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BID/PROPOSAL SIGNATURE PAGE

How to submit bids/proposals: Proposals must be submitted by hard copy only. It will be the sole responsibility of the Bidder to ensure that the bid reaches the City of Fort Lauderdale, City Hall, Procurement Services Division, Suite 619, 100 N. Andrews Avenue, Fort Lauderdale, FL 33301, prior to the bid opening date and time listed. Bids/proposals submitted by fax or email will NOT be accepted.

The below signed hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications addenda, legal advertisement, and conditions contained in the bid. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal I will accept a contract if approved by the CITY and such acceptance covers all terms, conditions, and specifications of this bid/proposal.

Please Note: All fields below must be completed. If the field does not apply to you, please note N/A in that field.
Submitted by: Child 12/30/14
Name (printed) OCHAVIA MILLS Title: Dresident
Company: (Legal Registration) Everypen Cleaning Service, Inc.
CONTRACTOR, IF FOREIGN CORPORATION, MAY BE REQUIRED TO OBTAIN A CERTIFICATE OF AUTHORITY FROM THE DEPARTMENT OF STATE, IN ACCORDANCE WITH FLORIDA STATUTE §607.1501 (visit http://www.dos.state.fl.us/).
Address: 5430 Flagler Street
city HOLLYWOODState: FC33021
Telephone No. 9545596355 FAX No. 9549853874 Email: Omils Degc leaningservice. Com
Delivery: Calendar days after receipt of Purchase Order (section 1.02 of General Conditions): 15
Payment Terms (section 1.04): Total Bid Discount (section 1.05):
Does your firm qualify for MBE or WBE status (section 1.09): MBE WBE
ADDENDUM ACKNOWLEDGEMENT - Proposer acknowledges that the following addenda have been received and are included in the proposal:
Addendum No.] Date Issued 12/11/14
P-CARDS: Will your firm accept the City's Credit Card (VISA / MasterCard) as payment for goods/services?
VISA YES NO MasterCard YES NO
VISA YES NO MasterCard YES NO MASTER YES NO YES N
<u>VARIANCES</u> : State any variations to specifications, terms and conditions in the space provided below or reference in the space provided below all variances contained on other pages of bid, attachments or bid pages. No variations or exceptions by the Proposer will be deemed to be part of the bid submitted unless such variation or exception is listed and contained within the bid documents and referenced in the space provided below. If no statement is contained in the below space, it is hereby implied that your bid/proposal complies with the full scope of this solicitation. <u>HAVE YOU STATED ANY VARIANCES OR EXCEPTIONS BELOW?</u> BIDDER MUST CLICK THE EXCEPTION LINK IF ANY VARIATION OR EXCEPTION IS TAKEN TO THE SPECIFICATIONS, TERMS AND CONDITIONS. If this section does not apply to your bid, simply mark N/A in the section below.
<u>VARIANCES</u> : State any variations to specifications, terms and conditions in the space provided below or reference in the space provided below all variances contained on other pages of bid, attachments or bid pages. No variations or exceptions by the Proposer will be deemed to be part of the bid submitted unless such variation or exception is listed and contained within the bid documents and referenced in the space provided below. If no statement is contained in the below space, it is hereby implied that your bid/proposal complies with the full scope of this solicitation. <u>HAVE YOU STATED ANY VARIANCES OR EXCEPTIONS BELOW?</u> BIDDER MUST CLICK THE EXCEPTION LINK IF ANY VARIATION OR EXCEPTION IN TO THE SPECIFICATIONS, TERMS AND CONDITIONS. If this section does not apply to your bid, simply mark N/A in the section below.

NON-COLLUSION STATEMENT:

By signing this offer, the vendor/contractor certifies that this offer is made independently and *free* from collusion. Vendor shall disclose below any City of Fort Lauderdale, FL officer or employee, or any relative of any such officer or employee who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement.

Any City of Fort Lauderdale, FL officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement.

