

**Computer Sciences Corporation**  
**Work Order**  
**August 2, 2024 – Quote Valid for 30 Days**

**Work Order No. 1**

This Work Order is effective August 2, 2024, and is by and between **Computer Sciences Corporation**, a wholly owned subsidiary of DXC Technology Company (“CSC” or “DXC”) and **City of Fort Lauderdale** (“Customer”) located at 401 SE 21<sup>st</sup> Street Fort Lauderdale, FL 33316, and is hereby made a part of and incorporated into the Standard Framework Agreement dated effective January 1, 2023 (“Agreement”) and any addendums to the Agreement. In the event that any provision of this Work Order and any provision of the Agreement are inconsistent or conflicting, the inconsistent or conflicting provision of this Work Order shall be and constitute an amendment of the Agreement and shall control, but only to the extent that such provision is inconsistent or conflicting with the Agreement. CSC and Customer hereby agree as follows:

**Services Include**

**Description**

- On Premise Upgrade Services RISKMASTER X r6-1 Build 391 to latest version of Assure Claims and implement add-ons as outlined below under Charges.

**Charges:**

- Assure Claims Remote Installations
- Assure Insights Remote Installations
- Assure Claims Upgrade Training
- Assure Insights Training
- Database Analysis
- Custom Analysis
- Go-Live Support
- Configuration Consulting
- Assure Insights Dashboard Consulting
- Dashboard (Creation Assistance
- SSO implementation for Assure Claims and Assure Insights
- Data Collection Consulting
- Project Management

Rates: \$2200/day and \$178/hr.

9 days/ 269 hours

Estimated Services Fees: \$67,682

**Assumptions:**

**Assure Claims General Assumptions**

- RISKMASTER X r6-1 Build 391 to latest version
- Sortmaster- current reporting tool is no longer supported. Customer is moving forward with Assure Insights reporting (2 designers/20 viewers)
- No. of User Licenses – 11
- Unknown modules or custom (Customer confirmed they are not aware of any)

Assure Claims – OPX 0021339298- Kathy Rhodes

SR-0020155864 – GDC (AG)

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- Customer has opted for an on-premise upgrade.
- Customer believes they do not have any custom scripts, code, or modules however would like to keep the custom analysis for DXC to confirm that the Customer does not have any custom work or modules. DXC Contracts and Legal were unable to find past work orders due to age of version.
- Customer is on version RISKMASTER X r6-1 Build 391
- Customer lines of business - GC – General Claims, VA – Vehicle Accident Claims
- Customer has confirmed they have no Linux expertise to perform advanced system administration. If or when Customer needs assistance once live on new version of Assure Claims and Assure Insights, the Customer will be responsible for logging tickets through DXC Support. Issues deemed to be billable to resolve will be quoted for the Customer to approve.
- Customer believes their reports to be very basic. DXC has provided 25 consulting hours in the proposal for dashboard consulting and 40 hours for report assistance. DXC no longer has Sortmaster knowledge. Report building assistance may require the assistance of a Customer resource knowledgeable on their Sortmaster reports to answer questions if the objective is to pull the same data as contained within the existing reports.

**General Training Assumptions**

- Training estimates are for a maximum of 12 participants per class except where noted otherwise.
- A day of training consists of 6 hours of training regardless of whether training is conducted at a Customer's site or remote via webinar.
- Training participants are employees of the Customer's organization. Should Customer desire to include any non-employees, such as contractors or consultants, Customer will notify CSC of this at least two weeks prior to the scheduled start of the first training session. This will allow time to prepare a non-disclosure agreement (NDA) with any contractors or consultants.
- Customer daily-rate training includes pre- and post-training activities and associated project management.
- All training classes are quoted using a train-the-trainer approach: CSC trainers will train selected Customer team members who will then train the remaining Customer staff. Should Customer decide to have CSC train all personnel directly and there are more than 12 participants, additional charges will apply.

**Assure Claims Configuration Consulting**

- Assure Claims Configuration consulting provides as-needed assistance with configuring the Assure Claims system to reflect desired business processes. It does not include CSC staff completing the actual configuration.

