

First Amendment to the Master Services Agreement between Granicus, LLC and City of Fort Lauderdale

This First Amendment to the Master Services Agreement is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota Limited Liability Company, d/b/a Granicus (hereinafter referred to as "Granicus"), and the City of Fort Lauderdale (hereinafter referred to as "Client"), with reference to the following:

WHEREAS, the Client and Granicus entered into an Agreement effective 7/3/2019 (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-115842, which is attached as Exhibit A and incorporated herein by reference;

NOW, THEREFORE, in consideration of the premises, the Parties intend that the Agreement be amended as follows:

1. Compensation shall be amended to replace the fees detailed in Exhibit D of the Agreement with the fees detailed in Exhibit A of this First Amendment. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).
2. Except as amended by this First Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.
3. In the event of any inconsistency between the provisions of this First Amendment and the documents comprising the Agreement, the provisions of this First Amendment shall prevail. The term of this First Amendment is the same as and conforms to the term of the original Agreement.

IN WITNESS WHEREOF, the Parties have caused this First Amendment to be executed by their duly authorized representatives.

Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms. **SIGNATURE**

PAGE ATTACHED

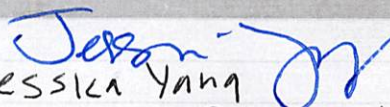
City of Fort Lauderdale	Granicus
Signature:	Signature: 
Name:	Name: JESSICA YANG
Title:	Title: Manager of Business & Contracts
Date:	Date: 12-16-2020

Exhibit A

Granicus Proposal for Fort Lauderdale, FL

Granicus Contact

Name: Tim Whelan

Phone: 240-418-3619

Email: timothy.whelan@granicus.com

Proposal Details

Quote Number: Q-115842

Prepared On: 11/19/2020

Valid Through: 12/11/2020

Pricing

Payment Terms: Net 30 (Payments for subscriptions are due at the beginning of the period of performance.)

Currency: USD

Current Billing Term End Date: 1/8/2021

Terminating Subscription(s) fortlauderdale.gov

Solution	Billing Frequency	Quantity/Unit	Prior Annual Fee
govAccess Plus Edition	Annual	0 Each	\$14,700.00

Upon the signing of this Agreement, annual fees for the terminating subscription(s) shall cease. Any pre-paid fees for the terminating subscription(s) after the signing of this Agreement will be prorated from the signing of this Agreement to the end of the Client's then-current billing term, credited, and such credit applied to the annual fees for new subscriptions.

Client will continue to have access to and use the terminating solution until the new subscription(s) is/are deployed.

Upon the deployment of Client's new solution as determined at Granicus' sole discretion, Granicus shall remove access to the Client's terminating subscription(s).

Existing Subscriptions (1/9/2020- 1/8/2021) gyr.fortlauderdale.gov

Solution	Billing Frequency	Quantity/Unit	Annual Fee
govAccess for Advanced Subsite (Additional)	Annual	1 Each	\$3,412.50

One-Time Fees fortlauderdale.gov

Solution	Billing Frequency	Quantity/Unit	One-Time Fee
govAccess – Website Design and Implementation - Trailblazer	Milestones - 20/20/20/20	1 Each	\$53,200.00
Advanced Design Package	Milestones - 20/20/20/20	1 Each	\$6,500.00
Content Strategy Package - Premium - Clients	Milestones - 20/20/20/20	1 Each	\$17,500.00
Site Improvement Credit	Up Front	40 Each	-\$4,400.00
govAccess Add-on - Live Chat Integration	Milestones - 20/20/20/20	1 Each	\$1,500.00
SUBTOTAL:			\$74,300.00

Annual Fees for New Subscriptions fortlauderdale.gov

Solution	Billing Frequency	Quantity/Unit	Annual Fee
govAccess - Maintenance, Hosting, & Licensing Fee - Core	Annual	1 Each	\$14,700.00
SUBTOTAL:			\$14,700.00

Please note, annual fees for new subscriptions will be prorated to align to Client's then-current billing term. Exceptions include Recurring Captioning Services, SMS, and Targeted Messages.

