





IT Project Management with Clarizen

Project Management for the new reality of IT

The race is on. Whether you're deploying new infrastructure, updating processes, building new capabilities or expanding the reach of applications to new users and markets, agile project management is an imperative for today's IT organizations.






Your Challenges

-  Juggling and prioritizing incoming project requests
-  Planning, managing and staffing strategic projects
-  Communicating efficiently across increasingly distributed teams & resources
-  Matching resource availability and skillsets

Taming this complexity requires both structure and collaboration. The right project management system can help, by delivering both insight to you, your team and your stakeholders in real-time, so you can see when you're on track, and when rapid intervention is required. Clarizen drives design, development and deployment – on time, every time.

Clarizen is the full-featured, collaborative project execution platform in the cloud. It gives you a shared environment for anyone who works on your projects and everyone who depends on them. It's a unique collaborative platform that gives you the secure, real-time visibility and clarity you need for demanding IT. Whether you are tracking a single installation or a complex strategic initiative spanning multiple locations and applications, Clarizen combines robust structure with an intuitive interface that simplifies work management. You get results: timely, efficient delivery of even the most ambitious IT projects.

Why Clarizen?

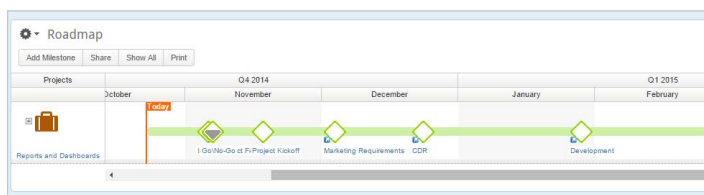
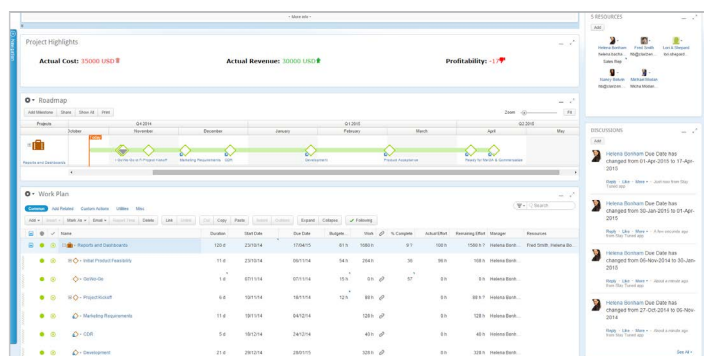
-  **REAL-TIME VISIBILITY**
Don't wait for status meetings. Know what's working – and what's not – at a glance, any time
-  **TEAM ADOPTION**
Users don't have to understand project management to get value and be effective with Clarizen
-  **COLLABORATION IN CONTEXT**
Email, chat and documents are stored and accessible within each project
-  **HIGHLY CUSTOMIZABLE**
Adapt Clarizen to fit your business requirements and processes
-  **EASY TO INTEGRATE**
Clarizen offers powerful integrations with tools like Salesforce.com and Intacct, and many other published apps and customizations

Key Features and Benefits

End-to-end project planning and execution:

Clarizen provides a platform to power you through across all project phases, including defining milestones, creating tasks, scheduling, dependencies, assigning resources, running workflow, time tracking, budgeting and more:

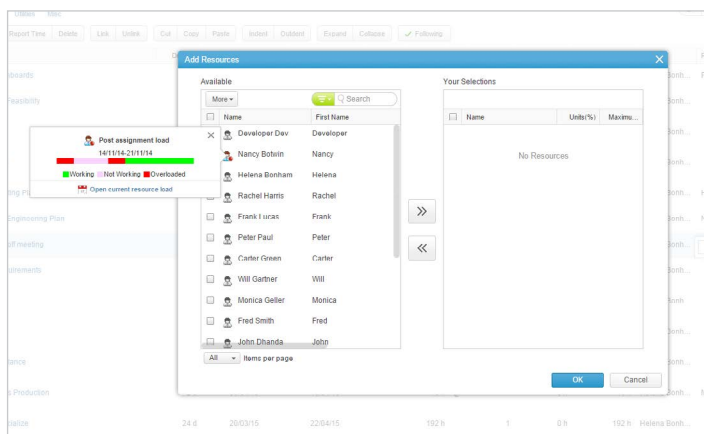
- Dashboards and project reports gauge progress and flag issues in real time, so you can highlight status and quickly make any necessary course corrections
- Criteria-based prioritization rank tasks and projects or customize scoring
- Keep content in context of your task or project, with all design documents, deliverables, notes and discussions stored with the project plan, right where you need them
- Communicate tasks and progress via email directly from within the project



Resource management:

With Clarizen, it's easier to organize and allocate resources at any point in the project lifecycle, with grouping and filtering by titles, skills, or organization:

- Set custom calendars and working hours for each user or resource
- Determine resource availability using Clarizen's best-fit-resource screen
- Instantly view resource availability for any work item in the context of schedule
- Run 'What-if' scenarios to assess schedule impact vs. resource availability



Key Features and Benefits — cont.

Request Management and Issue Tracking

Clarizen lets you track and address the full range of incoming change requests, issues, or bugs to ensure timely management and resolution:

- Submit requests via email complete with description, priority, timeframe etc.
- Link issues to customers to notify them directly when issues are resolved
- Automate project workflow by defining business rules that simplify project and task creation, assignment, review and approval
- Identify, assess and prioritize risks as they emerge, to define and control impact

Time and Expense Tracking

Clarizen's built in cost allocation and attribution features ensure that your accounting for resource consumption and spending is both efficient and effective at every step of the way:

- Automatically generate timesheets for resources, assigned tasks and work items according to your pre-defined billable rates
- Simplified task time logging to eliminate duplication of data entry
- Real-time reports to summarize time or profitability by resource or by project
- Streamlined workflows to review/approve timesheets in real time

Continuously updated project status reports and success dashboards

Stay on top of any aspect of project status, even at a moment's notice, for continuous clarity about budgets, resource loads, deadlines and critical path, even across multiple projects:

- View and manage all project KPIs to show project performance, progress, scheduling status, delay predictions and conflicts in project, resource or delivery
- Run project reports in parallel to show conflicts across multiple projects
- Customize or use pre-defined reports to show status at all levels of the project
- Export any project reports to Microsoft Excel

