



DOCUMENT ROUTING FORM

Rev: 7 | Revision Date: 04/02/2025

1/L

CITY MANAGER AND/OR MAYOR'S REVIEW AND SIGNATURE REQUEST COVERSHEET

1) ORIGINATING OFFICES (Charter/Department):

Routing Start Date: 4/16/2025

☒ Agenda Item ☐ Non-Agenda

Charter Ofc: _____ Router Name: _____ Ext: _____

Department: FIN-Procurement Router Name: Matthew Eaton Ext: 5141

Commission Mtg. Date: 4/15/2025 CAM #: 25-0394 Item #: CM-4

Document Title:

Fourth Amendment to Master Services Agreement for Website Development Services
(Granicus, LLC)CAM attached: ☒ Yes ☐ No Action Summary attached: ☒ Yes ☐ No CIP FUNDED: ☐ YES ☒ NO

Capital Investment / Community Improvement Project defined as having a life of at least 10 years and a cost of at least \$50,000 and shall mean improvements to real property (land, buildings, or fixtures) that add value and/or extend useful life, including major repairs such as roof replacement, etc. Term "real property" include land, real estate, realty or real.

2) CITY ATTORNEY OFFICE (CAO): Documents to be signed/routed? ☒ Yes ☐ NoIs the attached Granicus document Final? ☐ Yes ☒ No Number of originals attached: 2 ①Attorney's Name: Eric W. Abend D'Wayne Spence Approved as to Form: ☐ Yes ☐ No Initials: SMS/JL

Continue Routing To: FIN (if applicable) Date: _____ and then to CCO Date: 4/17/25

3) CITY CLERK OFFICE (CCO): Clerk Initials: WAY # of originals: 1

Routed to Dept/Charter Ofc.: _____ Date: 04/17/25

4) CITY MANAGER OFFICE (CMO): Received From: _____ Date: 4/18 CMO LOG #: Apr 63

TO ACM/AcACM: ☒ S. Grant ☐ A. Fajardo ☐ B. Rogers ☐ C. Cooper ☐ L. Reece Date: 4/18/25

Comments/Questions _____

ACM/AcACM Initials: [Signature] for continuous routing to Manager/Executive Director Rickelle Williams.

CMO Log Out & Forward to CCO, Date: _____, for continuous routing to the Mayor.

5) MAYOR/CRA CHAIRMAN: Date Received: _____ Date to CCO: _____

Please sign as indicated and forward the originals to the City Clerk's Office for a final processing and review of attestation and/or seal, if applicable.

6) INSTRUCTIONS TO CITY CLERK'S OFFICE: Please retain a scan record copy and forward originals to:

Dept.: FIN-Procurement *Name: Matthew Eaton Contact # 954-828-5141

*Please scan the record copy to the City Clerk once review and sign at the last level of government (Federal, State, County) is complete.

Scan Date: _____ Attach certified Resolution # _____ ☐ Yes ☐ No Original form route to CAO



**CITY OF FORT LAUDERDALE
City Commission Agenda Memo
REGULAR MEETING**

#25-0394

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Rickelle Williams, City Manager

DATE: April 15, 2025

TITLE: Motion Approving Fourth Amendment to Master Services Agreement for
Website Development Services - Granicus, LLC - \$161,277.29 -
(Commission Districts 1, 2, 3 and 4)

Recommendation

Staff recommends the City Commission approve the Fourth Amendment to Master Service Agreement for Website Development Services, in substantially the form attached (Exhibit 9), with Granicus, LLC, for additional services in the amount of \$161,277.29; and, further authorize the City Manager to execute said Amendment.

Background

In 2012, the Commission approved the proprietary service agreement with Granicus, Inc. for the purchase of Granicus Legislative Management Suite, Granicus Open Platform, Government Transparency Suite to fully integrate agenda, minutes, video, vote records and MuniCode links as well as online publication, distribution and search functions that streamlined the agenda process and reduced staff time (Exhibit 1).

In 2019, the City Manager approved a new Master Services Agreement with Granicus, LLC including set-up of Advanced Design Package, Web-Based Training, govAccess - Website Design and Implementation – Trailblazer, along with annual renewing subscriptions for govAccess - Maintenance, Hosting, & Licensing Fees – Corefor for the following websites: Fort Lauderdale Executive Airport (FXE), Police Department Subsite, Parks and Recreation Subsite, and City of Fort Lauderdale (Exhibit 2). This agreement had an initial 5-year term and included automatic renewal thereafter until cancelled.

In April 2020, the City Manager approved a First Amendment #1 for Granicus Encoding Appliance Hardware - SDI (AMAX) (GT), set-up and configuration along with annual renewal subscriptions for Boards & Commissions, Open Platform Suite, SpeakUp, Government Transparency Suite, and Peak Agenda Management through March 2023. This enabled the Boards and Commissions website feature as a Software-as-a-Service (SaaS) solution to simplify the citizen application and appointment to city boards process managed by the City Clerk's Office (Exhibit 3).

In December 2020, the City Manager approved First Amendment #2 to redesign the City's website and upgrade the packages for govAccess - Website Design and Implementation – Trailblazer, Advance Design Package, Content Strategy Package - Premium – Clients, and govAccess Add-on Live Chat Integration along with the annual renewing subscriptions for govAccess - Maintenance, Hosting, & Licensing Fees – Core including an additional govAccess for Advanced Subsite effective through January 2024 (Exhibit 4).