Remaining Period(s)			
Solution(s)	Year 2 (1/9/2021- 1/8/2022)	Year 3 (1/9/2022- 1/8/2023)	Year 4 (1/9/2023- 1/8/2024)
govAccess for Advanced Subsite (Additional)	\$3,583.13	\$3,762.28	\$3,950.40
govAccess - Maintenance, Hosting, & Licensing Fee - Core	\$15,435.00	\$19,300.00	\$20,286.00
SUBTOTAL:	\$19,018.13	\$23,062.28	\$24,236.40

Product Descriptions

Name	Description
govAccess for Advanced Subsite (Additional)	govAccess Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription: <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
govAccess - Website Design and Implementation - Trailblazer	Website Design and Implementation - Trailblazer provides a citizen focused website and includes: <ul style="list-style-type: none"> • Advanced UX Consultation, which may include one (1) or more of the following: <ol style="list-style-type: none"> 1. One (1) site analytics report 2. One (1) heatmap analysis 3. One (1) internal stakeholder survey 4. One (1) community stakeholder survey 5. One (1) remote user testing of top tasks • Three (3) customer landing page consultation • Fully customized homepage wireframe • Fully responsive design • Custom mobile homepage or standard mobile responsive homepage • Video background or standard rotating image carousel (switchable at any time) • Up to three (3) customer experience features - Choose from Granicus' library including service finder, geo finder, or data visualization banner • Programming/CMS implementation • Migrate up to 200 webpages • Up to ten (10) forms converted into the new CMS • One (1) day of on-site consultation / training to be applied towards additional project management or training (two (2) of three (3) days must be consecutive)


Product Descriptions	
Name	Description
govAccess - Maintenance, Hosting, & Licensing Fee - Core	<p>The govAccess Maintenance, Hosting, and Licensing plan is designed to equip the client with the technology, expertise and training to keep the client's website relevant and effective over time.</p> <p>Services include the following:</p> <ul style="list-style-type: none"> • Ongoing software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
Advanced Design Package	<p>Includes Advanced UX and one (1) of the following options:</p> <ul style="list-style-type: none"> • Parallax scrolling • Anchor Scrolling • Staggard Tile
Content Strategy Package - Premium - Clients	<p>The Premium Content Strategy Package will introduce staff members to content strategy and writing for the Web and includes:</p> <ul style="list-style-type: none"> • On-site consultation and process meeting to create a custom content strategy process • Web analytics report detailing content strategy opportunities (available only if Granicus is granted access to the client's analytics) • On-site content strategy and plain language writing for the Web • Training customized for the client, including group exercises updating the client's content • Website content best practices guide • Website persona exercise materials • Communicating with your audience exercise materials • Task process evaluation exercise materials • Writing for the Web textbook • Revise up to 100 web pages of client's choosing to comply with content strategy best practices
govAccess Add-on - Live Chat Integration	A custom display of a 3rd party vendor chat box. Note: costs for 3rd party chat vendor still apply.
Site Improvement Credit	Site Improvement Credits may only be used towards the cost of govAccess site improvement projects. Site Improvement Credits are non-refundable and may not be redeemed as partial credits. Site Improvement Credits are redeemed as of the date of signature of this document.

WITNESSES:


GRANICUS, LLC, a Minnesota Limited Liability Company
d/b/a Granicus



Hanna Larson
[Witness print/type name]



Bernadette Foley
[Witness print/type name]

By: 
Jessica Yang, Manager of Business
and Contracts

ATTEST:



(CORPORATE SEAL)

STATE OF Minnesota :
COUNTY OF Ramsey :

The foregoing instrument was acknowledged before me by means of ☒ physical presence or ☐ online notarization, this 16th day of December, 2020, by Jessica Yang, Manager of Business and Contracts for Granicus, LLC, a Minnesota Limited Liability Company d/b/a Granicus.

