



TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Lee R. Feldman, ICMA-CM, City Manager

DATE: May 5, 2015

TITLE: Communication Services – Comcast Cable Communications
Management, LLC - \$170,068

Recommendation

It is recommended that the City Commission approve the purchase of communication services from Comcast Cable Communications Management, LLC (Comcast) in an amount not to exceed \$170,068, pursuant to the Comcast Enterprise Services Master Services Agreement as amended.

Background

On April 1, 2014 (CAM 14-0391), the City Commission approved the Comcast Enterprise Services Master Services Agreement as amended by the First Amendment to Comcast Enterprise Services Master Services Agreement No. FL-294274-dkeen, which allows the City to utilize the Comcast high speed communications platform to create a network between City buildings and a public network to the internet.

The network is scaleable, robust and adequately supports computer, telephone, free WiFi and video communications to several City buildings. The network is used by staff to gain remote access to electronic data, applications and services hosted in the City Hall, Police, Public Works and Emergency Operations Center (EOC) data centers. The communication services provide remote access to centralized data center applications and services including: email, voicemail, shared folders and files, public safety (Florida Criminal Justice Network resources, records management system, online investigative applications and databases), Parks and Recreation (Rectrac), financial accounting and budget (FAMIS/BPREP), and Procurement (BuySpeed). Throughout the year, based on requests from various departments, remote locations are removed or added to the City's network.

The Internet network is used to provide Fort Lauderdale neighbors, businesses and visitors access to information easily and expeditiously as well as provide an efficient means to conduct business with the City. On a monthly basis the City collects approximately \$1.7 million from internet transactions, has approximately 379,352

visitors to the City’s website, and routes approximately 600,000 inbound and outbound emails. During the year, Information Technology Services will also be increasing the internet bandwidth (upload and download speed) to accommodate increased demand from staff, and for new and existing internet enabled and cloud based solutions, such as remote access to mobile and Public Safety staff, NeoGov Human Resources application processing, Granicus commission meeting preparation and video, Community Plus and parking systems upgrades, One Solution Building and Community Services application, and the 311 Customer Relations Management (CRM) call center.

Due to the uniqueness of this project and the major structural renovations that would be needed to use any other company, this purchase will be made pursuant to Section 2-189 of the Code of Ordinances of the City of Fort Lauderdale, Florida regarding proprietary purchases. “Proprietary item or service” is defined in Section 2-173 of the Code of Ordinances of the City of Fort Lauderdale, Florida as follows:

Proprietary item or service means any item or service essential to the day-to-day operation of the city government and when time is of the essence. Proprietary item or service also means any other item or service which, in the judgment of the city manager, is not readily available from more than one (1) supplier, manufacturer or person. Proprietary may, when so determined by the city manager, be applied to any other material and services that are in their nature unique and/or not readily subject to competition or whereby specifications cannot clearly be drawn or when time is of the essence.

Resource Impact

There will be a fiscal impact to the City in the amount of \$170,068

<i>Funds available as of April 20, 2105</i>					
ACCOUNT NUMBER	INDEX NAME (Program)	OBJECT CODE/ SUB-OBJECT NAME	AMENDED BUDGET (Object Code)	AVAILABLE BALANCE (Object Code)	PURCHASE AMOUNT
581-ITS110101-3628	Voice/Data Communications	Utilities Communications and Mail/ Telephone/Cable TV	\$978,321	\$257,761	\$170,068
PURCHASE TOTAL ►					\$170,068

Strategic Connections

This item is a *Press Play Fort Lauderdale Strategic Plan 2018* initiative, included within the Internal Support Cylinder of Excellence, specifically advancing:

- Goal 11: Be a well-trained, innovative, and neighbor-centric workforce that builds community.
- Objective 4: Provide a reliable and progressive technology infrastructure

This item advances the *Fast Forward Fort Lauderdale Vision Plan 2035: We are United*.

Attachment

Exhibit 1 – Comcast Agreement Addendum

Exhibit 2 – Master Service Agreement

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Elizabeth Cohen, Administrative Assistant I

Department Director: Mike Maier, Information Technology Services