In March 2023, the Procurement Services Division approved the annual renewal for ongoing maintenance for the City Clerk's Office Agenda Management, Minutes Recordings, Live Streaming, Agenda Archives, etc. (Exhibit 5). In April 2023, the City Manager approved the Second Amendment on behalf of the Police Department for govAccess - Web Design and Implementation - Independent Sub (Exhibit 6).

In November 2023, the Procurement Service Division approved the annual renewal for ongoing maintenance for web hosting for FXE and Parks and Recreation (Exhibit 7).

In March 2024, the City Manager approved the Third Amendment for EHQ Standard Implementation, EHQ Online Training Sessions, Implementation - EHQ Embeddable Project Finder Custom, Implementation - EHQ Constant Contact Integration along with new annual renewal subscriptions for EHQ Unlimited, EHQ Embeddable Project Finder – Custom, and optional Optional Solution - EHQ Constant Contact Integration (Exhibit 8).

Currently, the needs for the City have increased and so has the need for additional digital services. The Granicus Government Service Cloud platform is expected to enhance digital services and resident engagement.

The proposed Fourth Amendment to the Master Services Agreement provides a Cloud Service Platform enabling resident self-service through smart digital forms, verifying address locations, and providing for online payment options. It will also provide a redesign of the City's website and create a clean, functional site-enhancing accessibility, improving navigation, and delivering a better overall user experience.

Additionally, the platform will streamline email outreach, eliminate the need for a separate vendor, and introduce an opt-in SMS messaging service, allowing the City to reach residents more effectively across multiple channels.

As proposed, the price breakdown of the Fourth Amendment includes one-time fees of \$86,383 and new subscription fees of \$74,894.29. Upon execution of this amendment, Granicus will prorate the pre-paid annual subscriptions (\$42,528.26) from the execution of the agreement to the end of the current billing term (January 2026). The credit will be applied to annual fees for the new subscriptions.

Pursuant to Section 2-181(f)(3), Code of Ordinances of the City of Fort Lauderdale, Florida, the City may purchase proprietary items, as defined in Section 2-173, without

competitive solicitation. As defined by the Code, a proprietary item is not readily available from more than one supplier, manufacturer, or person and is unique in nature without competitive solicitation.

Resource Impact

Funds for this agreement in the amount of \$161,277.29 are available in the FY 2025 Budget in the accounts listed below:

Funds available as of March 30, 2025					
ACCOUNT NUMBER	COST CENTER NAME (Program)	CHARACTER/ ACCOUNT NAME	AMENDED BUDGET (Character)	AVAILABLE BALANCE (Character)	AMOUNT
10-001-1405-513-30-3907	Public Information Office	Services/ Materials/ Data Processing Supplies	\$646,287	\$377,202	\$161,277.29
TOTAL AMOUNT ►					\$161,277.29

Strategic Connections

This item supports the *Press Play Fort Lauderdale 2029* Strategic Plan, specifically advancing:

- The Guiding Principle: Technology Adaptation.

This item advances the *Fast Forward Fort Lauderdale 2035* Vision Plan: We Are United.

Attachments

Exhibit 1 - Master Services Agreement (MSA) 2012
 Exhibit 2 - New MSA 2019
 Exhibit 3 - First Amendment #1
 Exhibit 4 - First Amendment #2
 Exhibit 5 - Renewal - Legislative Management
 Exhibit 6 - Second Amendment
 Exhibit 7 - Renewal - Web Design
 Exhibit 8 - Third Amendment
 Exhibit 9 - Fourth Amendment

Prepared by: Glenn Marcos, Chief Procurement Officer, Finance
 Ashley Doussard, Director, Strategic Communications Office
 Laurie Platkin, Senior Procurement Specialist, Finance
 Matthew Eaton, Senior Administrative Assistant, Finance

Department Directors: Ashley Doussard, Director, Strategic Communications Office
 Linda Short, Finance

Charter Office: Rickelle Williams, City Manager's Office



[Department of State](#) / [Division of Corporations](#) / [Search Records](#) / [Search by Entity Name](#) /

Detail by Entity Name

Foreign Limited Liability Company

GRANICUS, LLC

Filing Information

Document Number M17000003846
FEI/EIN Number 41-1941088
Date Filed 05/04/2017
State MN
Status ACTIVE
Last Event LC NAME CHANGE
Event Date Filed 01/24/2018
Event Effective Date NONE

