

January 17th 2013

To: Carlos M. Berriz
Senior Automotive & Equipment Engineer
City of Fort Lauderdale Fleet Services

Re: Life cycle of the LR50

Mr. Berriz

The LR-50, which is the re-designation of the 101, life cycle can be assumed based on the replacement sequence of existing clients. Our history shows that our customers purchase replacements for their existing equipment on an average of every 8-12 years.

These Units are built to demanding specifications, from quality materials and are designed to provide years of trouble free service.

Note: Please see the attached warranty document.

Thank you



Hisham El Sherif
Vice President Sales & Marketing



WARRANTY POLICY FOR NORTH AMERICA FOR ALL EXPROLINK PRODUCT LINE

Effective November 8th 2011

WARRANTY COVERAGE

ONE (1) YEAR, PARTS AND LABOR

- 1.) No employee, representative or agent of EXPROLINK Inc., "the Company", has the authority to vary or add to this warranty except with the Company's official confirmation, in writing, from its head office.
- 2.) The Company provides warranty coverage to the original purchaser for all new equipment manufactured by EXPROLINK Inc. to be free from defects in material and workmanship under normal operating conditions and proper application for a period of twelve (12) consecutive months from the date received or one thousand (1000) hours of operation or whichever comes first, for the Warranty Policy to be in effect.

And providing all recommended maintenance is performed as scheduled and that:

- a.) Written notice of the defect, complete with a detailed report, stating its nature and any additional information available, is submitted to the Company within one month of the discovery of the defect;
- b.) The Company may at its discretion repair or replace the part in question;
- c.) Any defective part is returned freight paid to the Company and shall in the event of replacement become the Company's property. The Company reserves the right to appoint a local representative to examine, repair or replace the defective part on behalf of the Company;
- d.) The defect has not been caused by carelessness, lack of or incorrect maintenance, improper operation, abnormal working conditions,

Warranty Policy for North America cont'd

failure to follow the Company's instructions, inadequate lubrication, accident or fair wear and tear.

- e.) The Company shall cover the cost of removal of the defective part and the cost of fitting the new part;
 - f.) In the case of auxiliary engines, proprietary items, assemblies, chassis cabs and prime engines and any other similar assemblies, no attempt has been made to dismantle or repair such item without the knowledge and written approval of the manufacturer, the Company, or an authorized agent of either of them.
- 3.) The Company will not be liable for the replacement under this warranty (or otherwise) of any parts nominated as wear part items (see paragraph 8) or for fuels, hydraulic fluids, anti-freeze and lubricants used in maintenance or warranty work.
 - 4.) Parts replaced under this warranty will be delivered by the Company or its representative to the customer freight excluded
 - 5.) In the case of any specialty parts not manufactured by the Company, the customer shall be entitled to the benefit (insofar as it may be transmitted to the customer) of any guarantee given by the manufacturer in respect thereof and the Company's liability in respect of such parts is limited to making the benefit of the manufacturer's guarantees available to the customer to the extent aforesaid.
 - 6.) Except in the case of those machines where the chassis made by the Company, the Company will not be responsible for any claims relating to the truck manufacturer's chassis cab content of the total equipment and any such claims that may arise must be submitted to the chassis manufacturer or their locally appointed agents.
 - 7.) The Company will, where possible, pass on to the customer the benefit of any warranty provided by the manufacturers in respect of any engine and auxiliary engine incorporated in the EXPROLINK Inc. Any claims relative to any such engine, must be submitted to the manufacturer or its locally appointed agent.
 - 8.) The following items are wear parts excluded from warranty coverage:
 - FILTERS AND ELEMENTS.
 - BODY INLET DUCTS, FLAPS AND MESHES.
 - BRUSH LINKAGE, BUSHINGS AND PIVOTS.
 - BRUSH SEGMENTS AND SPACERS.
 - CHANNEL BRUSHES.
 - DRIVE COUPLINGS, BEARINGS AND BELTS.
 - DUST CURTAINS AND MUDFLAPS.

Warranty Policy for North America cont'd

IMPELLERS AND CASINGS.

JETTER HOSES, NOZZLES, LANCES AND FITTINGS.

LIFT CABLES, RETAINING CABLES

LIGHT BULBS, FUSES, LENSES AND BATTERIES.

NOZZLES AND NOZZLE GUARDS.

NOZZLE RUBBERS, RETAINING STRIPS AND VACUUM HOSES.

NOZZLE WHEELS SKIDS / SKATES.

SEALS AND RUBBERS.

TIRES AND FRICTION MATERIALS.

WATER JETS.

WATER PUMP, PISTONS, DIAPHRAGMS, SEALS AND ROTORS.

WEARING PLATES, SLIDE BLOCKS, STRIPS AND BAFFLES.

WINDOWS, MIRRORS AND INSPECTION GLASSES.

DIRTSHOE RUNNERS AND PIVOT RODS.

BRAKE DRUMS/DISCS, BRAKE LININGS AND BRAKE SHOES.

AND ANY OTHER ITEMS NORMALLY REGARDED AS BEING
CONSUMABLE.

- 9.) This warranty applies only to the original equipment as supplied by the Company and genuine EXPROLINK parts and shall not apply to unauthorized alternative parts or materials or any consequential damage or failure resulting from the use of fitting of such parts or materials.
- 10.) Warranty claim forms must be submitted within thirty (30) days after completion of repairs to receive warranty consideration. Any defective parts should be labeled and numbered to tie up with the claim form and part(s) retained until the claim has been processed. Photographs may be required to enable the claim to be processed more speedily.

*EXPROLINK INC. RESERVES THE RIGHT TO REJECT ANY CLAIM NOT
SUBMITTED WITHIN THIRTY (30) DAYS OF THE DATE OF FAILURE.*