For purposes hereof, a person has a material interest if they directly or indirectly own more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

In accordance with City of Fort Lauderdale, FL Policy and Standards Manual, 6.10.8.3,

3.3. City employees may not contract with the City through any corporation or business entity in which they or their immediate family members hold a controlling financial interest (e.g. ownership of five (5) percent or more).

3.4. Immediate family members (spouse, parents and children) are also prohibited from contracting with the City subject to the same general rules.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the City Procurement Code.

NAME

RELATIONSHIPS

In the event the vendor does not indicate any names, the City shall interpret this to mean that the vendor has indicated that no such relationships exist.

LOCAL BUSINESS PREFERENCE CERTIFICATION STATEMENT

The Business identified below certifies that it qualifies for the local BUSINESS preference classification as indicated herein, and further certifies and agrees that it will re-affirm it's local preference classification annually no later than thirty (30) calendar days prior to the anniversary of the date of a contract awarded pursuant to this ITB. Violation of the foregoing provision may result in contract termination.

(1)	Business Name	is a Class A Business as defined in City of Fort Lauderdale Ordinance No. C-12- 04, Sec.2-199.2. A copy of the City of Fort Lauderdale current year Business Tax Receipt <u>and</u> a complete list of full-time employees and evidence of their addresses shall be provided within 10 calendar days of a formal request by the City.
(2)	Business Name	is a Class B Business as defined in the City of Fort Lauderdale Ordinance No. C-12-04, Sec.2-199.2. A copy of the Business Tax Receipt <u>or</u> a complete list of full-time employees and evidence of their addresses shall be provided within 10 calendar days of a formal request by the City.
(3)	Evergreen Cleanings Business Name	is a Class C Business as defined in the City of Fort Lauderdale Ordinance No. C-12-04, Sec.2-199.2. A copy of the Broward County Business Tax Receipt shall be provided within 10 calendar days of a formal request by the City.
(4)	Business Name	requests a Conditional Class A classification as defined in the City of Fort Lauderdale Ordinance No. C-12-04, Sec.2-199.2. Written certification of intent shall be provided within 10 calendar days of a formal request by the City.
(5)	Business Name	requests a Conditional Class B classification as defined in the City of Fort Lauderdale Ordinance No. C-12-04, Sec.2-199.2. Written certification of intent shall be provided within 10 calendar days of a formal request by the City.
(6)	Business Name_	is considered a Class D Business as defined in the City of Fort Lauderdale Ordinance No. C-12-04, Sec.2-199.2. and does not qualify for Local Preference consideration.
BIDD	ER'S COMPANY: EUPra	gen Cleaning Service Inc.
AUTH	IORIZED COMPANY PERSON:	DETENTICE MILLS DETENTION DATE

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		PROPOSAL R COST IN	ESPONSE I FORMATIO		2	
	poser agrees to supply the second sec			v in accorda	ance with the te	erms, conditions and
×	LOCATIONS	DESCRIPTION	OPERATING HOURS	SERVICES PER YEAR	PRICE PER SERVICE (svc)	Page 1of 4 TOTAL ANNUAL COST PER LOCATION
1.	Bayview Park [*] 4401 Bayview Dr. Located at northside of park.	One Men and Women restroom. 1 Service per Day - Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u> 4.00</u> /svc	\$ <u>5110.0</u> 0
2.	Floranada Park Located at 5100 NE 14 Way, on north side of the school by baseball fields third base.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>12.00'/svc</u>	\$ <u>4380.</u> 00
3.	George English Park Located at 1101 Bayview Dr.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u> 4.00</u> /svc	\$ <u>5110.0</u> 0
4.	George English Park Administrative Office Located at 1101 Bayview Dr.	One unisex restroom with shower. 1 Service per Week- Must be cleaned once per week, by 12-noon.	7AM to 4PM	52 SVC	\$_18.00 /svc	\$ 936.00
5.	Holiday Park multi-fields Located at 800 North Federal Highway. Located very close to Park Rangers office.	One Men and Women restroom. 2 Services per Day - Must be cleaned 2 times a day. One cleaning by 9-am and the other must be 4 hours after first cleaning.	7AM to 8PM	730 SVC	\$ <u>12.09</u> svc	\$ <u>\$760.</u> 00
6.	Holiday Park Baseball fields, Located at most northern end of park, by NE 12 Way.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>14.00</u> /svc	\$ <u>5110.0</u> 0
7.	Holiday Park Jimmy Evert Tennis Center. Located at 800 North Federal Highway.	One Men and Women restroom with showers. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 4PM	365 SVC	\$ <u>14.00</u> /svc	\$ 5110,00
8.	Floyd Hull Stadium – inside the Park at the corner of SW 8 th Avenue & SW 28 Street	One Men and One Women restrooms (in the new concessions) 1 Service per Day – Must be cleaned before 12-noon daily.	7AM to 6PM	365 SVC	\$ <u>17.00</u> /svc	\$ [0205,00