Principal Address

1152 15th St NW
Suite 800
Washington, DC 20005

Changed: 04/15/2024

Mailing Address

1152 15th St NW
Suite 800
Washington, DC 20005

Changed: 04/15/2024

Registered Agent Name & Address

CORPORATION SERVICE COMPANY
1201 HAYS STREET
Tallahassee, FL 32301

Name Changed: 09/07/2017

Address Changed: 09/07/2017

Authorized Person(s) Detail

Name & Address

Title MANAGER

SMITH, ROBERT F
401 CONGRESS AVE SUITE 3100
AUSTIN, TX 78701

Title MANAGER

SEVERSON, PATRICK M
1999 BROADWAY
Suite 3600
DENVER, CO 80202

Title MANAGER

BOLIN, BRET
401 CONGRESS AVE SUITE 3100
AUSTIN, TX 78701

Title MANAGER

ROGERS, ROBERT B
401 CONGRESS AVE SUITE 3100
AUSTIN, TX 78701

Title MANAGER

ATLAS, RYAN
1999 BROADWAY
Suite 3100
DENVER, CO 80202

Title MANAGER

BEAUPAIN, TAYLOR
2101 ROSECRANS AVE SUITE 6250
EL SEGUNDO, CA 90245

Title MANAGER, CEO

HYNES, MARK
1152 15th St NW
Suite 800
Washington, DC 20005

Title Authorized Member

GOVDELIVERY HOLDINGS LLC
1152 15th St NW
Suite 800
Washington, DC 20005

Annual Reports

Report Year	Filed Date
2023	01/24/2023
2024	04/15/2024
2025	03/08/2025

Document Images

03/08/2025 -- ANNUAL REPORT	View image in PDF format
04/15/2024 -- ANNUAL REPORT	View image in PDF format
01/24/2023 -- ANNUAL REPORT	View image in PDF format
04/19/2022 -- ANNUAL REPORT	View image in PDF format
04/21/2021 -- ANNUAL REPORT	View image in PDF format
01/29/2020 -- ANNUAL REPORT	View image in PDF format
01/22/2019 -- ANNUAL REPORT	View image in PDF format
04/26/2018 -- ANNUAL REPORT	View image in PDF format
01/24/2018 -- LC Name Change	View image in PDF format
09/07/2017 -- CORLCRACHG	View image in PDF format
05/04/2017 -- Foreign Limited	View image in PDF format

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Signing Authority for Granicus Contracts

By means of this letter (the "Delegation"), I, Mark Hynes, the Chief Executive Officer (the "Delegating Official") for Granicus (the "Corporation"), hereby delegates the authority herein described to the below listed roles (the "Delegates"), under the following terms and conditions:

1. This delegation shall be effective 08 August 2023 and shall remain in effect unless otherwise amended or revoked by the Delegating Official. This signature authority delegation hereby supersedes, terminates and replaces all prior versions.
2. The Delegates may sign as follows:
 - a. The roles listed in Exhibit A for Client Agreements, on behalf of Granicus, LLC and Granicus, Inc., including their subsidiaries and affiliates. Client Agreements are contracts that, subject to applicable laws, regulations and corporate guidelines then in effect, are entered into by the Corporation in the ordinary course of its business operations, including agreements, purchase orders, or other documents directly related to the fulfillment of the terms of any license, product or service agreements or any renewals thereof for any products, including nondisclosure/confidentiality agreements, federal, state, local and municipal contracts, requests for proposals, and vendor forms, but excluding the procurement of products or services.
 - b. The roles listed in Exhibit B for procurement of products or services.
 - c. The roles listed in Exhibit C for forms related to financial transactions of the business otherwise authorized by the executive leadership of the organization, the board of directors, or as required by law.
3. The roles listed below are authorized to delegate any part of their authority on a limited basis in writing to other individuals for single transactions or scheduled absences. All delegations of signature authority should be set forth in an email and retained with the final executed contract.

DocuSigned by:

Mark Hynes

9489CA3341A0452...

Mark Hynes

Chief Executive Officer

08 August 2023

AUTHORIZED SIGNATORIES FOR GRANICUS CONTRACTS

The individuals listed herein are authorized to sign on behalf of Granicus per the terms and conditions of the "Signing Authority for Granicus Contracts" delegation.

Signatories per Exhibit A

Role	
Chief Executive Officer	Mark Hynes
Chief Financial Officer	Jordan Copland
Chief Customer Officer	G Masili
Chief Revenue Officer	Amir Capriles
Senior Director and Regional Principal Canada	Shawna Barnes
General Counsel	Open
Vice President of Legal	Kelly Oliver
Senior Director Legal & DPO	Dan Rhodes
Manager, Contracts	Greg Eck Brendan Stierman
Contracts Manager	Alex Bern Cale Brakke Lindsay Martin Cristina Piñero-Aranda Kimberly Rosenberger
Counsel	Wyatt Sugrue
Director, Global Renewals	Jessica Yang
Manager, Renewals	Bernadette Foley Alex Gray
Managing Director, ANZ	Matthew Ball
Finance Manager, ANZ	Helen Lee
Managing Director, UK	Ian Roberts
Finance Manager, UK	Christina Garcia

details

File #: 250394 Version: 1

Type: CONSENT MOTION

Title: Motion Approving Fourth Amendment to Master Services Agreement for Website Development Services - Granicus, LLC - \$161,277.29 - (Commission Districts 1, 2, 3 and 4)

Mover: Ben Sorensen Second: Pam Beasley-Pittman

Result: Pass

Agenda note:

Minutes note:

Action: APPROVED

Action text: APPROVED

consent votes (5:0)

[5 records](#) [Group](#) [Export](#)

Person Name	Vote
<u>John C. Herbst</u>	Yea
<u>Steven Glassman</u>	Yea
<u>Pam Beasley-Pittman</u>	Yea
<u>Ben Sorensen</u>	Yea
<u>Dean J. Trantalis</u>	Yea

AFFIDAVIT OF COMPLIANCE WITH FOREIGN ENTITY LAWS
(Florida Statute- §287.138, 692.201, 692.202, 692.203, and 692.204)

The undersigned, on behalf of the entity listed below ("Entity"), hereby attests under penalty of perjury as follows:

1. Entity is not owned by the government of a foreign country of concern as defined in Section 287.138, Florida Statutes. (Source: § 287.138(2)(a), Florida Statutes)
2. The government of a foreign country of concern does not have a controlling interest in Entity. (Source: § 287.138(2)(b), Florida Statutes)
3. Entity is not organized under the laws of, and does not have a principal place of business in, a foreign country of concern. (Source: § 287.138(2)(c), Florida Statutes)
4. Entity is not owned or controlled by the government of a foreign country of concern, as defined in Section 692.201, Florida Statutes. (Source: § 288.007(2), Florida Statutes)
5. Entity is not a partnership, association, corporation, organization, or other combination of persons organized under the laws of or having its principal place of business in a foreign country of concern, as defined in Section 692.201, Florida Statutes, or a subsidiary of such entity. (Source: § 288.007(2), Florida Statutes)
6. Entity is not a foreign principal, as defined in Section 692.201, Florida Statutes. (Source: § 692.202(5)(a)(I), Florida Statutes)
7. Entity is in compliance with all applicable requirements of Sections 692.202, 692.203, and 692.204, Florida Statutes.
8. **(Only applicable if purchasing real property)** Entity is not a foreign principal prohibited from purchasing the subject real property. Entity is either (a) not a person or entity described in Section 692.204(1)(a), Florida Statutes, or (b) authorized under Section 692.204(2), Florida Statutes, to purchase the subject property. Entity is in compliance with the requirements of Section 692.204, Florida Statutes. (Source: §§ 692.203(6)(a), 692.204(6)(a), Florida Statutes)
9. The undersigned is authorized to execute this affidavit on behalf of Entity.

Name: Alex Bern Title: Contracts Manager Entity: Granicus, LLC
Signature: Alex Bern Date: 11/11/2025

NOTARY PUBLIC ACKNOWLEDGEMENT SECTION

STATE OF Kansas
COUNTY OF Wyandotte

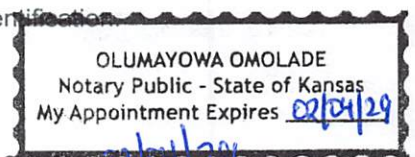
The foregoing instrument was acknowledged before me, by means of ☒ physical presence or ☐ online notarization, this 11th day of April, 2025 by Alex Bern, as Contracts Manager for Granicus, LLC, who is personally known to me or who has produced Driver's license as identification.

Notary Public Signature: [Signature]

(Notary Seal)

Print Name: Olumayowa Omolade

My commission expires: 02/01/29





ANTI-HUMAN TRAFFICKING AFFIDAVIT

Rev Date: 02/04/2025

The undersigned, on behalf of Granicus, LLC,
(Print entity's complete legal name as registered with suffix: INC, LLC, LTD, LP, PA, etc.)

a Minnesota nongovernmental entity ("Nongovernmental Entity"), under penalty of perjury,
(State entity is registered)
hereby deposes and says:

1. My name is Alex Bern.
(Print complete name of corporate officer/authorized representative)
2. I am an officer or X authorized representative (Select one) of the Nongovernmental Entity. My title is: Contracts Manager.
(Print title of corporate officer/authorized representative)
3. I attest that the Nongovernmental Entity does not use coercion for labor or services as defined in Section 787.06, Florida Statutes (2024), as may be amended or revised.

Under penalties of perjury, I declare that I have read the foregoing Anti-Human Trafficking Affidavit and that the facts stated in it are true.

Signature of Officer or Representative: Alex Bern

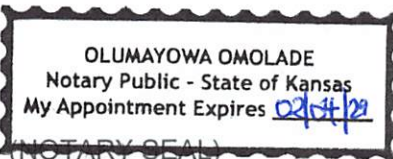
Office Address: 1152 15th St. NW, Ste 800 Washington, DC 20005

Email Address: alex.bern@granicus.com

Main Phone Number: 800-314-0147 FEIN No.: 411941088

STATE OF Kansas
COUNTY OF Wyandotte

Sworn to and subscribed before me by means of ☒ physical presence or ☐ online notarization, this 11th day of April, 2025, by Alex Bern.
(Print name of corporate officer/representative)



Olumayowa Omolade
(Signature of Notary Public – State of)

Olumayowa Omolade
Print, Type or Stamp Commissioned Name of Notary Public)

Personally Known ☐ OR Produced Identification ☒

Type of Identification Produced Driver's license

Fourth Amendment to Master Services Agreement for Fort Lauderdale between Granicus, LLC, and the City of Fort Lauderdale

THIS FOURTH AMENDMENT TO MASTER SERVICES AGREEMENT FOR FORT LAUDERDALE ("Fourth Amendment") is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota limited liability company authorized to transact business in the State of Florida, (hereinafter referred to as "Granicus" or "Contractor"), and the City of Fort Lauderdale, a Florida municipality, (hereinafter referred to as "Client" or "City"), with reference to the following:

WHEREAS, the Client and Granicus entered into a Master Services Agreement for Fort Lauderdale effective July 3, 2019, (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-374343, which is attached as Exhibit A and incorporated herein by reference;

NOW, THEREFORE, in consideration of the premises, the parties amend the Agreement as follows:

1. Compensation shall be amended to include the fees detailed in Exhibit A. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).
2. Except as amended by this Fourth Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.
3. In the event of any inconsistency between the provisions of this Fourth Amendment and the documents comprising the Agreement, the provisions of this Fourth Amendment shall prevail.
4. Public Records

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES (2024), TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS AGREEMENT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT CITY CLERK'S OFFICE, 1 EAST BROWARD BOULEVARD, SUITE 444, FORT LAUDERDALE, FLORIDA 33301, PHONE: 954-828-5002, EMAIL: PRRCONTRACT@FORT LAUDERDALE.GOV.