**Assure Insights Assumptions**

- Assure Insights End User training includes training for those who will be creating and modifying dashboards.
- Assure Insights Basic System Admin training is for those who will be administering the Assure Insights system. It covers topics such as adding and managing users and maintaining elasticubes. This is only offered for on premise customers as approximately 1-hour of the 2-day End User training.
- Assure Insights Advanced System Admin training caters to customers tasked with troubleshooting and reporting error logs to Sisense. Proficiency in Linux and Kubernetes is essential for the participants, making it suitable for customers with expertise in these areas. This training is exclusively available for on-premises customers and can be provided through project change control.
- To allow for an integration of Assure Insights dashboard within the UX version of Assure Claims, the Customer must purchase and enable single sign-on (SSO) which works fine for CSC hosted single-tenant and client on premise environments.
- Single sign-on (SSO) is required if the Customer wants to see a Assure Insights dashboard within Assure Claims. If they do not, SSO is not required.
- On premise customers moving to Assure Insights require Linux servers running ubuntu.



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- Customers will be creating their own dashboards and will inform CSC if any base fields are missing for CSC to add to their Elasticube.
- Customers should rethink their current reports in terms of dashboards and their business needs. It is best not to assume migrating existing reports from Sortmaster to Assure Insights as the dashboards will often not have the same look and feel as Sortmaster.
- CSC can offer additional consulting through change control as a billable activity to help with either designing or creating dashboards on the Customer's behalf.

**Database Analysis**

- Customer will share/provide a copy of their RISKMASTER Production database, View database, Session database, TaskMaster database and Security database. Database analysis is performed to ensure Customers environment after upgrade are stable. The process involves comparing the upgraded Customer database with standard Riskmaster database of new Riskmaster environment and to find the gaps.

**Gaps include the following**

- The information of new tables in Riskmaster database
- The information of new columns in database tables.
- Mismatches in tables column Data type and other column properties e.g.sizes.
- Archival information for descoped tables and columns etc.

All the gaps are documented and thereafter necessary SQL scripts are created to address all the identified gaps. These SQL scripts are delivered as an outcome of database analysis along with instructions and sequence for executing these scripts.

**Custom Upgrade Analysis**

- Estimate assumes 3 or less custom items are present for the Customer. If more custom items, then additional 6 hrs. will be added to the upgrade estimate for each custom delivery beyond the assumed three.
- Customer will share the copy of their RISKMASTER Production database.
- Customer will share the exact RISKMASTER version details.
- Web meeting with Customer might be needed during the analysis phase.
- CSC will share the list of custom deliverables based on the details available in CSC code repository. Customer has to confirm whether the list is complete or needs some addition and deletion.
- Results from the analysis will document the requirements to upgrade the Customer's custom applications to the targeted release. When impacts are present, an upgrade estimate will be provided to document the effort required to move those applications to the new release.

**Note to Custom Web Form Customers**

- Any Customer upgrading from RISKMASTER 18.4 or prior will require their Web Form to be rewritten in API HTML5. Due to the level of complexity within the upgrade, HTML version and unique type of Web Form logic, a specific quote for a Customer's Web Form meeting this description cannot be provided until a custom analysis is performed to determine the true scope of work. That said, please find below a generic estimate that will be refined during the Custom Analysis phase of the upgrade. Standard Web Form Structures: § Customer is on HTML5, but requires their Web Form to be rewritten to DXC API Based standards: 100-150 Hours § Customer is not on HTML5 and requires their Web Form (100 fields) to be rewritten to DXC API Based standards: 200-250 Hours.

**Data Collection**

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- CSC will provide consulting to assist Customer with the ability to collect data in customizable forms allowing easy submission, transmission processing, and creation of events securely in Assure Claims. Customer must be knowledgeable on specific Assure Claims features such as Powerviews and Supplementals as they are considered a prerequisite to using the Data Collection feature.
- The Script Editor module can be used to display custom warning messages triggered by certain actions. If Customer is planning to write such scripts, they must have beginner level knowledge of C# or a similar programming language in addition to knowledge of the Script Editor module.
- Additional CSC consulting hours may be needed once specific information becomes available regarding the Customer's fields and data that they want captured. Billable change control may be necessary in such situations.
- Script Editor is not included but can be added for an additional fee and additional services hours.

