Elevation) Program

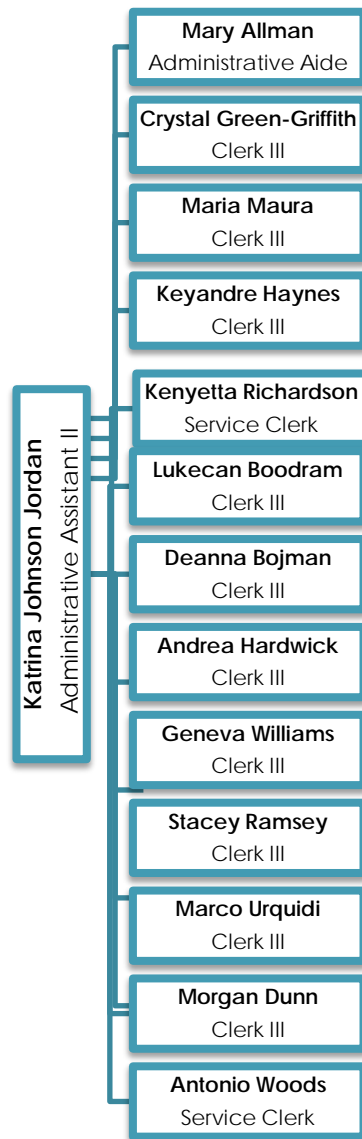
FY19 Compliance Priorities

- Civil Citation Program Amendment
- Landlord Tenant Registration Program(Pending)
- Community Residences Compliance
- Illegal Signage

Administrative Services

Team Overview

The administrative services section of the Community Enhancement and Compliance Division offers support to code compliance officers and the community as it relates to violations of the Code of Ordinances of the City of Fort Lauderdale. The process begins with receiving complaints in our call center and continues through one of several possible outcomes including voluntary compliance, civil citation, special magistrate, lien foreclosure, and lien reduction.



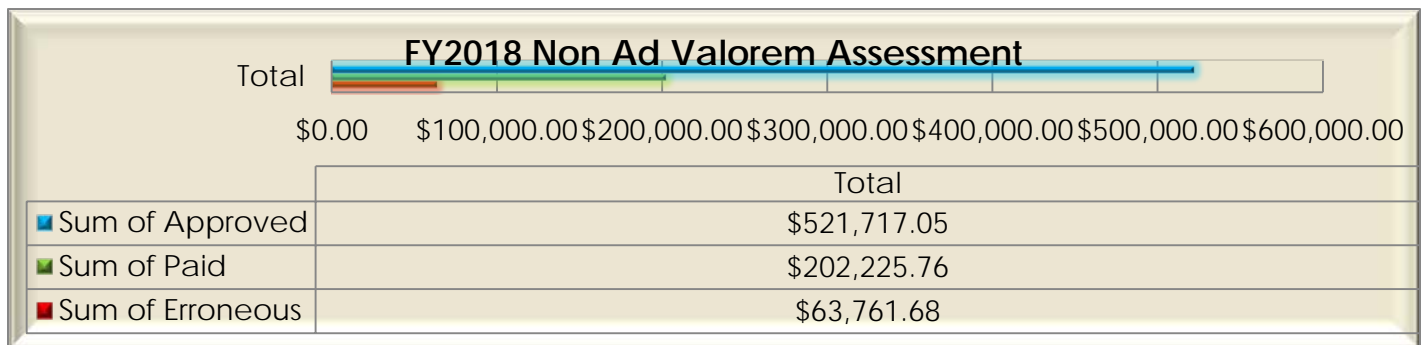
Major Services

- Call Center

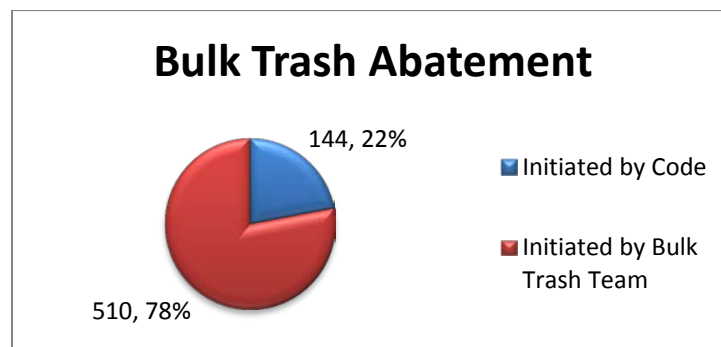
CALL CENTER INTAKE FY2018	
Total number of Calls:	Approximately 22,000
Total number of Emails:	Approximately 3,800
Common Complaints: Overgrowth, trash carts, derelict vehicles, bulk trash, building maintenance	