Contractor shall comply with public records laws, and Contractor shall:

- a. Keep and maintain public records required by the City to perform the service.
- b. Upon request from the City's custodian of public records, provide the City with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes (2024), as may be amended or revised, or as otherwise provided by law.
- c. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the Agreement term and following completion of the Agreement if the Contractor does not transfer the records to the City.
- d. Upon completion of the Agreement, transfer, at no cost, to the City all public records in possession of the Contractor or keep and maintain public records required by the City to perform the service. If the Contractor transfers all public records to the City upon completion of the Agreement, the Contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the Agreement, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the City, upon request from the City's custodian of public records, in a format that is compatible with the information technology systems of the City.

5. Non-Discrimination

The Contractor shall not discriminate against its employees based on the employee's race, color, religion, gender, gender identity, gender expression, marital status, sexual orientation, national origin, age, disability, or any other protected classification as defined by applicable law.

a. The Contractor certifies and represents that the Contractor offers the same health benefits to the domestic partners of its employees as are offered its employees' spouses or offers its employees the cash equivalent of such health benefits because it is unable to provide health benefits to its employees' domestic partners, and that the Contractor will comply with Section 2-187, Code of Ordinances of the City of Fort Lauderdale, Florida, (2024), as may be amended or revised, ("Section 2-187"), during the entire term of this Agreement.

b. The Contractor certifies and represents that it will comply with Section 2-187, Code of Ordinances of the City of Fort Lauderdale, Florida ("Section 2-187").

c. The City may terminate this Agreement if the Contractor fails to comply with Section 2-187.

d. The City may retain all monies due or to become due until the Contractor complies with Section 2-187.

e. The Contractor may be subject to debarment or suspension proceedings. Such proceedings will be consistent with the procedures in Section 2-183 of the Code of Ordinances of the City of Fort Lauderdale, Florida.

6. E-Verify

As a condition precedent to the effectiveness of this Agreement, pursuant to Section 448.095, Florida Statutes (2024), as may be amended or revised, the Contractor and its subcontractors shall register with and use the E-Verify system to electronically verify the employment eligibility of newly hired employees.

a. The Contractor shall require each of its subcontractors, if any, to provide the Contractor with an affidavit stating that the subcontractor does not employ, contract with, or subcontract with an unauthorized alien. The Contractor shall maintain a copy of the subcontractor's affidavit for the duration of this Agreement and in accordance with the public records requirements of this Agreement.

b. The City, the Contractor, or any subcontractor who has a good faith belief that a person or entity with which it is contracting has knowingly violated Subsection 448.09(1), Florida Statutes (2024), as may be amended or revised, shall terminate the contract with the person or entity.

c. The City, upon good faith belief that a subcontractor knowingly violated the provisions of Subsection 448.095(5), Florida Statutes (2024), as may be amended or revised, but that the Contractor otherwise complied with Subsection 448.095(5), Florida Statutes (2024), as may be amended or revised, shall promptly notify Contractor and order the Contractor to immediately terminate the contract with the subcontractor, and the Contractor shall comply with such order.

d. A contract terminated under Subparagraph 448.095(5)(c)1. or 2., Florida Statutes (2024), as may be amended or revised, is not a breach of contract and may not be considered as such. If the City terminates this contract under Paragraph 448.095(5)(c), Florida Statutes (2024), as may be amended or revised, the Contractor may not be awarded a public contract for at least one year after the date on which the contract was terminated. The Contractor is liable for any additional costs incurred by the City as a result of termination of this Agreement.

e. Contractor shall include in each of its subcontracts, if any, the requirements set forth in this Section 7, including this subparagraph, requiring any and all subcontractors, as defined in Subsection 448.095(1)(e), Florida Statutes (2024), as may be amended or revised, to include all of the requirements of this Section 7 in their subcontracts. Contractor shall be responsible for compliance by any and all subcontractors, as defined in Subsection 448.095(1)(e), Florida Statutes (2024), as may be amended or revised, with the requirements of Section 448.095, Florida Statutes (2024), as may be amended or revised.

7. Anti-Human Trafficking

As a condition precedent to the effectiveness of this Agreement, the Contractor shall provide the City with an affidavit signed by an officer or a representative of the Contractor under penalty of perjury attesting that the Contractor does not use coercion for labor or services as defined in Section 787.06, Florida Statutes (2024), as may be amended or revised.

8. Scrutinized Companies

Section 30 of the Agreement is amended to provide as follows:

Subject to *Odebrecht Construction, Inc., v. Prasad*, 876 F.Supp.2d 1305 (S.D. Fla. 2012), *affirmed*, *Odebrecht Construction, Inc., v. Secretary, Florida Department of Transportation*, 715 F.3d 1268 (11th Cir. 2013), with regard to the "Cuba Amendment," the Contractor certifies that it is not on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in Iran Terrorism Sectors List, created pursuant to Section 215.473, Florida Statutes (2024), as may be amended or revised, and that it does not have business operations in Cuba or Syria, as provided in Section 287.135, Florida Statutes (2024), as may be amended or revised. The Contractor certifies that it is not on the Scrutinized Companies that Boycott Israel List created pursuant to Section 215.4725, Florida Statutes (2024), as may be amended or revised, and that it is not engaged in a boycott of Israel. The City may terminate this Agreement at the City's option if the Contractor is found to have submitted a false certification as provided under subsection (5) of Section 287.135, Florida Statutes (2024), as may be amended or revised, or been placed on the Scrutinized Companies with Activities in Sudan List, or been placed on a list created pursuant to Section 215.473, Florida Statutes (2024), as may be amended or revised, relating to scrutinized active business operations in Iran, or been placed on the Scrutinized Companies that Boycott Israel List created pursuant to Section 215.4725, Florida Statutes (2024), as may be amended or revised, or is engaged in a boycott of Israel, or has been engaged in business operations in Cuba or Syria, as defined in Section 287.135, Florida Statutes (2024), as may be amended or revised.