PART VI

Evergreen Cleaning Service

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	LOCATIONS	DESCRIPTION	OPERATING HOURS	SERVICES PER YEAR	PRICE PER SERVICE (svc)	TOTAL ANNUAL COST PER LOCATION
9.	Floyd Hull Stadium Across from Morton Center – Outfield area	One Men and Women restroom (Madera-Tyrell Building) 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 6PM	365 SVC		\$ <u>9490.0</u> 0
10.	Dottie Mancini Park. Located at 6400 NE 22 Ave.	One unisex restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>12.00</u> /svc	\$ <u>4380.0</u> 0
	LOCATIONS	DESCRIPTION	OPERATING HOURS	SERVICES PER YEAR	PRICE PER SERVICE (svc)	TOTAL ANNUAL COST PER LOCATION
11.	Sunset Park. Located at 3775 SW 16 St., beside the school	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>14.00</u> /svc	
12.	Parks Yard Restroom. Located at 220 SW 14 Ave., by the Foremen and Supervisors offices.	Unisex bathroom and hallway with shower. Also, cleaning of the ladies restroom (3 sinks and 3 toilets and one utility sink) at the front of the building. 2 Services per Week (Monday and Thursday), by 12-noon.	7AM to 3PM	52 SVC	\$ <u>20.00</u> /svc	\$ 1040.00
13.	Las Olas Esplanade at Riverwalk. Located directly across from the IMAX complex.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>14.00</u> /svc	\$ 5110.00
14.	Riverland Park Located at 4000 Riverland Rd., on the north side of the park.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 8PM	365 SVC	\$ <u>14.00</u> /svc	\$ 5110,00
15.	Mills Pond Baseball Restrooms 2201 NW 9 Ave. (by concession stand) Gated park entrance.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 6PM	365 SVC	\$ <u>14.00</u> /svc	\$ <u>5110.00</u>
16.	Mills Pond at the Multi-fields. Location is at southern end of park. Gated park entrance.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	7AM to 6PM	365 SVC	\$ <u>18.00</u> /svc	\$ <u>6570.00</u>
17.	Palm Aire Park Located at 3354 NW 63 St.	One Men and Women restroom. 1 Service per Day – Must be cleaned by 12- noon daily.	8AM to 4PM	365 SVC	\$ U.00 /svc	<u>₅5110, @</u>