- Nuisance Abatement

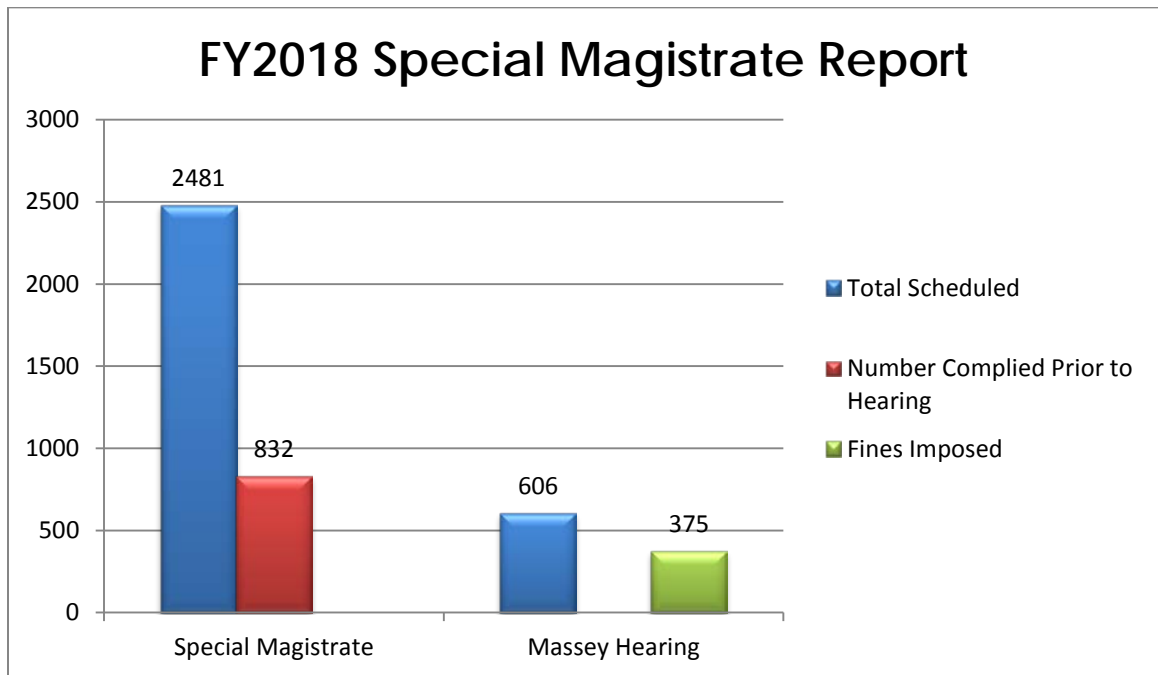
- Lot Clearing – 193 Lots cleared
- Board Ups – 14 Properties boarded and secured
- Non-Ad Valorem Nuisance Abatement Roll
 - Projected FY2019 Collection - \$82,065.50



- Bulk Trash



- Special Magistrate



- Lien Reduction Program

Lien Reduction Program

Number of Applications	134
Total Lien Amount	\$12,612,903.00
Total Amount Collected	\$240,019.34
Reduction Percentage	2%
Proactive Outreach	50 properties
Response	11 properties

- Lien Foreclosure / Personal Asset Searches

Lien Foreclosure

Number of referrals	38
Properties processed by CAO	5
Referred to Asset Search	20
Searches Returned	10

- **Vacation Rental Administration**

Program History

There are 654 certified vacation rentals in the City. Of the certified rentals, 285 were voluntary registered and 369 registered following enforcement. As of 9/14/2018, a total of 92 properties have withdrawn from the program and 30 properties have been consolidated. Consolidated properties are a result of the 2016 ordinance amendment, which requires one application for multi-unit properties (four or less under one roof).

Status

There are 532 certified vacation rentals, and 45 properties going through the application process. The FY2019 renewal period has started, with 409 properties needing to renew their certificates by September 30, 2018.

