



CITY OF FORT LAUDERDALE
City Commission Agenda Memo
CONFERENCE MEETING

#16-0855

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Lee R. Feldman, ICMA-CM, City Manager

DATE: July 12, 2016

TITLE: Department of Sustainable Development Updates – Building Services
and Code Compliance Informational Presentation

Background

The Department of Sustainable Development (DSD) is a multi-disciplinary department consisting of five divisions including Administration, Building Services, Code Compliance, Economic & Community Investment (ECI), and Urban Design & Planning (UD&P). The purpose of this informational presentation is to provide updates concerning operations for two of these divisions, Building Services and Code Compliance.

Building Services will provide an update on their short term improvement plan to meet market conditions and enhance operational deployment. For reference, the Building Services division is responsible for all permitting efforts in the City. In this regard, Building Services provides records, issues permits, and performs building inspections. A major focus of the division is to ensure that commercial and residential buildings and structures comply with the Florida Building Code (FBC) and all other applicable laws and ordinances.

The Code Compliance division protects the health, safety, and welfare of our neighbors by conducting a comprehensive code compliance program that fosters voluntary compliance efforts and prompt correction of violations. The division provides quick response to remedy community concerns and oversees and administers quasi-judicial boards and hearings as mandated through state requirements in the enforcement of code violations.

The Code Compliance division initiated a process improvement program in 2013 towards improving the overall performance of the operation. This effort was separated into three phases and the implementation primarily focuses on four key areas, people, process, technology, and legislation. The division met several milestones over a two-year period, including a double-digit increase in Neighbor satisfaction ratings. The informational presentation will, in part, highlight the successes and direction of the Code Compliance division.

Resource Impact

There is no resource impact associated with this item.

Strategic Connections

This item is a *Press Play Fort Lauderdale Strategic Plan 2018* initiative, included in the Internal Support Cylinder of Excellence, specifically advancing:

- Goal 11: Be a well-trained, innovative, and neighbor-centric workforce that builds community.
- Objective 3: Continuously improve and innovate communication and service delivery.

This item advances the *Fast Forward Fort Lauderdale 2035 Vision Plan: We Are United*.

Exhibit 1 – Building Services Division Presentation

Exhibit 2 – Code Compliance Division Presentation

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