IN WITNESS WHEREOF, the parties have caused this Fourth Amendment to be executed by their duly authorized representatives.

Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

City of Fort Lauderdale

By: 

Dean J. Trantalis, Mayor

By: Rickelle Williams
Rickelle Williams, City Manager

Date: 4/22/25

Approved as to form and correctness:

[Signature]
Assistant City Attorney

WITNESSES:

[Signature]
Signature
Erin Bern
Print Name

[Signature]
Signature
Tyler Ray
Print Name

Granicus, LLC

By: Alex Bern
Alex Bern, Contracts Manager

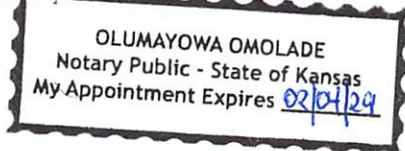
ATTEST:

[Signature]
Print Name: Dunayara Omolade
Title: Client Relationship Consultant

STATE OF Kansas :
COUNTY OF Wyandotte :

The foregoing instrument was acknowledged before me by means of ☒ physical presence or ☐ online notarization, this 11th day of April, 2025, by Alex Bern as Contracts Manager for Granicus, LLC, a Minnesota limited liability company authorized to transact business in the State of Florida.

[Stamp]



[Signature]
(Signature of Notary Public – State of Kansas)

Dunayara Omolade
Print, Type or Stamp Commissioned Name of Notary Public)

Personally Known _____ OR Produced Identification ☒
Type of Identification Produced Driver's license



THIS IS NOT AN INVOICE

Order Form
Prepared for
Fort Lauderdale, FL

Granicus Proposal for Fort Lauderdale, FL

ORDER DETAILS

Prepared By:	Bill Marshall
Phone:	(202) 559-3037
Email:	bill.marshall@granicus.com
Order #:	Q-398103
Prepared On:	14 Mar 2025
Expires On:	28 Apr 2025

ORDER TERMS

Currency:	USD
Payment Terms:	Net 45 (Payments for subscriptions are due at the beginning of the period of performance.)
Current Billing Term End Date:	08 Jan 2026

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Terminating Subscriptions		
Solution	Quantity/Unit	Prior Annual Fee
EHQ Unlimited	0 Each	\$21,250.01
govAccess - Maintenance, Hosting, & Licensing Fee - Core	0 Each	\$21,278.25
SUBTOTAL:		\$42,528.26

Upon the signing of this Agreement, annual fees for the terminating subscription(s) shall cease. Any pre-paid fees for the terminating subscription(s) after the signing of this Agreement will be prorated from the signing of this Agreement to the end of the Client's then-current billing term, credited, and such credit applied to the annual fees for new subscriptions.

Client will continue to have access to and use the terminating solution until the new subscription(s) is/are deployed.

Upon the deployment of Client's new solution as determined at Granicus' sole discretion, Granicus shall remove access to the Client's terminating subscription(s).

Existing Subscriptions			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
govAccess for Advanced Subsite (Additional)	Annual	1 Each	\$4,147.91
EHQ Embeddable Project Finder - Custom	Annual	1 Each	\$2,125.00

One-Time Fees			
Solution	Billing Frequency	Quantity/Unit	One-Time Fee
Content Migration (50 Pages)	Upon Delivery	10 Each	\$10,000.00
Government Experience Service Cloud Enhanced - Set-up, Config, and Training	Milestones - 40/30/30	1 Each	\$0.00
Web Experience - Enhanced Package	Milestones - 40/30/30	1 Each	\$36,383.00
GXG Digital Services Academy	Up Front	1 Each	\$16,500.00
GXG Information Architecture	Up Front	1 Each	\$22,500.00
AzureAD Connector - Services Setup and Configuration Package	Up Front	1 Each	\$1,000.00
OpenCities Security License - Services Setup and Configuration Package	Up Front	1 Hours	\$0.00
SUBTOTAL:			\$86,383.00

New Subscription Fees			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
Government Experience Service Cloud Enhanced (Up to 50000 Unique Contacts and 80 annual service credits)	Annual	1 Each	\$69,494.30
AzureAD Connector License	Annual	1 Each	\$2,200.00
OpenCities Cloud Security License	Annual	1 Each	\$3,199.99
SUBTOTAL:			\$74,894.29

Please note, annual fees for new subscriptions will be prorated to align to Client's then-current billing term. Exceptions include Recurring Captioning Services, SMS, and Targeted Messages. Additional volume purchased will cover the period of 14 Mar 2025 - 08 Jan 2026 The additional volume and annual fees will be added to Fort Lauderdale, FL's standard subscription and will be included in the next renewal period.