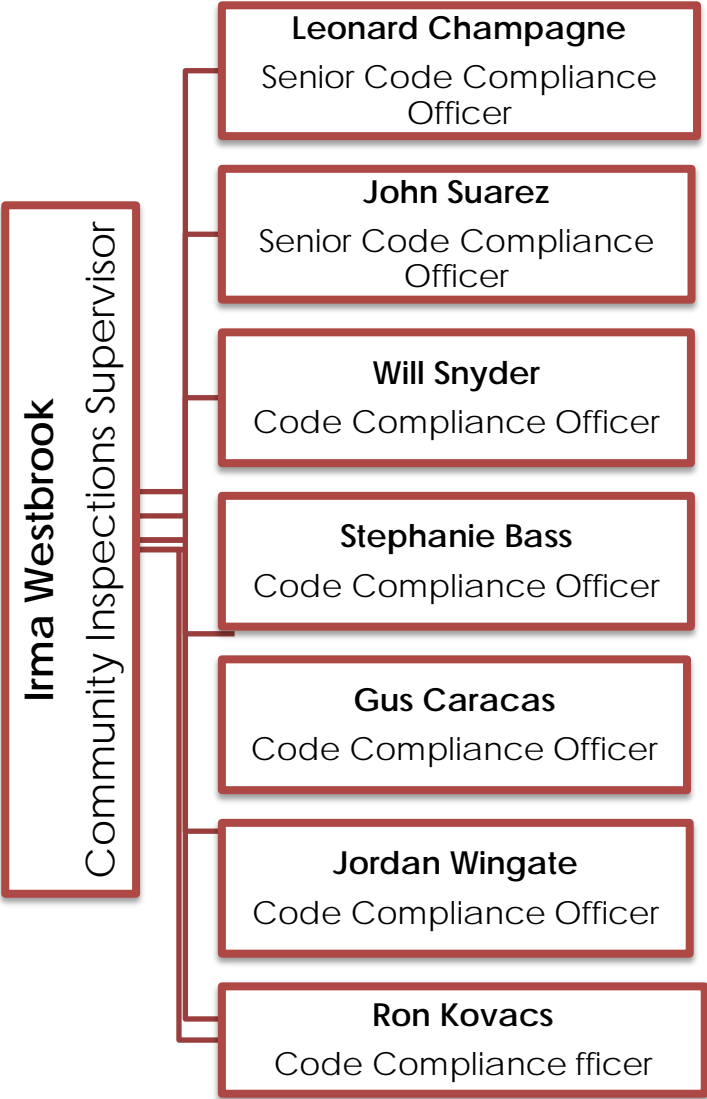
Vacation Rental Registration

Compliance Status	# of Properties
Certificate Issued	532
No Longer A Vacation Rental	413
Not a Vacation Rental	172
Special Magistrate Process	77
Renewed Certificate	48
Violation Complied	14
Grand Total	1256

Special Teams

Overview

The Community Enhancement and Compliance Division's Rapid Response, Special Projects, and Vacation Rental Enforcement teams proactively addresses chronic and nuisance violations citywide. This team regularly collaborates with building inspectors, and the Police Departments Neighborhood Action Teams to eradicate blight and eliminate nuisance violations. When needed, this team can provide a same day response.



Enhancement Priorities

- Unregistered and Problematic Vacation Rentals
- Action Items (Complaints from the City Commission and City Manager's Office)
- Proactive Enforcement of the City
- Community Residences
- Sewage
- Derelict Vehicles
- Open and Abandoned Structures
- Overgrown Vacant Lots
- Illegal Signage
- Seasonal Enforcement Initiatives
 - o Seawalls/ King Tides
 - o Sea Turtle Nesting
 - o Vacation Rental Proactive Monitoring

Seawall Elevation/King Tides:

54 properties were cited for the seawall not meeting the minimum height requirement of 3.9 feet NAVD88 (North American Vertical Datum) to prevent tidal waters from breaching adjacent properties and/or the public right-of-way. 12 properties are in compliance. The magistrate hearings for the remaining properties are outlined below.

Hearing Date	Total Cases
Pending	1
1/18/2018	9
2/01/2018	2
2/15/2018	5
3/01/2018	1
3/15/2018	9
4/12/2018	2
5/17/2018	2
6/07/2018	2
6/21/2018	1
7/21/2018	2
8/02/2018	2
9/06/2018	3
Permits	13
Grand Total	54

Community Residences:

In our current enforcement of Community Residences as outlined in Ordinance C-18-11, the Community Enhancement and Compliance Division has opened 56 cases. 30 properties voluntarily came into the Department of Sustainable Development to begin the registration process.

On October 4, 2018, the division will take the first set of non-responsive property owners to Special Magistrate for failing to apply for certification. The division has been working collaboratively with the Council of Fort Lauderdale Civic Associations, members of the community, and the police department to identify unregistered and/or noncompliant Community Residences.

	<u>City Commission District</u>				Grand Total
	1	2	3	4	
# of Code Cases/Applications	3	21	7	55	86

