



**CITY OF FORT LAUDERDALE
City Commission Agenda Memo
REGULAR MEETING**

#12-2419

TO: Honorable Mayor & Members of the
Fort Lauderdale City Commission

FROM: Lee Feldman, ICMA-CM, City Manager

DATE: February 19, 2013

TITLE: Motion to approve proprietary upgrades of the Community Plus software
application – \$466,000

Recommendation

It is recommended that the City Commission approve the purchase of the ONESolution upgrade to the CommunityPlus system from SunGard Public Sector, Inc. in the amount of \$466,000 in substantially the form attached.

Background

The CommunityPlus system is a comprehensive software system that currently serves the following business functions: Alarm Billing, Business Taxes, Cash Receipts, Code Enforcement, Fire Safety Inspections, Permitting, Special Assessments and Zoning & Development Review. This system was last upgraded in August 2008. Since this upgrade, the vendor has re-written the system, now named ONESolution, utilizing leading user interface and communications technologies based on Microsoft.NET and service-oriented architecture (SOA).

The current system is self-hosted by the City, however SunGard offers a hosted solution that will allow the City to cease maintaining the servers and database for this system. Total annual expenditures to self-host the CommunityPlus system are approximately \$190,000 per year (increasing approximately 3% - 5% per year). The SunGard hosted ONESolution system would cost us approximately \$130,000 per year. One-time startup costs including professional services to convert our data, training and travel are approximately \$336,000.

The Fire Safety Inspections and Alarm Billing modules have been upgraded from the CommunityPlus product via a partnership between SunGard and FireHouse and CryWolf respectively. The Fire Safety Inspections and Alarm Billing system modules will be upgraded separately and will be brought forward to the City Commission for approval.

The new system design incorporates many features that will enhance productivity through process improvements. Some benefits include:

- Users can monitor open processes, pending tasks and alerts from their single 'application desktop'.
- Granular security to the field level and single sign-on via Windows Authentication and Lightweight Directory Access Protocol (LDAP).
- Workflow component auto-notifications can be defined for processes.
- Meeting documents, including agendas and minutes are produced in Word and can merge multiple documents into a simple summary.
- Wizards are available to walk users through common tasks, easing training requirements for new users.
- Integrated mapping interface so that inspections can be routed, viewed and resulted from a Geographic Information Systems (GIS) map.
- The Building Code is stored in the system for ease of use by plans examiners and inspectors.
- Runs on myriad devices including iPads, Tablets, Androids and iPhones.
- Creates and prints Quick Response (QR) codes for Permits and Business Taxes.
- Statistical reports including summarizing number of days an application is in review.
- Project reviews have workflow to manage timelines and notifications of steps that need multiple department involvement.

Resource Impact

There is a fiscal impact to the City in the amount of \$466,000. This is a one-time cost to upgrade and implement the new cloud-based system. After the implementation, the annual recurring costs for support of the system are estimated at a cost of \$130,000

| FUNDS AVAILABILITY LOCATION: | | | | | | | | |
|------------------------------|------|----------|---------------------|-----------|---------------------|-----------|-----------------|----------------------|
| FY | FUND | SUB FUND | FUND NAME | INDEX # | INDEX NAME | SUBJECT # | SUBJECT NAME | AMOUNT |
| 2013 | 142 | 01 | BUILDING TECHNOLOGY | DSD034204 | BUILDING TECHNOLOGY | 3199 | OTHER PROF SVCS | \$ 466,000.00 |
| | | | | | | | TOTAL | \$ 466,000.00 |

Attachment
Exhibit 1 – SunGard Agreement

Prepared By: Richard Ewell, Procurement Specialist II
Carrie Keohane, Administrative Assistant I

Department Director: Mike Maier, Information Technology Services