FUTURE YEAR PRICING

Solution(s)	Period of Performance		
	09 Jan 2026 - 08 Jan 2027	09 Jan 2027 - 08 Jan 2028	09 Jan 2028 - 08 Jan 2029
Government Experience Service Cloud Enhanced (up to 50,000 unique contacts and 80 annual services credits) (Up to 50000 Unique Contacts)	\$72,969.01	\$76,617.46	\$80,448.33
OpenCities Cloud Security License	\$3,359.99	\$3,527.99	\$3,704.39
AzureAD Connector License	\$2,310.00	\$2,425.50	\$2,546.77
govAccess for Advanced Subsite (Additional)	\$4,355.31	\$4,573.07	\$4,801.72
EHQ Embeddable Project Finder - Custom	\$2,231.25	\$2,342.81	\$2,459.95
SUBTOTAL:	\$85,225.56	\$89,486.83	\$93,961.16
Total Services Catalog Credit :	80	80	80

PRODUCT DESCRIPTIONS

Solution	Description
govAccess for Advanced Subsite (Additional)	<p>govAccess Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription:</p> <ul style="list-style-type: none">• Monthly software updates• Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday)• Access to training webinars and on-demand video library• Access to best practice webinars and resources• Annual health check with research-based recommendations for website optimization• DDoS mitigation• Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
EHQ Embeddable Project Finder - Custom	<p>Customizable EHQ Embeddable Project Finder tool for embedding in web CMS;</p> <ul style="list-style-type: none">• Annual subscription• Unlimited project finders• Configure project filters, change project text, adjust project card composition• Self-service management and configuration• Custom CSS option for styling• De-branded for use as white-labelled embed

Government Experience

Service Cloud Enhanced (up to 50,000 unique contacts and 80 annual services credits)

Service Cloud Enhanced

The annual subscription plan is an outcome-focused solution that increases online self-service, reduces calls, and drives more clicks to help constituents do business with you. Solution includes:

- Strategic Capabilities
 - Designated Experience Partner
 - Extended LMS Training On-demand
 - Access to Services Catalog
 - Quarterly CX Program Brief to Review Insights & Recommendations
 - Online Resources & Private Community
- Data Insights
 - Community Satisfaction and Performance Monitoring
 - Government Effectiveness Score
 - Digital Experience Score
 - Quality of Life Surveys
 - In-app Reporting and Dashboards
- Connected Technology
 - Service Web Portal
- Enterprise Forms and Workflows (up to 100)
 - Capabilities include: (1) Drag and drop form builder, (2) display logic, calculations, and payments, (3) insights dashboard and form analytics, (4) unlimited responses and ability 'to save and return', (5) data connections and API access, and (6) up to 50GB file uploads and 2,000 web API calls per hour and 20 custom documents per form, (7) workspaces and advanced response workflows, (8) custom documents (certificates, permits, formal letters, and more), (9) form versioning and scheduling
- Outbound Communications
 - Outreach mediums include unlimited email, up to 100k SMS/text messages, RSS feeds, and social media integration to connect with target audiences.
- Engagement and Sentiment Analysis (unlimited)
 - Embeddable Project Finder
 - Ongoing security updates
 - Ongoing product updates and enhancements

Solution	Description
	<ul style="list-style-type: none"> ○ WCAG AA Accessibility maintained perpetually ○ 99.9% up-time guarantee ○ Technical Support Reporting (quarterly) ○ Live Escalation & Care Process • Support Coverage & SLAs • Severity Level 1: System unavailable – 1 hour <ul style="list-style-type: none"> ○ Severity Level 4: Transactional issue, user workaround available - 12 hours ○ Severity Level 2: Major system features unavailable, no user workaround – 2 hours ○ Severity Level 3: Major system features unavailable, user workaround available – 5 hours <p>A "Unique Contact" is an individual that provides either an email address, phone number, or both. Additional fees for exceeding contracted Unique Contact tier will automatically be applied in arrears and adjusted for go-forward use at subscription renewal. Overages above 1M unique contacts are billed in increments of 100,000 Unique Contacts.</p>

Solution	Description
Government Experience Service Cloud Enhanced - Set-up, Config, and Training	<p>The Enhanced package provides a citizen-focused website with a robust UX process. This package utilizes standard CMS functionality to create a modular homepage layout. It is recommended for organizations with the capacity to engage in a design process to feature their existing branding using proven design patterns for digital transformation. This solution includes:</p> <ul style="list-style-type: none"> • Stakeholder Kickoff and Platform Project Alignment • Program Management - Weekly / bi-weekly communication • Basic UX Consultation, which may include one (1) or more of the following based on consultation with client: <ul style="list-style-type: none"> o One (1) site analytics report based on Google Analytics o One (1) homepage heatmap analytics visualization o One (1) internal stakeholder survey o One (1) Community survey export o One (1) modular homepage wireframe based on predefined building blocks • Information Architecture (IA) best practices review • One (1) Content Rationalization Package (basic) o Best practices review, one (1) hour session o Site scrape loaded into AIM framework document • One (1) Visual Design Package • One (1) homepage design mockup o Interior page sample o Mobile version sample o Up to three (3) rounds of design revisions o Up to two (2) CX features from Granicus library • Three (3) Email message templates • Development/Implementation/component configuration, including: <ul style="list-style-type: none"> o Web content management system o Forms and workflow o Community satisfaction and performance monitoring o Community engagement and sentiment analysis o Email and SMS communications o Content Migration - up to one hundred (100) service web portal pages <ul style="list-style-type: none"> • QA & Accessibility Report • Remote Training – Specific training agenda is flexible and includes up to 20 hours total delivered and up to 3-hour sessions across non-consecutive sessions o Recommended schedule by platform module: <ul style="list-style-type: none"> ▪ Web CMS: Ten (10) hours total - Up to ten (10) people ▪ Forms and workflow: Four (4) hours total – Up to 25 people ▪ Customer satisfaction & performance monitoring: Ninety (90) minutes total – Up to ten (10) people ▪ Community engagement: Ninety (90) minutes total – Up to (10) people Email communications: Two (2) hours total – Up to (10) people