Neighborhood Enhancement Projects

Before and After Photos

Property: 24 South Gordon Road
Case Number: CE17012068





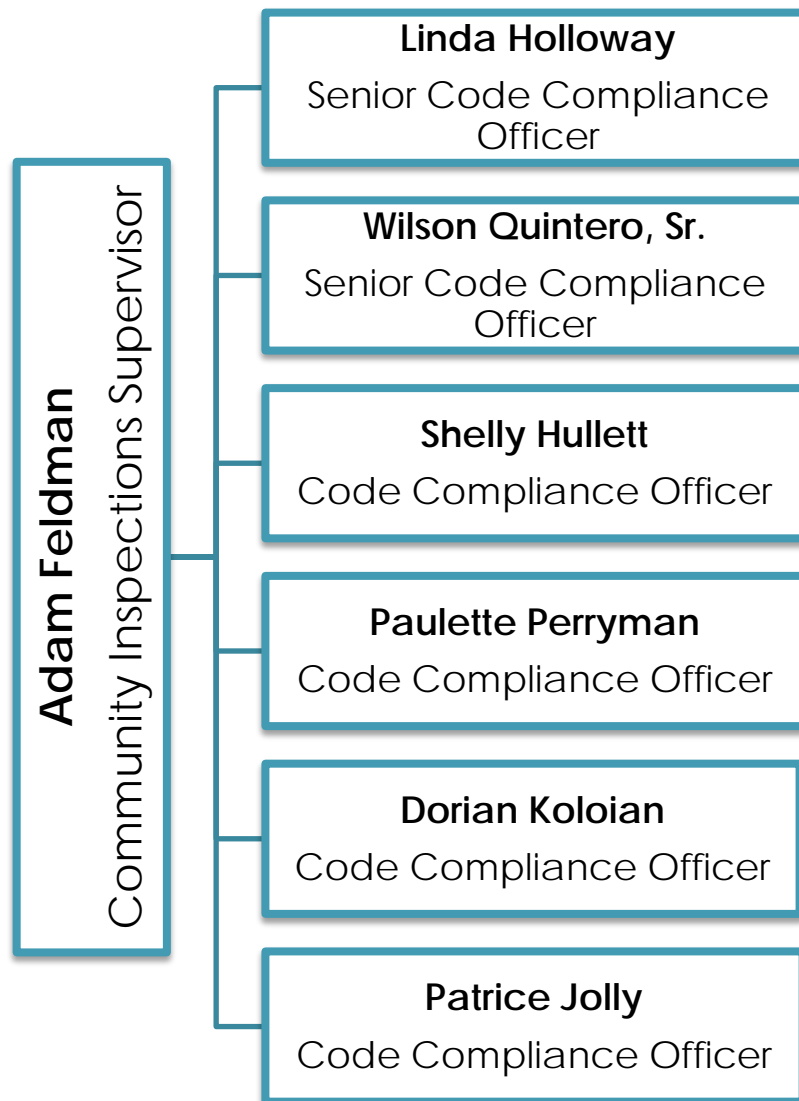
Property: 1523-1525 NW 8th
Avenue
Case Number: CE18052533



City Commission District II

Overview

The City Commission District II enhancement team proudly serves 23 neighborhoods. The team responds to service requests and proactively ensures the community remains free of blight and debris. The team also creates specialized enhancement programs to address community priorities.



Community Outreach Initiatives

Event	Date	Neighborhood	Neighbor(s)
Community Newsletter	04/25/208	Victoria Park	Area Officer
Community Ride Along	04/26/2018	South Middle River	Terry Nolen, President William Cody, Jr. Phyllis Espinal
Community Newsletter	08/09/2018	Victoria Park	Area Officer

Date	Event Name
10/04/2017	Victoria Park Civic
10/10/2017	Progresso Village Civic
11/01/2017	Victoria Park Civic
1/03/2018	Victoria Park Civic
2/07/2018	Victoria Park Civic
2/12/2018	Middle River Terrace
3/07/2018	Victoria Park Civic
3/12/2018	Middle River Terrace
3/27/2018	South Middle River Civic
4/04/2018	Victoria Park Civic
4/16/2018	Middle River Terrace
4/24/2018	South Middle River Civic Meeting
5/02/2018	Victoria Park Civic
5/14/2018	Middle River Terrace
5/22/2018	South Middle River Civic
6/06/2018	Victoria Park Civic
6/25/2018	Middle River Terrace
6/26/2018	South Middle River Civic
7/11/2018	Victoria Park Civic
7/18/2018	South Middle River Civic
7/23/2018	Middle River Terrace
7/24/2018	South Middle River Civic
8/20/2018	Middle River Terrace

8/28/2018	South Middle River Civic
9/05/2018	Victoria Park Civic
9/10/2018	Middle River Terrace

Victoria Park Newsletter

Neighborhood Enhancement

From Mildewed to Marvelous:

Spring Cleaning Report Card

By Paulette Perryman

With the New Year, and spring cleaning underway, I have seen a tremendous effort on the part of Victoria Park residents to make their properties sparkle with renewed vigor. A little sweeping, pressure cleaning and weekend gardening goes a long way to preserve the historic charm of the neighborhood.

Two properties stand out as role models this quarter and make our Community Enhancement's list as star students.

You may not have noticed the sleepy, shady house at 1624 NE 6th Street. You've probably driven by it for years, not realizing it was actually a main house with cottages in the back, full of tenants.

However, a glaring, ill-timed stove on the swale caught my eye as a bulk concern and then a closer inspection ensued. As I went to post a notice, I simply had to address the stained exterior, the boarded window, the lack of curb appeal.

Notices taped to the wall, I left, expecting to return in 48 hours to see the stove removed. Yet, to my surprise, I was contacted almost immediately by the property manager. The owner would have the buildings repainted, repaired and the grounds landscaped in short order.

As evidenced by the following pictures, case closed!



photos by Paulette Perryman



VICTORIA PARK // CIVIC ASSOCIATION

Neighborhood Enhancement continued

Another notable structure, located at 401-403 NE 14th Ave, had seen better days. The Art Deco style duplex suffered from faded glamour. It was dirty, chipped, tired and unloved – not at all the elegant masterpiece of yesteryear. Fortunately, once I made my presence known, and left a 30 day notice to restore the exterior condition, the owner jumped into action and toured South Beach for Deco era inspiration. He was intent on preserving the historical integrity of the design and made the choice to “go bold” rather than “go beige.” The result? A tri-colored pastel success! Now the corner property is for sale and, thanks in part to the aesthetic enhancement, has drawn a lot of interest.



