



**CITY OF FORT LAUDERDALE**  
**City Commission Agenda Memo**  
**CONFERENCE MEETING**

**#16-1079**

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**TO:** Honorable Mayor & Members of the  
Fort Lauderdale City Commission

**FROM:** Lee R. Feldman, ICMA-CM, City Manager

**DATE:** September 7, 2016

**TITLE:** Update on Request for Proposals (RFP) for 911 Public Safety  
Communications Center

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At the August 16, 2016 City Commission Conference Meeting, Commission Agenda Memo (#16-0955) was submitted for review. The 911 Communications Team previously determined, based on the Letters of interest received, that managed service agencies exist, that could provide a turn-key solution based on City specifications. If the City chooses to resume 911 Public Safety Communications management, staff recommends the procurement of an expert agency to manage the implementation and all operations for one year.

After discussion by Commission and City Staff, it was determined that more information was needed regarding the contents of a Request for Proposals (RFP) for managed services. Attached (Exhibit 1) is the draft RFP, written by City Staff, soliciting an agency to implement and manage the City's proposed 911 Emergency Public Safety Answering Point (PSAP). Exhibit 2, is the previously submitted CAM #16-0955, including exhibits.

Additionally, on August 30, 2016, Broward County released a consultant report on the performance status of the current 911 communications system. The County contracted FITCH & Associates to conduct an evaluation of the Broward County Regional E911 System. Attached (Exhibit 3) is the released assessment report.

**Strategic Connections**

This item is a *Press Play Fort Lauderdale Strategic Plan 2018* initiative, included within the Public Safety Cylinder of Excellence, specifically advancing:

- Goal 9: Be the safest urban coastal City in South Florida through preventative and responsive police and fire protection.
- Objective 2: Provide quick and exceptional fire, medical, and emergency response.

This item advances the *Fast Forward Fort Lauderdale 2035 Vision Plan*: We are Community.

**Attachment(s)**

Exhibit 1 – Draft RFP (Scope of Services and Evaluation Sections)

Exhibit 2 – Commission Agenda Memo #16-0955

Exhibit 3 – Consultant Report on County Regional 911 System

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