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	LOCATIONS	DESCRIPTION	OPERATING HOURS	SERVICES PER YEAR	PRICE PER	TOTAL ANNUAL COST PER
18.	South Beach Restrooms Located at the beach at A1A and Harbor Drive, across from Bahia Mar Hotel and Marina	One Men and Women restroom. <u>Monday through Friday</u> : Must be cleaned three (3) times a day at 7 am, 12 noon, and 4 pm. <u>Weekends</u> : must be cleaned six (6) times a day at 6 am, 9 am, 12 noon, 3 pm, 5 pm, 7 pm.	6AM to 8PM	1404 SVC	\$ <u>25.cu</u> /svc	LOCATION \$ <u>28080</u> ,00
19.	Fort Lauderdale Stadium Located at 1301 NW 55 Street	Men and Women Restroom used for Soccer behind the left field bleachers, Main Men and Womens Bathrooms located behind the food court area and Men and Women restrooms located behind the outfield bleachers. 3 cleanings per week - MWF	8AM to 9PM	168 SVC	\$ <u>25.00</u> /svc	\$ <u>4704.60</u>
20.	Cooley's Landing Parking Lot Restrooms – 420 SW 7 Ave	One Men and Women restroom. 1 Service per Day –	6AM to 7PM	365 SVC	\$14.00 /svc	\$5110.00
21.	Hardy Park Located at 25 SW 9 Street	One Men and Women restroom. 1 Service per Day –	8AM to 9PM	365 SVC	\$ <u>14.00</u> /svc	\$ 5110.00
22.	Morton Activity Center Located at 2890 SW 8 Ave	One Men and One Women Restroom – 1 Service per Day	8AM to 5PM	365 SVC	\$14.00/svc	\$ 5110,00
23.	15 th Street Boat Basin/Cox Landing Located at: 1784 SE 15 Street	Need a daily cleaning of all the picnic tables under the pavilion by the restroom room. They will also need to wash the floor washed down daily and empty the 2 garbage can on eastside of the pavilion .This structure is 25'x16'. The bathroom structure is 20'x 15 and the mens and ladies bathroom both have one toilet and one sink in each room. The soap, toilet paper and paper towel dispensers need to be	8AM to 5PM	365 SVC	\$ <u>35, ₀(</u> /svc	\$12775.00

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filled daily and the baby changing tables need to be cleaned daily. The garbage cans in each bathroom also need to be emptied daily. Clean 2 drinking fountains. The walls and floor and light fixtures need to fall under the same cleaning schedule as the other bathrooms. The fish cleaning table also needs to be cleaned daily with the right chemicals and no abrasive material should be used on it. Please report any damage or functioning issues. The floor also needs to be cleaned daily and lighting and walls should be cleaned on the same schedule as stated in contract. The garbage can will need to be cleaned daily as well. This whole facility needs to be cleaned daily before 12 noon.

(All cleaning schedules as outlined in Contract are subject to change by City)

TOTAL ANNUAL COST \$ 148,640

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THE CLEANING PROPOSAL IS SUBMITTED BY:

EVERGREEN CLEANING SERVICE, INC. PO BOX 813212 HOLLYWOOD, FL 33081 ESTABLISHED IN 2009

Contact Information: Octavia Mills, President Phone – (954) 559-6385 Fax – (254) 985-3874

Signature

Evergreen Cleaning Service

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Page 9

Tab 5: Letter of Interest.

Thank you for the opportunity to submit a proposal for the janitorial services, park for the City of Fort Lauderdale. We are excited about the opportunity to work with a government sector committed to serving the community we live in. We understand that the city's public buildings are crown jewels for the city of Fort Lauderdale and Evergreen Cleaning Service, Inc. is confident that it can provide first-class cleaning services warranted by facilities of this stature. It would be our privilege as a small business founded in South Florida to serve the city of Fort Lauderdale.

We are a certified minority owned company with a commitment in creating local jobs and serving the community. In addition Evergreen Cleaning Service has implemented environmentally friendly products and processes to better serve the environment, our clients and our employees. We are committed to continue improving our services by keeping close contact with industry leaders and suppliers that continue to educate and train our staff.

We feel that our dedication and close relationship with our clients has given us customer retention and satisfaction. If awarded the contract one of our quality control representatives and an onsite manager would oversee the facilities and ensure that our cleaning standards are met.

Included with this letter is our proposal for cleaning services for the City of Fort Lauderdale, Parks which has been prepared in accordance with the specifications set forth in your Request for Proposal. In drafting our proposal, we utilize information gathered during our visits to the different facilities as well as our experiences at similar facilities we serve.

Tab 6: Statement of Proposed Services

(A) An assessment of capability and approach to perform the scope of service.

We have some employees who have been employed by us for several years and others who have been hired this past year or in recent years. There is never a "guarantee" that an employee will be long term, but we do our best to retain quality, dependable employees by paying them a competitive wage and by respecting and understanding their needs and circumstances. We, in return, expect them to perform their work up to or beyond the expectations of the contract and to be dependable and trustworthy. We have found this philosophy to be one of the key ingredients in our success. We have an Employee Handbook that communicates our company policies and expectations of quality cleaning and other responsibilities. We also follow up with the necessary procedures if they fail to adhere to our policies and standards.