Last but not least, sometimes the best is yet to come – and temporarily left unseen. After a lengthy process with the owner, involving the building, zoning and permitting departments, three contiguous properties along 14th Avenue, facing Holiday Park, were boarded to prevent trespassers and vermin. Then, the parcels were fenced. These three may not be the prettiest examples on my report card, but in my eyes, they are a marked improvement from last month.



Keep up the great work, Victoria Park. Cumulative efforts make your neighborhood top of the class!

Paulette Perryman

Code Compliance Officer/Officer

Community Enhancement & Compliance Division

VICTORIA PARK // CIVIC ASSOCIATION

BULK BLUES



It happens every month. One person places bulk trash out too early and starts a chain reaction. Other neighbors get confused and think they should follow suit before they miss the truck. Suddenly, piles of discarded items and yard debris appear overnight curbside, well before scheduled service days.

How does the City handle this? By enforcing Chapter 11 of Code of Ordinances, Sec. 24-7(b), and alerting the property owner of the violation with a written notice left at their residence. If the

unsightly pile is not removed within 48 hours, the City will abate it, at a minimum cost of \$240.

More often than not, homeowners are simply unaware of the City's requirement to place bulk out no more than 24 hours in advance. Likewise, tenants moving in and out of neighborhoods are oblivious to guidelines regarding their refuse, and may not realize their building is ineligible for bulk pick up.

So here's how to avoid getting billed for the cost for removal and feeling the bulk blues:

First, know your service day! It's as easy as calling the City's customer service number at (954) 828-8000 and inquiring about the address in question. In addition, the information can be located online using the City's Property Reporter at: <http://gis.fortlauderdale.gov/propertyreporter/>. Type in the property address and click the link to "Service Delivery." The bulk trash day is clearly indicated.

Second, know what items will be collected by the Sanitation Department. Typical household and yard waste items are acceptable, not exceeding 10 cubic feet. To visualize how large that is, just think of a pile no larger than a VW Bug. For a comprehensive list, visit www.fortlauderdale.gov and look under the Departments tab for the Sanitation link. There, you can find a complete brochure of what the City will take, or leave behind.

Finally, not all properties qualify for bulk service. Only single-family homes, townhouse communities, duplexes and tri-plexes are eligible. If you are living in a building with 4 or more units, such as an apartment building, private service is required. Therefore, please do not discard items, as your landlord can be charged. You not only create a nuisance, you may find yourself losing your deposit!

Enhancing our Fort Lauderdale communities is our primary goal in the Community Enhancement Division. Help us maintain the beauty and integrity of our neighborhoods by following the bulk trash guidelines. K. Paulette Perryman is the Community Enhancement Officer for the District 2 neighborhoods of Victoria Park, Lake Ridge and Poinsettia Heights. You may reach her at kperryman@fortlauderdale.gov, and (954) 828-5318.

Neighborhood Enhancement Projects

Before and After Photos

Property Address: 1200 N.W. 1 Avenue (South Middle River Civic)
Case Number: CE18061007



