

- TO: Honorable Mayor & Members Fort Lauderdale City Commission
- **FROM**: Lee Feldman, City Manager

DATE: December 18, 2012

TITLE: Addition of two new classes, changing the title of one class, and changing the title and pay grade of one class in the Teamsters Local 769 Collective Bargaining Agreement addition of one new class to the Federation of Public Employees Collective Bargaining Agreement.

Recommendation

It is recommended that the City Commission approve a motion to add two new classes (Public Safety Telecommunications Duty Officer and Public Safety Telecommunicator II), change the title of one class to Public Safety Telecommunicator I, and change the title and pay grade of one class to Public Safety Telecommunicator Trainee in the Teamsters Local 769 Collective Bargaining Agreement, as well as add one new class (Public Safety Communications Training Coordinator) to the Federation of Public Employees Collective Bargaining Agreement.

NEW CLASSES - TEAMSTERS LOCAL 769

Class 661, Public Safety Telecommunications Duty Officer, A045, (\$44,740.80 - \$60,132.80 annually)

This is advanced telecommunications work of considerable difficulty in providing first-line supervision for an assigned shift in the Public Safety Communications Center and performing activities such as training, coaching, assigning, prioritizing and coordinating tasks to meet the Communications Center's objectives, in addition to performing duties assigned by the Public Safety Communications Manager. This position will be responsible for providing support and determining appropriate action in unusual situations according to departmental policy and procedure and ensuring that the center's missions are continuously being met.

Class 662, Public Safety Telecommunicator II, A041, (\$40,497.60 - \$54,433.60 annually)

This position is being created to incorporate the 911 call-taking and Police dispatch duties and responsibilities and is reserved for employees who have successfully mastered the duties of a Public Safety Telecommunicator I. Work is distinguished from that of the 12-18-2012 Page 1 of 3 12-2546 Public Safety Telecommunicator I classification based on the level or training and experience, and the level of proficiency required to perform the duties of all specialty areas within the Public Safety Communications Center.

TITLE CHANGE - TEAMSTERS LOCAL 769

Class 656, Public Safety Telecommunicator I from Communications Specialist, A039, (\$38,625.26 - \$51,958.40 annually)

This title change is needed to provide the proper nomenclature for the class and include the 911 call-taking and Police dispatch duties and responsibilities. Work includes receiving, coordinating and disseminating critical information from various sources and maintaining radio contact with mobile/field units to monitor response, progress and any needed support. Work involves a high degree of concentration and instant decisionmaking and requires considerable knowledge of police and fire-rescue terminology, laws, ordinances, rules and regulations, and emergency and non-emergency services and agencies available to respond to citizens' calls.

TITLE CHANGE AND PAY GRADE ADJUSTMENT – TEAMSTERS LOCAL 769

Class 655, Public Safety Telecommunicator Trainee from Communications Specialist Trainee, (A037, \$36,774.40 - \$49,483.20 annually from A038, \$37, 627.20 - \$50,668.80 annually)

This title change is needed to provide the proper nomenclature for the class and include the 911 call-taking and Police dispatch training requirements. This position has been and will remain the entry-level position to this classification series. During the training period the employee will learn various skills required to effectively interview callers to determine the nature of calls, classify calls, and take appropriate action to respond to calls; coordinate and disseminate critical information from various sources and maintain radio contact with mobile/field units to monitor response, progress and any needed support. As training progresses, the employee will learn Police and Fire-Rescue terminology, laws, ordinances, rules and regulations. Upon successful completion of the training program employees will be eligible to move to the Public Safety Telecommunicator I class.

The pay range was reduced to be more consistent with the salaries of similar trainee level jobs in the industry.

<u>NEW CLASS – FEDERATION OF PUBLIC EMPLOYEES, PROFESSIONAL AND</u> <u>SUPERVISORY</u>

Class 660, Public Safety Communications Training Coordinator, L025, Management Category V, (\$55,078.40 - \$75,899.20 annually)

This is specialized managerial work, which involves training and evaluating activities of personnel in the Public Safety Communications Center. Responsibilities include assessing the training needs of the Public Safety Communications Center; planning,

implementing and administering training programs; and ensuring required licenses and certificates are in compliance with Federal and State regulations.

Background

These positions are necessary to staff the Public Safety Communications Center in conjunction with the City's initiative to commence 911 call-taking and Police dispatch services beginning April 1, 2013.

Resource Impact

There is a fiscal impact to the City in the amount of \$1,829,688. Funding for this item is available in the FY 2013 budget. A budget transfer from FIR010502, Sub-Object 3299-Other Services is in process to accommodate the funding request.

FUND	SUB FUND	FUND NAME	INDEX #	INDEX NAME	SUB OBJECT #	SUBOBJECT NAME	AMOUNT
001	01	General Fund	FIR010502	Communications	1101	Permanent Salaries	\$1,335,936
001	01	General Fund	FIR010502	Communications	2299	Pension – Def Cont	\$53,267
001	01	General Fund	FIR010502	Communications	2301	Social Security/FICA	\$115,249
001	01	General Fund	FIR010502	Communications	2404	Health Insurance	\$242,842
001	01	General Fund	FIR010502	Communications	2410	Worker's Compensation	\$82,394
						Totals	\$1,829,688

Related CAM: #12-2587

Prepared By: Andrea Walters

Department Director: Averill Dorsett