



**CITY OF FORT LAUDERDALE
City Commission Agenda Memo
REGULAR MEETING**

#24-0561

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Susan Grant, Acting City Manager

DATE: June 18, 2024

TITLE: Resolution Authorizing City Manager to Execute Mutual Data Security and
Public Records Compliance Agreement with Trimble Inc. – **(Commission
Districts 1, 2, 3 and 4)**

Recommendation

Staff recommends the City Commission adopt a Resolution Authorizing the City Manager to Execute a Mutual Data Security and Public Records Compliance Agreement with Trimble Inc., the City's Cityworks electronic asset management system vendor. This agreement is required for our vendor to approve the release of a critical security certificate from their system for the City's Information Technology Services (ITS) Department review and acceptance, thus allowing the City to continue development and implementation of Cityworks.

Background

Cityworks will serve as a critical component of our operational framework, facilitating essential functions such as infrastructure asset management, work order tracking, and spatial data analysis. Moving data to the Cityworks Online platform requires that we have full confidence in Trimble's security measures and compliance standards.

One crucial measure of a service provider's commitment to security and compliance is the attainment of System and Organization Controls 2 (SOC2) certification. SOC2 certification demonstrates that an organization has implemented robust controls and procedures to safeguard sensitive data and ensure the security, availability, processing integrity, confidentiality, and privacy of customer information.

Given the sensitive nature of the data managed within Cityworks Online and the potential negative impact of any security breach to our organization, it is essential that our ITS department thoroughly assess Trimble's SOC2 certification. Reviewing this document will provide critical insight into the security protocols, risk management practices, and overall compliance posture of Trimble concerning Cityworks Online. Due to the proprietary nature of the information contained within this document, Trimble requires the City to execute a Mutual Data Security and Public Records Compliance Agreement before they will release it for our review.

Obtaining and reviewing Trimble's SOC2 documentation is essential for our ITS department to ensure the security, compliance, and resilience of the Cityworks Online platform. This proactive approach aligns with our commitment to safeguarding our organization's data and infrastructure against evolving cyber threats, thereby enabling us to maintain operational continuity, trust with stakeholders, and allow the City to move forward with the final stages of the Cityworks system implementation.

Resource Impact

There is no fiscal impact to the City associated with this item.

Strategic Connections

This item is a FY 2024 *Commission Priority*, advancing the Infrastructure and Resilience initiative.

This item supports the *Press Play Fort Lauderdale Strategic Plan 2029*, specifically advancing:

- The Infrastructure Focus Area, Goal 3: Be a sustainable and resilient community.
- Guiding Principle: Fiscal Responsibility

This item advances the *Fast-Forward Fort Lauderdale 2035 Vision Plan: We Are Ready*.

This item supports the *Advance Fort Lauderdale 2040 Comprehensive Plan* specifically advancing:

- The Infrastructure Focus Area
- The Sanitary Sewer, Water & Stormwater Element
- Goal 1: Provide the City with an established method for proactive asset management of local water, wastewater, and stormwater infrastructure, and evaluating and ranking infrastructure projects.

Attachments

Exhibit 1 – Mutual Data Security and Public Records Compliance Agreement

Exhibit 2 – Resolution

Prepared by: Craig Barrett, Acting Cityworks Administrator, Public Works

Department Director: Alan Dodd, P.E., Public Works