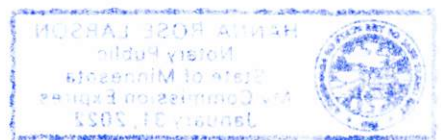
(SEAL)




(Signature of Notary Public – State of MN)

Print, Type or Stamp Commissioned Name of
Notary Public)

Personally Known ☒ OR Produced Identification _____
Type of Identification Produced N/A



CITY OF FORT LAUDERDALE, a municipal corporation

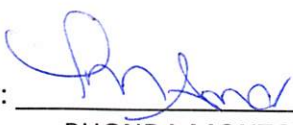
By: 
CHRISTOPHER J. LAGERBLOOM
City Manager

(CORPORATE SEAL)

ATTEST:

By: 
JEFFREY A. MODARELLI
City Clerk

Approved as to Legal Form:
Alain E. Boileau, City Attorney

By: 
For: RHONDA MONTOYA HASAN
Assistant City Attorney

10/10/00



Bernadette Foley

From: Bernadette Foley
Sent: Wednesday, December 23, 2020 11:50 AM
To: Bernadette Foley
Subject: RE: Fort Lauderdale redesign amendment 12.08.2020

[EXTERNAL]

Good morning

The agreement was signed by the City Manager on December 22, 2020. I hope this conformation will suffice. Thank you.

Glynis R. Burney

Paralegal

100 North Andrews Avenue

Fort Lauderdale, FL 33301

(954) 828-5091 | gburney@fortlauderdale.gov



CITY OF FORT LAUDERDALE

CITY ATTORNEY'S OFFICE

Under Florida law, most e-mail messages to or from City of Fort Lauderdale employees or officials are public records, available to any person upon request, absent an exemption. Therefore, any e-mail message to or from the City, inclusive of e-mail addresses contained therein, may be subject to public disclosure.

From: Tim Whelan <timothy.whelan@Granicus.com>
Sent: Tuesday, December 22, 2020 5:39 PM
To: Glynis Burney <GBurney@fortlauderdale.gov>
Cc: Donna Varisco <DVarisco@fortlauderdale.gov>
Subject: [-EXTERNAL-] RE: Fort Lauderdale redesign amendment 12.08.2020

Glynis,

Can a date be added to the signature page, or can you indicate via email the date the contract was fully executed?

Thanks!

Tim Whelan

Enterprise Account Executive

D: (202) 407-7335 | M: (240) 418 3619

From: Tim Whelan <timothy.whelan@Granicus.com>
Sent: Monday, December 14, 2020 10:27 AM
To: Donna Varisco <DVarisco@fortlauderdale.gov>
Cc: Greg Chavarria <GChavarria@fortlauderdale.gov>; Rhonda M Hasan <RHasan@fortlauderdale.gov>; Glynis Burney <GBurney@fortlauderdale.gov>; Bernadette Foley <Bernadette.Foley@granicus.com>
Subject: [-EXTERNAL-] RE: Fort Lauderdale redesign amendment 12.08.2020

Hey Donna,

With COVID happening right now, nobody is working out of our physical offices so completing the two witness signature and having it notarized is very difficult. Also we don't have a corporate seal.

Is there other options to have this executed by us?

We do have your tax exempt status on file.

Thanks!

Tim Whelan
Enterprise Account Executive
D: (202) 407-7335 | M: (240) 418 3619
E: timothy.whelan@granicus.com
[Book a meeting with me!](#)
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From: Donna Varisco <DVarisco@fortlauderdale.gov>
Sent: Thursday, December 10, 2020 4:41 PM
To: Tim Whelan <timothy.whelan@Granicus.com>
Cc: Greg Chavarria <GChavarria@fortlauderdale.gov>; Rhonda M Hasan <RHasan@fortlauderdale.gov>; Glynis Burney <GBurney@fortlauderdale.gov>
Subject: FW: Fort Lauderdale redesign amendment 12.08.2020

[EXTERNAL]
Good afternoon,

Please find the attached revised 1st Amendment to the Master Services Agreement between Granicus, LLC and the City of Fort Lauderdale, for your review. If you are in agreement with the edits, please format and sign the agreement before returning it to us for the City Manager's signature.

I will forward you a copy once it is fully executed.

Thank you,

Donna