Note 1: Customer acknowledges that the above amounts are good faith estimates based upon the information known to CSC. Estimates are not intended as price or performance guarantee. Estimates are for budgetary purposes only. The estimate should not be deemed an absolute cap nor does it transform this scope of work into a fixed fee agreement.

Note 2: In the event Customer cancels or reschedules a services appointment (e.g. including but not limited to training or installation) with CSC, within fourteen days (14) of the scheduled date, Customer shall pay CSC a cancellation / rescheduling charge equal to eight (8) hours of services at \$178 per hour, plus any non-refundable expenses (including but not limited to airfare, hotel, car rental etc.) incurred by CSC.

Note 3: Training classes are limited to 12 participants. Class sizes over 12 require pre-approval by the Project Manager and may incur additional costs.

Note 4: Authorized Location: 101 NE 3rd Ave. Suite 2100, Fort Lauderdale, FL.

Note 5: In the event Customer requires purchase orders, a copy must be provided at the time the contract is executed in order to include the associated purchase order number on each Customer invoice.

Note 6: In the event Customer is tax exempt, a copy of Customer tax exemption certificate may be required to ensure that taxes are not applied to certain services.

Note 7: In the case installation or training days are required, contracted hourly rates(s) can be repurposed at agreed upon daily rate, or vice versa contracted daily rate can be repurposed at agreed upon hourly rate or T&M hours repurposed from one task to another during the project implementation without change control upon mutual agreement.



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Customer and CSC certify by the signature of their authorized agent that they have read this Work Order and Agreement and accept the terms and conditions.

**CSC**

**Computer Sciences Corporation**

**By:**

*Dawn Cochran*

F120A706C9E042E...

(Authorized Signature)  
(in non-black ink, please)

Dawn Cochran

(Name)

General Manager

(Title)

10/15/2024

(Execution Date)

**Customer**

**City of Fort Lauderdale**

**By:**

(Authorized Signature)  
(in non-black ink, please)

*Susan Grant*

(Name)

*Acting City Manager*

(Title)

*11/01/2024*

(Execution Date)

**Computer Sciences Corporation**  
**Addendum**  
**August 9, 2024 – Prices Valid Until 30 days**

**Addendum No. 10**

This addendum ("Addendum") is effective August 9, 2024, and is by and between **Computer Sciences Corporation**, a wholly owned subsidiary of DXC Technology Company ("CSC" or "DXC") and **City of Fort Lauderdale** ("Customer") located at City Hall, 401 SE 21st Street, Fort Lauderdale, FL 33316, and is hereby made a part of and incorporated into the Easy Contract" Standard Term and Conditions Agreement No. 003051-2 ("Agreement") and any addendums to the Agreement by and between CSC and Customer. In the event that any provision of this Addendum and any provision of the Agreement are inconsistent or conflicting, the inconsistent or conflicting provision of this Addendum shall be and constitute an amendment of the Agreement and shall control, but only to the extent that such provision is inconsistent or conflicting with the Agreement.

CSC and Customer hereby agree as follows:

1. Customer desires to license the following Software pursuant to the terms and conditions of the Agreement:  

<u>Software</u>	<u>Software Fee</u>
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Assure Insights Reporting Module	\$ 8000 / yr.
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2. Notwithstanding anything to the contrary in the Agreement, CSC and Customer agree that for Customer's authorization to license such Software, Customer promises and agrees to pay CSC as follows upon execution hereof.