Owner of Evergreen Cleaning Service:

Octavia Mills, (College Graduate B.S. Degree) Certified by the School Board of Broward County as W/MBE since 2010, currently recertifying with Broward County for SBE/CBE. Enrolled to be certified by IICRC in carpet cleaning, upholstery cleaning, and stain removal.

Administrative Staff: Nicole Mills (High School Graduate) Gwendolyn Kemp (High School Graduate)

Our office staff performs periodic evaluations of our accounts to make sure everything is being done satisfactorily. We also have reports that our employees are required to complete according to the job description for each job. Our administrative staff also will serve as a contact person for these locations in case any problems or concerns.

QUALITY CONTROL PLAN (REPORTING)

- Evergreen Cleaning Service keep copies of rosters for all shifts worked at each building locations.
- Staff will be onsite and able to help with any request The City of Fort Lauderdale may have on a daily basis. As a partner, Evergreen Cleaning Service is committed to being as transparent as we can on information that is pertinent to the scope of the work being performed.
- The City of Fort Lauderdale will have full access to all reports and inspections.

QUALITY CONTROL PLAN

(STAFFING)

- Evergreen Cleaning Service performs interviews for all employees and multiple interviews and reference checks for all salaried personnel. Evergreen Cleaning Services perform background and I-9 checks on all prospective employees.
- All employees participate in the training programs which is site specific to each of The City of Fort Lauderdale buildings.
- Our staff includes bilingual supervisors to ensure that all the members of Evergreen Cleaning Service can efficiently communicate. Communication barriers will not become a performance issue.
- Evergreen Cleaning Service is successful at recruiting and retaining highquality employees. This success is due to the fact that we pay a reasonable starting wage. Moreover, we use minimum shift calls, which in this case, we propose to be three hours for regular shifts.

DAILY SCHEDULING

- Rosters and schedules are created over two weeks in advance to ensure accurate staffing levels, staging, and employee punches.
- Evergreen Cleaning Service use both biometric time clocks as well sign-in rosters to ensure the proper amount of employees per shift.
- Hours are calculated each day to ensure the proper numbers of hours are worked each day in accordance with management allocation of hours.
- Schedulers work hand and hand with Office Personnel to report tardy employees or missing employees.

- Rosters for each event are clearly labeled and presented to the appropriate manager before their shift.
- Any management notes or shift instructions will also be placed on the managers rosters as an additional control.

SCOPE OF SERVICE

Daily Cleaning Schedule

- a. Empty all trash receptacles and replace plastic bag liners.
- b. Sweep and mop all flooring with a disinfectant cleaner and rinse flooring; pre spot clean any dirt or stains with appropriate cleaners and solvents as needed to maintain an acceptable appearance.
- c. Replenish hand towels, toilet tissue, and soap dispensers. There shall be a minimum of two rolls of toilet tissues in each stall at all times.
- d. Clean all mirrors with an appropriate mirror cleaner.
- e. Clean and disinfect all basins, sink and counter tops.
- f. Clean inside and outside of all toilet and urinals with a disinfectant.
- g. Clean and remove any debris, fecal matter, trash, cigarette residue, gum, food, dirt, as well as graffiti from the inside of restrooms and it's interior walls, partitions, floors, sinks and toilets.
- h. Report graffiti on exterior surfaces.
- i. Check all toilets, urinals, sinks, hand dryers, light fixtures, and soap dispensers to make sure they are operational; report inoperative equipment to the Contract Administrator.
- j. Replace all urinal blocks ensuring plastic wrappers are completely removed; urinal blocks must be placed in plastic screen holders.
- k. Restrooms with floor drains shall have a disinfectant and deodorizer poured into drains. Bleach shall not be used.