Property Address: 1640 NE 18 St (Poinsettia Heights)
Case Number: CE18050584





Property Address: 1101 NE 15 Ave (Lake Ridge)
Case Number: CE18072109



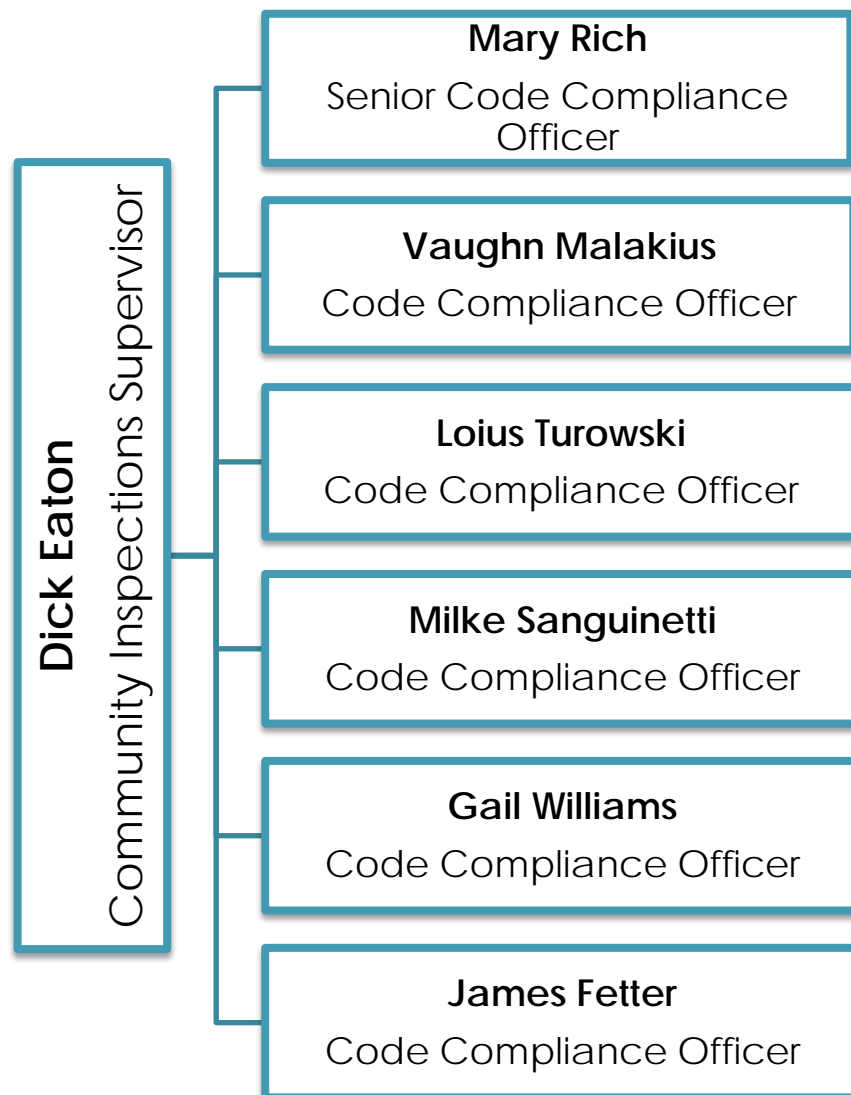




City Commission District I

Team Overview

The City Commission District I enhancement team proudly serves 38 neighborhoods. The team responds to service requests and proactively ensures the community remains free of blight and debris. The team also creates specialized enhancement programs to address community priorities.



Community Outreach Initiatives

Date	HOA/Civic Meeting
10/19/2017	Twin Lakes North
10/26/2017	Coral Ridge HOA
1/18/2018	Coral Ridge
2/08/2018	Coral Ridge
3/12/2018	Bermuda Riviera HOA
4/19/2018	Twin Lakes North HOA
5/15/2018	Imperial Point HOA
7/19/2018	Twin Lakes North HOA

Event	Date	Neighborhood	Neighbor(s)
Neighborhood Enhancement Project	07/16/2018	Northwest Industrial Airport	District Teams