<b>Total Software Amount:</b>	<b>\$ 8,000</b>	
<b>Prorated Support:</b>	<b>\$ 6,000</b>	<b>(September 1, 2024-May 31, 2025)</b>
<b>Total Due on Execution:</b>	<b>\$ 6,000</b>	
 <b>Additional Annual Fee:</b>	 <b>\$ 8,000</b>	 <b>(See Note 1)</b>

3. All other terms and conditions of the Agreement shall remain in full force and effect.

Note 1: The above fees are in addition to the current MESA fees. The amount due is prorated in accordance with the anniversary/renewal date of the Agreement. Customer's support plan runs June to May. Customer's current support plan expires May 31, 2025. A support amount of \$ 8000 / year will be added to each remaining support year starting June 1, 2025 and invoiced in accordance with the Agreement. Upon expiration of the current support plan, subject to mutual agreement the support term for this Addendum may be extended for an additional term at the rate in effect for the immediately preceding support year at the time of renewal subject to a maximum increase equal to the percentage increase in the Consumer Price Index for all Urban Consumers (Professional Services) ("CPI"), published by the United States Bureau of Labor Statistics, from the immediately preceding anniversary date at the time of renewal as adjusted annually for CPI.

Note 2: Authorized location: City Hall, 101 NE 3rd Avenue, Suite 2100, Fort Lauderdale, FL 33301

Note 3: Customer acknowledges that the Software licensed pursuant to this Addendum is for use with the Assure Claims system only

Note 4: In the event Customer requires purchase orders, a copy must be provided at the time the contract is executed in order to include the associated purchase order number on each Customer invoice.

Note 5: In the event Customer is tax exempt, a copy of Customer tax exemption certificate may be required to ensure that taxes are not applied to certain services.

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**Computer Sciences Corporation**  
**Addendum**  
**August 9, 2024 – Prices Valid Until 30 days**

**Addendum No. 10**

CSC and Customer certify by their undersigned authorized agents that they have read this Addendum and the Agreement and agree to be bound by their terms and conditions.


**CSC**

**Computer Sciences Corporation**

By:   
F120A706C9E042E...  
\_\_\_\_\_  
(Authorized Signature)  
(in non-black ink, please)  
  
Dawn Cochran  
\_\_\_\_\_  
(Name)  
  
General Manager  
\_\_\_\_\_  
(Title)  
  
10/15/2024  
\_\_\_\_\_  
(Execution Date)

**Customer**

**City of Fort Lauderdale**

By:   
\_\_\_\_\_  
(Authorized Signature)  
(in non-black ink, please)  
  
Susan Grant  
\_\_\_\_\_  
(Name)  
  
Acting City Manager  
\_\_\_\_\_  
(Title)  
  
11/1/2024  
\_\_\_\_\_  
(Execution Date)

**Computer Sciences Corporation**  
**Addendum**  
**August 9, 2024 – Prices Valid Until August 29, 2024**

**Addendum No. 11**

This addendum (“Addendum”) is effective August 9, 2024, and is by and between **Computer Sciences Corporation**, a wholly owned subsidiary of DXC Technology Company (“CSC” or “DXC”) and **City of Fort Lauderdale** (“Customer”) located at City Hall, 401 SE 21st Street, Fort Lauderdale, FL 33316, and is hereby made a part of and incorporated into the Easy Contract" Standard Term and Conditions Agreement No. 003051-2 (“Agreement”) and any addendums to the Agreement by and between CSC and Customer. In the event that any provision of this Addendum and any provision of the Agreement are inconsistent or conflicting, the inconsistent or conflicting provision of this Addendum shall be and constitute an amendment of the Agreement and shall control, but only to the extent that such provision is inconsistent or conflicting with the Agreement.

CSC and Customer hereby agree as follows:

1. Customer desires to license the following Software pursuant to the terms and conditions of the Agreement:

<u>Software</u>	<u>Software Fee</u>	<u>Annual Support Fee</u>
a. Data Collection Module	\$10,000	\$2,500/yr.
b. SSO (Single Sign On) Module- MS Azure - SAML	\$6,000	\$1,500/yr.

2. Notwithstanding anything to the contrary in the Agreement, CSC and Customer agree that for Customer’s authorization to license such Software, Customer promises and agrees to pay CSC as follows upon execution hereof.