Weekly Cleaning Schedule

- a. Clean all interior glass, windows, window frames, and sills with a window cleaner.
- b. Clean all non-glass doors and door frames.
- c. Wipe down all shelving with a damp cloth.
- d. Clean and disinfect all showers (if applicable).
- e. Clean all locker tops (if applicable).
- f. Clean all walls; clean tile walls with a non-toxic tile cleaner.
- g. Clean all chrome, stainless steel or metal railings, fixtures and metallic wall panels with a stainless steel cleaner/polish.
- h. Clean all blinds, window treatments, wall plates, window and door hardware.

Monthly Cleaning Schedule

- a. Dust and clean all exhausts, air conditioning registers and air return vents.
- b. Remove any/all cobwebs.
- c. Clean baseboards.
- d. Clean tile floor grout.
- e. Clean trash receptacles.
- f. Open and clean ceiling fixtures.

LIST OF EQUIPMENTS

HEAVY EQUIPMENTS

1 Powrflite Cold Water Carpet Extractor

- 1 Powrflite Hot Water Carpet Extractor
- 1 Powrflite 19' floor Scrubber
- 2 Tennant 20' Burnisher
- 3 Powrflite Buffers

VACUUMS

- 3 Sanitaire Upright Vacuums
- 2 Powrflite Backpack Vacuums
- 3 10 gallon Wet Vacs

PRESSURE CLEANING EQUIPMENT

1 3000 PSI Hot Water Pressure Washer with wands

1 26' Eagle Surface Cleaner

<u>VEHICLE</u>

1 F250 Pickup Truck

MISC. EQUIPMENT

2 Way Radios 2 Janitorial Carts Cleaning Dispensers

OFFICE EQUIPMENTS

1 HP Computer (Software installed Microsoft Office, Adobe Acrobat and Outlook)
1 HP Deskjet Printer (with scanner)
1 Cellular Phone
1 Fax Machine
1 Office Desk

Evergreen Cleaning Service

(B) Identification of Proposer's distinctive competence and staff qualification.

Evergreen Cleaning Service began operations in 2009 as a janitorial cleaning company located in the city of Hollywood, FL and in 2011 we expanded into a full service janitorial company servicing the surrounding tri counties (Miami Dade, Broward and Palm Beach). The company's primary focus is to provide services to large facilities and property management organizations in South Florida. Evergreen Cleaning Service has 10 employees throughout Dade and Broward Counties.

We are committed to our clients and partners and offer a variety of programs to ensure safety and sustainability. These programs include a Drug Free Workplace, Safety Manuals that comply with OSHA standards and Employee Handbooks.

As part of our process we have a reporting system and a supervisor's checklist that is submitted on a weekly basis to ensure proper duties are met and completed to our expectations. We have a strong track record of client satisfaction due to our consistent supervision and close contact with key personnel.

Our management team has over 20 years of experience in providing services to facilities such as commercial retail stores and government entities. Therefore we can deliver the superior level of service required at the city's facilities.

We have several qualified employees who have shown an interest in this job if we are awarded it. The current employees that have shown an interest are as follow: PROJECT SUPERINTENDENT – OCTAVIA MILLS (College Graduate, hired 2009)

Works to develop long term goals and corporate strategy.

Builds strategic community relationships to ensure appropriate staff levels and quality.

Works with employee base to foster loyalty and buy into company mission. Leads green efforts within the company.

OPERATIONS MANAGER – ANDREW CUFFY (College Graduate, hired 2009) Provides direction to company and staff. Works directly with clients to identify priorities

Works directly with clients to identify priorities.

Ensures compliance with contractual obligations.

Leads employee training.

SENIOR SITE MANAGER – TORIANTO THOMPSON (College Graduate, hired 2009)

Assists the GM with day to day operations.

Coordinates equipment maintenance logs.

Leads crew in special projects with maintenance equipment.

Broad background in carpet cleaning and floor finishing.

Orders and delivers products to job sites.