Neighborhood Enhancement Projects

Before and After Photos

Project Location: Adonel Concrete 5512 NW 10th Terrace
Case Number: CE18050392

Powerline Road













Entire Facility



NW 10 Terrace





Main Entrance to Fort Lauderdale Northern Gate









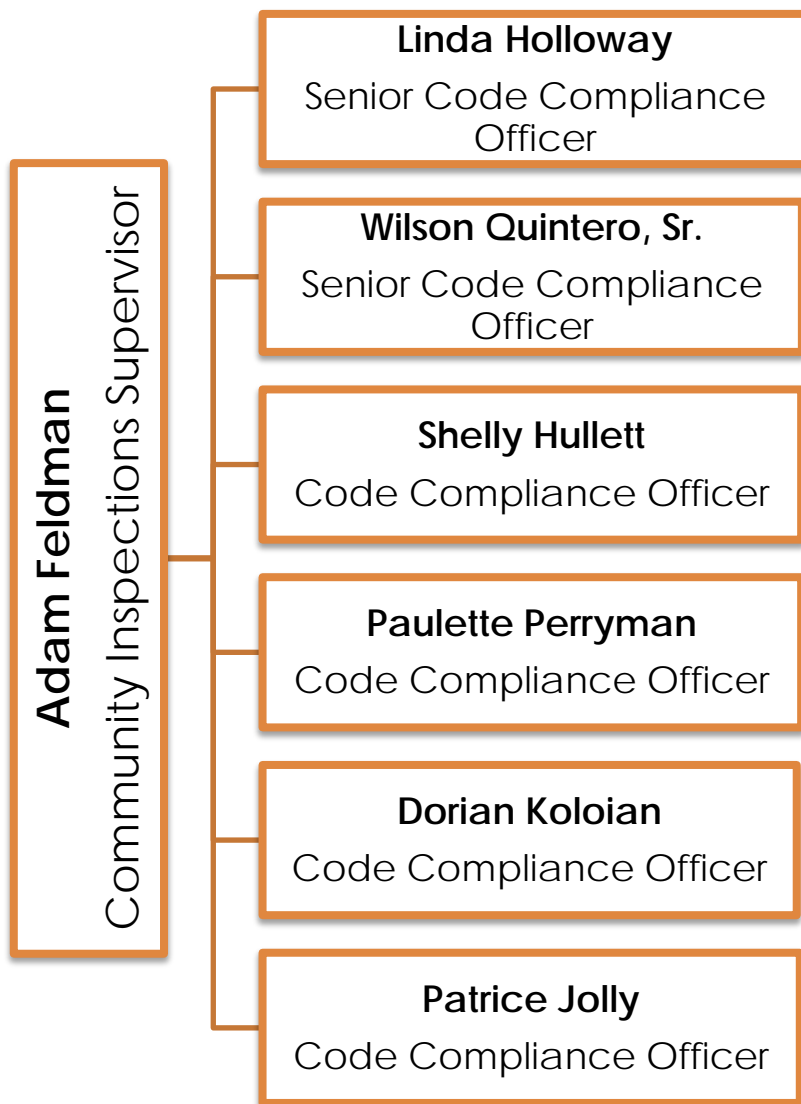




City Commission District III

Overview

The City Commission District II enhancement team proudly serves 20 neighborhoods. The team responds to service requests and proactively ensures the community remains free of blight and debris. The team also creates specialized enhancement programs to address community priorities.



Community Outreach Initiatives

Event	Date	Neighborhood	Neighbor(s)
Neighborhood Enhancement Project	November 15, 2017	Sunset Civic	District IV Team
Neighborhood Enhancement Project	March 21, 2018	Riverland Civic	District IV Team

Date	Name/Topic of Meeting
10/04/2017	District III Joint HOA
10/16/2017	District III Joint HOA
10/16/2017	Dillard Park HOA
10/23/2017	Dorsey-Riverbend Civic
11/06/2017	District III Joint HOA
11/09/2017	Lake Aire
11/20/2017	Dillard Park HOA
11/27/2017	Melrose Park HOA
11/27/2017	Dorsey-Riverbend Civic
12/04/2017	Riverland Civic
12/04/2017	District III Joint HOA
12/04/2017	Rock Island HOA
12/14/2017	Lake Aire HOA
1/11/2018	Lake Aire HOA
1/22/2018	Melrose Manors
1/22/2018	Dorsey Riverbend Civic
1/25/2018	Melrose Park
2/05/2018	Riverland Civic
2/05/2018	Rock Island HOA
2/05/2018	District III Joint HOA Meeting
2/08/2018	Lake Aire HOA
2/19/2018	District III Joint HOA Meeting
2/26/2018	Dorsey Riverbend Civic
2/26/2018	Melrose Manors HOA
3/05/2018	Rock Island HOA
3/5/2018	Riverland Civic
3/5/2018	District III Joint HOA Meeting
3/8/2018	Lake Aire HOA
3/19/2018	Dillard Park HOA
3/19/2018	District III Joint HOA Meeting
3/22/2018	Melrose Park HOA

3/26/2018	Melrose Manors HOA
3/26/2018	Dorsey-Riverbend Civic
4/2/2018	Riverland Civic
4/2/2018	Rock Island HOA
4/2/2018	District III Joint HOA
4/12/2018	Lake Aire HOA
4/16/2018	District III Joint HOA
4/16/2018	Dillard Park HOA
4/23/2018	Melrose Manors HOA
4/23/2018	Dorsey-Riverbend Civic
4/26/2018	Melrose Park
5/07/2018	Riverland Civic
5/07/2018	Rock Island HOA
5/10/2018	Lake Aire HOA
5/14/2018	District III Joint HOA
5/21/2018	Dillard Park HOA
5/24/2018	Melrose Park HOA
6/04/2018	Riverland Civic
6/04/2018	District III Joint HOA Meeting
6/14/2018	Lake Aire HOA
6/18/2018	District III Joint HOA Meeting
6/25/2018	Dorsey Riverbend Civic
6/28/2018	Melrose Park
7/12/2018	Lake Aire HOA
7/16/2018	Dillard Park HOA
8/09/2018	Lake Aire HOA
8/20/2018	Dillard Park HOA
8/27/2018	Dorsey-Riverbend Civic
9/10/2018	Rock Island HOA
9/13/2018	Lake Aire HOA
9/17/2018	Dillard Park HOA

