



**CITY OF FORT LAUDERDALE
City Commission Agenda Memo
REGULAR MEETING**

#14-0198

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Lee R. Feldman, ICMA-CM, City Manager

DATE: February 18, 2014

TITLE: Motion to approve the purchase of communications services - \$251,618

Recommendation

It is recommended that the City Commission approve the purchase of communications services from the State of Florida Department of Management Services in an annual amount estimated not to exceed \$251,618.

Background

Throughout the year, the Information Technology Services Department (ITS) oversees the installation, upgrade, repair and removal of various communications services at various City facilities. The City of Fort Lauderdale obtains long distance, network and internet communications services from the State of Florida Department of Management Services via the SUNCOM service arrangement (MyFlorida.Net). The State regularly seeks open competitive bidding for these services, and because over 1,400 state and local government agencies are involved, the volume discounts allow us to obtain these services for significantly less than if we were to issue our own competitive bid request.

Long distance services are used by all departments on a daily basis in order to conduct City business with companies nationwide.

Network services are used to provide communications lines from various City buildings to the City Hall, Police, Public Works and Emergency Operations Center (EOC) data centers. Remote access to centralized data center applications and services consist of email, voicemail, shared files, Public Safety (Florida Criminal Justice Network resources, Records Management System, online investigative applications and databases), Parks and Recreation (Rectrac), financial accounting and budget (FAMIS/BPREP) and Procurement (BuySpeed) via these lines. Throughout the year based on requests from various departments, remote locations are removed or added to the City's network. In addition, increased bandwidth (i.e., speed) may be required to accommodate higher staff levels or application bandwidth demands.

Internet lines are used to provide Fort Lauderdale neighbors, businesses and visitors access to information easily and expeditiously as well as provide an efficient means to conduct business with the City. On a monthly basis the City collects approximately \$1.7 million from internet transactions, has approximately 379,352 visitors to the City's website and routes approximately 600,000 inbound and outbound emails. During the year, ITS will also be increasing the internet bandwidth (i.e., speed) to accommodate increased demand for new and existing internet enabled and cloud based solutions, such as remote access to mobile and Public Safety staff, NeoGov Human Resources application processing, Granicus Commission Meeting preparation and video, Community Plus and Parking Systems upgrades, One Solution Building and Community Services application, and the 311 CRM call center.

Resource Impact

There is a fiscal impact to the City in the amount of \$251,618

<i>Funds available as of February 3, 2014</i>					
ACCOUNT NUMBER	INDEX NAME (Program)	OBJECT CODE/ SUB-OBJECT NAME	AMENDED BUDGET (Object Code)	AVAILABLE BALANCE (Object Code)	PURCHASE AMOUNT
581-ITS020102-3628	Voice/Data Communications	Utilities Communications and Mail/ Telephone/Cable TV	\$962,283	\$728,548	\$251,618
PURCHASE TOTAL ►					\$251,618

Strategic Connections:

This item is a *Press Play Fort Lauderdale Strategic Plan 2018* initiative, included within the Internal Support Cylinder of Excellence, specifically advancing:

- **Goal 11:** Be a well-trained, innovative, and neighbor-centric workforce that builds community.
- **Objective 4:** Provide a reliable and progressive technology infrastructure

This item advances the *Fast Forward Fort Lauderdale Vision Plan 2035: We are United*.

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