SUPERVISOR - ASHELLY MILLS (High School Graduate, hired 2010)

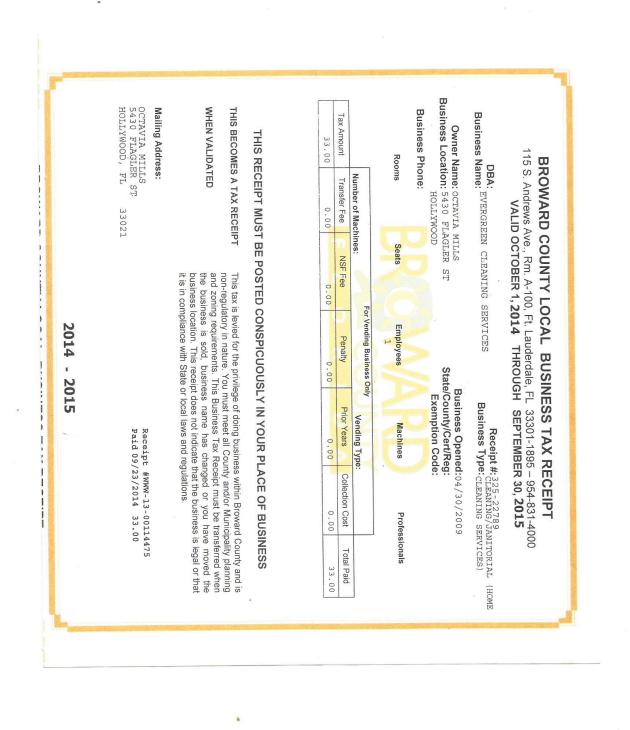
Oversees work routes and reviews crew efficiency.

Skilled in conducting training sessions.

Reviews crew efficiency.

Keeps inventory of equipment and supplies.

SERVICE CREWS-Maria Branciforte Gladys Lopez Ingrid Novoa Maylin Veloso Ramon DeMaria Hector Padilla Allan Mills



Tab 7: Business Licenses

Evergreen Cleaning Service

Tab 8: Evidence of Insurance

1		CER1	IFICATE OF L	IABILITY	NSURAN	CE	DATE (MM/DD/YYYY)			
	DUCE	ER		NAME AND ADDRESS OF TAXABLE PARTY.	And a second	JED AS A MATTER OF	11/3/2014			
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					and the second s					
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		HOLLYWOD, FL 330	21	INSURER D:						
				INSURER E:						
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-		POLICY PRO- JECT LOC				· · · · · · · · · · · · · · · · · · ·	\$ 2,000,00			
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		ANYAUTO			-	COMBINED SINGLE LIMIT (Ea accident)	\$			
		ALL OWNED AUTOS				BODILY INJURY				
		SCHEDULED AUTOS				(Per person)	\$			
		HIRED AUTOS			1	BODILY INJURY				
		NON-OWNED AUTOS				(Per accident)	\$			
						PROPERTY DAMAGE (Per accident)	\$			
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Plantation, FL 33317					RDING COVERAGE		NAIC
				ology Insur			NAIL I
Mills, Octavia dba Evergree	en Clean	ing Service	INSURER B :				
5430 Flagler St			INSURER C :				-
Hollywood, FL 33020			INSURER D :				
			INSURER E :				
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					MED EXP (Any one person)	\$	
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Your ID Cards

Keep these cards handy--in your glove compartment or wallet. And contact us anytime you have a question or need to report a claim.

If you have a claim, we'll get you back on the road as soon as possible. And while you'll always have a choice where to repair your vehicle, when you use a shop in our preapproved network, we'll guarantee your repair for as long as you own or lease your vehicle.

Thank you for choosing Progressive.

