#13-0008

TO: Honorable Mayor & Members

Fort Lauderdale City Commission

FROM: Lee Feldman, ICMA-CM, City Manager

DATE: January 8, 2013

TITLE: Motion approving increased expenditure for parking citation management

computer system consultant - \$10,000

Recommendation

It is recommended that the City Commission approve an increased expenditure amount for parking citation management computer system services with consultant, Sherri Adams, in the amount of \$10,000.

Background

In July, 2012 the City obtained the services of Sherri Adams for assistance and support of their T2-Flex citation management computer system in the amount of \$20,000 for 200 hours of service.

The Department of Transportation and Mobility (TAM) recommends the extension of this service for an additional 100 hours for the following reasons:

- Contractor is currently working with the new TAM Technology Strategist to move the parking systems to a T2 Flex, completely web-based, fully-hosted parking access and revenue control system.
- There are a number of issues concerning merging the current customer database into the new system.
- Contractor is working with the new TAM Technology Strategist to complete changes to Penn Credit Collection processes as well as the boot notice system.
- Contractor is continuing to work with the Customer Service Supervisor on unpaid citations, on appeal, that need to be reassigned in Flex from the Clerk of Courts back to Parking Services for placement with the collections agency.
- Assisting with changes needed in Flex to move unpaid citations from Penn collection agency to NRA collection agency.
- Working with the TAM Business Manager on the design of custom Crystal reports to account for an additional fee structure to include the latest increase in the school crossing guard fee distribution.
- Sherri Adams has been working with the T2 parking access and revenue control systems for many years. She helped develop and implement most of the custom changes that were required for this department and is the only IT person in the City

1/8/13 13-0008 with a complete understanding of this system.

Pursuant to chapter 2-193 of the Procurement Code, all contracts for performance of professional services for the City which exceed twenty-five thousand dollars (\$25,000) shall be awarded by the City Commission.

Resource Impact

There is a fiscal impact to the City in the amount of \$10,000.

FUNDS AVAILABILITY LOCATION:

FISCAL		SUB				SUB		
YEAR	FUND	FUND	FUND NAME	INDEX#	INDEX NAME	OBJECT#	SUBOBJECT NAME	AMOUNT
2013	461	01	Parking Services	TAM020101	Parking-Admin-Customer Svs	3199	Other Prof. Service	10,000.00
TOTAL								10,000.00

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