Neighborhood Enhancement Projects

Before and After Photos

Property Address: 2572 Riverland Road (Riverland Civic)
Case Number: CE18031967





Property Address: 2630 Riverland Drive (Riverland Civic)
Case Number: CE18031960





Property Address: 3909 SW 13 Court (Sunset Civic)
Case Number: CE17110853



Project Address: 3600 Davie Blvd (Sunset Civic)
Case Number: CE17120324



Sunset Civic





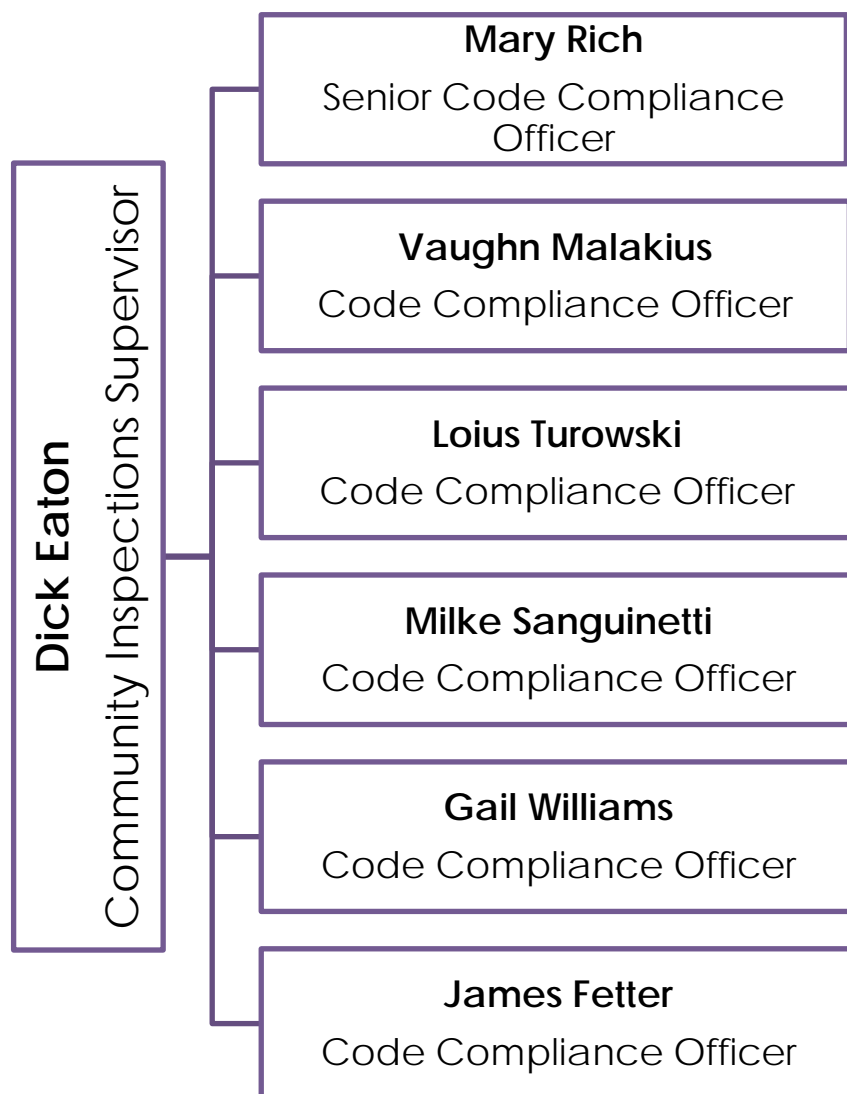




City Commission District IV

Overview

The City Commission District IV enhancement team proudly serves 36 neighborhoods. The team responds to service requests and proactively ensures the community remains free of blight and debris. The team also creates specialized enhancement programs to address community priorities.



Community Outreach Initiatives

Event	Date	Neighborhood	Neighbor(s)
Community Ride Along	04/18/2018	Edgewood Civic	Wendy B. Willis, HOA President
Neighborhood Enhancement Project	09/26/2018	Chula Vista Isles	District IV Team

Date	Name/Topic of Meeting
10/04/2017	Riverside Park
10/05/2017	Riverland Village Civic
10/19/2017	River Oaks
10/19/2017	Lauderdale Isles Civic
11/01/2017	Riverside Park HOA
11/08/2017	Harbour Inlet HOA
12/06/2017	Riverside Park HOA
12/07/2017	Riverland Village Civic
12/11/2017	Lauderdale Isles Water Management District
12/21/2017	Lauderdale Isles Civic
1/3/2018	Riverside Park HOA
1/18/2018	Lauderdale Isles
1/18/2018	River Oaks HOA
2/01/2018	Riverland Village
2/07/2018	Riverside Park HOA
2/15/2018	Lauderdale Isles
2/15/2018	River Oaks HOA

3/07/2018	Riverside Park HOA
3/14/2018	Harbour Inlet
3/15/2018	River Oaks Civic
3/15/2018	Lauderdale Isles
4/04/2018	Riverside Park HOA
4/19/2018	River Oaks HOA
4/19/2018	Lauderdale Isles Civic
5/02/2018	Riverside Park HOA
5/17/2018	Lauderdale Isles Civic
5/17/2018	River Oaks HOA
5/30/2018	Shady Banks HOA
6/06/2018	Riverside Park HOA
6/06/2018	Harbordale Civic
6/07/2018	Riverland Village Civic
6/21/2018	Lauderdale Isles Civic
6/21/2018	River Oaks HOA
7/19/2018	Lauderdale Isles Civic
7/19/2018	River Oaks HOA
8/01/2018	Riverside Park HOA
8/02/2018	Riverland Village Civic
8/16/2018	River Oaks HOA
8/16/2018	Lauderdale Isles HOA
9/05/2018	Riverside Park HOA

Neighborhood Enhancement Projects Before and After Photos

Property Address: 1420 SW 28 Street (Edgewood)
Case Number: CE18070810



Property Address: 1460 SW 28 Street (Edgewood)
Case Number: CE18070846