5 	
EVERGREEN CLEANING	Florida Automobile Insurance Identification Card
SERVICE	Insurer: PROGRESSIVE EXPRESS INS COMPANY - 02962 Policy Number: 02011344-1 Effective Date: 01/19/2014 Expiration Date: 01/19/2015 [X] Personal Injury Protection Benefits/Property Damage Liability Insured(s): [X] Bodily Injury Liability Vergenetex CLEANING SERVICE DRA: DRA: MLIS OCTAVIA Year Year Make Model VIN 1997 FORD F250 1FIEF2769VKC74674 Policy Type: Commercial NAIC Number: 1013
Form A022 FL (03/11) IF YOU'RE IN AN ACCIDENT 1. Remain at the scene, Don't admit fault. 2. Find a safe location, call the police, and exchange driver information. 3. Call Progressive right away.	NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE. Your Agent: A AMACE UNDERWRITERS 1-954-922-8990 See claims reporting information on reverse side. Misrepresentation of insurance is a first degree misdemeanor.
TO REPORT A CLAIM Call 1-800-274-4499 or go to claims.progressive.com.	240.676.07941
PROGRESSIVE	
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EXHIBIT 9 15-0136 Page 20 of 25 Tab 9: Assessments of the City of Fort Lauderdale's needs and the quality of the proposal to meet those needs, including plan/outline.

Start Up Plan/Transition Plan by Week

Week One

- Work with the City of Fort Lauderdale to establish goals and priorities for each work site locations.
- Mutually agree on a communication plan and outline meeting schedules between Evergreen Cleaning Service and The City of Fort Lauderdale.
- Familiarize and train Evergreen Cleaning Service staff with The City of Fort Lauderdale protocol and expectations.
- Establish work "routes" in each building location.
- Create facility specific checklists and specification schedules.
- Perform green assessments and reviews/establish each buildings recycling plans.
- Provide all emergency contact information to The City of Fort Lauderdale.

Week Two

- Work with The City of Fort Lauderdale staff to finalize daily P&L and other reporting templates to track the progress of actual work versus budget.
- Develop site specific training programs incorporating green cleaning/recycling.
- Establish quality control team and related procedures.

Week Three

- Perform employee training procedures.
- Begin day to day cleaning of the facility.
- Present proposal for project work and frequency schedule.
- Begin quality control procedures including related checklists and on-site reviews by management.
- Review work assignments and implement any necessary changes.

Week Four

• Assess the performance over the first three weeks.

- Ensure protocols are being followed as designed and adjust if changes are necessary.
- Reinforce employee training with on the job coaching and development.

EXHIBIT 9 15-0136 Page 22 of 25 Tab 10: Ability to assign appropriate resources to the account in a timely manner.

Cleaning Assignments / Work plans

- Even though Evergreen Cleaning Service employees are well-versed in all areas of cleaning, each employee will be given an exact job description for each shift they work. To keep things consistent Evergreen Cleaning Service schedulers try to group employees into reoccurring duties to keep a consistent level of clean for each building location.
- Prior to the start date, Evergreen Cleaning Service management in conjunction with the City of Fort Lauderdale officials will detail work routes and assignments for all areas in each of the assigned buildings.
- Evergreen Cleaning Service hires employees for a variety of different positions to provide Services at our different operating locations. Evergreen Cleaning Service understands that every building has a unique footprint and may require different job descriptions to perform essential tasks unique to that building. Evergreen Cleaning Service will work to identify these items and fit our methods to your building.

Tab 11: Additional services available in-house.

- Stripping/Waxing \$.35
- Carpet Cleaning \$.22
- Pressure Cleaning \$.09
- VCT Floors \$.35

Tab 12: Clients/Reference

We are very qualified to perform this work as we have experience in other similar jobs as noted below:

- Bass Pro Shops, 11551 Northwest 12th Street, Miami, FL 33172 since 2010, Chris Smeraglia (Store Manager) 786-266-1957
- Rent-A-Center, 19924 Northwest 2nd Avenue, Miami, FL 33169 since 2010, Juan Astascio (Manager) 786-955-3429
- 3. DAS Assets, 1295 Northeast 179th Street, North Miami Beach, FL 33162 since 2013, Andrew Stephenson (Manager) 305-528-2273
- 4. T& J Diversified Services, 3311 SW 32nd Court, Hollywood, FL 33023 since 2010, Jody Williams (Manager) 954-588-1539
- 5. James A. Cummings Construction, 3575 Northwest 53rd Street, Fort Lauderdale, FL 33309 since 2013, Diana Rivero (Secretary) 954-414-9050