<b>Total Software Amount:</b>	<b>\$ 16,000</b>
<b>Prorated Support:</b>	a) <b>\$ 1,875</b> (September 1, 2024- May 31, 2025) Data Collection Module
	b) <b>\$ 1,125</b> (September 1, 2024- May 31, 2025) SSO (Single Sign On) Module- MS Azure - SAML
<b>Total Due on Execution:</b>	<b>\$ 19,000</b>
<b>Additional Annual Support:</b>	<b>\$ 4,000 (See Note 1)</b>

3. All other terms and conditions of the Agreement shall remain in full force and effect.

Note 1: The above support fees are in addition to the current MESA / Support Services and fees. The amount due is prorated in accordance with the anniversary/renewal date of the Agreement. Customer’s support plan runs June to May. Customer’s current support plan expires May 31, 2025. A support amount of \$ 4000 will be added to each remaining support year starting June 1,

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2025 and invoiced in accordance with the Agreement. Upon expiration of the current support plan, subject to mutual agreement the support term for this Addendum may be extended for an additional term at the rate in effect for the immediately preceding support year at the time of renewal subject to a maximum increase equal to the percentage increase in the Consumer Price Index for all Urban Consumers (Professional Services) ("CPI"), published by the United States Bureau of Labor Statistics, from the immediately preceding anniversary date at the time of renewal as adjusted annually for CPI.

Note 2: Authorized location: City Hall, 101 NE 3rd Avenue, Suite 2100, Fort Lauderdale, FL 33301

Note 3: Customer acknowledges that the Software licensed pursuant to this Addendum is for use with the Assure Claims system only

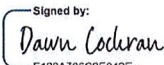
Note 4: In the event Customer requires purchase orders, a copy must be provided at the time the contract is executed in order to include the associated purchase order number on each Customer invoice.

Note 5: In the event Customer is tax exempt, a copy of Customer tax exemption certificate may be required to ensure that taxes are not applied to certain services.

CSC and Customer certify by their undersigned authorized agents that they have read this Addendum and the Agreement and agree to be bound by their terms and conditions.

**CSC**

**Computer Sciences Corporation**

By:   
 (Authorized Signature)  
 (in non-black ink, please)


Dawn Cochran  
 (Name)

General Manager  
 (Title)

10/15/2024  
 (Execution Date)

**Customer**

**City of Fort Lauderdale**

By:   
 (Authorized Signature)  
 (in non-black ink, please)

Susan Grant  
 (Name)

Acting City Manager  
 (Title)

11/01/2024  
 (Execution Date)



## ANTI-HUMAN TRAFFICKING AFFIDAVIT

The undersigned, on behalf of Computer Sciences Corporation, a DXC Technology Company,  
("Nongovernmental Entity"), a Nevada (State) corporation (Type of  
Entity), under penalty of perjury, hereby deposes and says:

1. My name is Maureen E. Mohlenkamp.
2. I am an \_\_\_\_\_ officer or ☒ authorized representative of the Nongovernmental Entity.
3. I attest that the Nongovernmental Entity does not use coercion for labor or services as defined in Section 787.06, Florida Statutes (2024), as may be amended or revised.

Under penalties of perjury, I declare that I have read the foregoing Anti-Human Trafficking Affidavit and that the facts stated in it are true.

Signature of Officer or Representative: 

Name of Officer or Representative: Maureen E. Mohlenkamp Title: VP, Chief Human Rights Officer

Office Address: 20408 Bashan Drive, Suite 231, Ashburn, Virginia 20147

Email Address: maureen.mohlenkamp@dxc.com

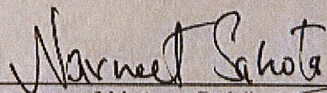
Main Phone Number: 855-668-8202 FEIN No.: 95-2043126

STATE OF OHIO  
COUNTY OF SUMMIT

Sworn to and subscribed before me by means of ☒ physical presence or ☐ online  
notarization, this 23rd day of October, 2024, by MAUREEN E. MOHLENKAMP



NAVNEET SAHOTA  
Notary Public, State of Ohio  
Commission No. 2019-RE-807962  
My Commission Expires  
December 1, 2024

  
(Signature of Notary Public - State of OH)

NAVNEET SAHOTA  
Print, Type or Stamp Commissioned Name of  
Notary Public)

Personally Known \_\_\_\_\_ OR Produced Identification ☒

Type of Identification Produced Driver's License