



Amendment  
Prepared for  
**Fort Lauderdale, FL**

## Third Amendment to the Granicus Service Agreement between Granicus, LLC and Fort Lauderdale, FL

This Third Amendment to the Granicus, LLC Service Agreement is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota Limited Liability Company d/b/a Granicus (hereinafter referred to as "Granicus"), and Fort Lauderdale, FL (hereinafter referred to as "Client"), with reference to the following:

WHEREAS, the Client and Granicus entered into an Agreement effective 03 Nov 2018 (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-303355, which is attached as Exhibit A and incorporated herein by reference; and

NOW, THEREFORE, in consideration of the premises, the parties intend that the Agreement be amended as follows:

1. Compensation shall be amended to include the fees detailed in Exhibit A. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).
2. Except as amended by this Third Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.
3. In the event of any inconsistency between the provisions of this Third Amendment and the documents comprising the Agreement, the provisions of this Third Amendment shall prevail.

IN WITNESS WHEREOF, the parties have caused this Third Amendment to be executed by their duly authorized representatives.

### Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

#### Fort Lauderdale, FL

Signature: 

Greg Chavarria (Mar 19, 2024 09:38 EDT)

Name:

Title:

Date:

#### Granicus

Signature: 

DocuSigned by:

Greg Eck

71E86C85D848403...

Greg Eck

Name:

Title:

Manager, Contracts

Date:

3/21/2024



**THIS IS NOT AN INVOICE**

Exhibit A  
Prepared for  
Fort Lauderdale, FL

## Exhibit A

### ORDER DETAILS

<b>Prepared By:</b>	Bill Marshall
<b>Phone:</b>	(202) 559-3037
<b>Email:</b>	bill.marshall@granicus.com
<b>Order #:</b>	Q-303355
<b>Prepared On:</b>	17 Jan 2024
<b>Expires On:</b>	21 Mar 2024

### ORDER TERMS

<b>Currency:</b>	USD
<b>Payment Terms:</b>	Net 45 (Payments for subscriptions are due at the beginning of the period of performance.)



## PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

One-Time Fees			
Solution	Billing Frequency	Quantity/Unit	One-Time Fee
EHQ Standard Implementation	Up Front	1 Each	\$1,900.00
EHQ Online Training Sessions	Up Front	1 Each	\$0.00
Implementation - EHQ Embeddable Project Finder Custom	Up Front	1 Hours	\$0.00
Implementation - EHQ Constant Contact Integration	Up Front	1 Each	\$0.00
SUBTOTAL:			\$1,900.00

New Subscription Fees			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
EHQ Unlimited	Annual	1 Each	\$21,250.00
EHQ Embeddable Project Finder - Custom	Annual	1 Each	\$2,125.00
SUBTOTAL:			\$23,375.00

- Please note, annual fees for new subscriptions will be prorated to align to Client's then-current billing term. Exceptions include Recurring Captioning Services, SMS, and Targeted Messages.

Optional Solutions			
Solution	Billing Frequency	Quantity/Unit	Associated Fee
EHQ Constant Contact Integration	Annual	1 Each	\$1,000.00
SUBTOTAL:			\$1,000.00

## PRODUCT DESCRIPTIONS

Solution	Description
EHQ Unlimited	Unlimited engagement package for teams; <ul style="list-style-type: none"> <li>• Annual subscription</li> <li>• Unlimited engagement projects per year</li> <li>• Three Site Administrators</li> <li>• Unlimited Project Administrators</li> <li>• Access to all standard tools including embeddable Surveys/polls, Forums, Guestbook, Stories, Q&amp;A, Ideas, Places and Newsfeed</li> <li>• Customizable registration form and Participant Relationship Manager (PRM)</li> <li>• Appearance editor for homepage management, branding and styling</li> <li>• Access to reporting and analysis tools including Survey Analysis, Text Analysis with sentiment, tool and project dashboards, customizable PDF survey reports and downloadable excel reports</li> <li>• Newsletters for project updates and project communication</li> <li>• 24/7 independent moderation, in-app chat and email support, access to Helpdesk and Granicus Community.</li> </ul>
EHQ Standard Implementation	EHQ Standard Implementation for training and onboarding; <ul style="list-style-type: none"> <li>• Site delivery and onboarding details</li> <li>• Scheduled kick-off call to discuss goals and implementation process</li> <li>• Site Admin training on EHQ platform</li> <li>• Site review and quality assurance checks prior to launch</li> </ul>
EHQ Online Training Sessions	Two 90 minute online training sessions for EHQ.



Fort Lauderdale, FL

Solution	Description
EHQ Embeddable Project Finder - Custom	Customizable EHQ Embeddable Project Finder tool for embedding in web CMS; <ul style="list-style-type: none"> <li>• Annual subscription</li> <li>• Unlimited project finders</li> <li>• Configure project filters, change project text, adjust project card composition</li> <li>• Self-service management and configuration</li> <li>• Custom CSS option for styling</li> <li>• De-branded for use as white-labelled embed</li> </ul>
Implementation - EHQ Embeddable Project Finder Custom	Set up and configuration of EHQ Embeddable Project Finder - Custom.
EHQ Constant Contact Integration <b>(Optional Solution)</b>	Constant Contact integration for syncing EHQ registered users.
Implementation - EHQ Constant Contact Integration	Implementation of EHQ Constant Contact Integration for database syncing.




# 01 - Fort Lauderdale FL - 3rd Amendment - EngagementHQ

Final Audit Report

2024-03-19

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