Solution	Description
GXG Information Architecture	<p>Updating your website's Information Architecture (IA) is key to improving the overall user experience. Our IA process involves website data analysis, user research and user testing, and other best-practice methodologies that serve to seamlessly bridge your goals with user needs. This effort will result in a strategic and scalable approach to content priorities, a development of a navigation structure for your new site, and the creation of an actionable implementation strategy for your existing content. Activities include:</p> <ul style="list-style-type: none"> • Kickoff: Align on goals, expectations, timelines, and deliverables • Data Audit: We'll review surveys, Google Analytics, and any other piece of data to get a sense of how the website is currently utilized, what the user priorities are, and how the current content is meeting their needs. • User engagement: Conduct up to one (1) card sort with up to forty (40) external users OR up to one (1) tree test with up to forty (40) external users <p>Deliverable:</p> <ul style="list-style-type: none"> • Recommendations & Implementation Report. Includes new Information Architecture map, connecting individual pages to their new categories and location in the site tree <p>Assumptions:</p> <ul style="list-style-type: none"> • Covers analysis and IA for sites with up to 2,500 URLs. • Three-month period of performance to be completed within the contract period. • Does NOT include a content audit. • Does NOT include content creation. • Client sources external users for testing. • Does NOT include document review.

Solution	Description
GXG Digital Services Academy	<p>Digital transformation is more than just creating PDFs as online services. It's about creating a digital experience that starts long before the user gets to the online form.</p> <p>GXG experience strategists will help your team think about your top services through a user experience lens, focusing on journey mapping, user stories, content improvement, user testing, and smart forms that include workflows and smart logic, learning how to support an improved user experience from the start. The Digital Services Academy lays the foundation for better government websites, empowered teams, and engaged users. Activities include:</p> <ul style="list-style-type: none"> • Insights Session. One (1) 30-min virtual meeting prior to the DSA with GXG and client to align on goals, dates, participants, and services. • Services review. Following the Insights Session, GXG will review each service selected to validate workshop feasibility. • Digital Services Academy. At least one GXG team member will be virtual with your team to facilitate up to three (3), 2.5-hour workshops over the course of one week, on Monday, Wednesday and Friday, for example. <p>Assumptions:</p> <ul style="list-style-type: none"> • Sold as Firm Fixed Price (not Time & Materials). • Assumes a 1-month level of effort to be completed within the contract period. • Assumes the client has manual PDFs or use another digital tool. • No more than 20 participants for each session. Each participant should attend all three sessions. • NOT for clients that mainly use third-party applications for all services. • NOT for clients that have a centralized content creation model.
OpenCities Cloud Security License	<p>Deployment of Imperva Security and Content Delivery Network (CDN). Providing leading caching and security resulting in enhanced protection from malicious attacks.</p> <p>Once configured, it continuously monitors and blocks attacks. With a global 24/7/365 security operations center, it provides an expertly managed web application firewall, distributed denial of service attack protection and advanced bot detection.</p>
OpenCities Imperva Security License - Services Setup and Configuration Package	Setup and configuration of OpenCities Imperva Security License

Solution	Description
AzureAD Connector License	<p>OpenCities integrates with your Microsoft Active Directories (via AzureAD not on-prem), giving staff the convenience of a single sign-on experience and automatically mapping the appropriate roles and permissions in OpenCities to relevant AD users.</p> <p>For your OpenCities intranet, the Azure AD connector powers your staff directory and organisation chart to ensure they are dynamically updated on a regular basis.</p> <p>This may be used for your web, intranet and subsites.</p>
AzureAD Connector - Services Setup and Configuration Package	Set up and configuration of AzureAD Connector

Solution	Description
<p>Granicus Web - Content Migration for OpenCities (50 pages)</p>	<p>Content Migration Delivery:</p> <p>Your web implementation project manager will guide you through the timeline and overall strategy. Once this is defined, the content migration team will work to deliver the content. At the end, you will receive:</p> <ul style="list-style-type: none"> - Access to the CMS with all agreed pages moved over (to the best that accessibility compliance and CMS functionality/limitations allow). - A recap document that details anything your team should know about what Granicus migrated as well as recommendations. - All content migrated in conformance with the WCAG 2.2 AA accessibility standard. <p>Client Responsibilities:</p> <ul style="list-style-type: none"> - Completion of the Content Rationalization Workbook (CRW) (provided by Granicus) listing all pages classified as either 'Granicus to Migrate', 'Client to Migrate', or 'Do Not Migrate.' - Completion of a Proposed Site Map (if applicable) listing all pages in hierarchical order including all pages marked as 'Granicus to Migrate' and 'Client to Migrate.' - Identify an individual or team with the ability to clarify questions and promptly make decisions about migration questions. <p>What's IN scope?</p> <ul style="list-style-type: none"> - Creation and migration of static content and assets on the pages identified for 'Granicus to Migrate' on the Proposed Site Map, as it currently exists on its listed source. - Migration of time-bound items (news articles, events, job listings, rfp/bid listings), only if identified and counted within the allotted scope. <p>What's NOT in scope?</p> <ul style="list-style-type: none"> - Anything within an iFrame or embedded HTML content - Interactive/dynamic content - Content not managed within the CMS - JavaScript, CSS, or other custom code - Interactive web forms and/or single-page applications - Written content within image/diagram - Content contained inside a PDF file - Documents and images on pages marked "Do Not Migrate"